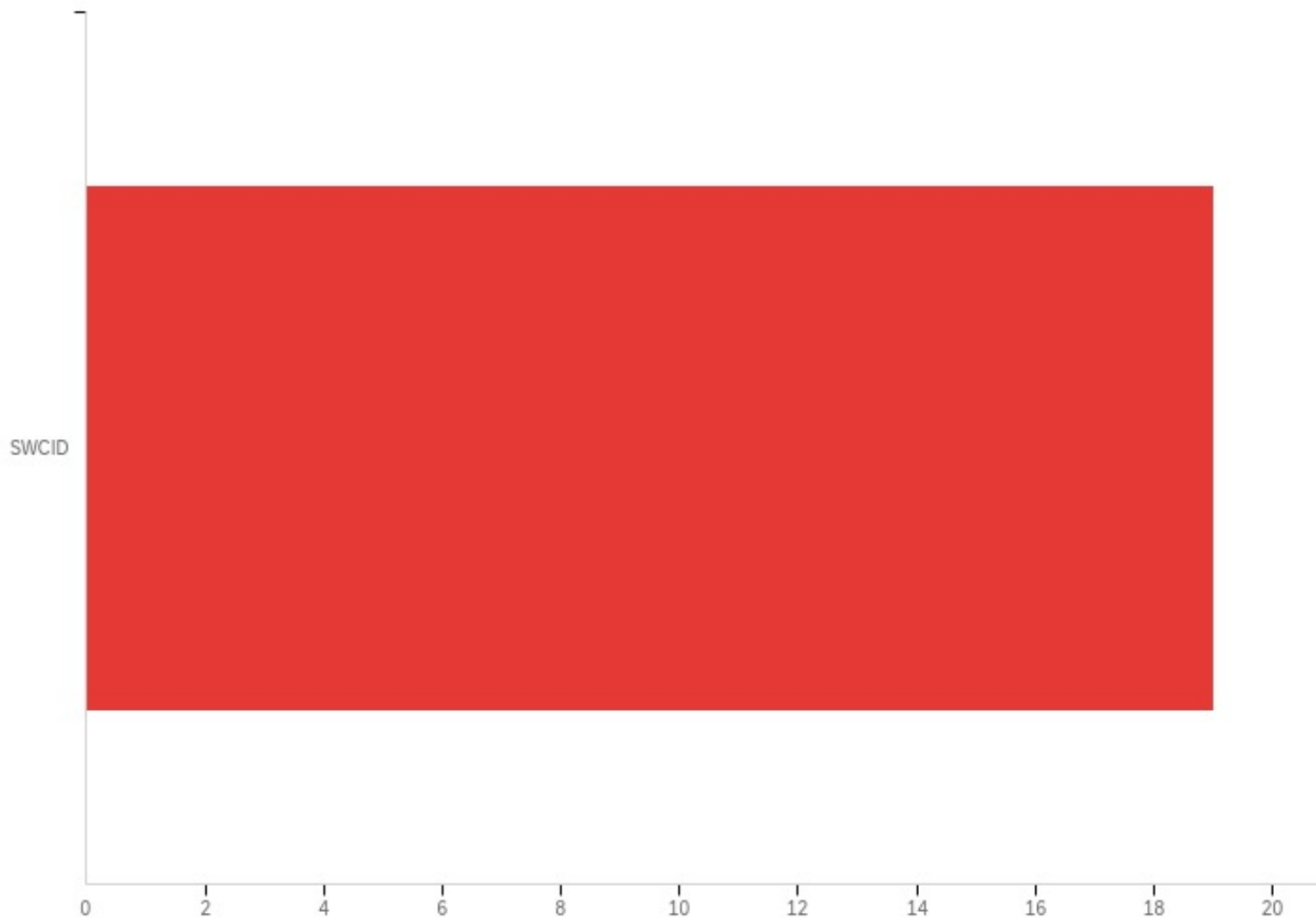


# Student Satisfaction Survey – Fall 2020

SWCD

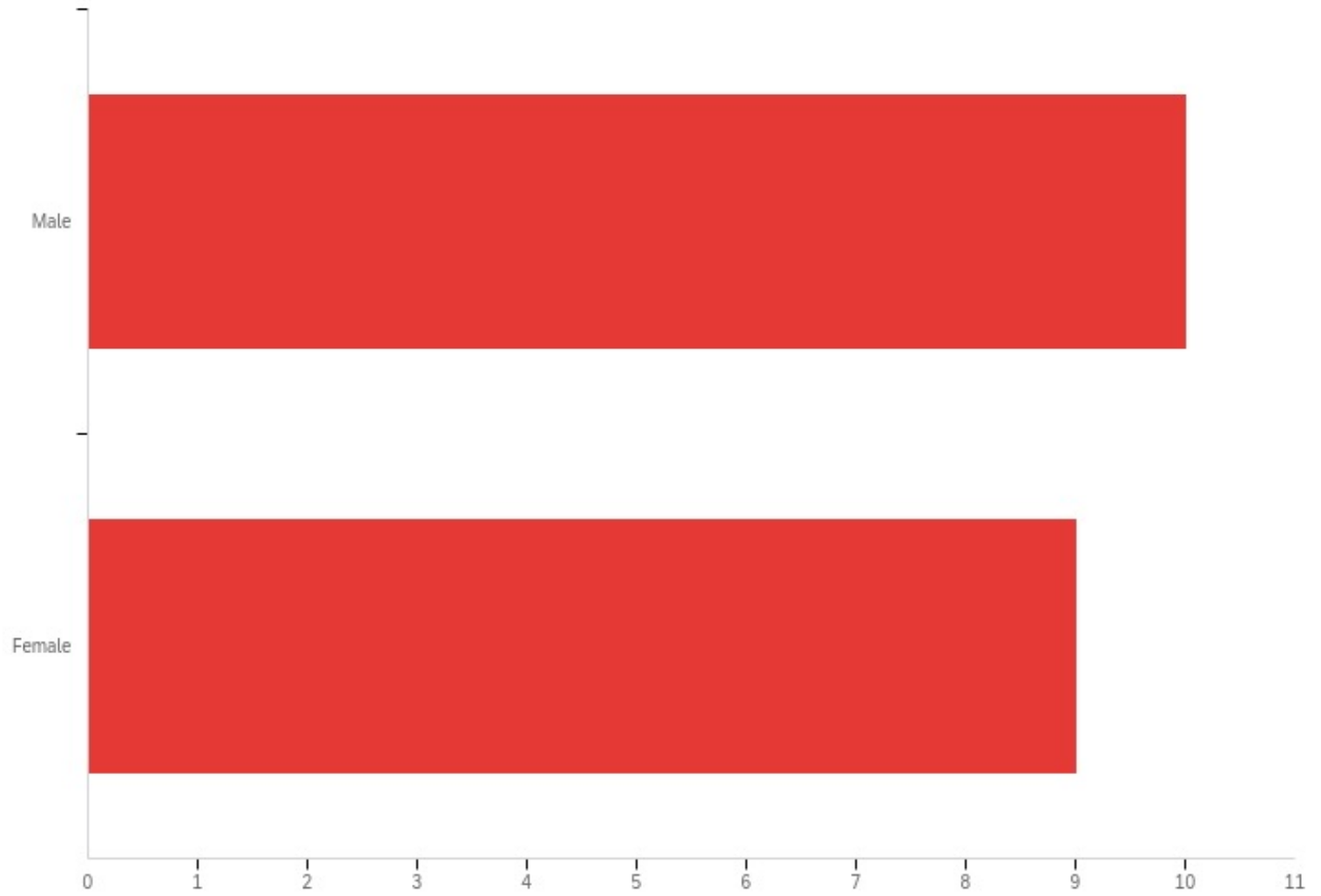
HC



HC

#	Answer	%	Count
1	SWCID	100.00%	19
	Total	100%	19

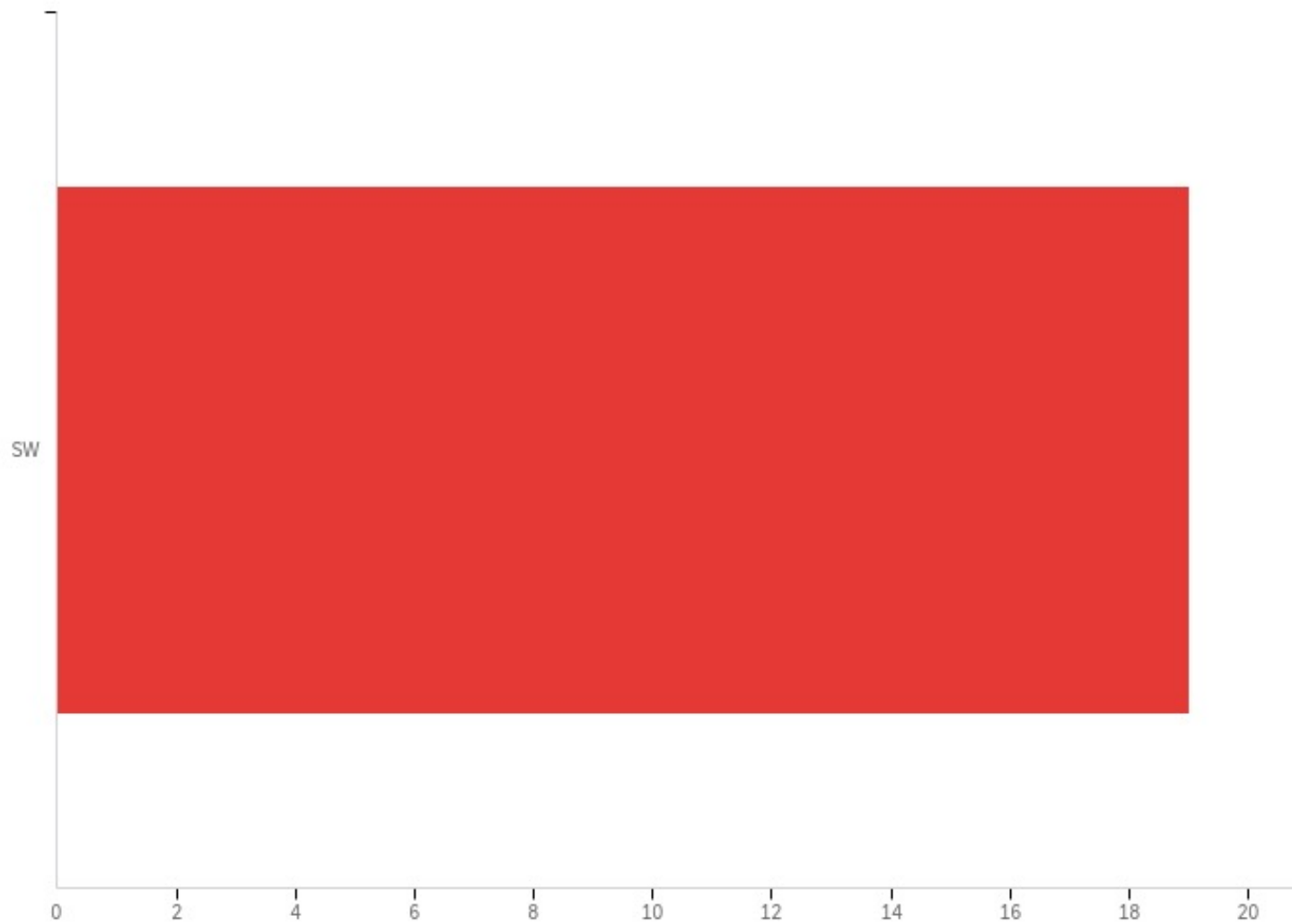
# Sex



# Sex

#	Answer	%	Count
1	Male	52.63%	10
2	Female	47.37%	9
	Total	100%	19

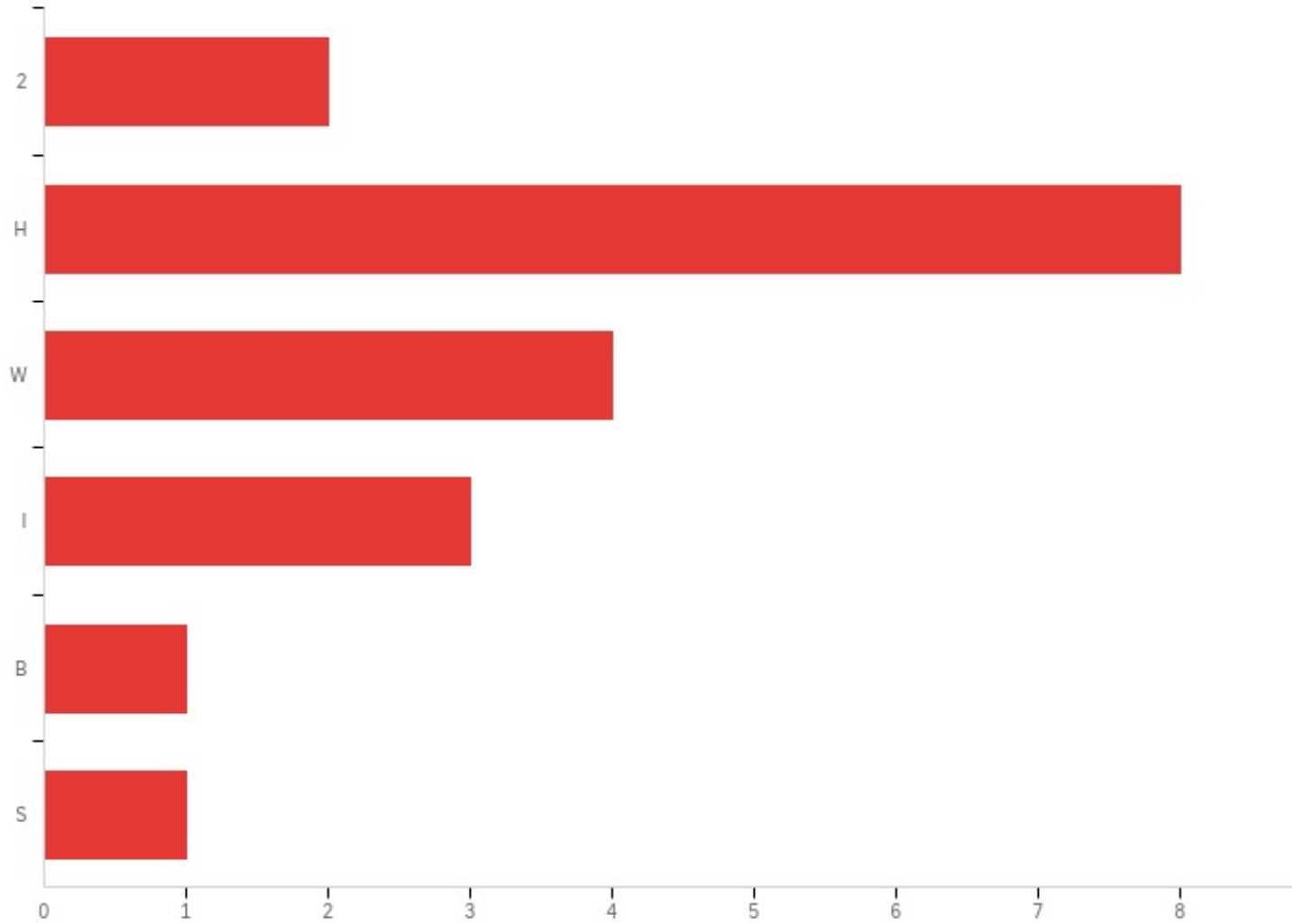
# CampusGroup



# CampusGroup

#	Answer	%	Count
1	SW	100.00%	19
	Total	100%	19

# WorkEth

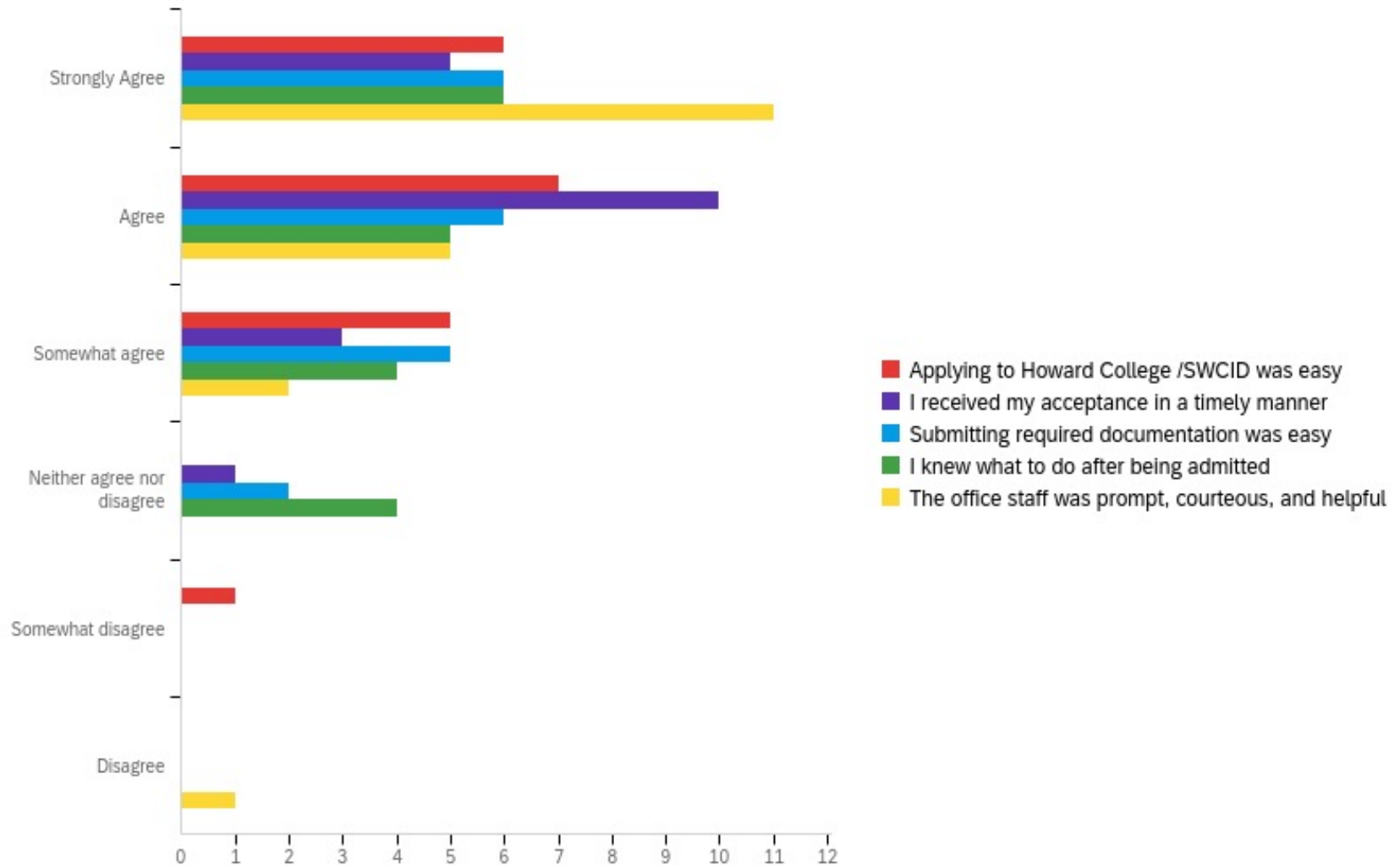




# WorkEth

#	Answer	%	Count
1	2	10.53%	2
2	H	42.11%	8
3	W	21.05%	4
4	I	15.79%	3
5	B	5.26%	1
6	S	5.26%	1
	Total	100%	19

Q1 - Please select an answer that you feel accurately portrays your experience with...



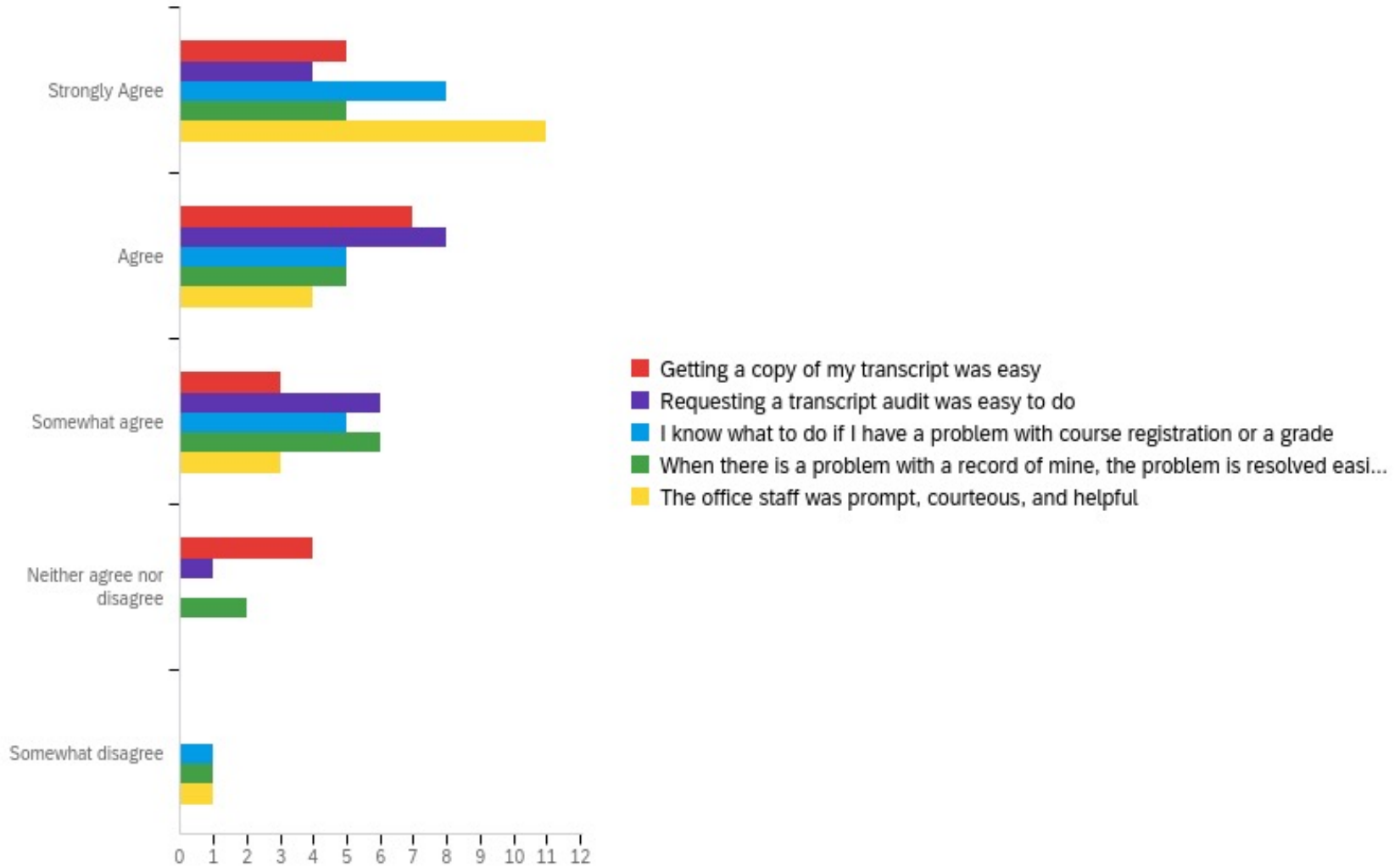
Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCID was easy	1.00	5.00	2.11	1.02	1.04	19
2	I received my acceptance in a timely manner	1.00	4.00	2.00	0.79	0.63	19
3	Submitting required documentation was easy	1.00	4.00	2.16	0.99	0.98	19
4	I knew what to do after being admitted	1.00	4.00	2.32	1.13	1.27	19
5	The office staff was prompt, courteous, and helpful	1.00	6.00	1.74	1.21	1.46	19

Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	Total
1	Applying to Howard College /SWCID was easy	31.58% 6	36.84% 7	26.32% 5	0.00% 0	5.26% 1	0.00% 0	19
2	I received my acceptance in a timely manner	26.32% 5	52.63% 10	15.79% 3	5.26% 1	0.00% 0	0.00% 0	19
3	Submitting required documentation was easy	31.58% 6	31.58% 6	26.32% 5	10.53% 2	0.00% 0	0.00% 0	19
4	I knew what to do after being admitted	31.58% 6	26.32% 5	21.05% 4	21.05% 4	0.00% 0	0.00% 0	19
5	The office staff was prompt, courteous, and helpful	57.89% 11	26.32% 5	10.53% 2	0.00% 0	0.00% 0	5.26% 1	19

### Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	4.00	2.32	1.08	1.16	19
2	Requesting a transcript audit was easy to do	1.00	4.00	2.21	0.83	0.69	19
3	I know what to do if I have a problem with course registration or a grade	1.00	5.00	2.00	1.08	1.16	19
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	5.00	2.42	1.14	1.30	19

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.74	1.07	1.14	19

Q3 - Please select an answer that you feel accurately portrays your experience with...

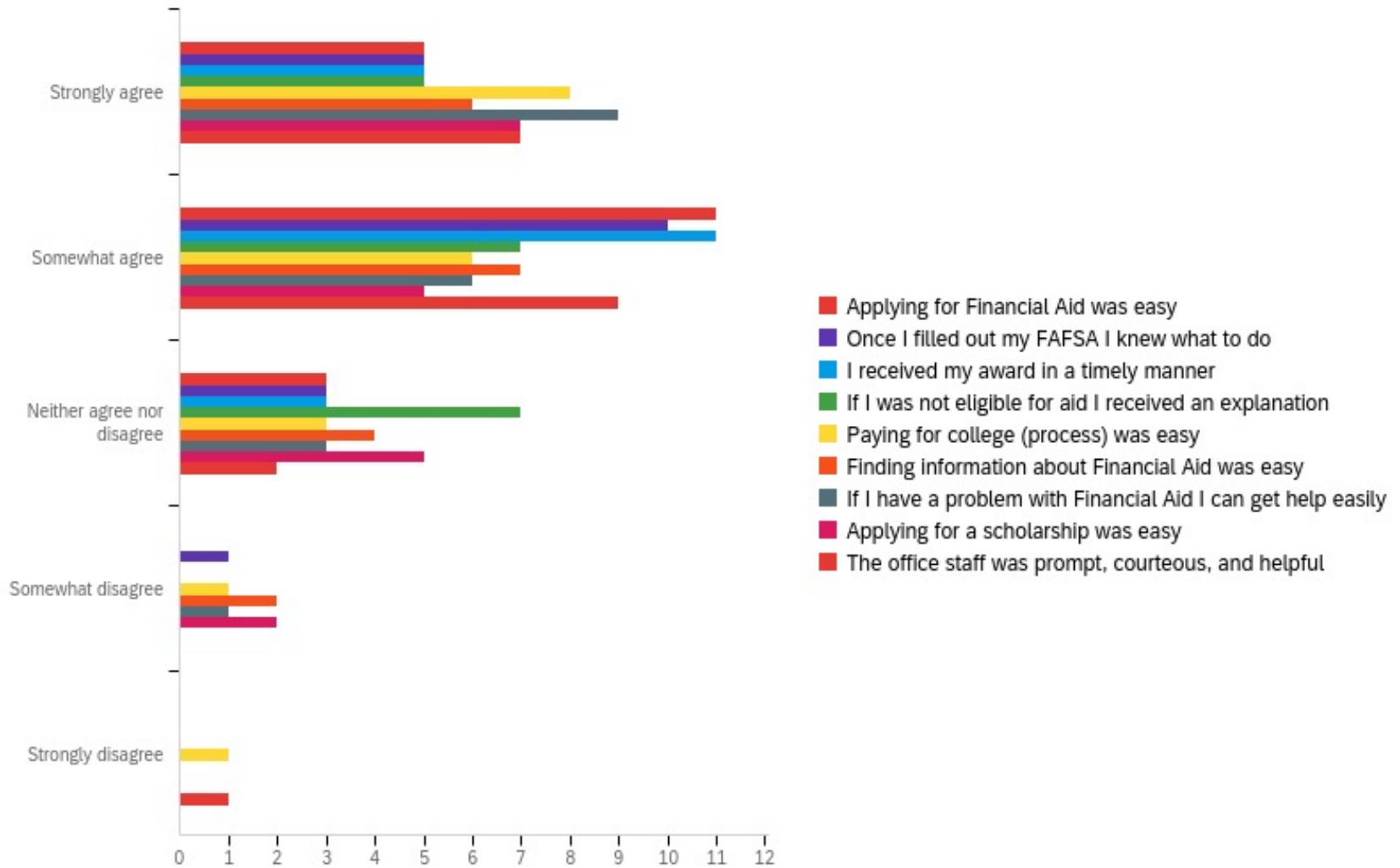
#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	26.32%	5	36.84%	7	15.79%	3	21.05%	4	0.00%	0	19
2	Requesting a transcript audit was easy to do	21.05%	4	42.11%	8	31.58%	6	5.26%	1	0.00%	0	19
3	I know what to do if I have a problem with course registration or a grade	42.11%	8	26.32%	5	26.32%	5	0.00%	0	5.26%	1	19
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	26.32%	5	26.32%	5	31.58%	6	10.53%	2	5.26%	1	19



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	57.89%	11	21.05%	4	15.79%	3	0.00%	0	5.26%	1	19

# Q5 - Please select an answer that you feel accurately portrays your experience with...



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	3.00	1.89	0.64	0.41	19
2	Once I filled out my FAFSA I knew what to do	1.00	4.00	2.00	0.79	0.63	19
3	I received my award in a timely manner	1.00	3.00	1.89	0.64	0.41	19
4	If I was not eligible for aid I received an explanation	1.00	3.00	2.11	0.79	0.62	19
5	Paying for college (process) was easy	1.00	5.00	2.00	1.12	1.26	19

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	4.00	2.11	0.97	0.94	19
7	If I have a problem with Financial Aid I can get help easily	1.00	4.00	1.79	0.89	0.80	19
8	Applying for a scholarship was easy	1.00	4.00	2.11	1.02	1.04	19
9	The office staff was prompt, courteous, and helpful	1.00	5.00	1.89	0.97	0.94	19

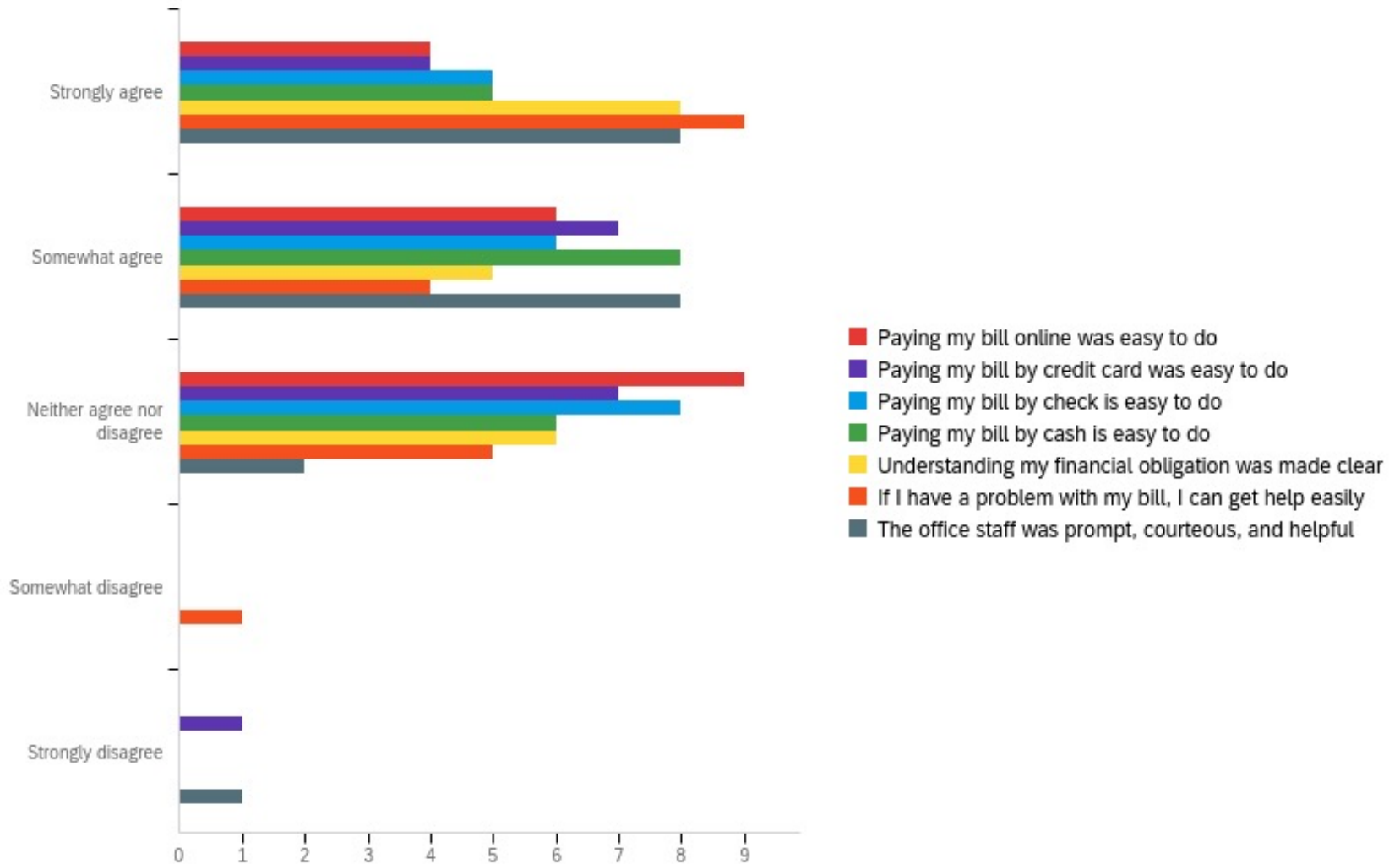
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	26.32%	5	57.89%	11	15.79%	3	0.00%	0	0.00%	0	19
2	Once I filled out my FAFSA I knew what to do	26.32%	5	52.63%	10	15.79%	3	5.26%	1	0.00%	0	19
3	I received my award in a timely manner	26.32%	5	57.89%	11	15.79%	3	0.00%	0	0.00%	0	19
4	If I was not eligible for aid I received an explanation	26.32%	5	36.84%	7	36.84%	7	0.00%	0	0.00%	0	19
5	Paying for college (process) was easy	42.11%	8	31.58%	6	15.79%	3	5.26%	1	5.26%	1	19

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total
6	Finding information about Financial Aid was easy	31.58%	6 36.84%	7 21.05%	4 10.53%	2 0.00%	0 19
7	If I have a problem with Financial Aid I can get help easily	47.37%	9 31.58%	6 15.79%	3 5.26%	1 0.00%	0 19
8	Applying for a scholarship was easy	36.84%	7 26.32%	5 26.32%	5 10.53%	2 0.00%	0 19
9	The office staff was prompt, courteous, and helpful	36.84%	7 47.37%	9 10.53%	2 0.00%	0 5.26%	1 19

# Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	3.00	2.26	0.78	0.61	19
2	Paying my bill by credit card was easy to do	1.00	5.00	2.32	0.98	0.95	19
3	Paying my bill by check is easy to do	1.00	3.00	2.16	0.81	0.66	19
4	Paying my bill by cash is easy to do	1.00	3.00	2.05	0.76	0.58	19
5	Understanding my financial obligation was made clear	1.00	3.00	1.89	0.85	0.73	19



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	4.00	1.89	0.97	0.94	19
7	The office staff was prompt, courteous, and helpful	1.00	5.00	1.84	0.99	0.98	19

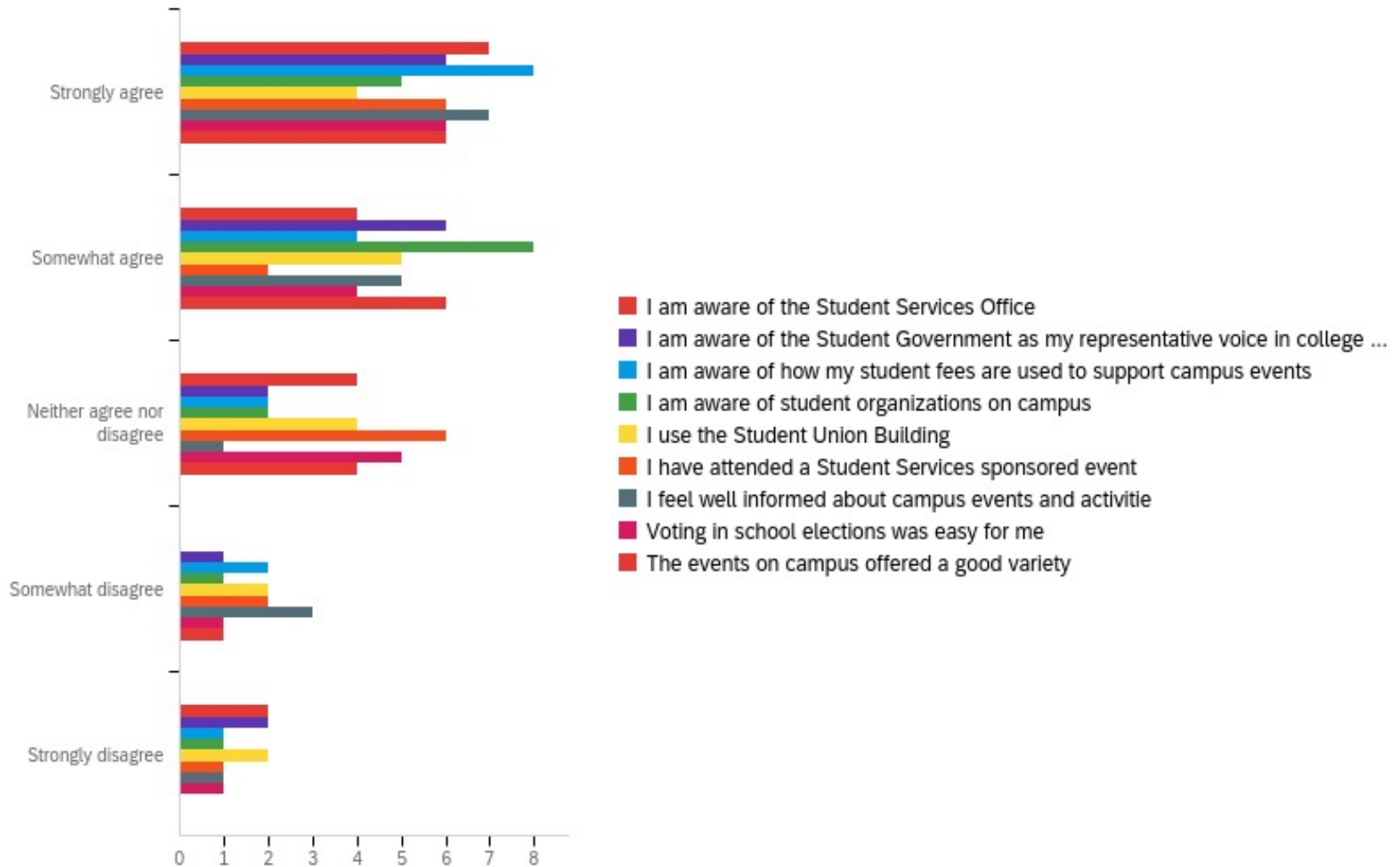
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	21.05%	4	31.58%	6	47.37%	9	0.00%	0	0.00%	0	19
2	Paying my bill by credit card was easy to do	21.05%	4	36.84%	7	36.84%	7	0.00%	0	5.26%	1	19
3	Paying my bill by check is easy to do	26.32%	5	31.58%	6	42.11%	8	0.00%	0	0.00%	0	19
4	Paying my bill by cash is easy to do	26.32%	5	42.11%	8	31.58%	6	0.00%	0	0.00%	0	19
5	Understanding my financial obligation was made clear	42.11%	8	26.32%	5	31.58%	6	0.00%	0	0.00%	0	19

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total
6	If I have a problem with my bill, I can get help easily	47.37%	9 21.05%	4 26.32%	5 5.26%	1 0.00%	0 19
7	The office staff was prompt, courteous, and helpful	42.11%	8 42.11%	8 10.53%	2 0.00%	0 5.26%	1 19

# Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	5.00	2.18	1.29	1.67	17
2	I am aware of the Student Government as my representative voice in college affairs	1.00	5.00	2.24	1.31	1.71	17
3	I am aware of how my student fees are used to support campus events	1.00	5.00	2.06	1.26	1.58	17

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	5.00	2.12	1.08	1.16	17
5	I use the Student Union Building	1.00	5.00	2.59	1.29	1.65	17
6	I have attended a Student Services sponsored event	1.00	5.00	2.41	1.24	1.54	17
7	I feel well informed about campus events and activitie	1.00	5.00	2.18	1.29	1.67	17

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.24	1.16	1.36	17
9	The events on campus offered a good variety	1.00	4.00	2.00	0.91	0.82	17

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total
1	I am aware of the Student Services Office	41.18% 7	23.53% 4	23.53% 4	0.00% 0	11.76% 2	17
2	I am aware of the Student Government as my representative voice in college affairs	35.29% 6	35.29% 6	11.76% 2	5.88% 1	11.76% 2	17
3	I am aware of how my student fees are used to support campus events	47.06% 8	23.53% 4	11.76% 2	11.76% 2	5.88% 1	17



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	29.41%	5	47.06%	8	11.76%	2	5.88%	1	5.88%	1	17
5	I use the Student Union Building	23.53%	4	29.41%	5	23.53%	4	11.76%	2	11.76%	2	17
6	I have attended a Student Services sponsored event	35.29%	6	11.76%	2	35.29%	6	11.76%	2	5.88%	1	17
7	I feel well informed about campus events and activities	41.18%	7	29.41%	5	5.88%	1	17.65%	3	5.88%	1	17

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total	
8	Voting in school elections was easy for me	35.29%	6	23.53%	4	29.41%	5	5.88%	1	5.88%	1	17	
9	The events on campus offered a good variety	35.29%	6	35.29%	6	23.53%	4	5.88%	1	0.00%	0	17	



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	6.00	1.78	1.23	1.51	18
2	Attending NSO was informative and helpful	1.00	3.00	1.44	0.68	0.47	18
3	Making an appointment with an adviser was easy to do	1.00	3.00	1.67	0.75	0.56	18
4	My adviser was knowledgeable and helpful	1.00	4.00	1.72	0.87	0.76	18

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	4.00	1.78	0.85	0.73	18
6	I know where to go if I need help with personal concerns	1.00	4.00	1.89	1.10	1.21	18
7	I was able to see a counselor when I needed to	1.00	5.00	1.67	1.05	1.11	18
8	I am aware there are Veteran Services	1.00	6.00	2.72	1.91	3.65	18

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	4.00	1.72	0.93	0.87	18

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	55.56%	10	27.78%	5	11.11%	2	0.00%	0	0.00%	0	5.56%	1	18
2	Attending NSO was informative and helpful	66.67%	12	22.22%	4	11.11%	2	0.00%	0	0.00%	0	0.00%	0	18
3	Making an appointment with an adviser was easy to do	50.00%	9	33.33%	6	16.67%	3	0.00%	0	0.00%	0	0.00%	0	18
4	My adviser was knowledgeable and helpful	50.00%	9	33.33%	6	11.11%	2	5.56%	1	0.00%	0	0.00%	0	18

Q7 - Please select an answer that you feel accurately portrays your experience with...

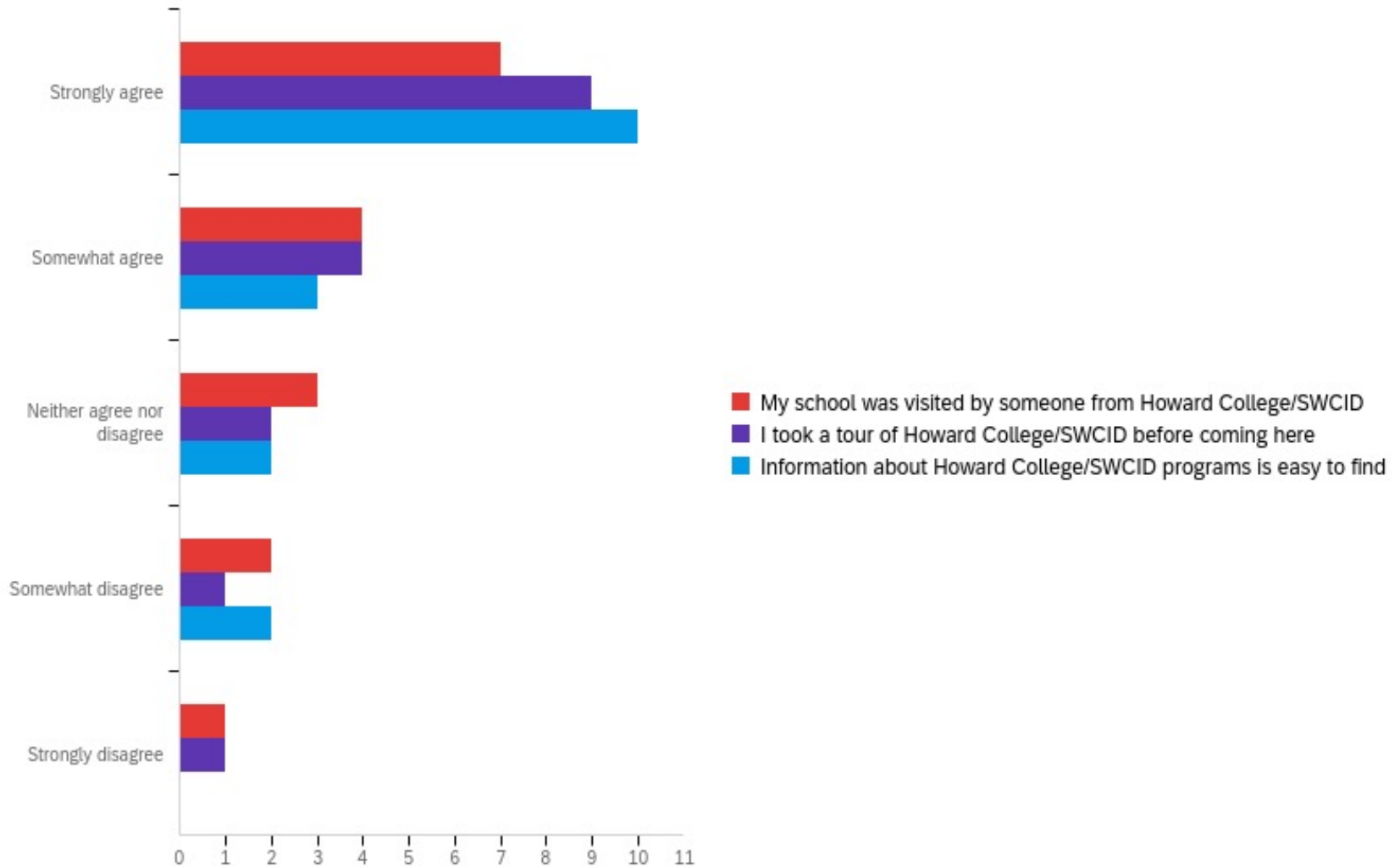
#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	44.44%	8	38.89%	7	11.11%	2	5.56%	1	0.00%	0	0.00%	0	18
6	I know where to go if I need help with personal concerns	55.56%	10	11.11%	2	22.22%	4	11.11%	2	0.00%	0	0.00%	0	18
7	I was able to see a counselor when I needed to	61.11%	11	22.22%	4	11.11%	2	0.00%	0	5.56%	1	0.00%	0	18
8	I am aware there are Veteran Services	38.89%	7	16.67%	3	22.22%	4	0.00%	0	0.00%	0	22.22%	4	18



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	55.56%	10	22.22%	4	16.67%	3	5.56%	1	0.00%	0	0.00%	0	18

# Q7 - Please select an answer that you feel accurately portrays your experience with...



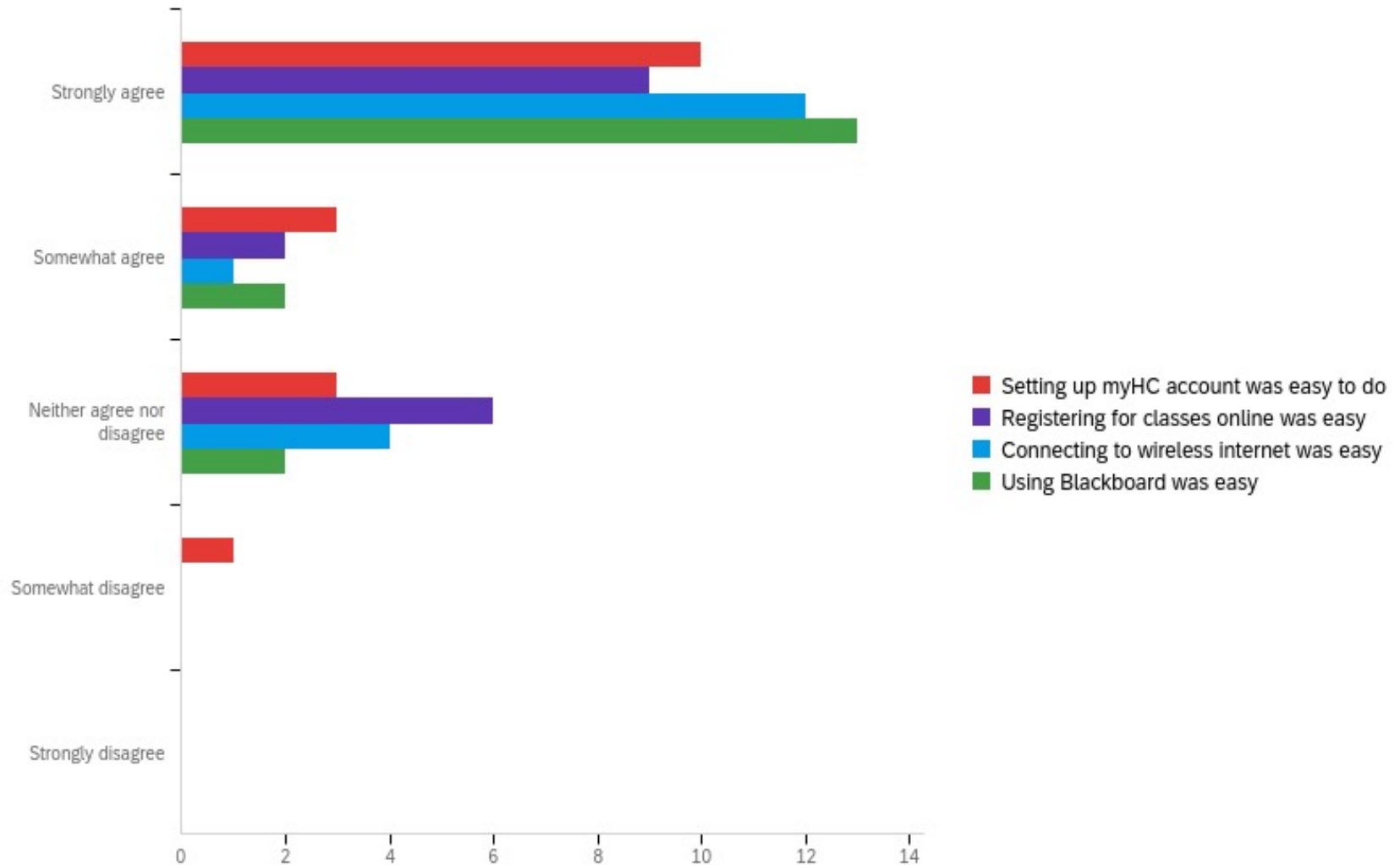
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCID	1.00	5.00	2.18	1.25	1.56	17
2	I took a tour of Howard College/SWCID before coming here	1.00	5.00	1.88	1.18	1.40	17
3	Information about Howard College/SWCID programs is easy to find	1.00	4.00	1.76	1.06	1.12	17

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWCID	41.18%	7	23.53%	4	17.65%	3	11.76%	2	5.88%	1	17
2	I took a tour of Howard College/SWCID before coming here	52.94%	9	23.53%	4	11.76%	2	5.88%	1	5.88%	1	17
3	Information about Howard College/SWCID programs is easy to find	58.82%	10	17.65%	3	11.76%	2	11.76%	2	0.00%	0	17

## Q8 - Please select an answer that you feel accurately portrays your experience with...



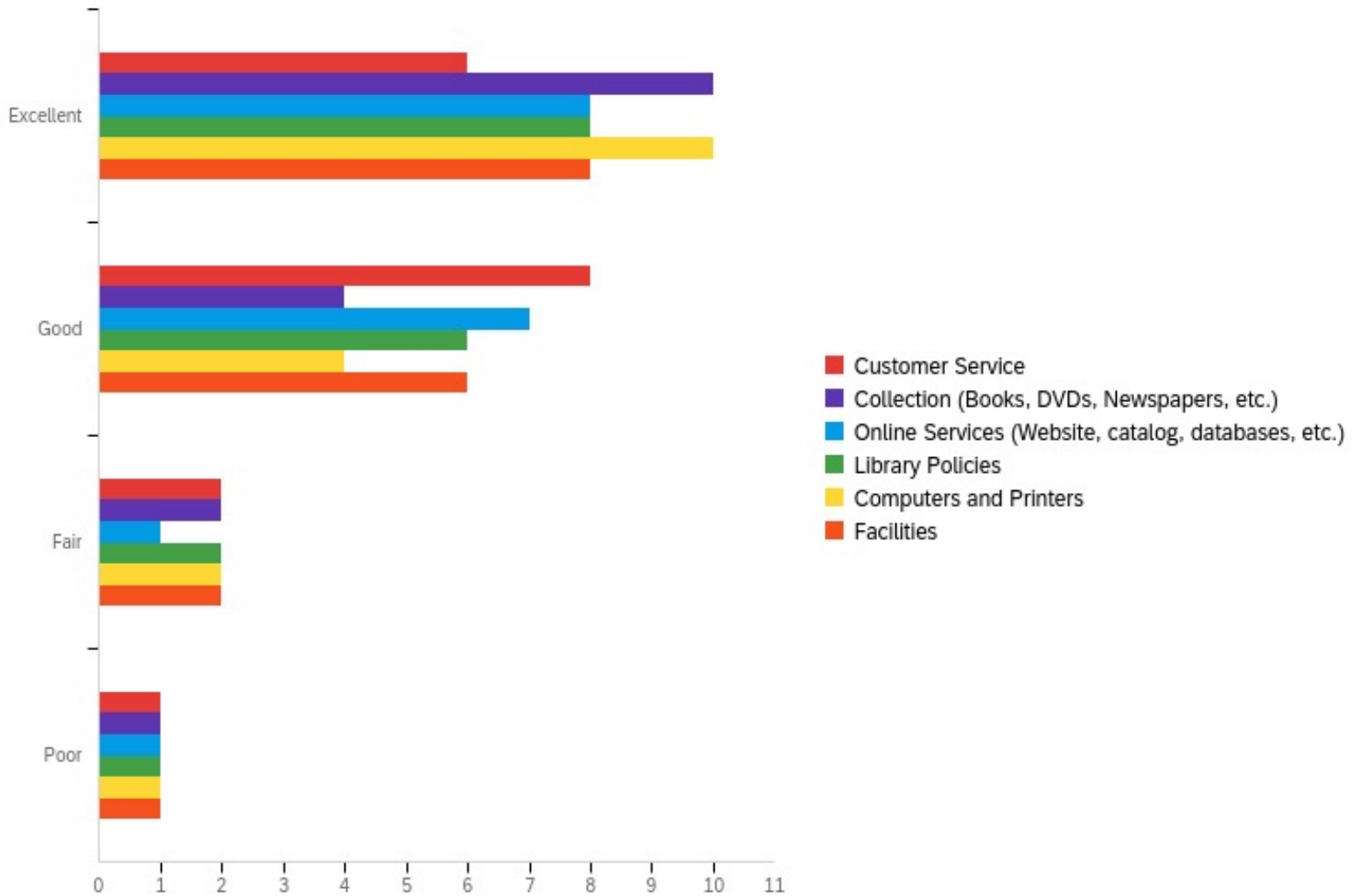
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	4.00	1.71	0.96	0.91	17
2	Registering for classes online was easy	1.00	3.00	1.82	0.92	0.85	17
3	Connecting to wireless internet was easy	1.00	3.00	1.53	0.85	0.72	17
4	Using Blackboard was easy	1.00	3.00	1.35	0.68	0.46	17

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	58.82%	10	17.65%	3	17.65%	3	5.88%	1	0.00%	0	17
2	Registering for classes online was easy	52.94%	9	11.76%	2	35.29%	6	0.00%	0	0.00%	0	17
3	Connecting to wireless internet was easy	70.59%	12	5.88%	1	23.53%	4	0.00%	0	0.00%	0	17
4	Using Blackboard was easy	76.47%	13	11.76%	2	11.76%	2	0.00%	0	0.00%	0	17

# Q13 - Please rate each of the following library services





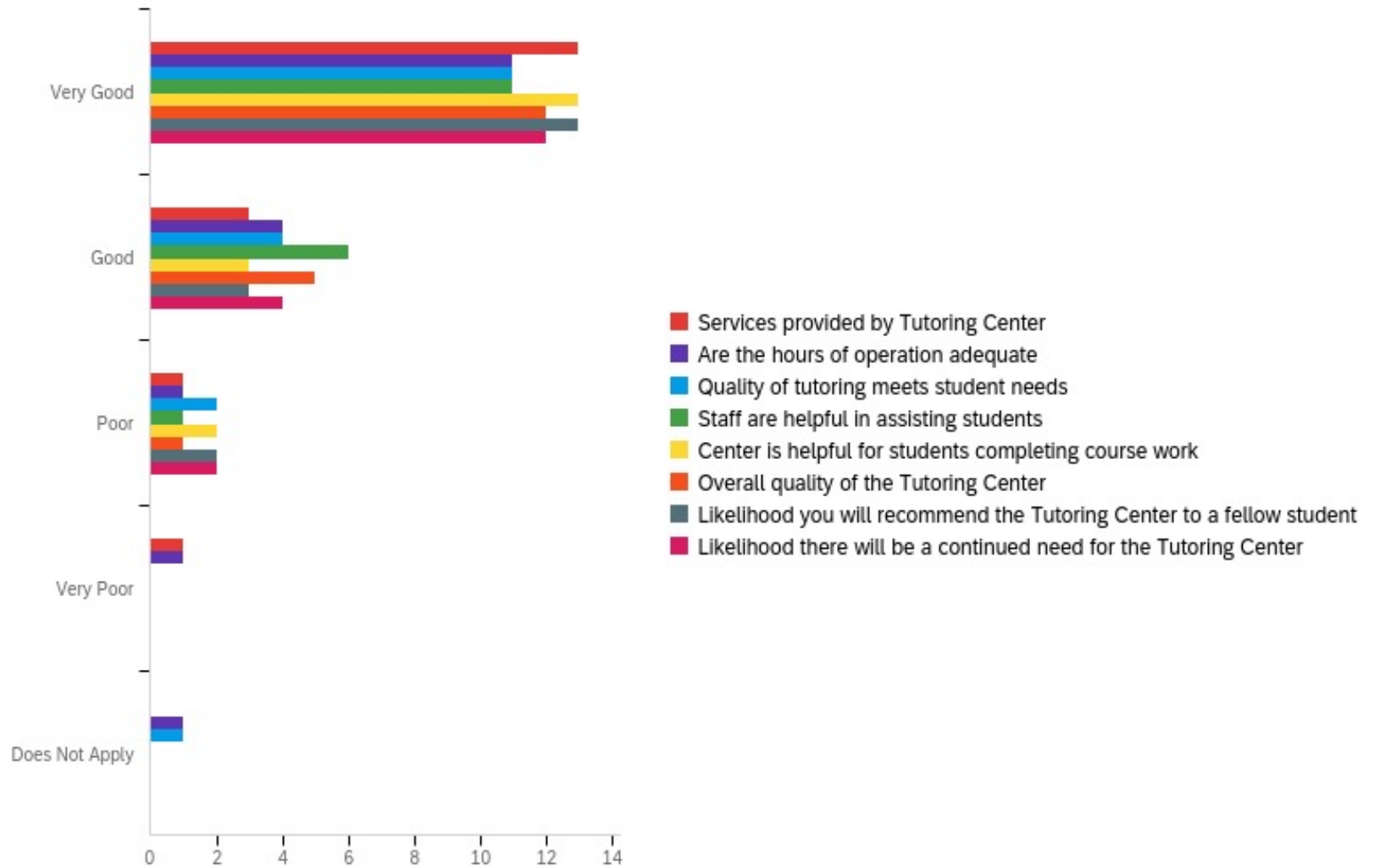
## Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	4.00	1.88	0.83	0.69	17
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	4.00	1.65	0.90	0.82	17
3	Online Services (Website, catalog, databases, etc.)	1.00	4.00	1.71	0.82	0.68	17
4	Library Policies	1.00	4.00	1.76	0.88	0.77	17
5	Computers and Printers	1.00	4.00	1.65	0.90	0.82	17
6	Facilities	1.00	4.00	1.76	0.88	0.77	17

## Q13 - Please rate each of the following library services

#	Question	Excellent		Good		Fair		Poor		Total
1	Customer Service	35.29%	6	47.06%	8	11.76%	2	5.88%	1	17
2	Collection (Books, DVDs, Newspapers, etc.)	58.82%	10	23.53%	4	11.76%	2	5.88%	1	17
3	Online Services (Website, catalog, databases, etc.)	47.06%	8	41.18%	7	5.88%	1	5.88%	1	17
4	Library Policies	47.06%	8	35.29%	6	11.76%	2	5.88%	1	17
5	Computers and Printers	58.82%	10	23.53%	4	11.76%	2	5.88%	1	17
6	Facilities	47.06%	8	35.29%	6	11.76%	2	5.88%	1	17

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.



## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	4.00	1.44	0.83	0.69	18
2	Are the hours of operation adequate	1.00	5.00	1.72	1.15	1.31	18
3	Quality of tutoring meets student needs	1.00	5.00	1.67	1.05	1.11	18
4	Staff are helpful in assisting students	1.00	3.00	1.44	0.60	0.36	18
5	Center is helpful for students completing course work	1.00	3.00	1.39	0.68	0.46	18

## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	3.00	1.39	0.59	0.35	18
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	3.00	1.39	0.68	0.46	18
8	Likelihood there will be a continued need for the Tutoring Center	1.00	3.00	1.44	0.68	0.47	18

## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Services provided by Tutoring Center	72.22%	13	16.67%	3	5.56%	1	5.56%	1	0.00%	0	18
2	Are the hours of operation adequate	61.11%	11	22.22%	4	5.56%	1	5.56%	1	5.56%	1	18
3	Quality of tutoring meets student needs	61.11%	11	22.22%	4	11.11%	2	0.00%	0	5.56%	1	18
4	Staff are helpful in assisting students	61.11%	11	33.33%	6	5.56%	1	0.00%	0	0.00%	0	18
5	Center is helpful for students completing course work	72.22%	13	16.67%	3	11.11%	2	0.00%	0	0.00%	0	18

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Overall quality of the Tutoring Center	66.67%	12	27.78%	5	5.56%	1	0.00%	0	0.00%	0	18
7	Likelihood you will recommend the Tutoring Center to a fellow student	72.22%	13	16.67%	3	11.11%	2	0.00%	0	0.00%	0	18
8	Likelihood there will be a continued need for the Tutoring Center	66.67%	12	22.22%	4	11.11%	2	0.00%	0	0.00%	0	18





## Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	5.00	1.94	1.03	1.05	18
2	Class size	1.00	5.00	1.78	1.03	1.06	18
3	Grading / Testing	1.00	5.00	1.89	1.10	1.21	18
4	Availability of courses needed	1.00	5.00	2.00	1.05	1.11	18
5	Quality of equipment in classes and labs	1.00	5.00	1.78	1.03	1.06	18
6	Quantity of equipment in classes and labs	1.00	5.00	1.78	1.03	1.06	18

## Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	1.83	1.12	1.25	18
8	Overall enthusiasm and knowledge of instructors	1.00	5.00	1.89	1.10	1.21	18
9	Instructors show interest in students' success	1.00	5.00	1.78	1.08	1.17	18
10	Overall quality of instruction	1.00	5.00	1.78	1.13	1.28	18

# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Content of courses in major	38.89%	7	38.89%	7	16.67%	3	0.00%	0	5.56%	1	18
2	Class size	50.00%	9	33.33%	6	11.11%	2	0.00%	0	5.56%	1	18
3	Grading / Testing	44.44%	8	38.89%	7	5.56%	1	5.56%	1	5.56%	1	18
4	Availability of courses needed	33.33%	6	50.00%	9	5.56%	1	5.56%	1	5.56%	1	18
5	Quality of equipment in classes and labs	50.00%	9	33.33%	6	11.11%	2	0.00%	0	5.56%	1	18
6	Quantity of equipment in classes and labs	50.00%	9	33.33%	6	11.11%	2	0.00%	0	5.56%	1	18

# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
7	Helpfulness of lab assistants	50.00%	33.33%	5.56%	5.56%	5.56%	18
8	Overall enthusiasm and knowledge of instructors	44.44%	38.89%	5.56%	5.56%	5.56%	18
9	Instructors show interest in students' success	50.00%	38.89%	0.00%	5.56%	5.56%	18
10	Overall quality of instruction	55.56%	27.78%	5.56%	5.56%	5.56%	18



## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	5.00	1.82	1.15	1.32	17
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	5.00	1.82	1.15	1.32	17
3	Campus accessibility	1.00	5.00	1.88	1.13	1.28	17
4	Campus outdoor lighting	1.00	5.00	2.12	1.08	1.16	17
5	Campus safety and security	1.00	5.00	1.88	1.13	1.28	17

## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	5.00	1.94	1.11	1.23	17
7	Classroom space for learning	1.00	5.00	1.88	1.13	1.28	17
8	Conditions of buildings	1.00	5.00	2.00	1.08	1.18	17

## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Attitude/Friendliness of other faculty on campus	52.94%	9 29.41%	5 5.88%	1 5.88%	1 5.88%	17
2	Attitude/Friendliness of Staff (Non-teaching) on campus	52.94%	9 29.41%	5 5.88%	1 5.88%	1 5.88%	17
3	Campus accessibility	47.06%	8 35.29%	6 5.88%	1 5.88%	1 5.88%	17
4	Campus outdoor lighting	29.41%	5 47.06%	8 11.76%	2 5.88%	1 5.88%	17
5	Campus safety and security	47.06%	8 35.29%	6 5.88%	1 5.88%	1 5.88%	17



## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Classroom appearance	41.18%	7	41.18%	7	5.88%	1	5.88%	1	5.88%	1	17
7	Classroom space for learning	47.06%	8	35.29%	6	5.88%	1	5.88%	1	5.88%	1	17
8	Conditions of buildings	35.29%	6	47.06%	8	5.88%	1	5.88%	1	5.88%	1	17