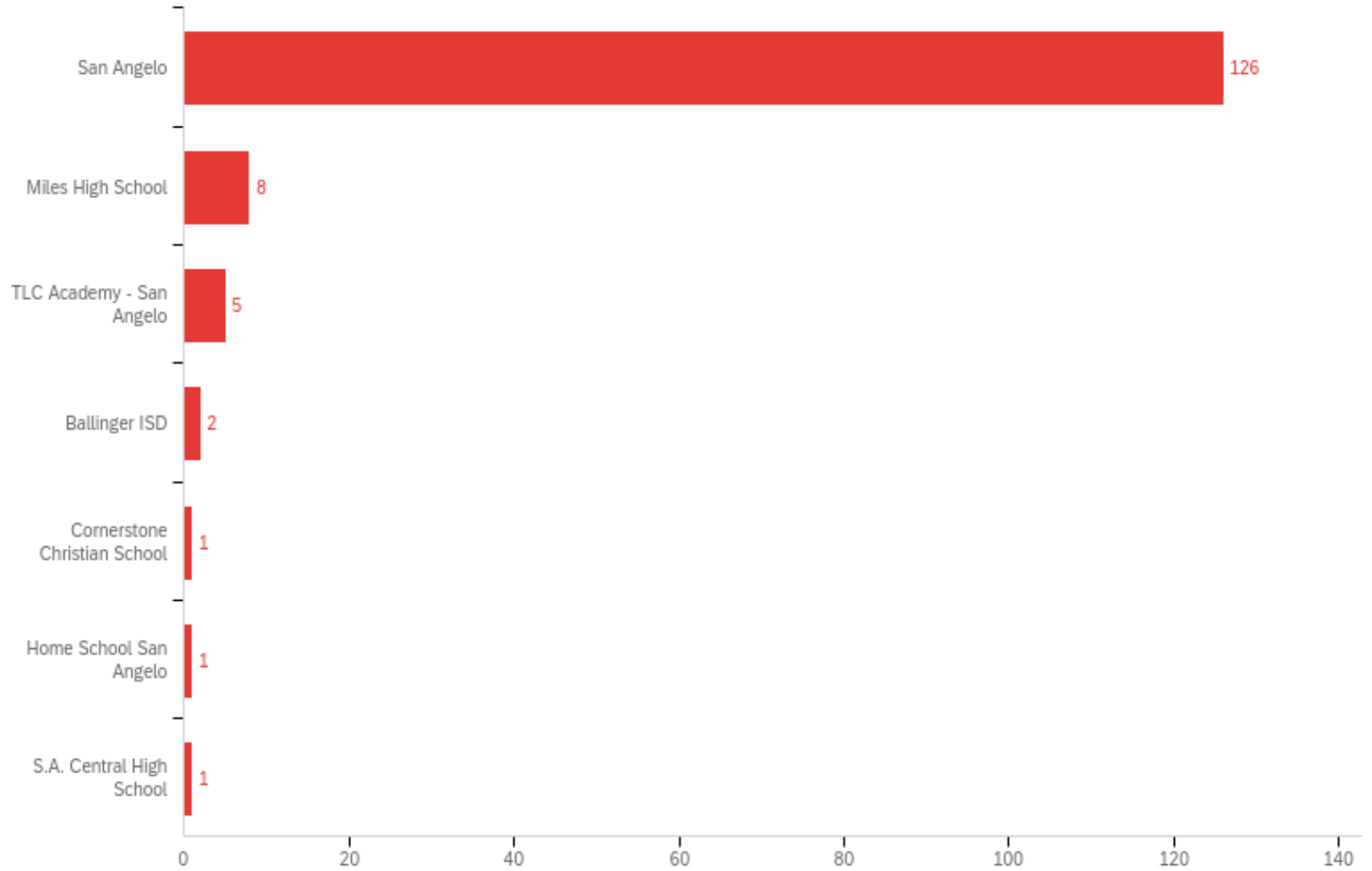


Student Satisfaction Survey 2022-2023

San Angelo

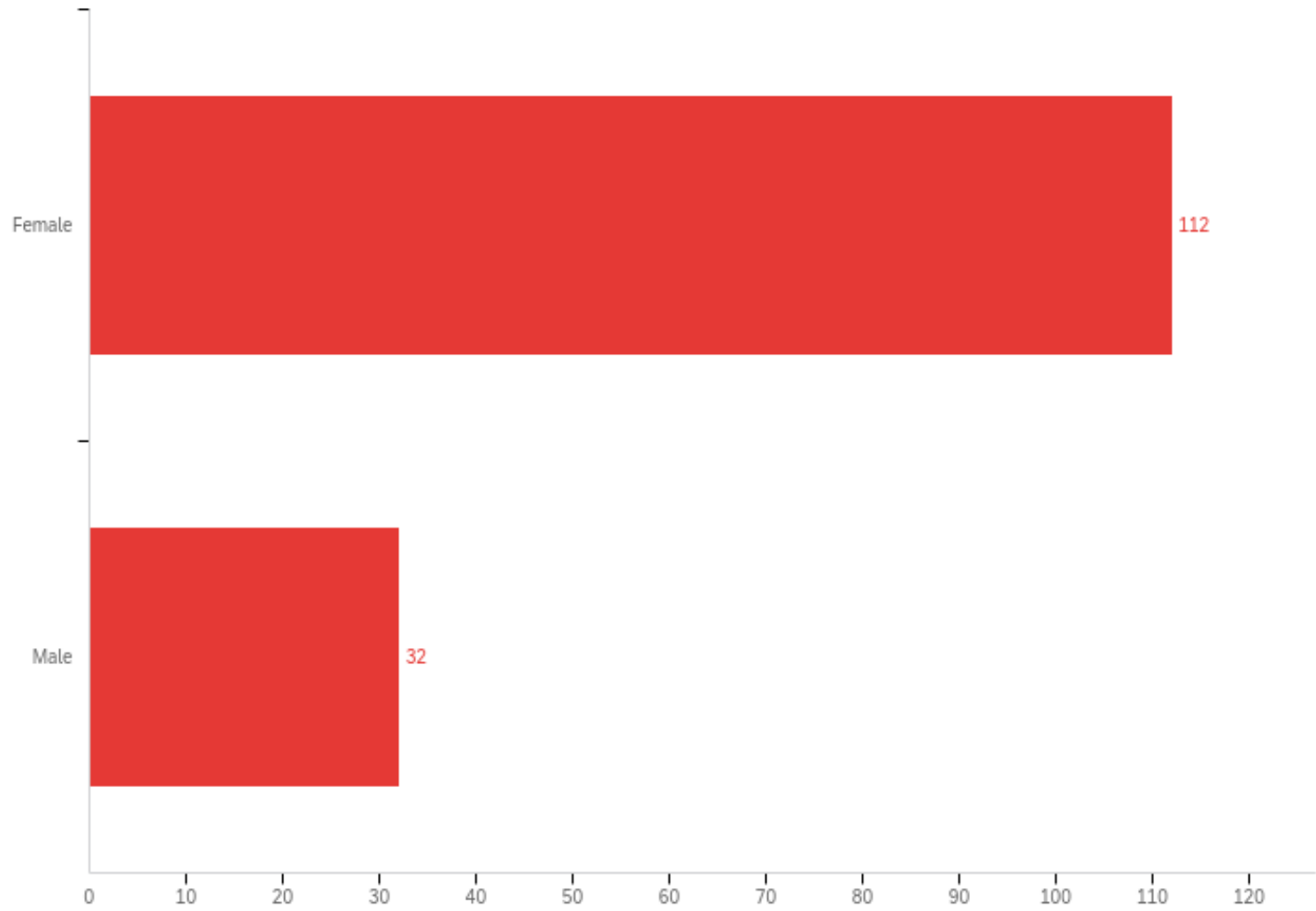
HC



HC

#	Answer	%	Count
1	San Angelo	87.50%	126
2	Miles High School	5.56%	8
3	TLC Academy - San Angelo	3.47%	5
4	Ballinger ISD	1.39%	2
5	Cornerstone Christian School	0.69%	1
6	Home School San Angelo	0.69%	1
7	S.A. Central High School	0.69%	1
	Total	100%	144

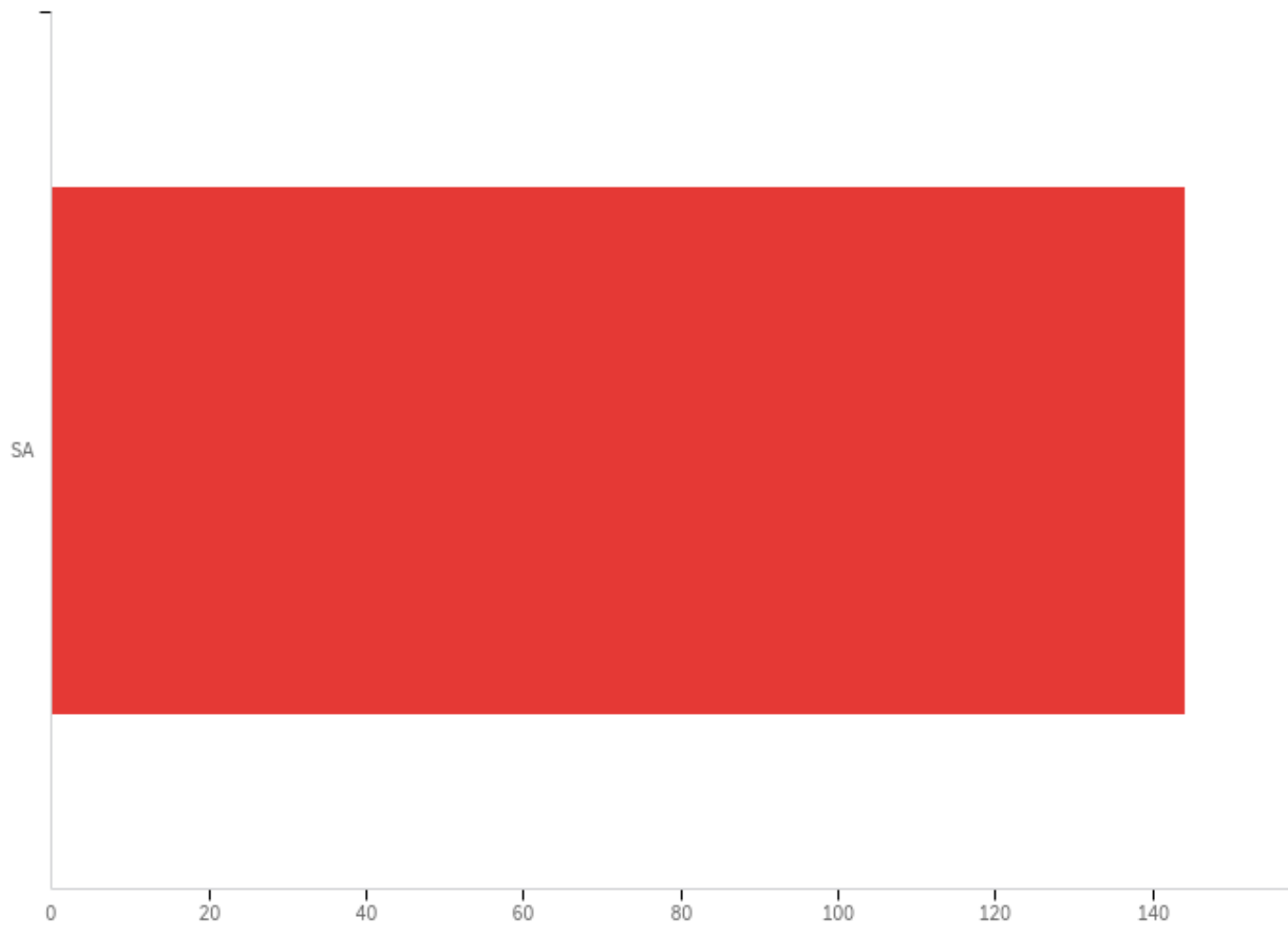
Sex



Sex

#	Answer	%	Count
1	Female	77.78%	112
2	Male	22.22%	32
	Total	100%	144

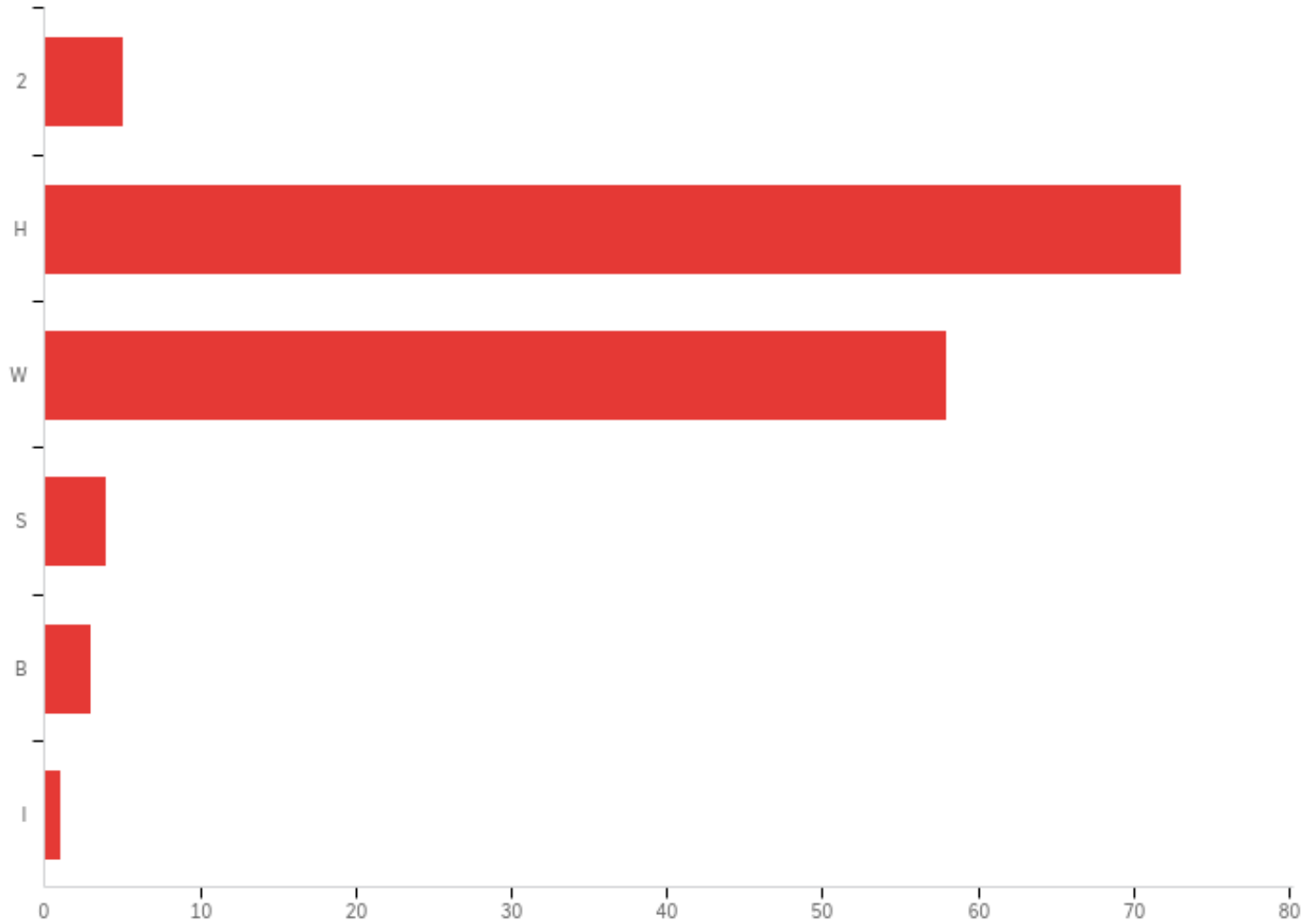
CampusGroup



CampusGroup

#	Answer	%	Count
1	SA	100.00%	144
	Total	100%	144

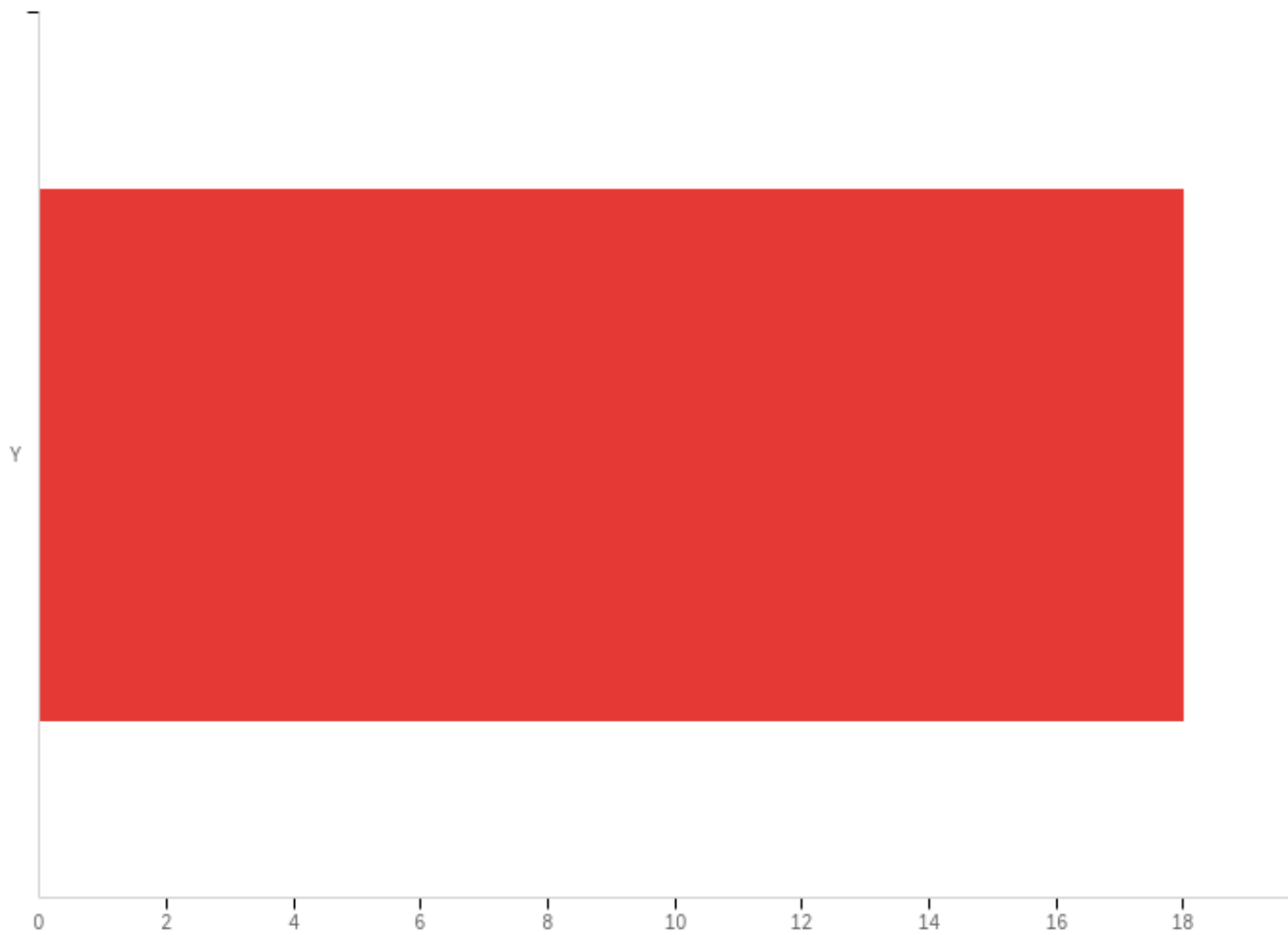
WorkEth



WorkEth

#	Answer	%	Count
2	2	3.47%	5
2	H	50.69%	73
3	W	40.28%	58
4	S	2.78%	4
5	B	2.08%	3
6	I	0.69%	1
	Total	100%	144

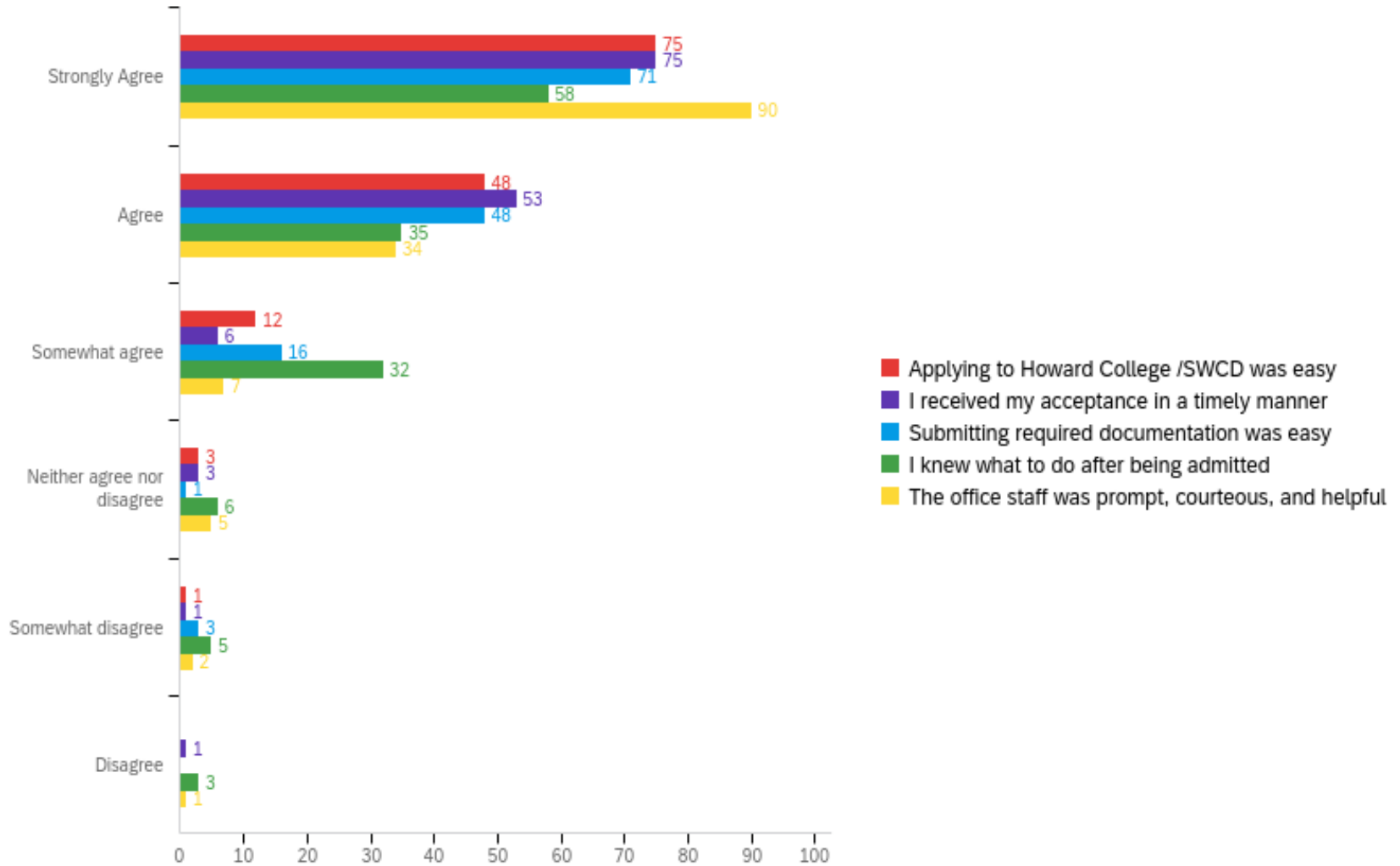
DualCredit



DualCredit

#	Answer	%	Count
1	Y	100.00%	18
	Total	100%	18

Q1 - Please select an answer that you feel accurately portrays your experience with...



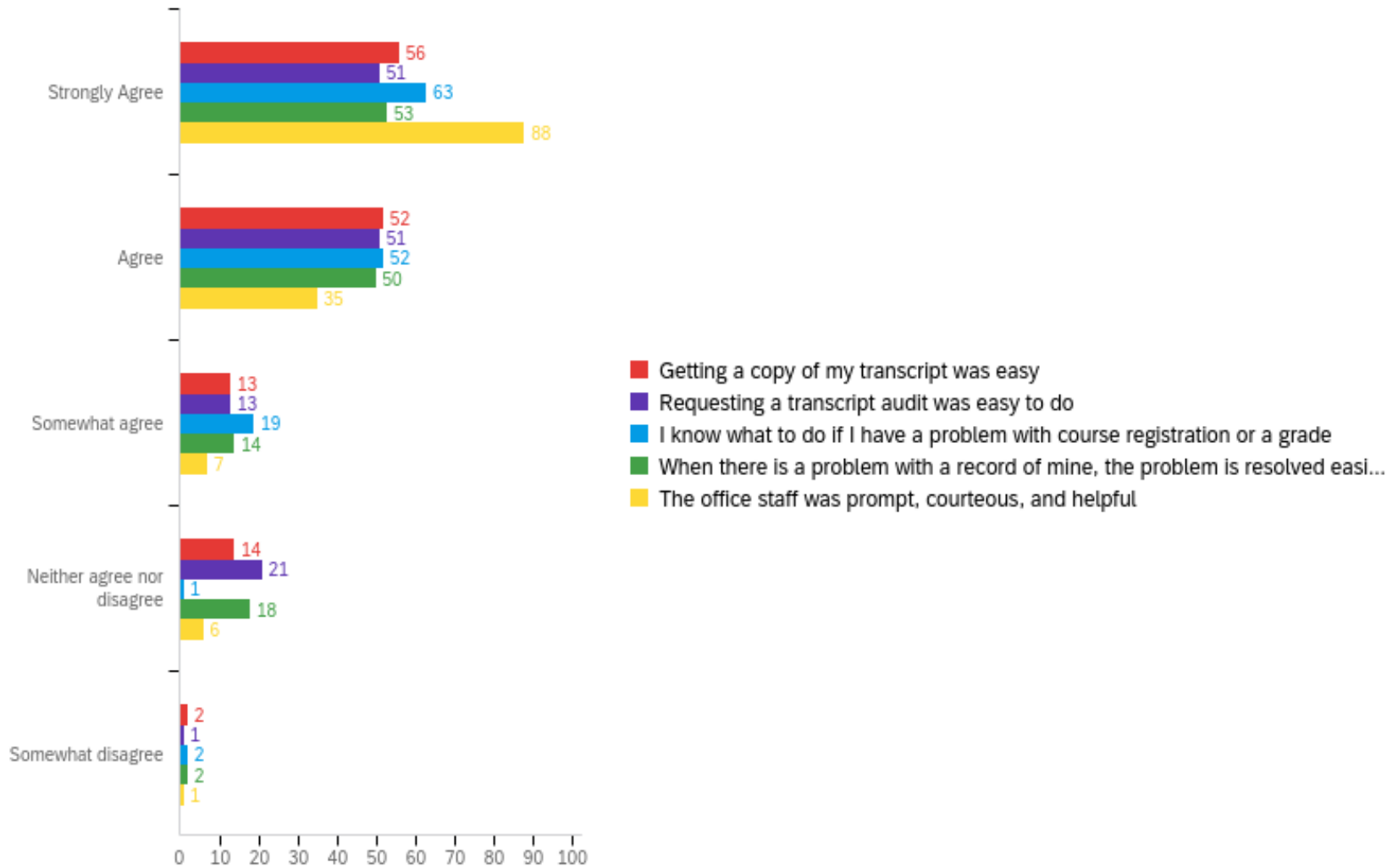
Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCD was easy	1.00	5.00	1.61	0.79	0.63	139
2	I received my acceptance in a timely manner	1.00	6.00	1.60	0.83	0.69	139
3	Submitting required documentation was easy	1.00	5.00	1.68	0.87	0.75	139
4	I knew what to do after being admitted	1.00	6.00	2.09	1.22	1.48	139
5	The office staff was prompt, courteous, and helpful	1.00	6.00	1.55	0.94	0.88	139

Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCD was easy	53.96%	75	34.53%	48	8.63%	12	2.16%	3	0.72%	1	0.00%	0	139
2	I received my acceptance in a timely manner	53.96%	75	38.13%	53	4.32%	6	2.16%	3	0.72%	1	0.72%	1	139
3	Submitting required documentation was easy	51.08%	71	34.53%	48	11.51%	16	0.72%	1	2.16%	3	0.00%	0	139
4	I knew what to do after being admitted	41.73%	58	25.18%	35	23.02%	32	4.32%	6	3.60%	5	2.16%	3	139
5	The office staff was prompt, courteous, and helpful	64.75%	90	24.46%	34	5.04%	7	3.60%	5	1.44%	2	0.72%	1	139

Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	5.00	1.93	1.02	1.04	137
2	Requesting a transcript audit was easy to do	1.00	5.00	2.05	1.07	1.14	137
3	I know what to do if I have a problem with course registration or a grade	1.00	5.00	1.74	0.83	0.69	137
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	5.00	2.02	1.07	1.15	137

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.52	0.84	0.70	137

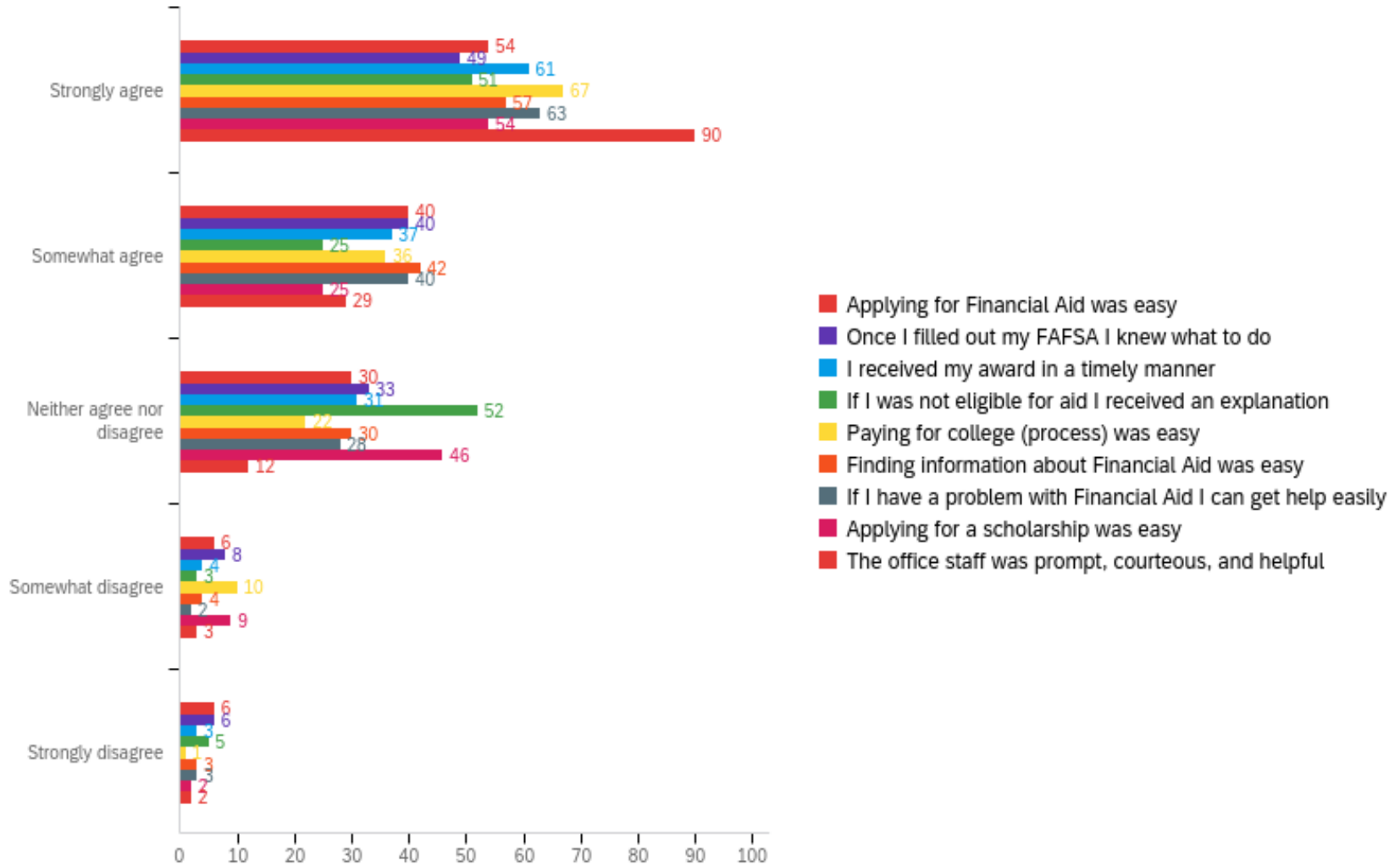
Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	40.88%	56	37.96%	52	9.49%	13	10.22%	14	1.46%	2	137
2	Requesting a transcript audit was easy to do	37.23%	51	37.23%	51	9.49%	13	15.33%	21	0.73%	1	137
3	I know what to do if I have a problem with course registration or a grade	45.99%	63	37.96%	52	13.87%	19	0.73%	1	1.46%	2	137
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	38.69%	53	36.50%	50	10.22%	14	13.14%	18	1.46%	2	137

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	64.23%	88	25.55%	35	5.11%	7	4.38%	6	0.73%	1	137

Q5 - Please select an answer that you feel accurately portrays your experience with...



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	5.00	2.04	1.09	1.19	136
2	Once I filled out my FAFSA I knew what to do	1.00	5.00	2.13	1.10	1.22	136
3	I received my award in a timely manner	1.00	5.00	1.90	0.99	0.98	136
4	If I was not eligible for aid I received an explanation	1.00	5.00	2.16	1.07	1.15	136
5	Paying for college (process) was easy	1.00	5.00	1.84	0.99	0.99	136

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	5.00	1.93	0.97	0.95	136
7	If I have a problem with Financial Aid I can get help easily	1.00	5.00	1.84	0.95	0.90	136
8	Applying for a scholarship was easy	1.00	5.00	2.12	1.06	1.12	136
9	The office staff was prompt, courteous, and helpful	1.00	5.00	1.51	0.86	0.74	136

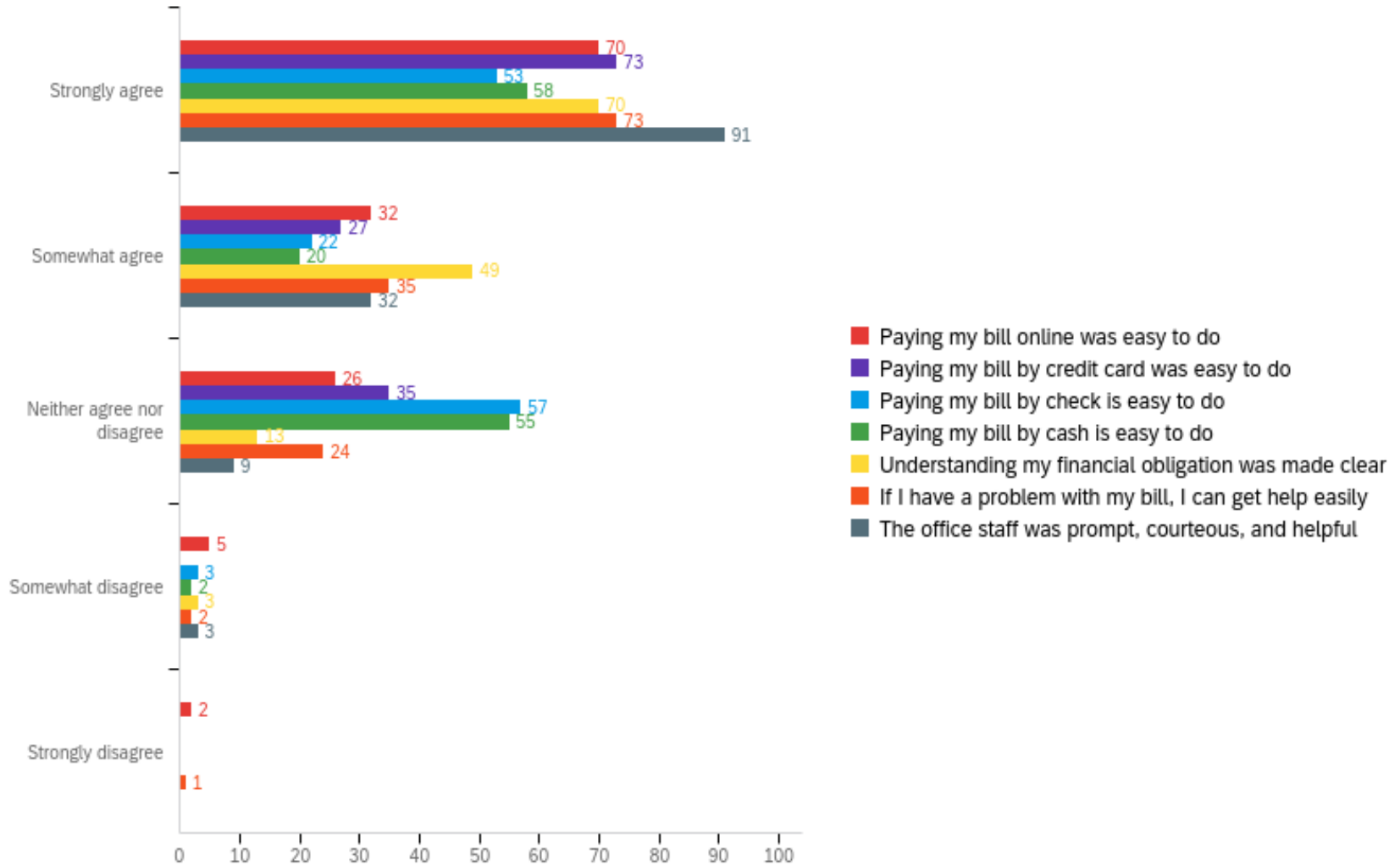
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	39.71%	54	29.41%	40	22.06%	30	4.41%	6	4.41%	6	136
2	Once I filled out my FAFSA I knew what to do	36.03%	49	29.41%	40	24.26%	33	5.88%	8	4.41%	6	136
3	I received my award in a timely manner	44.85%	61	27.21%	37	22.79%	31	2.94%	4	2.21%	3	136
4	If I was not eligible for aid I received an explanation	37.50%	51	18.38%	25	38.24%	52	2.21%	3	3.68%	5	136
5	Paying for college (process) was easy	49.26%	67	26.47%	36	16.18%	22	7.35%	10	0.74%	1	136

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	41.91%	57	30.88%	42	22.06%	30	2.94%	4	2.21%	3	136
7	If I have a problem with Financial Aid I can get help easily	46.32%	63	29.41%	40	20.59%	28	1.47%	2	2.21%	3	136
8	Applying for a scholarship was easy	39.71%	54	18.38%	25	33.82%	46	6.62%	9	1.47%	2	136
9	The office staff was prompt, courteous, and helpful	66.18%	90	21.32%	29	8.82%	12	2.21%	3	1.47%	2	136

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	5.00	1.79	0.97	0.95	135
2	Paying my bill by credit card was easy to do	1.00	3.00	1.72	0.85	0.72	135
3	Paying my bill by check is easy to do	1.00	4.00	2.07	0.95	0.90	135
4	Paying my bill by cash is easy to do	1.00	4.00	2.01	0.95	0.90	135
5	Understanding my financial obligation was made clear	1.00	4.00	1.62	0.75	0.56	135

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	5.00	1.69	0.86	0.75	135
7	The office staff was prompt, courteous, and helpful	1.00	4.00	1.44	0.72	0.51	135

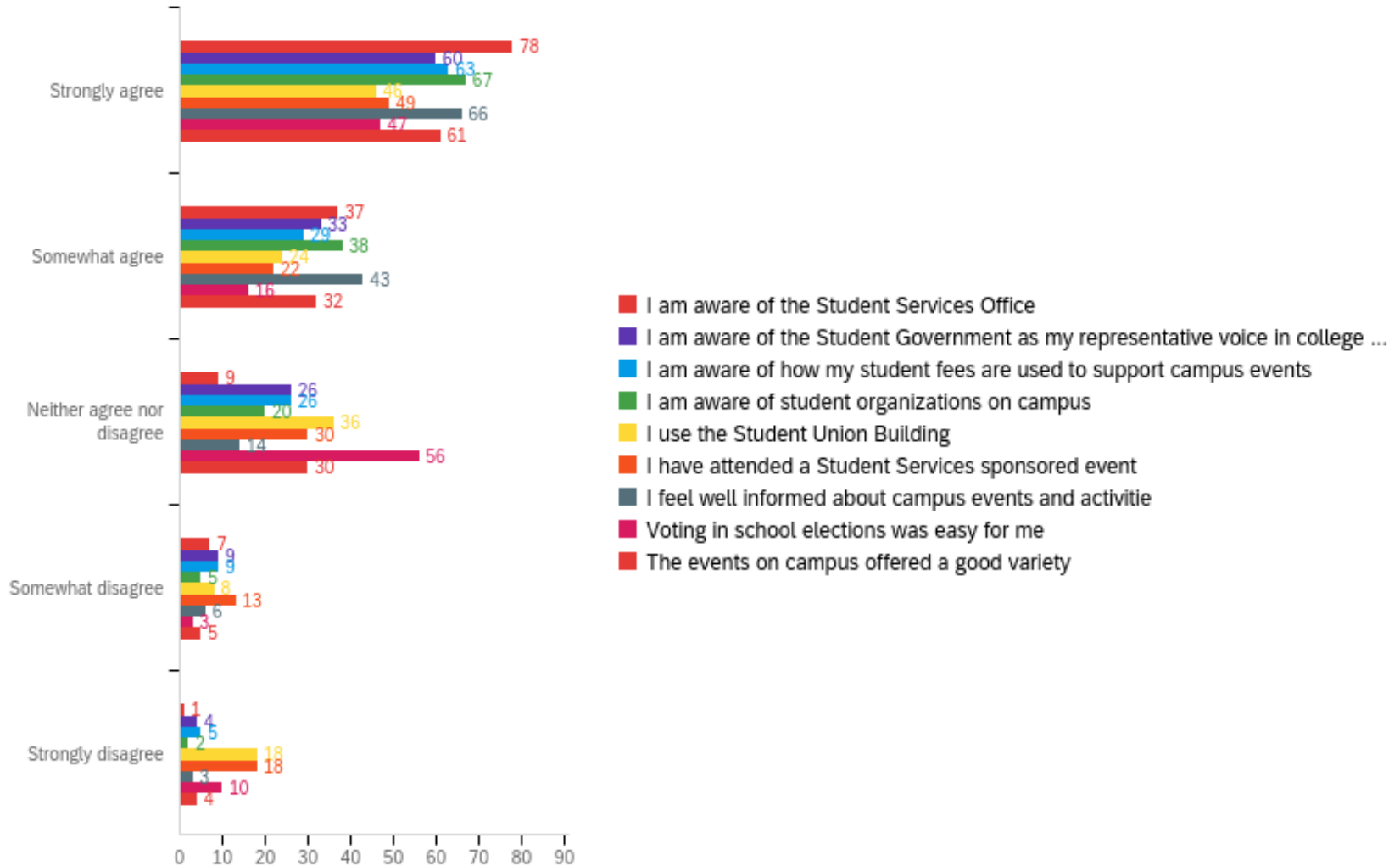
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	51.85%	70	23.70%	32	19.26%	26	3.70%	5	1.48%	2	135
2	Paying my bill by credit card was easy to do	54.07%	73	20.00%	27	25.93%	35	0.00%	0	0.00%	0	135
3	Paying my bill by check is easy to do	39.26%	53	16.30%	22	42.22%	57	2.22%	3	0.00%	0	135
4	Paying my bill by cash is easy to do	42.96%	58	14.81%	20	40.74%	55	1.48%	2	0.00%	0	135
5	Understanding my financial obligation was made clear	51.85%	70	36.30%	49	9.63%	13	2.22%	3	0.00%	0	135

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	54.07%	73	25.93%	35	17.78%	24	1.48%	2	0.74%	1	135
7	The office staff was prompt, courteous, and helpful	67.41%	91	23.70%	32	6.67%	9	2.22%	3	0.00%	0	135

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	5.00	1.61	0.89	0.78	132
2	I am aware of the Student Government as my representative voice in college affairs	1.00	5.00	1.97	1.09	1.20	132
3	I am aware of how my student fees are used to support campus events	1.00	5.00	1.97	1.13	1.29	132

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	5.00	1.77	0.94	0.89	132
5	I use the Student Union Building	1.00	5.00	2.45	1.37	1.88	132
6	I have attended a Student Services sponsored event	1.00	5.00	2.46	1.42	2.01	132
7	I feel well informed about campus events and activitie	1.00	5.00	1.77	0.97	0.94	132

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.34	1.20	1.44	132
9	The events on campus offered a good variety	1.00	5.00	1.93	1.05	1.11	132

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am aware of the Student Services Office	59.09%	78	28.03%	37	6.82%	9	5.30%	7	0.76%	1	132
2	I am aware of the Student Government as my representative voice in college affairs	45.45%	60	25.00%	33	19.70%	26	6.82%	9	3.03%	4	132
3	I am aware of how my student fees are used to support campus events	47.73%	63	21.97%	29	19.70%	26	6.82%	9	3.79%	5	132

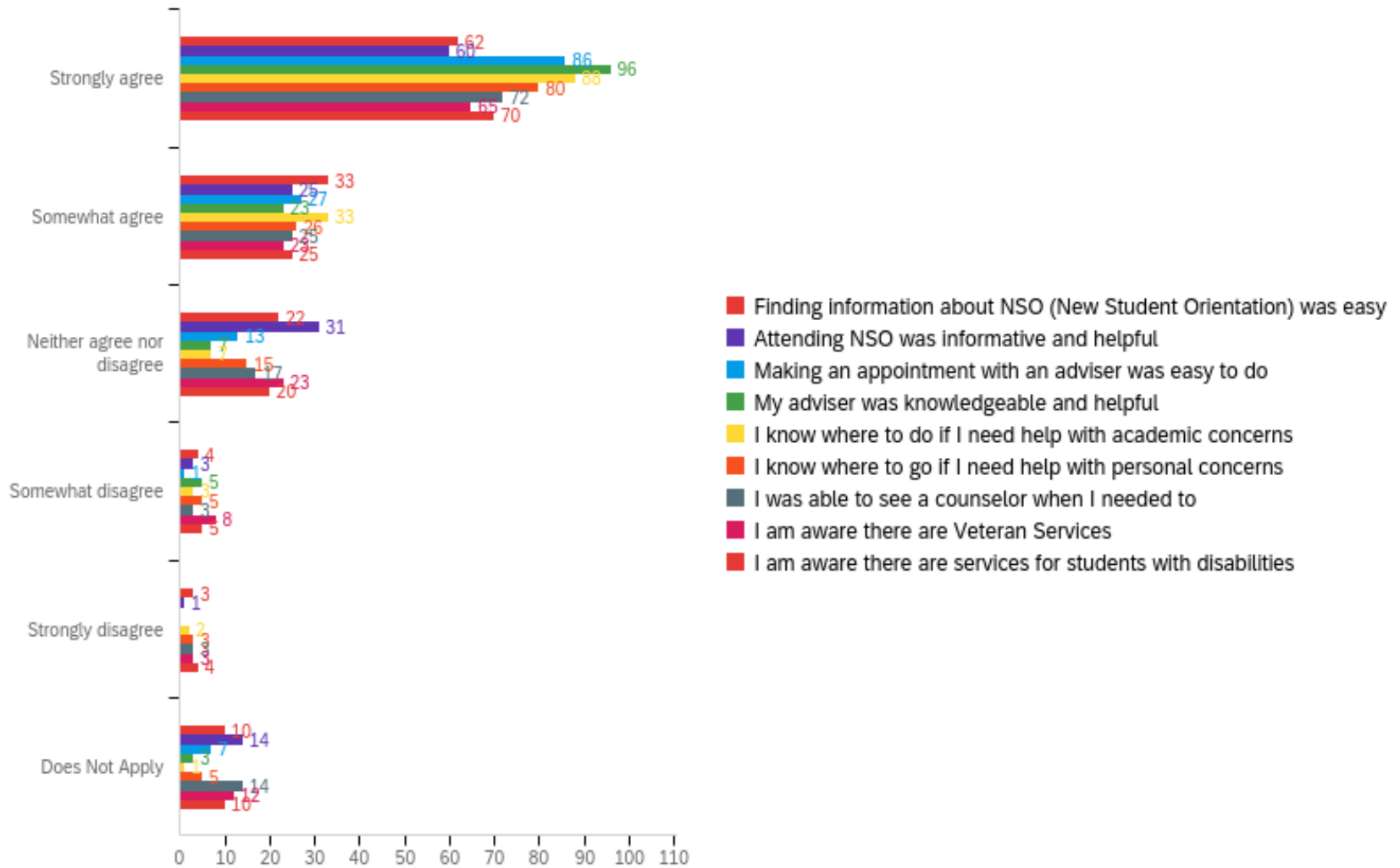
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	50.76%	67	28.79%	38	15.15%	20	3.79%	5	1.52%	2	132
5	I use the Student Union Building	34.85%	46	18.18%	24	27.27%	36	6.06%	8	13.64%	18	132
6	I have attended a Student Services sponsored event	37.12%	49	16.67%	22	22.73%	30	9.85%	13	13.64%	18	132
7	I feel well informed about campus events and activities	50.00%	66	32.58%	43	10.61%	14	4.55%	6	2.27%	3	132

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	35.61%	47	12.12%	16	42.42%	56	2.27%	3	7.58%	10	132
9	The events on campus offered a good variety	46.21%	61	24.24%	32	22.73%	30	3.79%	5	3.03%	4	132

Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	6.00	2.13	1.46	2.13	134
2	Attending NSO was informative and helpful	1.00	6.00	2.27	1.56	2.44	134
3	Making an appointment with an adviser was easy to do	1.00	6.00	1.68	1.23	1.50	134
4	My adviser was knowledgeable and helpful	1.00	6.00	1.50	1.01	1.03	134

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	6.00	1.51	0.90	0.82	134
6	I know where to go if I need help with personal concerns	1.00	6.00	1.81	1.27	1.62	134
7	I was able to see a counselor when I needed to	1.00	6.00	2.12	1.62	2.61	134
8	I am aware there are Veteran Services	1.00	6.00	2.23	1.57	2.48	134

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	6.00	2.09	1.51	2.28	134

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	46.27%	62	24.63%	33	16.42%	22	2.99%	4	2.24%	3	7.46%	10	134
2	Attending NSO was informative and helpful	44.78%	60	18.66%	25	23.13%	31	2.24%	3	0.75%	1	10.45%	14	134
3	Making an appointment with an adviser was easy to do	64.18%	86	20.15%	27	9.70%	13	0.75%	1	0.00%	0	5.22%	7	134
4	My adviser was knowledgeable and helpful	71.64%	96	17.16%	23	5.22%	7	3.73%	5	0.00%	0	2.24%	3	134

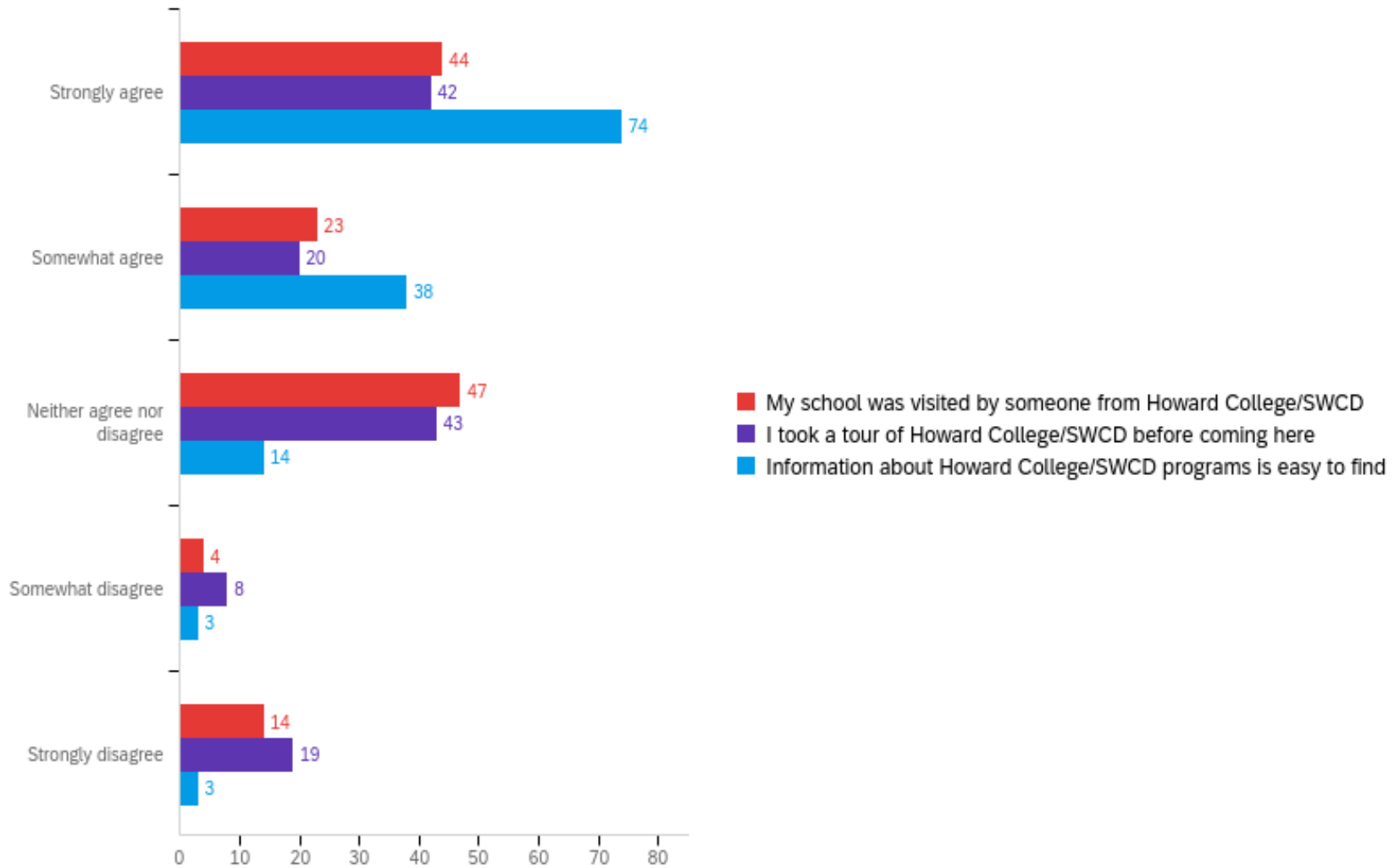
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	65.67%	88	24.63%	33	5.22%	7	2.24%	3	1.49%	2	0.75%	1	134
6	I know where to go if I need help with personal concerns	59.70%	80	19.40%	26	11.19%	15	3.73%	5	2.24%	3	3.73%	5	134
7	I was able to see a counselor when I needed to	53.73%	72	18.66%	25	12.69%	17	2.24%	3	2.24%	3	10.45%	14	134
8	I am aware there are Veteran Services	48.51%	65	17.16%	23	17.16%	23	5.97%	8	2.24%	3	8.96%	12	134

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	52.24%	70	18.66%	25	14.93%	20	3.73%	5	2.99%	4	7.46%	10	134

Q7 - Please select an answer that you feel accurately portrays your experience with...



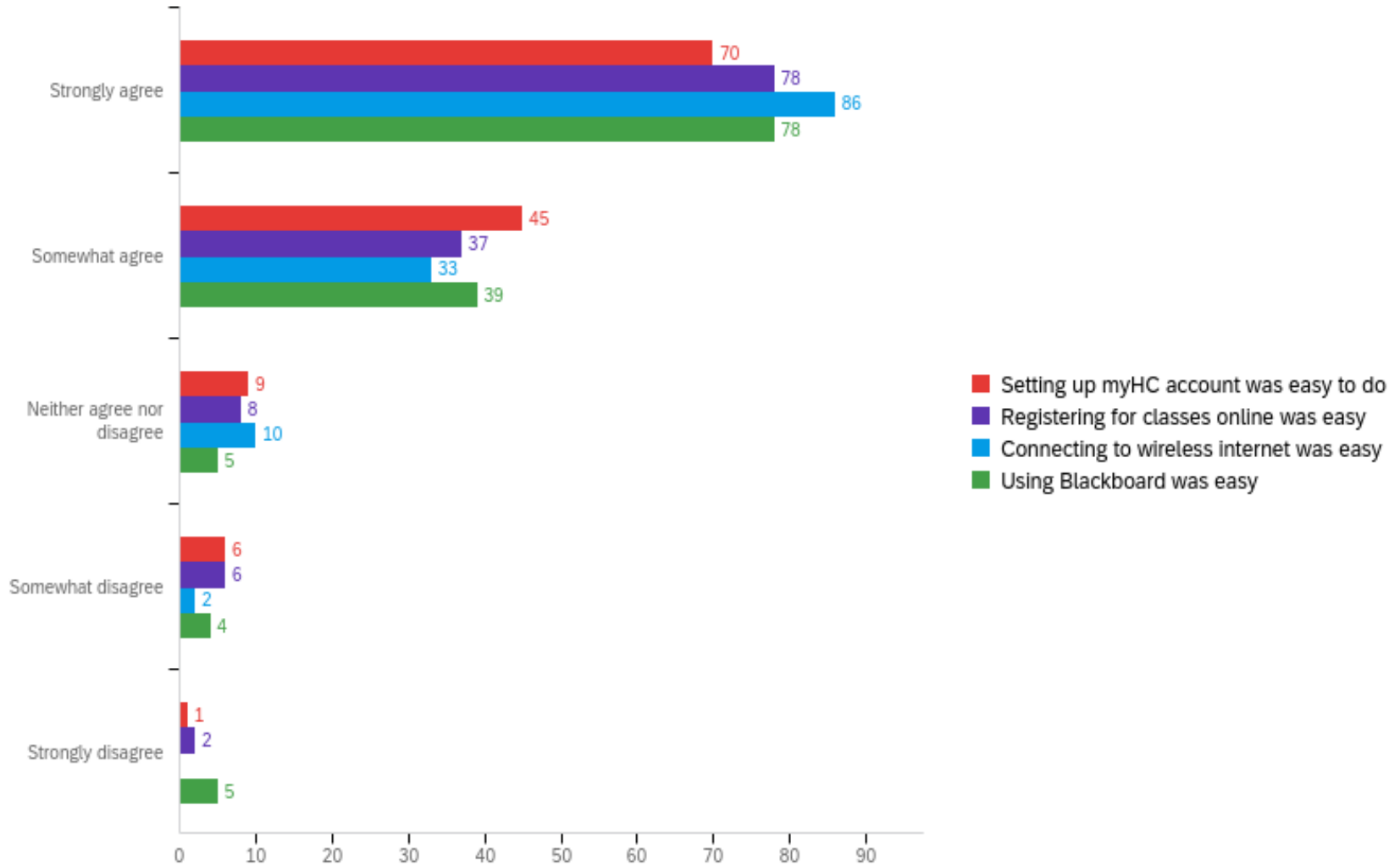
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCD	1.00	5.00	2.40	1.27	1.60	132
2	I took a tour of Howard College/SWCD before coming here	1.00	5.00	2.56	1.37	1.87	132
3	Information about Howard College/SWCD programs is easy to find	1.00	5.00	1.66	0.92	0.85	132

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWC D	33.33%	44	17.42%	23	35.61%	47	3.03%	4	10.61%	14	132
2	I took a tour of Howard College/SWC D before coming here	31.82%	42	15.15%	20	32.58%	43	6.06%	8	14.39%	19	132
3	Information about Howard College/SWC D programs is easy to find	56.06%	74	28.79%	38	10.61%	14	2.27%	3	2.27%	3	132

Q8 - Please select an answer that you feel accurately portrays your experience with...



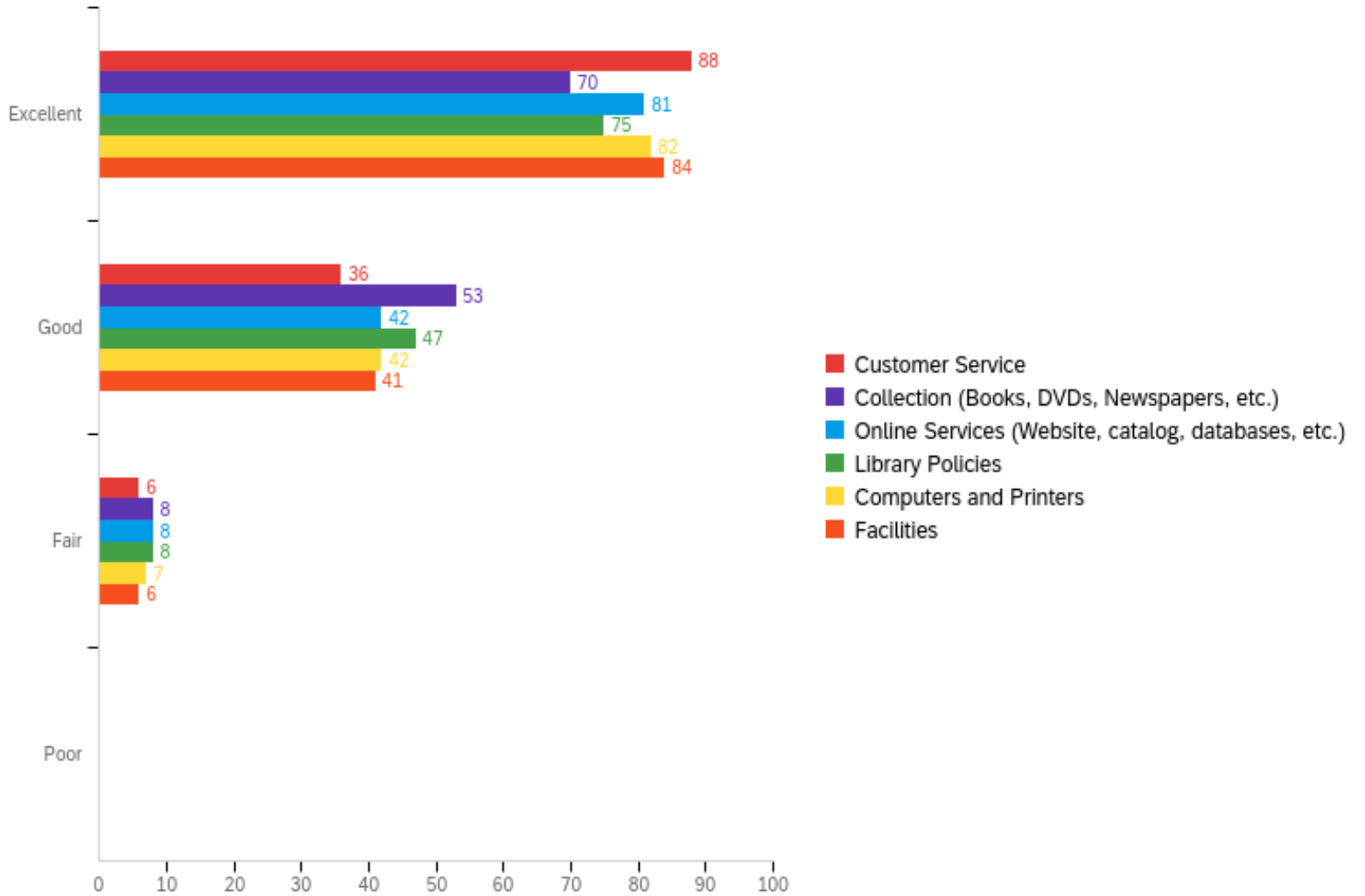
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	5.00	1.65	0.86	0.73	131
2	Registering for classes online was easy	1.00	5.00	1.60	0.91	0.82	131
3	Connecting to wireless internet was easy	1.00	4.00	1.45	0.70	0.49	131
4	Using Blackboard was easy	1.00	5.00	1.62	0.98	0.95	131

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	53.44%	70	34.35%	45	6.87%	9	4.58%	6	0.76%	1	131
2	Registering for classes online was easy	59.54%	78	28.24%	37	6.11%	8	4.58%	6	1.53%	2	131
3	Connecting to wireless internet was easy	65.65%	86	25.19%	33	7.63%	10	1.53%	2	0.00%	0	131
4	Using Blackboard was easy	59.54%	78	29.77%	39	3.82%	5	3.05%	4	3.82%	5	131

Q13 - Please rate each of the following library services



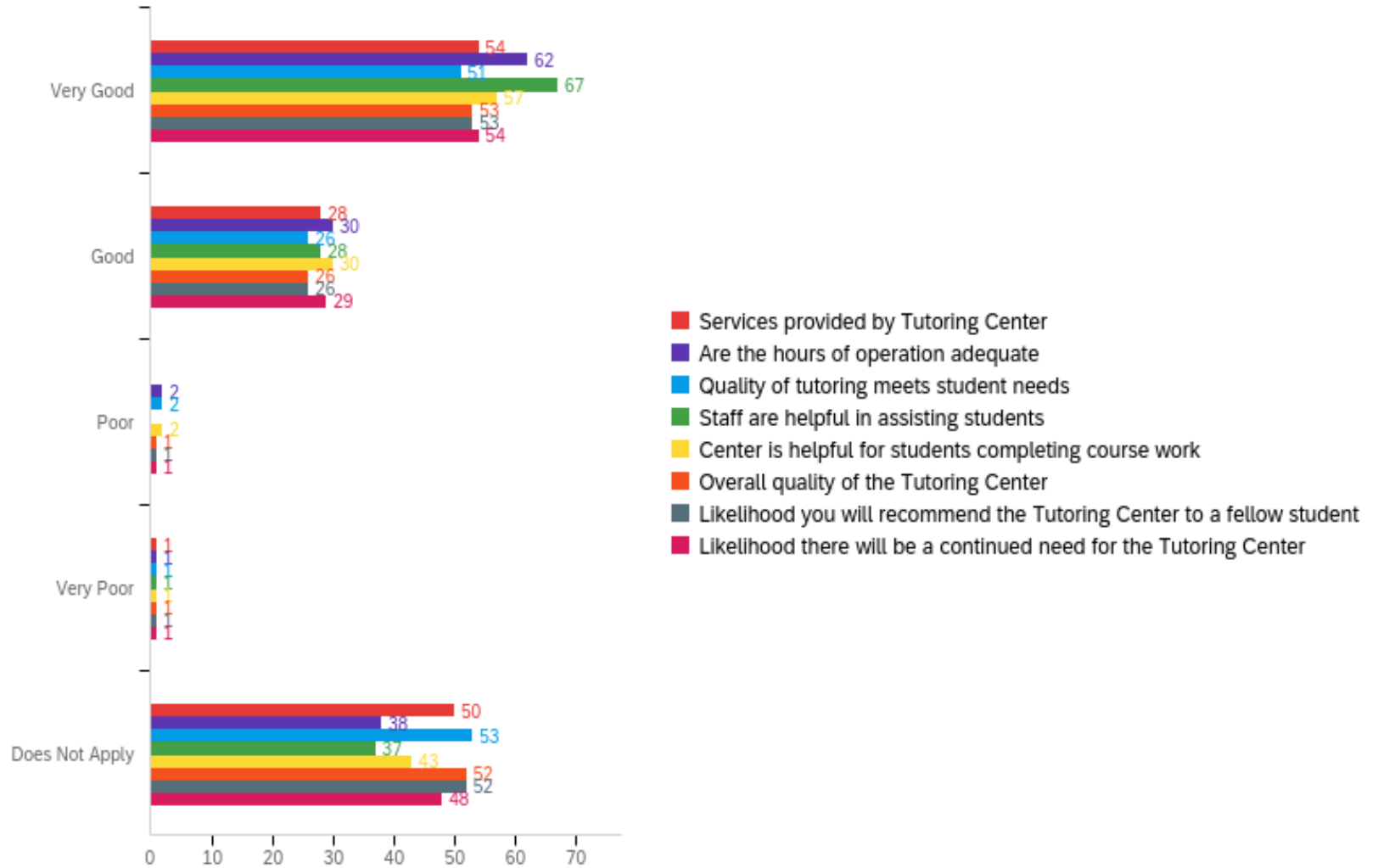
Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	3.00	1.37	0.57	0.33	130
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	3.00	1.53	0.61	0.37	131
3	Online Services (Website, catalog, databases, etc.)	1.00	3.00	1.44	0.61	0.37	131
4	Library Policies	1.00	3.00	1.48	0.61	0.37	130
5	Computers and Printers	1.00	3.00	1.43	0.59	0.35	131
6	Facilities	1.00	3.00	1.40	0.58	0.33	131

Q13 - Please rate each of the following library services

#	Question	Excellent	Good	Fair	Poor	Total				
1	Customer Service	67.69%	88	27.69%	36	4.62%	6	0.00%	0	130
2	Collection (Books, DVDs, Newspapers, etc.)	53.44%	70	40.46%	53	6.11%	8	0.00%	0	131
3	Online Services (Website, catalog, databases, etc.)	61.83%	81	32.06%	42	6.11%	8	0.00%	0	131
4	Library Policies	57.69%	75	36.15%	47	6.15%	8	0.00%	0	130
5	Computers and Printers	62.60%	82	32.06%	42	5.34%	7	0.00%	0	131
6	Facilities	64.12%	84	31.30%	41	4.58%	6	0.00%	0	131

Q14 - Please rate your experience/opinion concerning the Tutoring Center.



Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	2.74	1.81	3.28	133
2	Are the hours of operation adequate	1.00	5.00	2.42	1.70	2.91	133
3	Quality of tutoring meets student needs	1.00	5.00	2.84	1.82	3.31	133
4	Staff are helpful in assisting students	1.00	5.00	2.35	1.71	2.92	133
5	Center is helpful for students completing course work	1.00	5.00	2.57	1.75	3.06	133

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	2.80	1.82	3.32	133
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.80	1.82	3.32	133
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	2.70	1.79	3.20	133

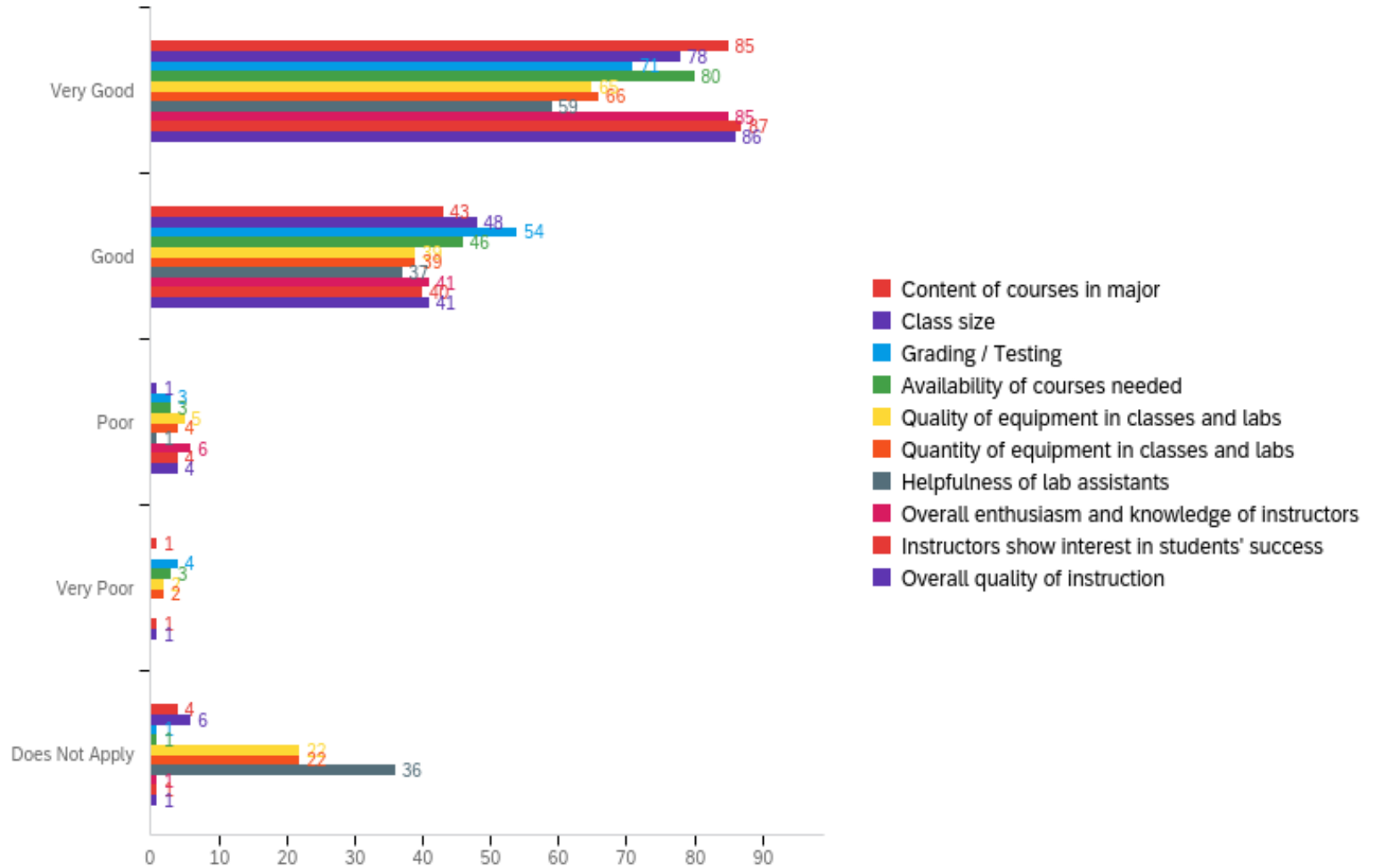
Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Services provided by Tutoring Center	40.60%	54	21.05%	28	0.00%	0	0.75%	1	37.59%	50	133
2	Are the hours of operation adequate	46.62%	62	22.56%	30	1.50%	2	0.75%	1	28.57%	38	133
3	Quality of tutoring meets student needs	38.35%	51	19.55%	26	1.50%	2	0.75%	1	39.85%	53	133
4	Staff are helpful in assisting students	50.38%	67	21.05%	28	0.00%	0	0.75%	1	27.82%	37	133
5	Center is helpful for students completing course work	42.86%	57	22.56%	30	1.50%	2	0.75%	1	32.33%	43	133

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
6	Overall quality of the Tutoring Center	39.85%	53	19.55%	26	0.75%	1	0.75%	1	39.10%	52	133
7	Likelihood you will recommend the Tutoring Center to a fellow student	39.85%	53	19.55%	26	0.75%	1	0.75%	1	39.10%	52	133
8	Likelihood there will be a continued need for the Tutoring Center	40.60%	54	21.80%	29	0.75%	1	0.75%	1	36.09%	48	133

Q18 - How would you evaluate your courses at Howard College / SWCD?



Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	5.00	1.47	0.81	0.65	133
2	Class size	1.00	5.00	1.56	0.90	0.80	133
3	Grading / Testing	1.00	5.00	1.57	0.75	0.56	133
4	Availability of courses needed	1.00	5.00	1.49	0.72	0.52	133
5	Quality of equipment in classes and labs	1.00	5.00	2.08	1.44	2.07	133
6	Quantity of equipment in classes and labs	1.00	5.00	2.06	1.44	2.07	133

Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	2.38	1.66	2.75	133
8	Overall enthusiasm and knowledge of instructors	1.00	5.00	1.43	0.65	0.43	133
9	Instructors show interest in students' success	1.00	5.00	1.41	0.66	0.44	133
10	Overall quality of instruction	1.00	5.00	1.42	0.66	0.44	133

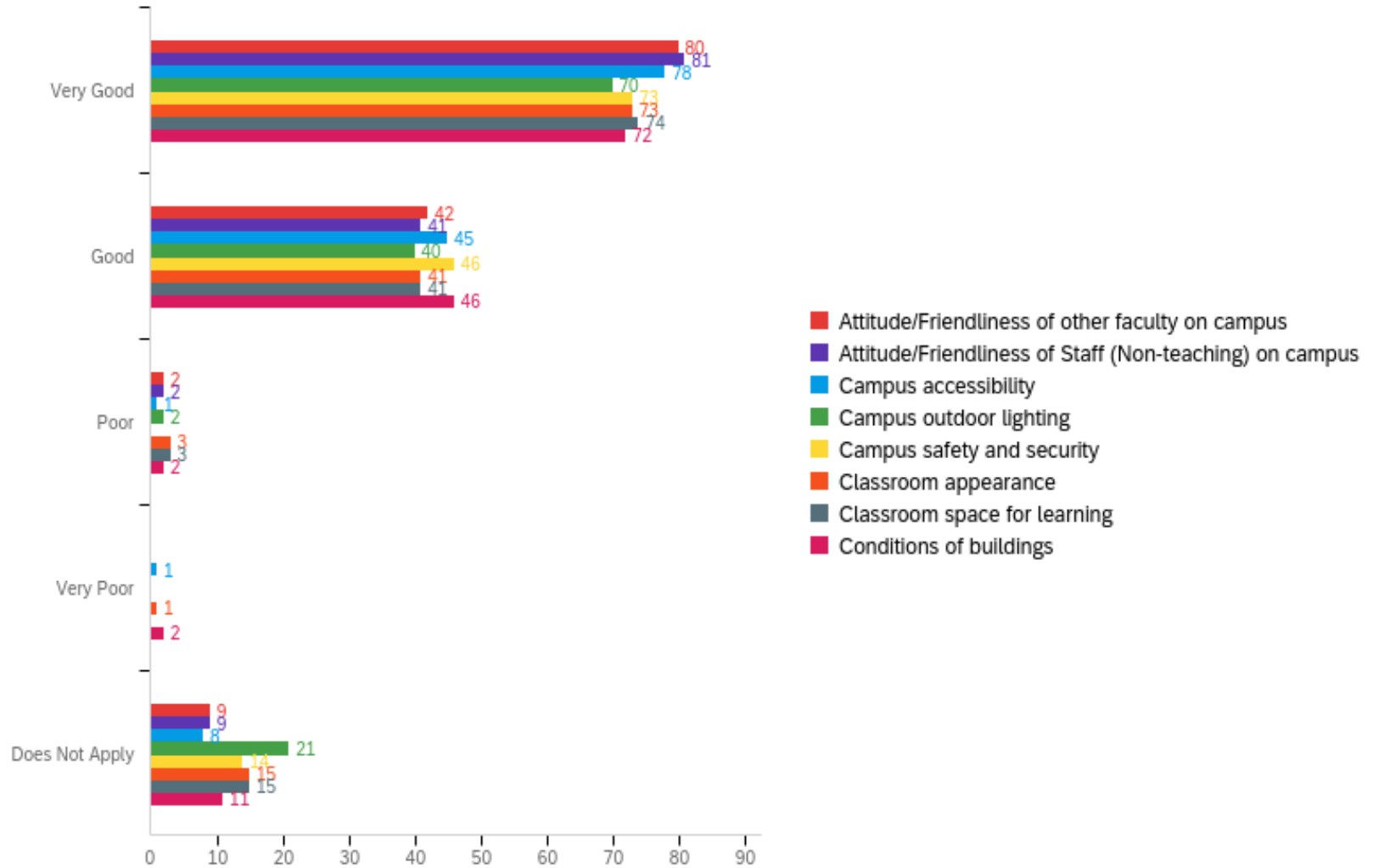
Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Content of courses in major	63.91%	85	32.33%	43	0.00%	0	0.75%	1	3.01%	4	133
2	Class size	58.65%	78	36.09%	48	0.75%	1	0.00%	0	4.51%	6	133
3	Grading / Testing	53.38%	71	40.60%	54	2.26%	3	3.01%	4	0.75%	1	133
4	Availability of courses needed	60.15%	80	34.59%	46	2.26%	3	2.26%	3	0.75%	1	133
5	Quality of equipment in classes and labs	48.87%	65	29.32%	39	3.76%	5	1.50%	2	16.54%	22	133
6	Quantity of equipment in classes and labs	49.62%	66	29.32%	39	3.01%	4	1.50%	2	16.54%	22	133

Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
7	Helpfulness of lab assistants	44.36%	59	27.82%	37	0.75%	1	0.00%	0	27.07%	36	133
8	Overall enthusiasm and knowledge of instructors	63.91%	85	30.83%	41	4.51%	6	0.00%	0	0.75%	1	133
9	Instructors show interest in students' success	65.41%	87	30.08%	40	3.01%	4	0.75%	1	0.75%	1	133
10	Overall quality of instruction	64.66%	86	30.83%	41	3.01%	4	0.75%	1	0.75%	1	133

Q20 - Please evaluate the following items relating to the campus



Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	5.00	1.62	1.04	1.08	133
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	5.00	1.61	1.04	1.08	133
3	Campus accessibility	1.00	5.00	1.62	1.01	1.02	133
4	Campus outdoor lighting	1.00	5.00	1.96	1.40	1.96	133
5	Campus safety and security	1.00	5.00	1.77	1.20	1.44	133

Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	5.00	1.83	1.26	1.59	133
7	Classroom space for learning	1.00	5.00	1.80	1.25	1.56	133
8	Conditions of buildings	1.00	5.00	1.75	1.14	1.30	133

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Attitude/Friendliness of other faculty on campus	60.15%	80	31.58%	42	1.50%	2	0.00%	0	6.77%	9	133
2	Attitude/Friendliness of Staff (Non-teaching) on campus	60.90%	81	30.83%	41	1.50%	2	0.00%	0	6.77%	9	133
3	Campus accessibility	58.65%	78	33.83%	45	0.75%	1	0.75%	1	6.02%	8	133
4	Campus outdoor lighting	52.63%	70	30.08%	40	1.50%	2	0.00%	0	15.79%	21	133
5	Campus safety and security	54.89%	73	34.59%	46	0.00%	0	0.00%	0	10.53%	14	133

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Classroom appearance	54.89%	73	30.83%	41	2.26%	3	0.75%	1	11.28%	15	133
7	Classroom space for learning	55.64%	74	30.83%	41	2.26%	3	0.00%	0	11.28%	15	133
8	Conditions of buildings	54.14%	72	34.59%	46	1.50%	2	1.50%	2	8.27%	11	133