

District President's Student Roundtable

October 25, 2021

Held Virtually over Zoom

Dr. Sparks welcomed everyone, reviewed the ground rules, reviewed how issues are addressed, and began student and staff introductions. The student concerns are sent to the appropriate areas to be addressed and then presented to our students at the next President's Student Round Table to be held in Spring 2022.

Nine students attended.

STUDENT CONCERNS	Assigned Response
SAFETY AND SECURITY	
Dr. Sparks asked the students if they felt safe on their prospective campus. There were no issues expressed from any campus.	No response required
ONLINE LEARNING	
Dr. Sparks asked students about their experiences with online learning, satisfaction, issues, etc. <ul style="list-style-type: none">Concerns were expressed over some faculty not responding in a timely manner.A student asked if it was possible to sync the Blackboard calendar with the instructional calendar.The majority preferred face-to-face instruction.When asked which courses worked best online, students indicated that courses like English and Introduction to Theater worked fine but that sciences did not work well online.When asked if the hybrid model worked well, one student indicated it helped in managing her appointments since she did not have to meet in person for every class.A student from SWCD said that captioning could be better. <p>Response:</p> <ul style="list-style-type: none">Faculty will be reminded of the importance of communicating with students in a timely manner.The college is seeking to hire a position that will assist with online course development, faculty training, etc. This position will teach and enforce best practices for online learning to help improve student satisfaction with and success in online courses.We will continue evaluating the closed captioning service to determine how improvements can be made.	Jenee' Higgins Lanna Hubbard Kym Clark Danny Campbell
STUDENT SERVICES	
No concerns were expressed when asked about satisfaction with student services.	No response required

LIBRARY SERVICES	
No concerns were expressed. Students expressed satisfaction with available online resources and with the physical facilities and staff.	No response required
TUTORING AND TESTING SERVICES	
<p>Students responded with the following when asked about satisfaction with testing and tutoring:</p> <ul style="list-style-type: none"> • A student from Lamesa indicated they were not aware of tutoring services (communication and marketing of services is needed). • A student indicated satisfaction with Upswing (online tutoring service). <p>Response: (Monica Castro, Lamesa) A flyer with tutoring information has been posted around campus. A remind will be sent out several times in the semester with tutoring information.</p>	Monica Castro
STRATEGIC PLANNING	
Dr. Sparks informed students of the recent updates to HC's vision, mission, values, and institutional goals which resulted from a series of meetings, surveys, etc. to get input from stakeholders (students, employees, community members, businesses, advisory committees, etc.) Students did not express concern about the changes.	No response required