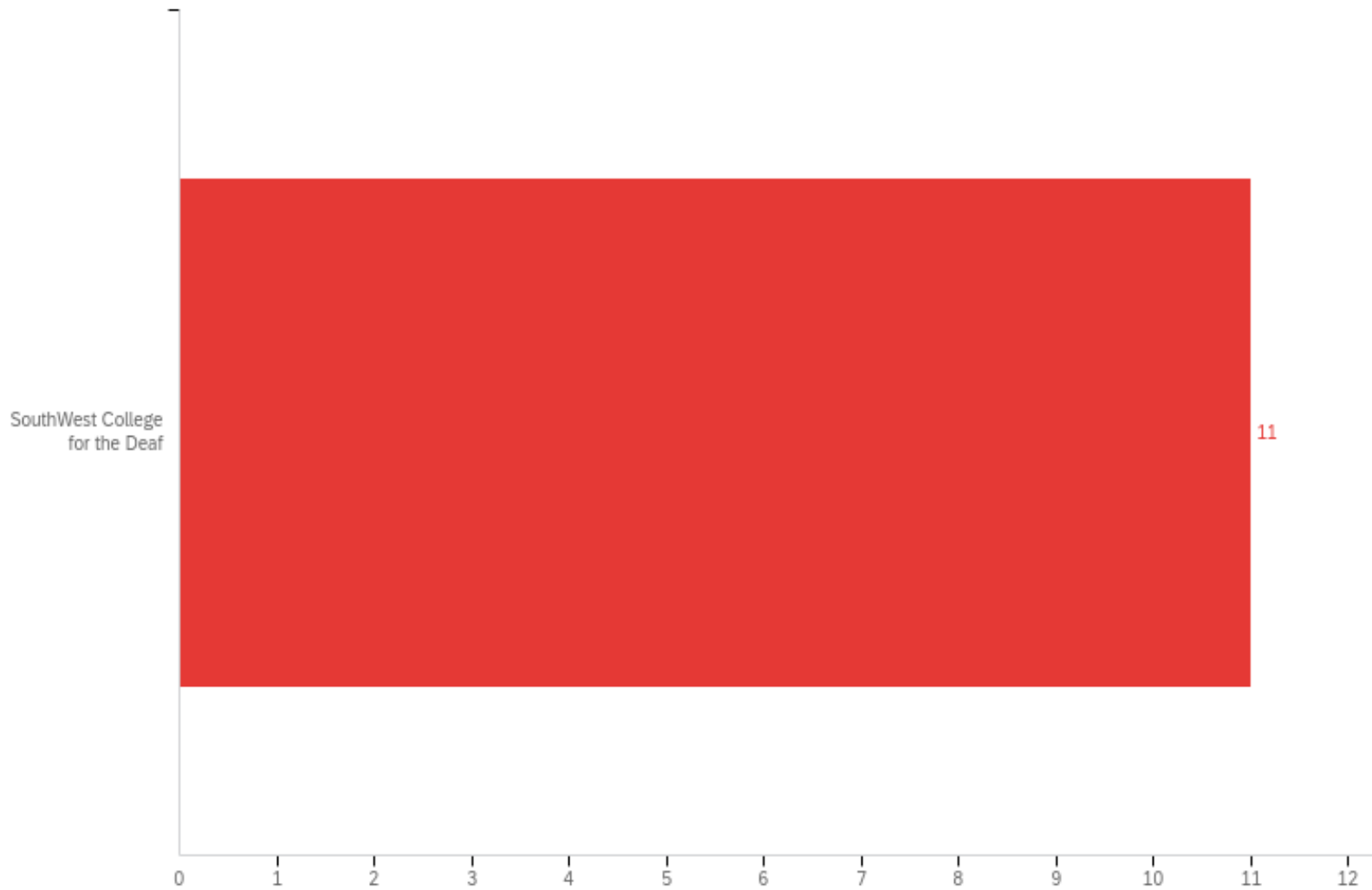


# Student Satisfaction Survey 2022-2023

SWCD

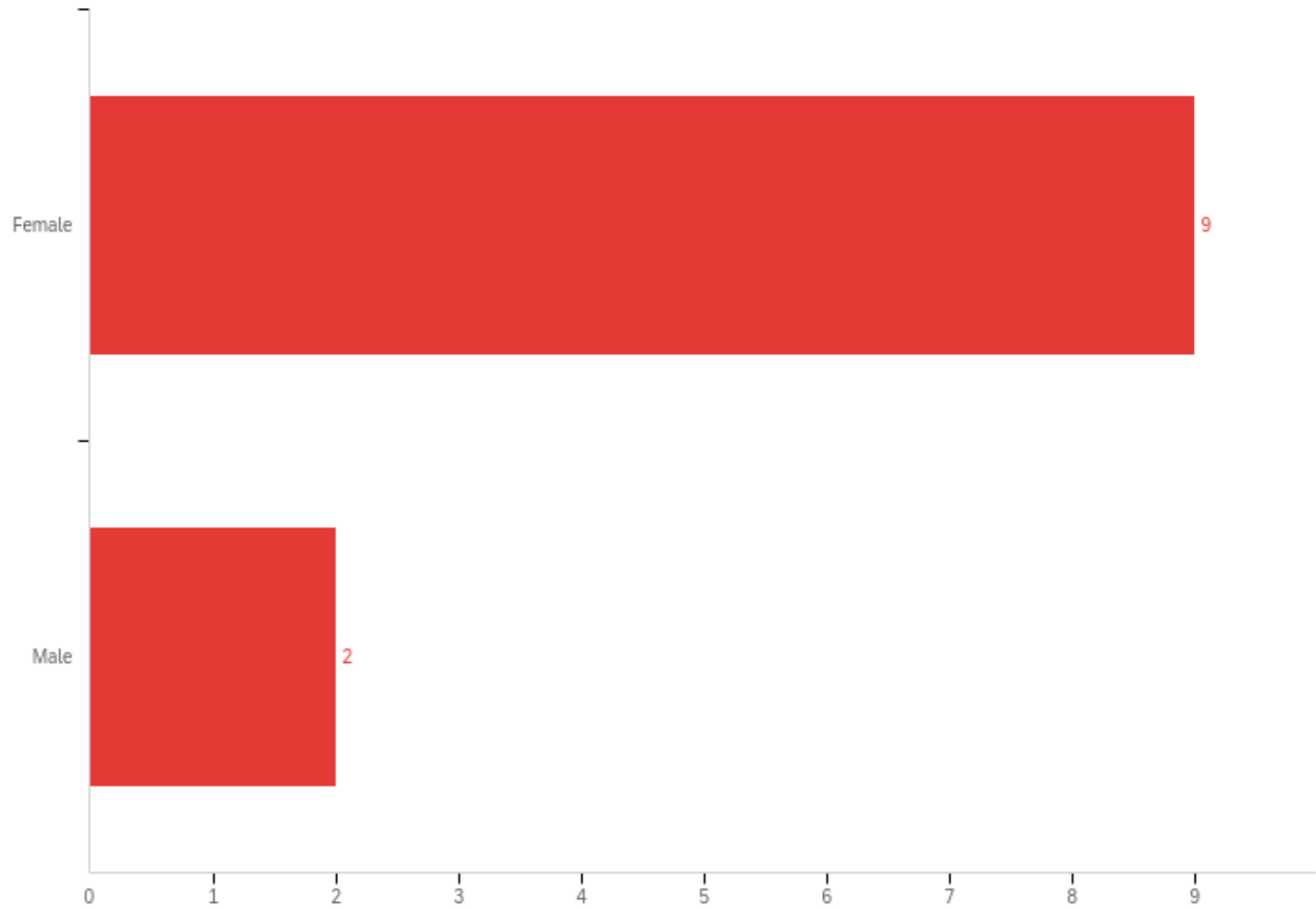
HC



HC

#	Answer	%	Count
1	SouthWest College for the Deaf	100.00%	11
	Total	100%	11

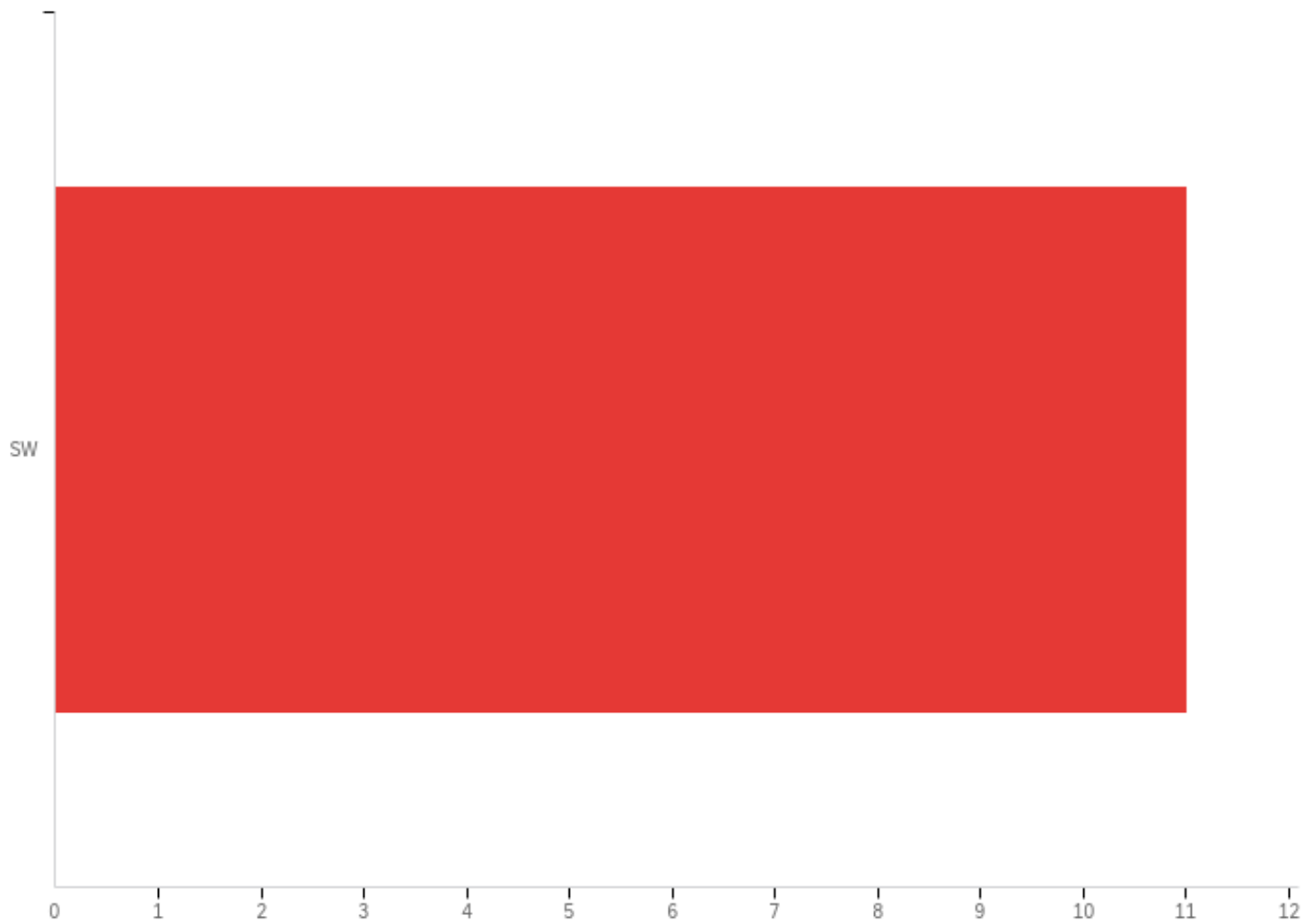
# Sex



# Sex

#	Answer	%	Count
1	Female	81.82%	9
2	Male	18.18%	2
	Total	100%	11

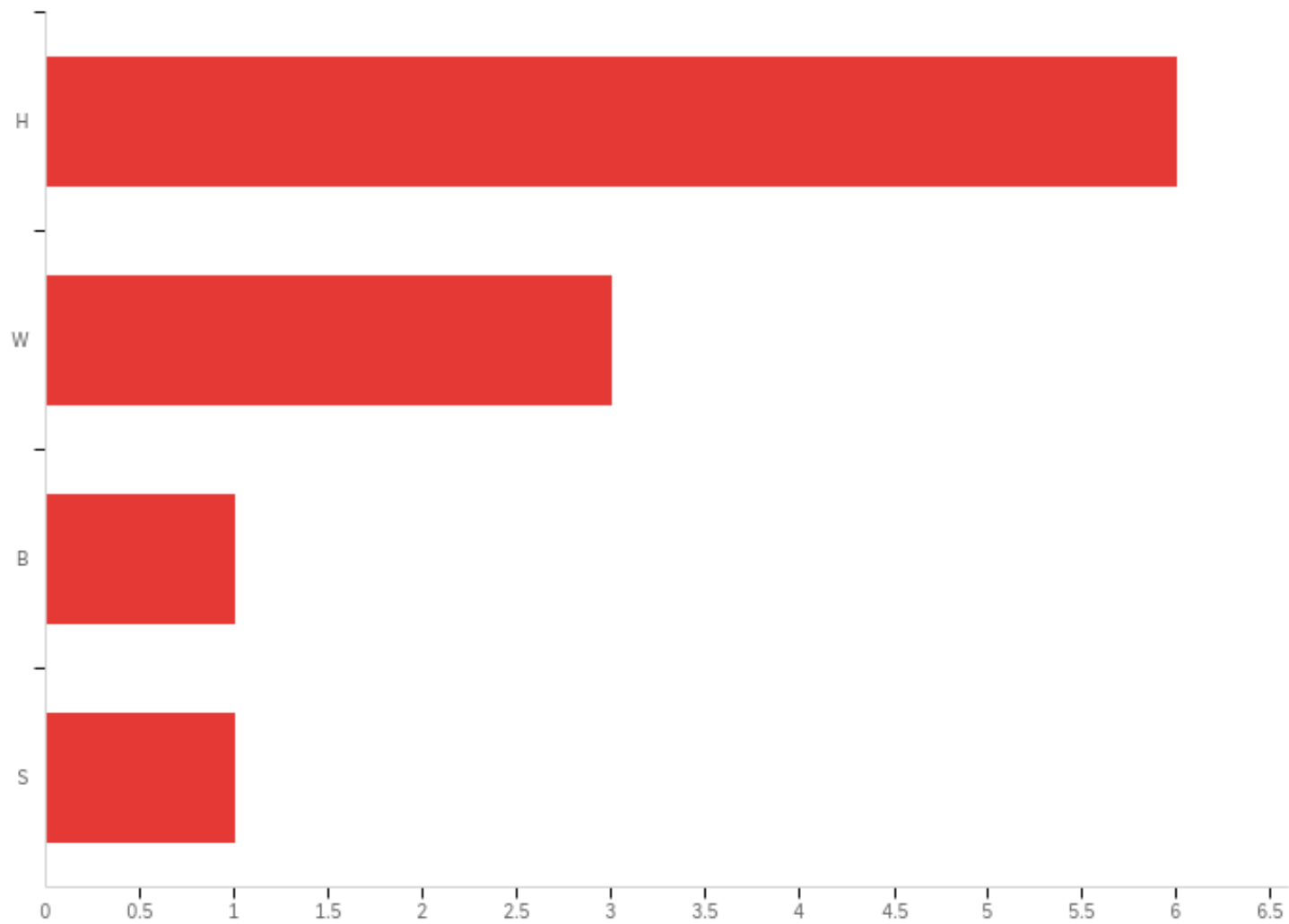
# CampusGroup



# CampusGroup

#	Answer	%	Count
1	SW	100.00%	11
	Total	100%	11

# WorkEth

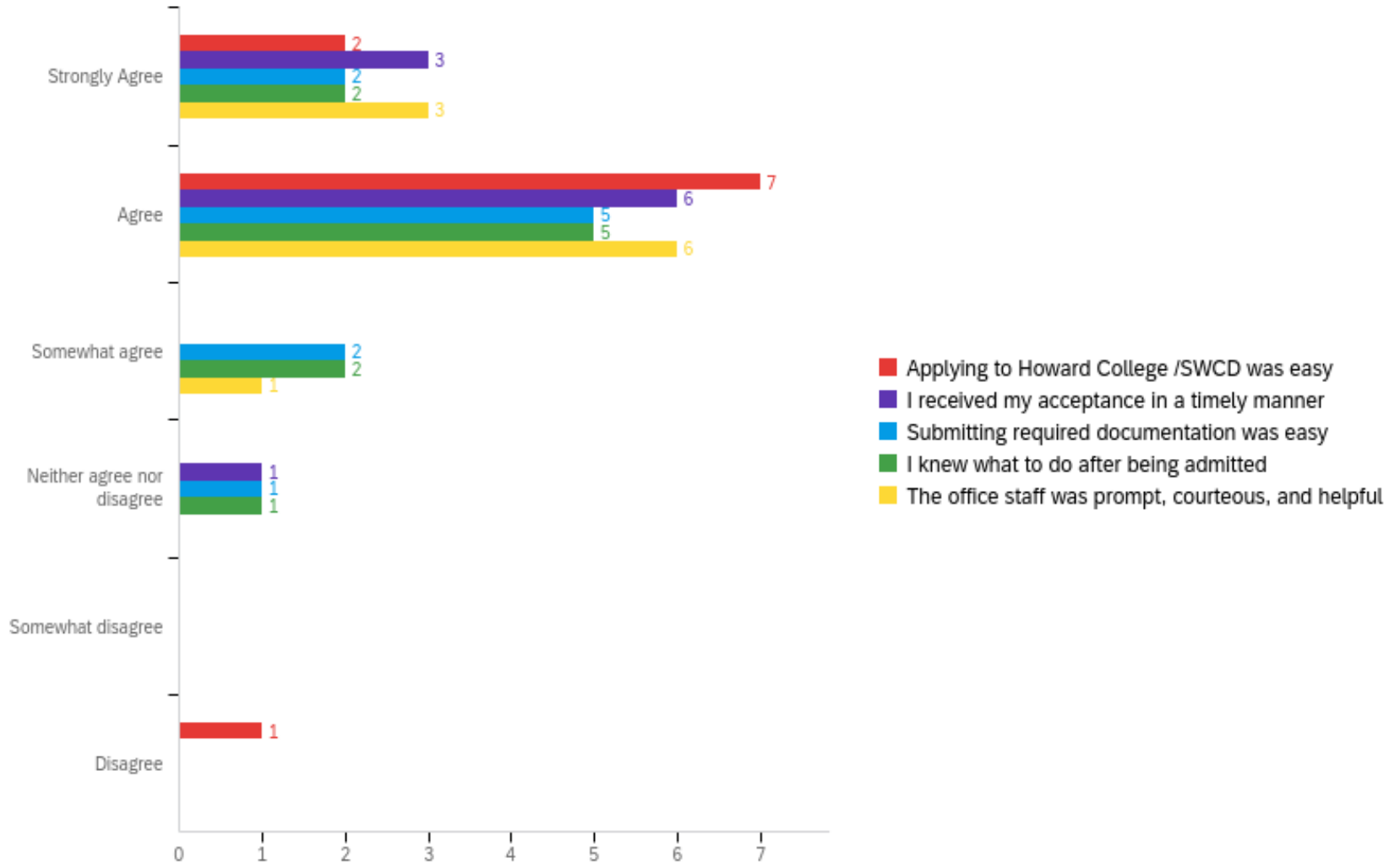




# WorkEth

#	Answer	%	Count
1	H	54.55%	6
2	W	27.27%	3
3	B	9.09%	1
4	S	9.09%	1
	Total	100%	11

# Q1 - Please select an answer that you feel accurately portrays your experience with...



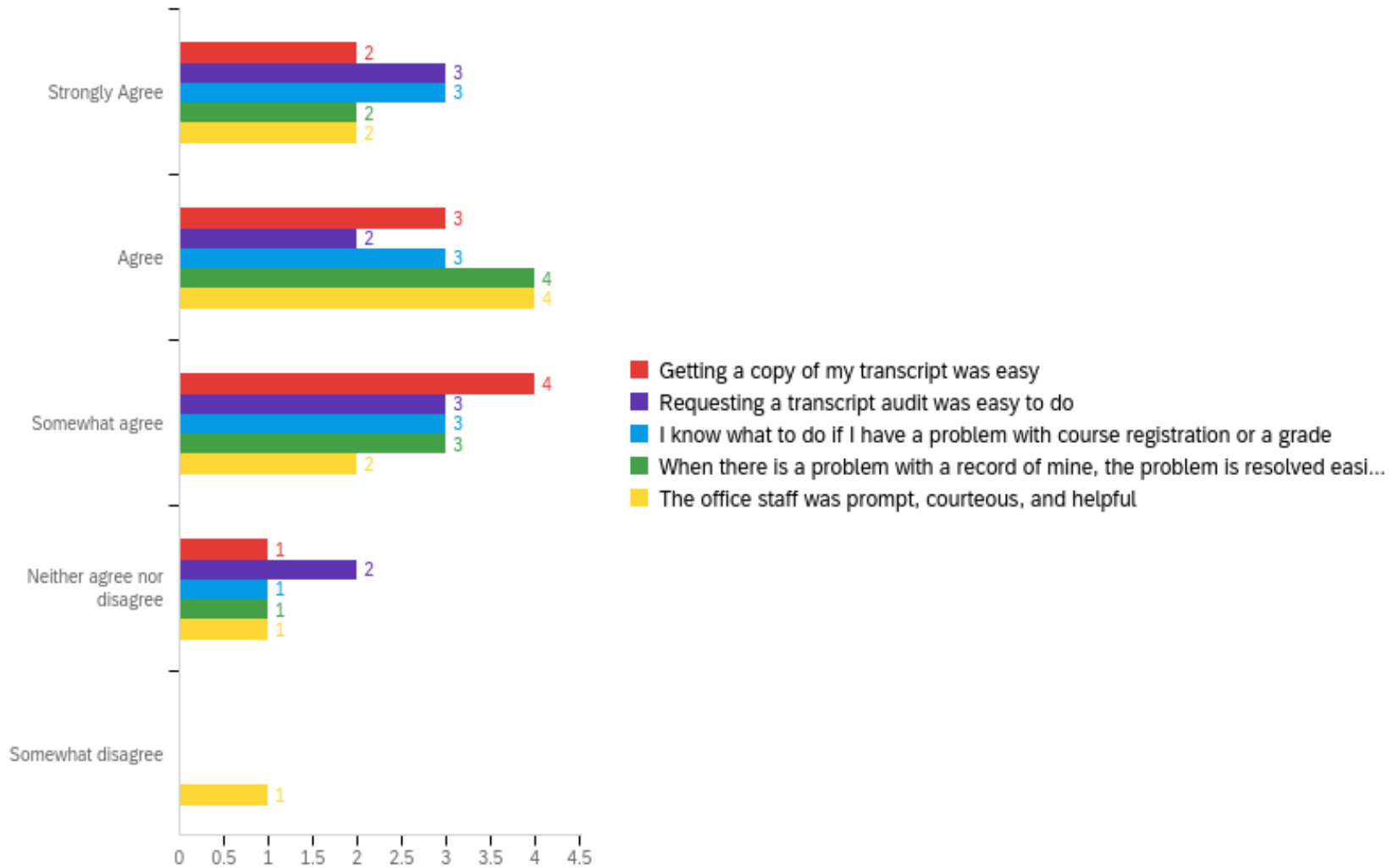
Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCD was easy	1.00	6.00	2.20	1.33	1.76	10
2	I received my acceptance in a timely manner	1.00	4.00	1.90	0.83	0.69	10
3	Submitting required documentation was easy	1.00	4.00	2.20	0.87	0.76	10
4	I knew what to do after being admitted	1.00	4.00	2.20	0.87	0.76	10
5	The office staff was prompt, courteous, and helpful	1.00	3.00	1.80	0.60	0.36	10

## Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCD was easy	20.00%	2	70.00%	7	0.00%	0	0.00%	0	0.00%	0	10.00%	1	10
2	I received my acceptance in a timely manner	30.00%	3	60.00%	6	0.00%	0	10.00%	1	0.00%	0	0.00%	0	10
3	Submitting required documentation was easy	20.00%	2	50.00%	5	20.00%	2	10.00%	1	0.00%	0	0.00%	0	10
4	I knew what to do after being admitted	20.00%	2	50.00%	5	20.00%	2	10.00%	1	0.00%	0	0.00%	0	10
5	The office staff was prompt, courteous, and helpful	30.00%	3	60.00%	6	10.00%	1	0.00%	0	0.00%	0	0.00%	0	10

### Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	4.00	2.40	0.92	0.84	10
2	Requesting a transcript audit was easy to do	1.00	4.00	2.40	1.11	1.24	10
3	I know what to do if I have a problem with course registration or a grade	1.00	4.00	2.20	0.98	0.96	10
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	4.00	2.30	0.90	0.81	10

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	2.50	1.20	1.45	10

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Total					
1	Getting a copy of my transcript was easy	20.00%	2	30.00%	3	40.00%	4	10.00%	1	0.00%	0	10
2	Requesting a transcript audit was easy to do	30.00%	3	20.00%	2	30.00%	3	20.00%	2	0.00%	0	10
3	I know what to do if I have a problem with course registration or a grade	30.00%	3	30.00%	3	30.00%	3	10.00%	1	0.00%	0	10
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	20.00%	2	40.00%	4	30.00%	3	10.00%	1	0.00%	0	10



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	20.00%	2	40.00%	4	20.00%	2	10.00%	1	10.00%	1	10



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	2.00	1.63	0.48	0.23	8
2	Once I filled out my FAFSA I knew what to do	1.00	3.00	1.75	0.66	0.44	8
3	I received my award in a timely manner	1.00	4.00	1.88	0.93	0.86	8
4	If I was not eligible for aid I received an explanation	1.00	4.00	2.13	1.27	1.61	8
5	Paying for college (process) was easy	1.00	3.00	1.88	0.78	0.61	8

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	4.00	2.13	1.05	1.11	8
7	If I have a problem with Financial Aid I can get help easily	1.00	4.00	1.88	1.05	1.11	8
8	Applying for a scholarship was easy	1.00	4.00	2.13	1.05	1.11	8
9	The office staff was prompt, courteous, and helpful	1.00	2.00	1.38	0.48	0.23	8

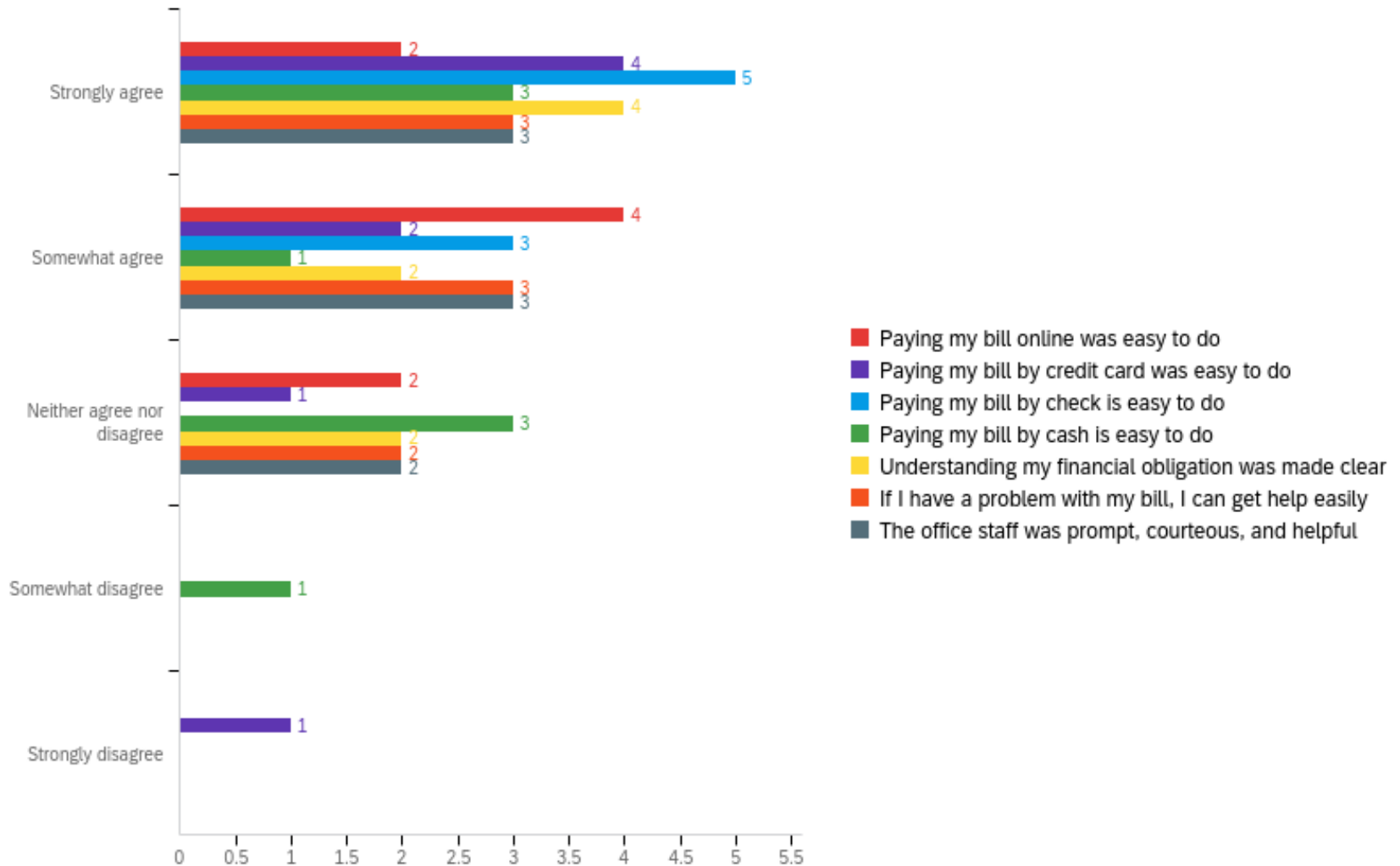
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8
2	Once I filled out my FAFSA I knew what to do	37.50%	3	50.00%	4	12.50%	1	0.00%	0	0.00%	0	8
3	I received my award in a timely manner	37.50%	3	50.00%	4	0.00%	0	12.50%	1	0.00%	0	8
4	If I was not eligible for aid I received an explanation	50.00%	4	12.50%	1	12.50%	1	25.00%	2	0.00%	0	8
5	Paying for college (process) was easy	37.50%	3	37.50%	3	25.00%	2	0.00%	0	0.00%	0	8

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	37.50%	3	25.00%	2	25.00%	2	12.50%	1	0.00%	0	8
7	If I have a problem with Financial Aid I can get help easily	50.00%	4	25.00%	2	12.50%	1	12.50%	1	0.00%	0	8
8	Applying for a scholarship was easy	37.50%	3	25.00%	2	25.00%	2	12.50%	1	0.00%	0	8
9	The office staff was prompt, courteous, and helpful	62.50%	5	37.50%	3	0.00%	0	0.00%	0	0.00%	0	8

# Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	3.00	2.00	0.71	0.50	8
2	Paying my bill by credit card was easy to do	1.00	5.00	2.00	1.32	1.75	8
3	Paying my bill by check is easy to do	1.00	2.00	1.38	0.48	0.23	8
4	Paying my bill by cash is easy to do	1.00	4.00	2.25	1.09	1.19	8
5	Understanding my financial obligation was made clear	1.00	3.00	1.75	0.83	0.69	8



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	3.00	1.88	0.78	0.61	8
7	The office staff was prompt, courteous, and helpful	1.00	3.00	1.88	0.78	0.61	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	25.00%	2	50.00%	4	25.00%	2	0.00%	0	0.00%	0	8
2	Paying my bill by credit card was easy to do	50.00%	4	25.00%	2	12.50%	1	0.00%	0	12.50%	1	8
3	Paying my bill by check is easy to do	62.50%	5	37.50%	3	0.00%	0	0.00%	0	0.00%	0	8
4	Paying my bill by cash is easy to do	37.50%	3	12.50%	1	37.50%	3	12.50%	1	0.00%	0	8
5	Understanding my financial obligation was made clear	50.00%	4	25.00%	2	25.00%	2	0.00%	0	0.00%	0	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	37.50%	3	37.50%	3	25.00%	2	0.00%	0	0.00%	0	8
7	The office staff was prompt, courteous, and helpful	37.50%	3	37.50%	3	25.00%	2	0.00%	0	0.00%	0	8



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	3.00	1.75	0.83	0.69	8
2	I am aware of the Student Government as my representative voice in college affairs	1.00	3.00	2.00	0.87	0.75	8
3	I am aware of how my student fees are used to support campus events	1.00	3.00	1.88	0.78	0.61	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	3.00	1.75	0.83	0.69	8
5	I use the Student Union Building	1.00	4.00	2.50	0.87	0.75	8
6	I have attended a Student Services sponsored event	1.00	3.00	1.88	0.78	0.61	8
7	I feel well informed about campus events and activitie	1.00	3.00	1.63	0.70	0.48	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	3.00	2.25	0.97	0.94	8
9	The events on campus offered a good variety	1.00	3.00	1.75	0.83	0.69	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am aware of the Student Services Office	50.00%	4	25.00%	2	25.00%	2	0.00%	0	0.00%	0	8
2	I am aware of the Student Government as my representative voice in college affairs	37.50%	3	25.00%	2	37.50%	3	0.00%	0	0.00%	0	8
3	I am aware of how my student fees are used to support campus events	37.50%	3	37.50%	3	25.00%	2	0.00%	0	0.00%	0	8



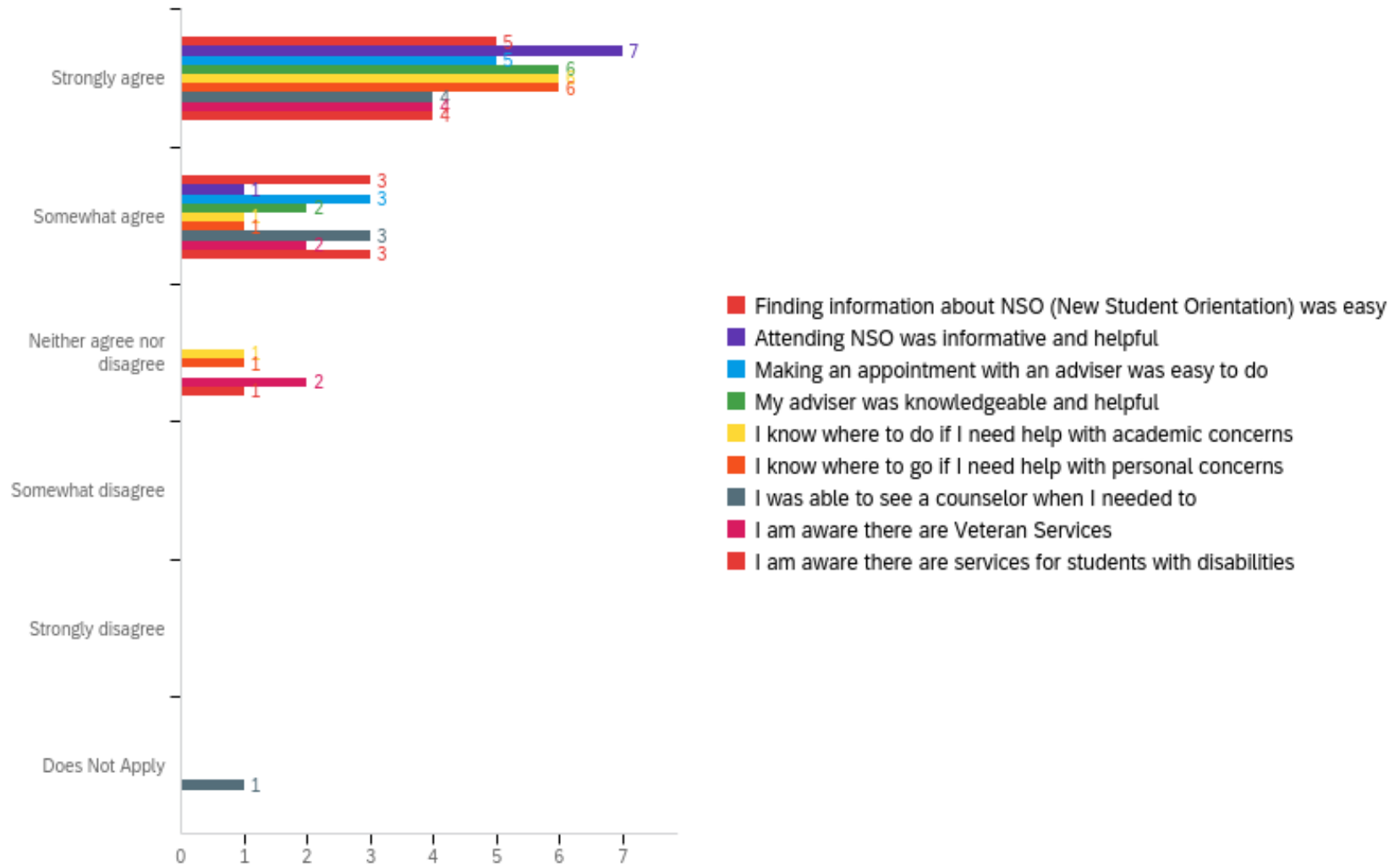
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	50.00%	4	25.00%	2	25.00%	2	0.00%	0	0.00%	0	8
5	I use the Student Union Building	12.50%	1	37.50%	3	37.50%	3	12.50%	1	0.00%	0	8
6	I have attended a Student Services sponsored event	37.50%	3	37.50%	3	25.00%	2	0.00%	0	0.00%	0	8
7	I feel well informed about campus events and activities	50.00%	4	37.50%	3	12.50%	1	0.00%	0	0.00%	0	8

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	37.50%	3	0.00%	0	62.50%	5	0.00%	0	0.00%	0	8
9	The events on campus offered a good variety	50.00%	4	25.00%	2	25.00%	2	0.00%	0	0.00%	0	8

# Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	2.00	1.38	0.48	0.23	8
2	Attending NSO was informative and helpful	1.00	2.00	1.13	0.33	0.11	8
3	Making an appointment with an adviser was easy to do	1.00	2.00	1.38	0.48	0.23	8
4	My adviser was knowledgeable and helpful	1.00	2.00	1.25	0.43	0.19	8

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	3.00	1.38	0.70	0.48	8
6	I know where to go if I need help with personal concerns	1.00	3.00	1.38	0.70	0.48	8
7	I was able to see a counselor when I needed to	1.00	6.00	2.00	1.58	2.50	8
8	I am aware there are Veteran Services	1.00	3.00	1.75	0.83	0.69	8

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	3.00	1.63	0.70	0.48	8

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	62.50%	5	37.50%	3	0.00%	0	0.00%	0	0.00%	0	0.00%	0	8
2	Attending NSO was informative and helpful	87.50%	7	12.50%	1	0.00%	0	0.00%	0	0.00%	0	0.00%	0	8
3	Making an appointment with an adviser was easy to do	62.50%	5	37.50%	3	0.00%	0	0.00%	0	0.00%	0	0.00%	0	8
4	My adviser was knowledgeable and helpful	75.00%	6	25.00%	2	0.00%	0	0.00%	0	0.00%	0	0.00%	0	8

Q7 - Please select an answer that you feel accurately portrays your experience with...

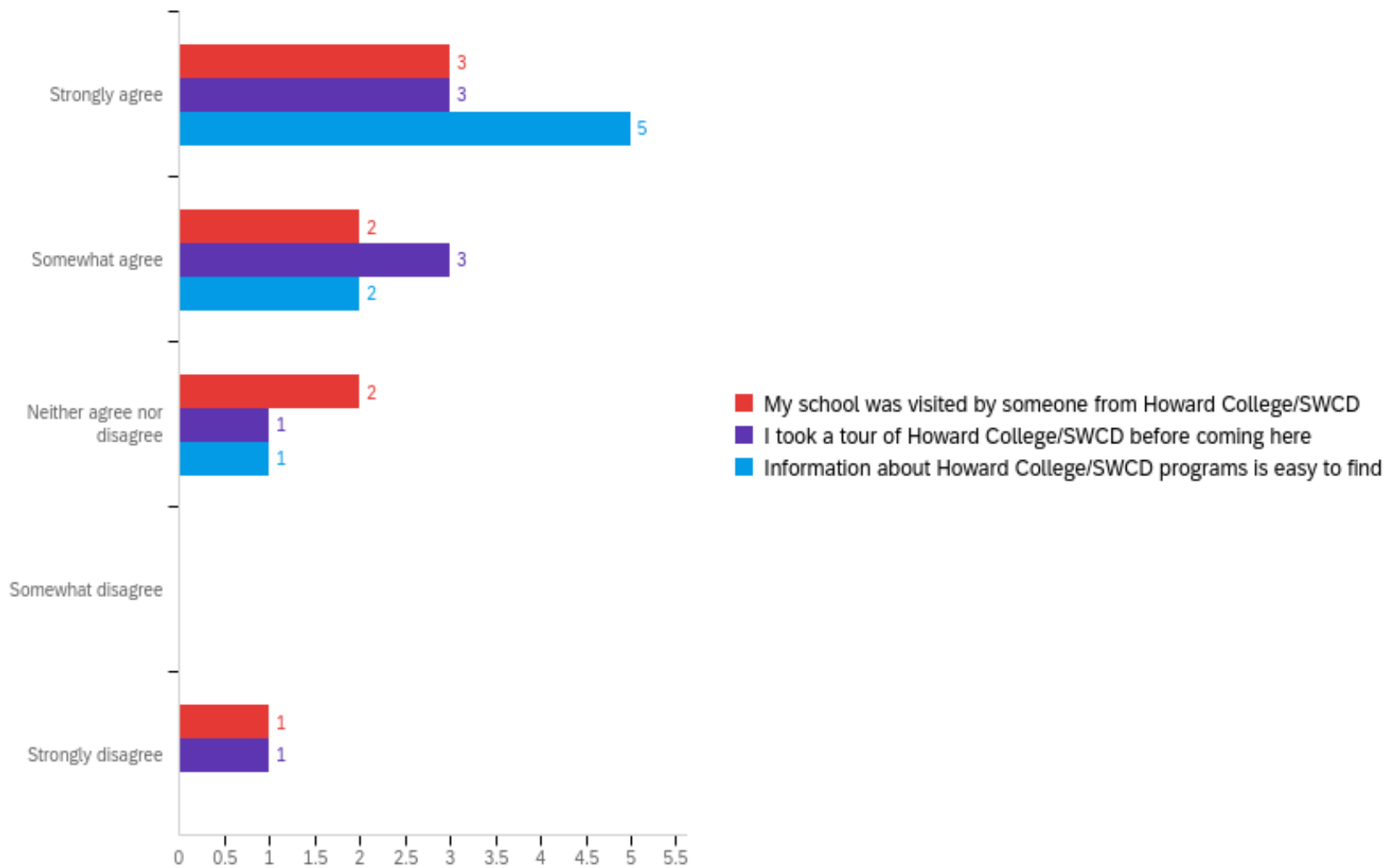
#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	75.00%	6	12.50%	1	12.50%	1	0.00%	0	0.00%	0	0.00%	0	8
6	I know where to go if I need help with personal concerns	75.00%	6	12.50%	1	12.50%	1	0.00%	0	0.00%	0	0.00%	0	8
7	I was able to see a counselor when I needed to	50.00%	4	37.50%	3	0.00%	0	0.00%	0	0.00%	0	12.50%	1	8
8	I am aware there are Veteran Services	50.00%	4	25.00%	2	25.00%	2	0.00%	0	0.00%	0	0.00%	0	8



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	50.00%	4	37.50%	3	12.50%	1	0.00%	0	0.00%	0	0.00%	0	8

# Q7 - Please select an answer that you feel accurately portrays your experience with...



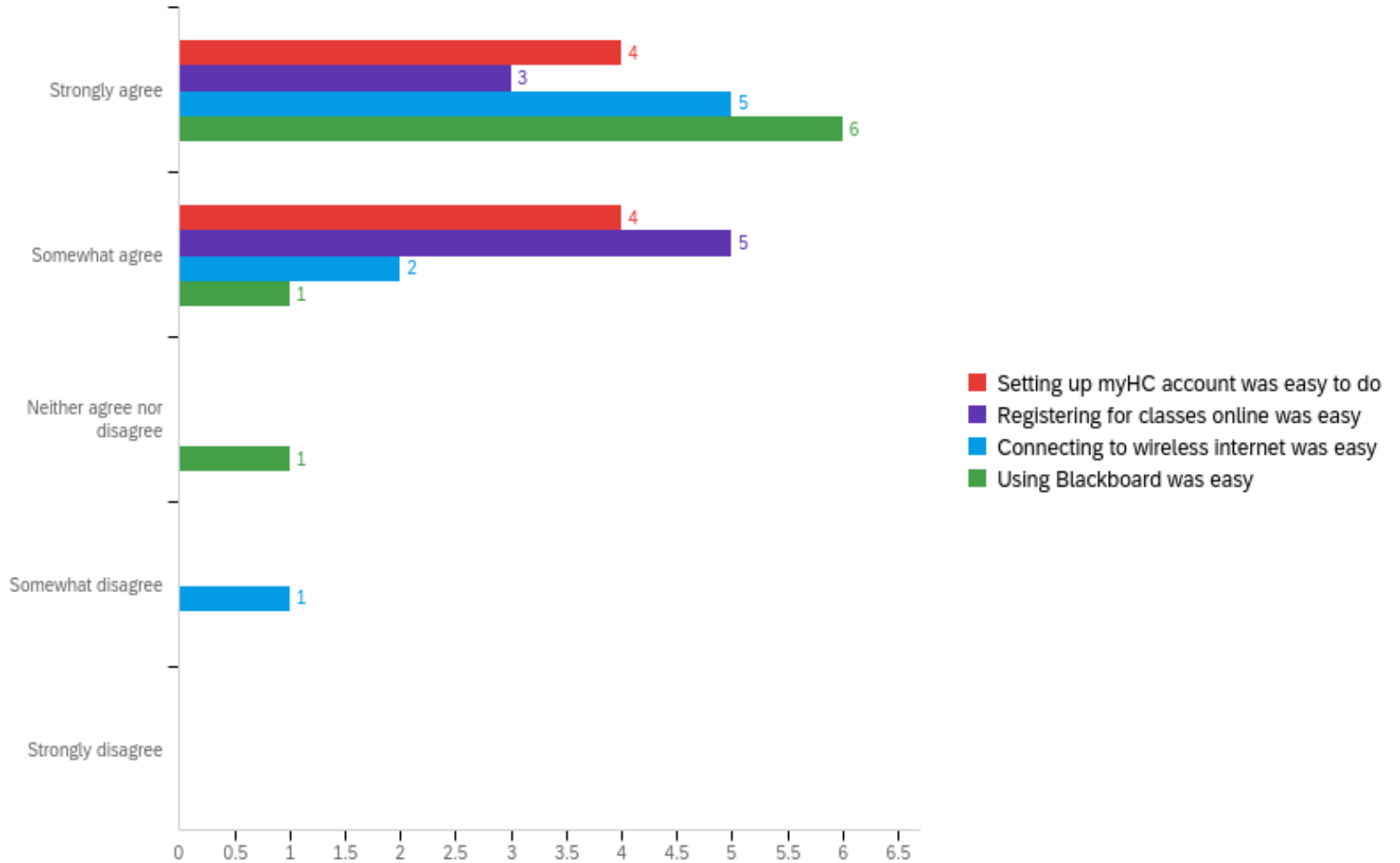
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCD	1.00	5.00	2.25	1.30	1.69	8
2	I took a tour of Howard College/SWCD before coming here	1.00	5.00	2.13	1.27	1.61	8
3	Information about Howard College/SWCD programs is easy to find	1.00	3.00	1.50	0.71	0.50	8

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWC D	37.50%	3	25.00%	2	25.00%	2	0.00%	0	12.50%	1	8
2	I took a tour of Howard College/SWC D before coming here	37.50%	3	37.50%	3	12.50%	1	0.00%	0	12.50%	1	8
3	Information about Howard College/SWC D programs is easy to find	62.50%	5	25.00%	2	12.50%	1	0.00%	0	0.00%	0	8

# Q8 - Please select an answer that you feel accurately portrays your experience with...



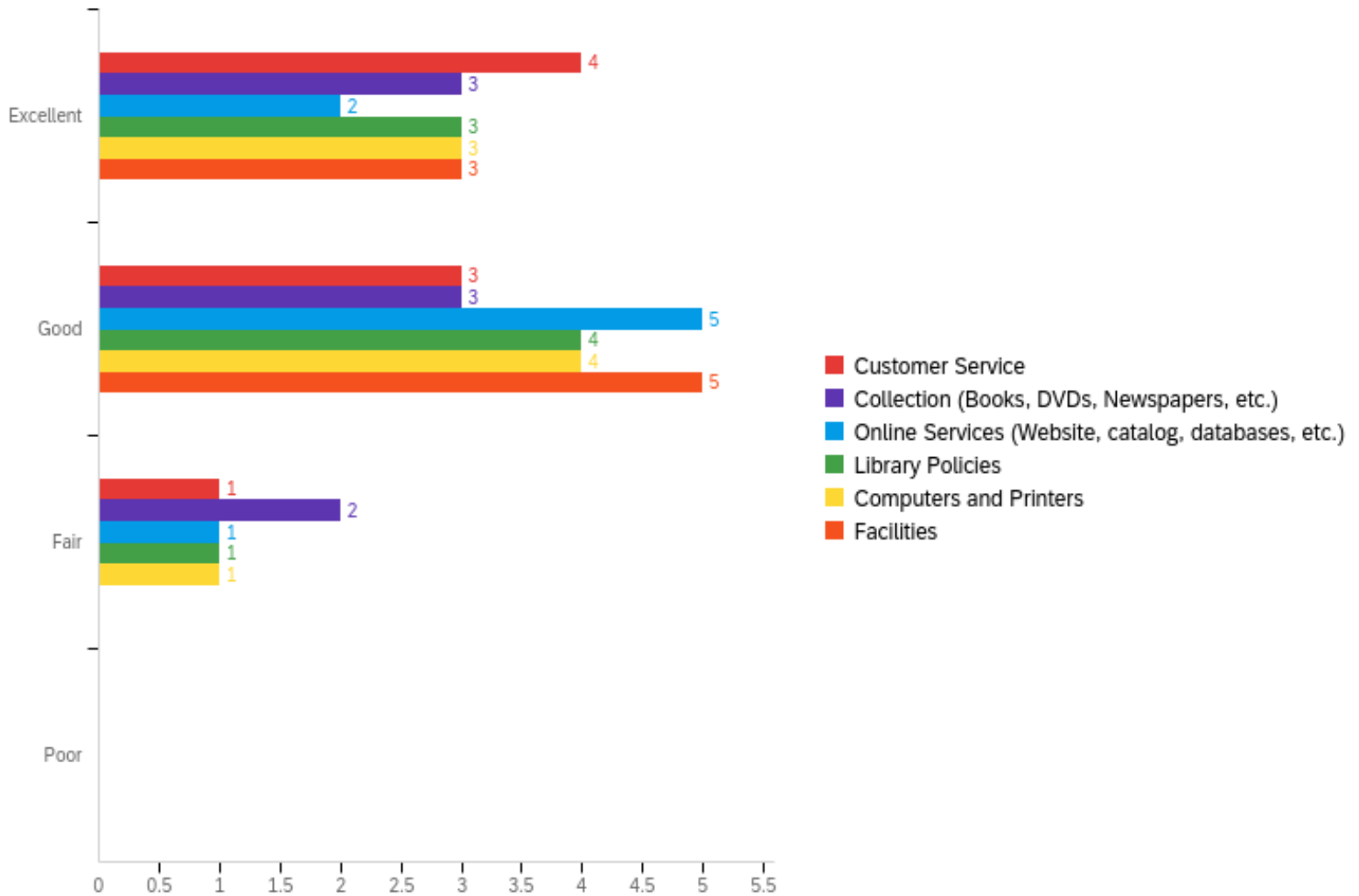
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	2.00	1.50	0.50	0.25	8
2	Registering for classes online was easy	1.00	2.00	1.63	0.48	0.23	8
3	Connecting to wireless internet was easy	1.00	4.00	1.63	0.99	0.98	8
4	Using Blackboard was easy	1.00	3.00	1.38	0.70	0.48	8

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
2	Registering for classes online was easy	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8
3	Connecting to wireless internet was easy	62.50%	5	25.00%	2	0.00%	0	12.50%	1	0.00%	0	8
4	Using Blackboard was easy	75.00%	6	12.50%	1	12.50%	1	0.00%	0	0.00%	0	8

# Q13 - Please rate each of the following library services





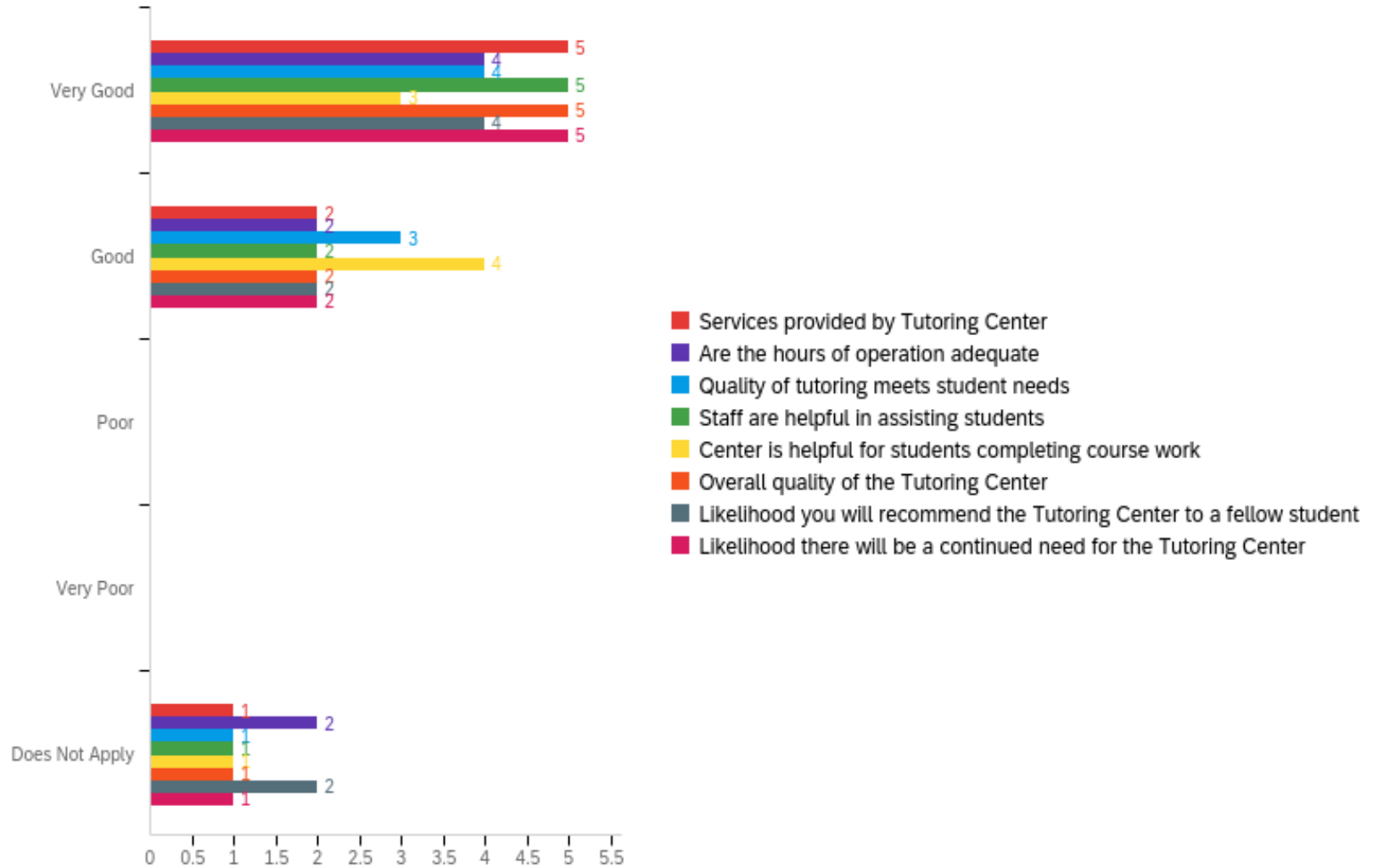
## Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	3.00	1.63	0.70	0.48	8
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	3.00	1.88	0.78	0.61	8
3	Online Services (Website, catalog, databases, etc.)	1.00	3.00	1.88	0.60	0.36	8
4	Library Policies	1.00	3.00	1.75	0.66	0.44	8
5	Computers and Printers	1.00	3.00	1.75	0.66	0.44	8
6	Facilities	1.00	2.00	1.63	0.48	0.23	8

## Q13 - Please rate each of the following library services

#	Question	Excellent		Good		Fair		Poor		Total
1	Customer Service	50.00%	4	37.50%	3	12.50%	1	0.00%	0	8
2	Collection (Books, DVDs, Newspapers, etc.)	37.50%	3	37.50%	3	25.00%	2	0.00%	0	8
3	Online Services (Website, catalog, databases, etc.)	25.00%	2	62.50%	5	12.50%	1	0.00%	0	8
4	Library Policies	37.50%	3	50.00%	4	12.50%	1	0.00%	0	8
5	Computers and Printers	37.50%	3	50.00%	4	12.50%	1	0.00%	0	8
6	Facilities	37.50%	3	62.50%	5	0.00%	0	0.00%	0	8

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.



## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	1.75	1.30	1.69	8
2	Are the hours of operation adequate	1.00	5.00	2.25	1.64	2.69	8
3	Quality of tutoring meets student needs	1.00	5.00	1.88	1.27	1.61	8
4	Staff are helpful in assisting students	1.00	5.00	1.75	1.30	1.69	8
5	Center is helpful for students completing course work	1.00	5.00	2.00	1.22	1.50	8

## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	1.75	1.30	1.69	8
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.25	1.64	2.69	8
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	1.75	1.30	1.69	8

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Services provided by Tutoring Center	62.50%	5	25.00%	2	0.00%	0	0.00%	0	12.50%	1	8
2	Are the hours of operation adequate	50.00%	4	25.00%	2	0.00%	0	0.00%	0	25.00%	2	8
3	Quality of tutoring meets student needs	50.00%	4	37.50%	3	0.00%	0	0.00%	0	12.50%	1	8
4	Staff are helpful in assisting students	62.50%	5	25.00%	2	0.00%	0	0.00%	0	12.50%	1	8
5	Center is helpful for students completing course work	37.50%	3	50.00%	4	0.00%	0	0.00%	0	12.50%	1	8

## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Overall quality of the Tutoring Center	62.50%	5	25.00%	2	0.00%	0	0.00%	0	12.50%	1	8
7	Likelihood you will recommend the Tutoring Center to a fellow student	50.00%	4	25.00%	2	0.00%	0	0.00%	0	25.00%	2	8
8	Likelihood there will be a continued need for the Tutoring Center	62.50%	5	25.00%	2	0.00%	0	0.00%	0	12.50%	1	8





# Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	2.00	1.50	0.50	0.25	8
2	Class size	1.00	2.00	1.75	0.43	0.19	8
3	Grading / Testing	1.00	3.00	1.88	0.60	0.36	8
4	Availability of courses needed	1.00	2.00	1.63	0.48	0.23	8
5	Quality of equipment in classes and labs	1.00	3.00	1.75	0.66	0.44	8
6	Quantity of equipment in classes and labs	1.00	3.00	1.75	0.66	0.44	8

## Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	3.00	1.75	0.66	0.44	8
8	Overall enthusiasm and knowledge of instructors	1.00	2.00	1.50	0.50	0.25	8
9	Instructors show interest in students' success	1.00	2.00	1.63	0.48	0.23	8
10	Overall quality of instruction	1.00	2.00	1.63	0.48	0.23	8

# Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Content of courses in major	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
2	Class size	25.00%	2	75.00%	6	0.00%	0	0.00%	0	0.00%	0	8
3	Grading / Testing	25.00%	2	62.50%	5	12.50%	1	0.00%	0	0.00%	0	8
4	Availability of courses needed	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8
5	Quality of equipment in classes and labs	37.50%	3	50.00%	4	12.50%	1	0.00%	0	0.00%	0	8
6	Quantity of equipment in classes and labs	37.50%	3	50.00%	4	12.50%	1	0.00%	0	0.00%	0	8

# Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
7	Helpfulness of lab assistants	37.50%	3	50.00%	4	12.50%	1	0.00%	0	0.00%	0	8
8	Overall enthusiasm and knowledge of instructors	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
9	Instructors show interest in students' success	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8
10	Overall quality of instruction	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8



## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	2.00	1.50	0.50	0.25	8
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	2.00	1.38	0.48	0.23	8
3	Campus accessibility	1.00	2.00	1.25	0.43	0.19	8
4	Campus outdoor lighting	1.00	2.00	1.63	0.48	0.23	8
5	Campus safety and security	1.00	3.00	1.63	0.70	0.48	8

## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	2.00	1.50	0.50	0.25	8
7	Classroom space for learning	1.00	2.00	1.50	0.50	0.25	8
8	Conditions of buildings	1.00	3.00	1.63	0.70	0.48	8

## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Attitude/Friendliness of other faculty on campus	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
2	Attitude/Friendliness of Staff (Non-teaching) on campus	62.50%	5	37.50%	3	0.00%	0	0.00%	0	0.00%	0	8
3	Campus accessibility	75.00%	6	25.00%	2	0.00%	0	0.00%	0	0.00%	0	8
4	Campus outdoor lighting	37.50%	3	62.50%	5	0.00%	0	0.00%	0	0.00%	0	8
5	Campus safety and security	50.00%	4	37.50%	3	12.50%	1	0.00%	0	0.00%	0	8



## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
6	Classroom appearance	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
7	Classroom space for learning	50.00%	4	50.00%	4	0.00%	0	0.00%	0	0.00%	0	8
8	Conditions of buildings	50.00%	4	37.50%	3	12.50%	1	0.00%	0	0.00%	0	8