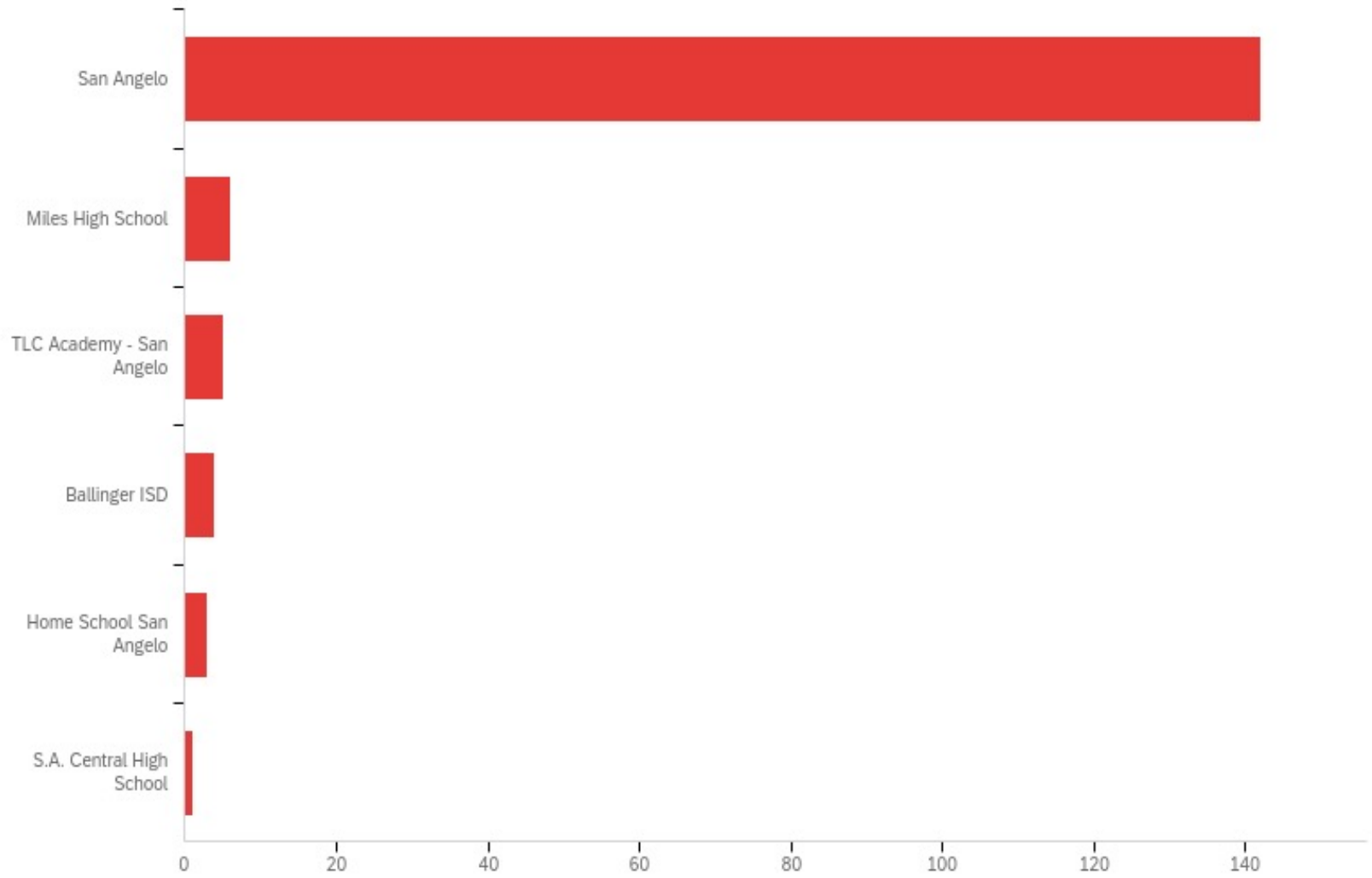


Student Satisfaction Survey – Fall 2020

San Angelo

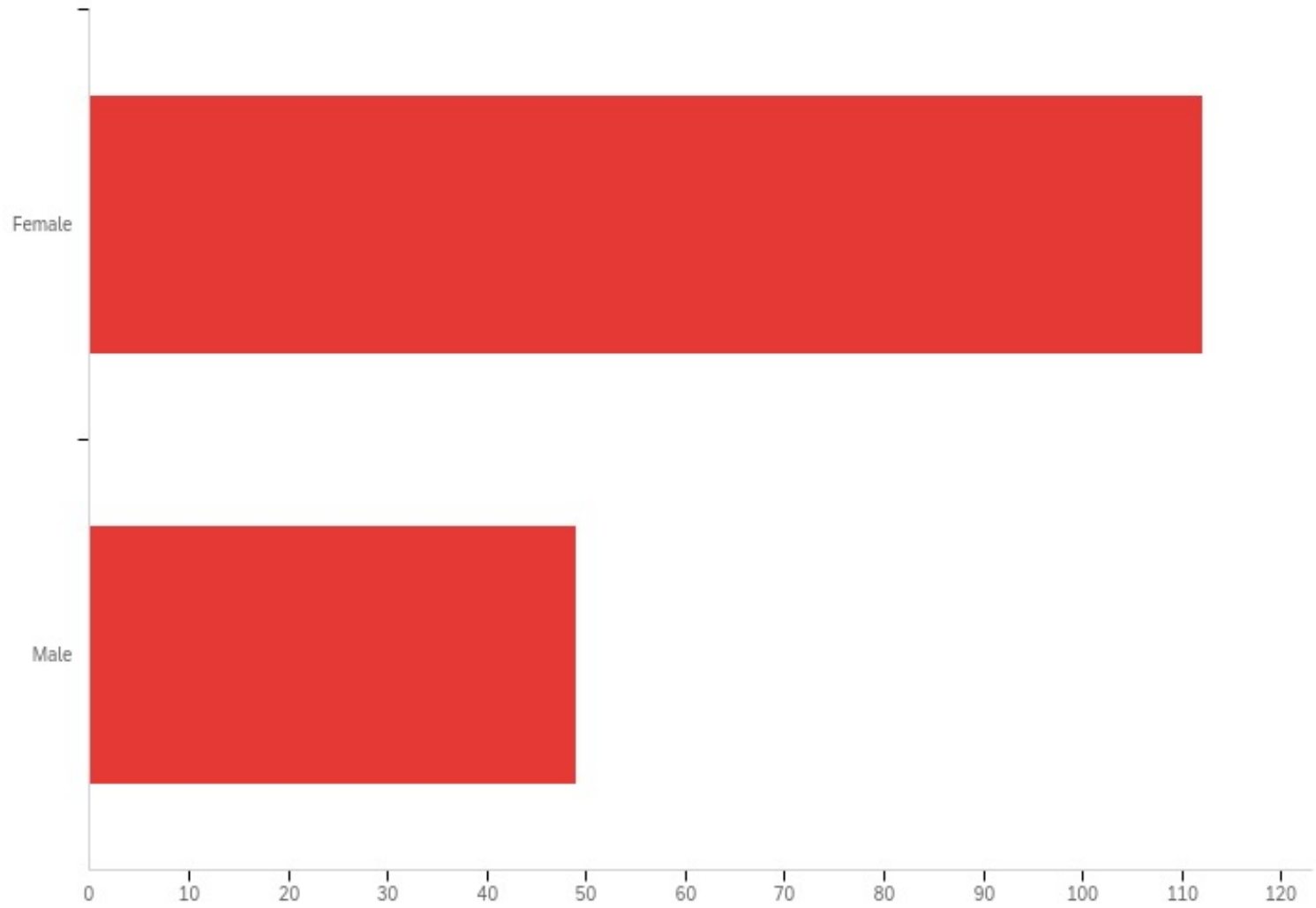
HC



HC

#	Answer	%	Count
1	San Angelo	88.20%	142
2	Miles High School	3.73%	6
3	TLC Academy - San Angelo	3.11%	5
4	Ballinger ISD	2.48%	4
5	Home School San Angelo	1.86%	3
6	S.A. Central High School	0.62%	1
	Total	100%	161

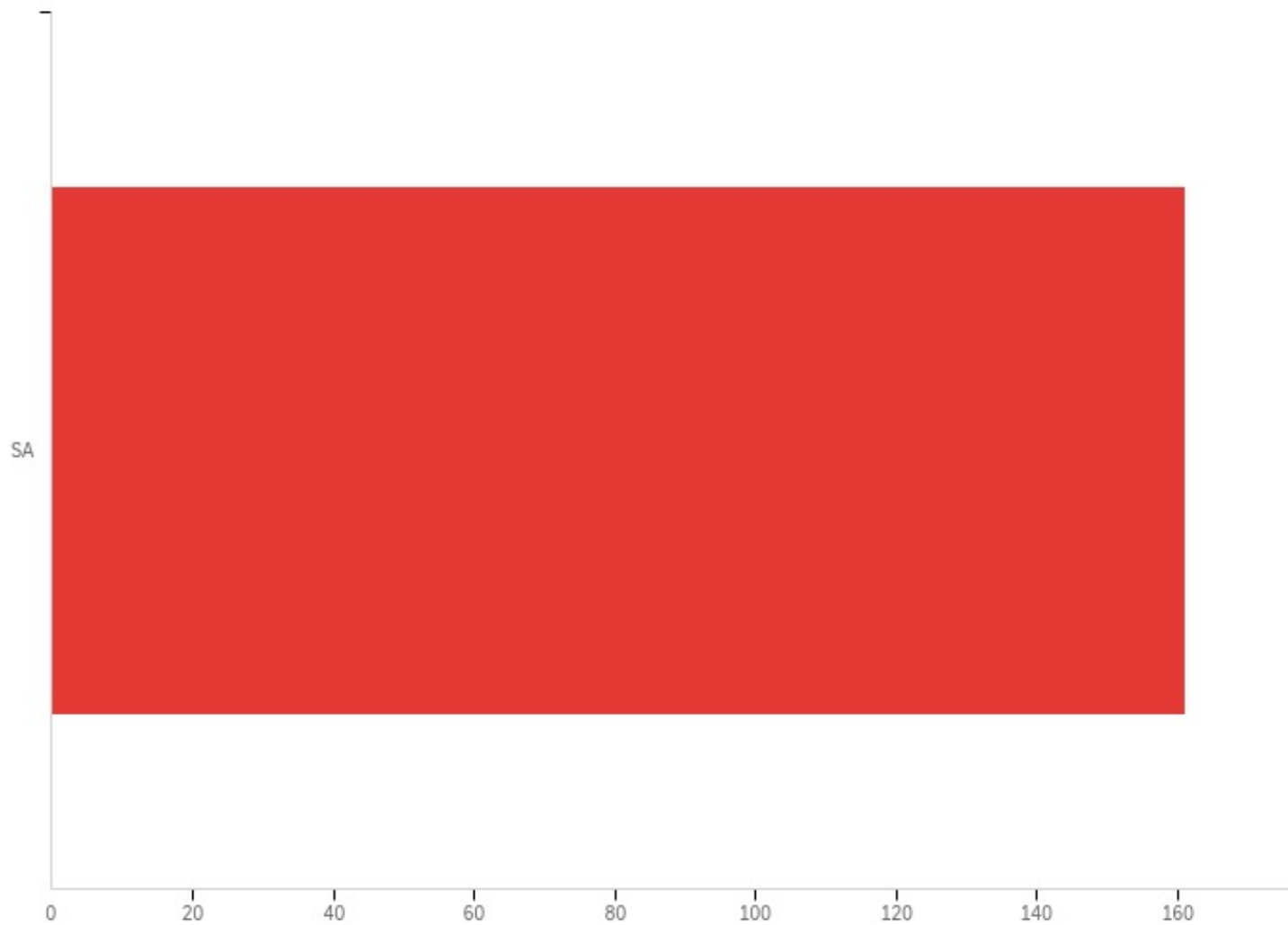
Sex



Sex

#	Answer	%	Count
1	Female	69.57%	112
2	Male	30.43%	49
	Total	100%	161

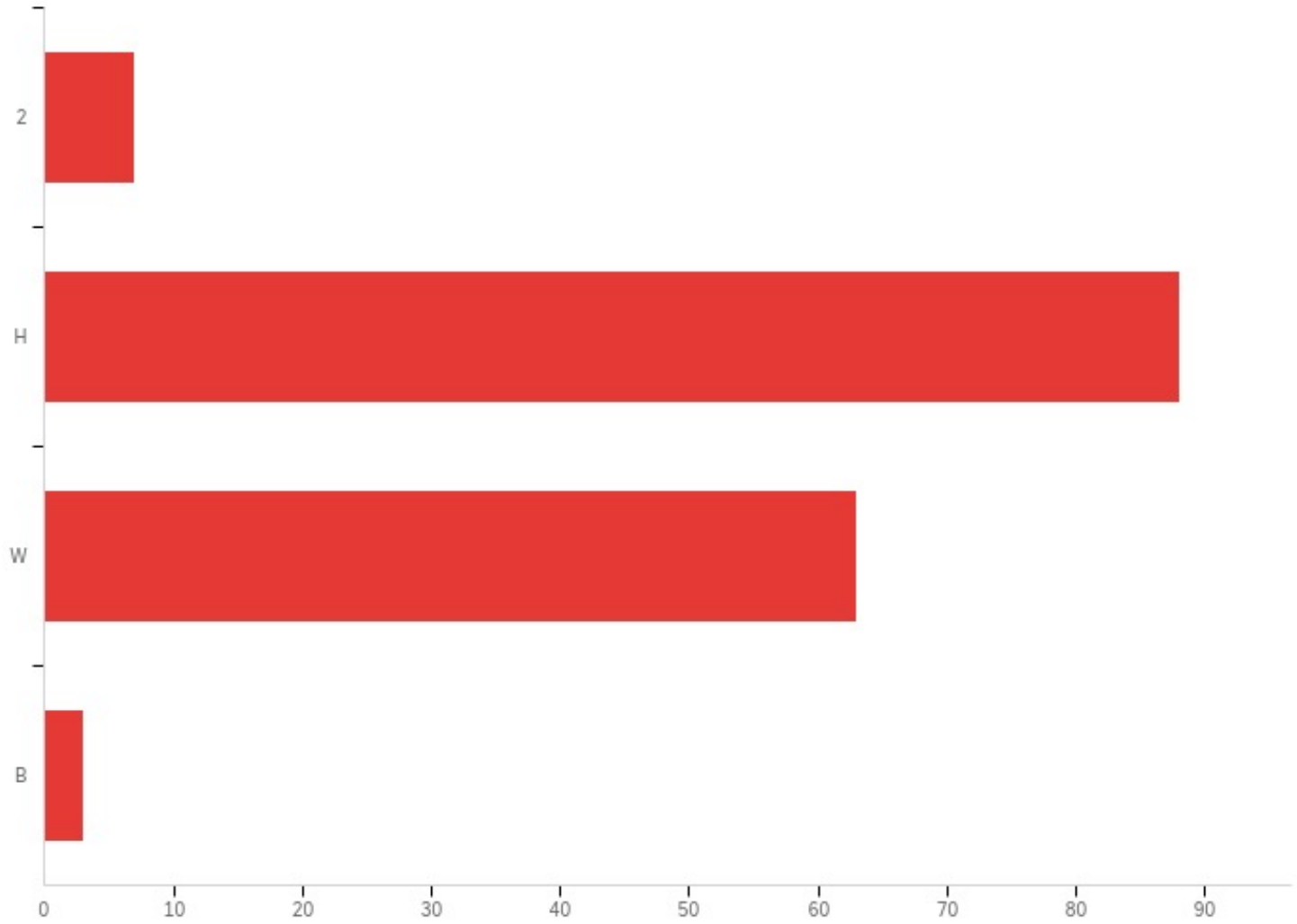
CampusGroup



CampusGroup

#	Answer	%	Count
1	SA	100.00%	161
	Total	100%	161

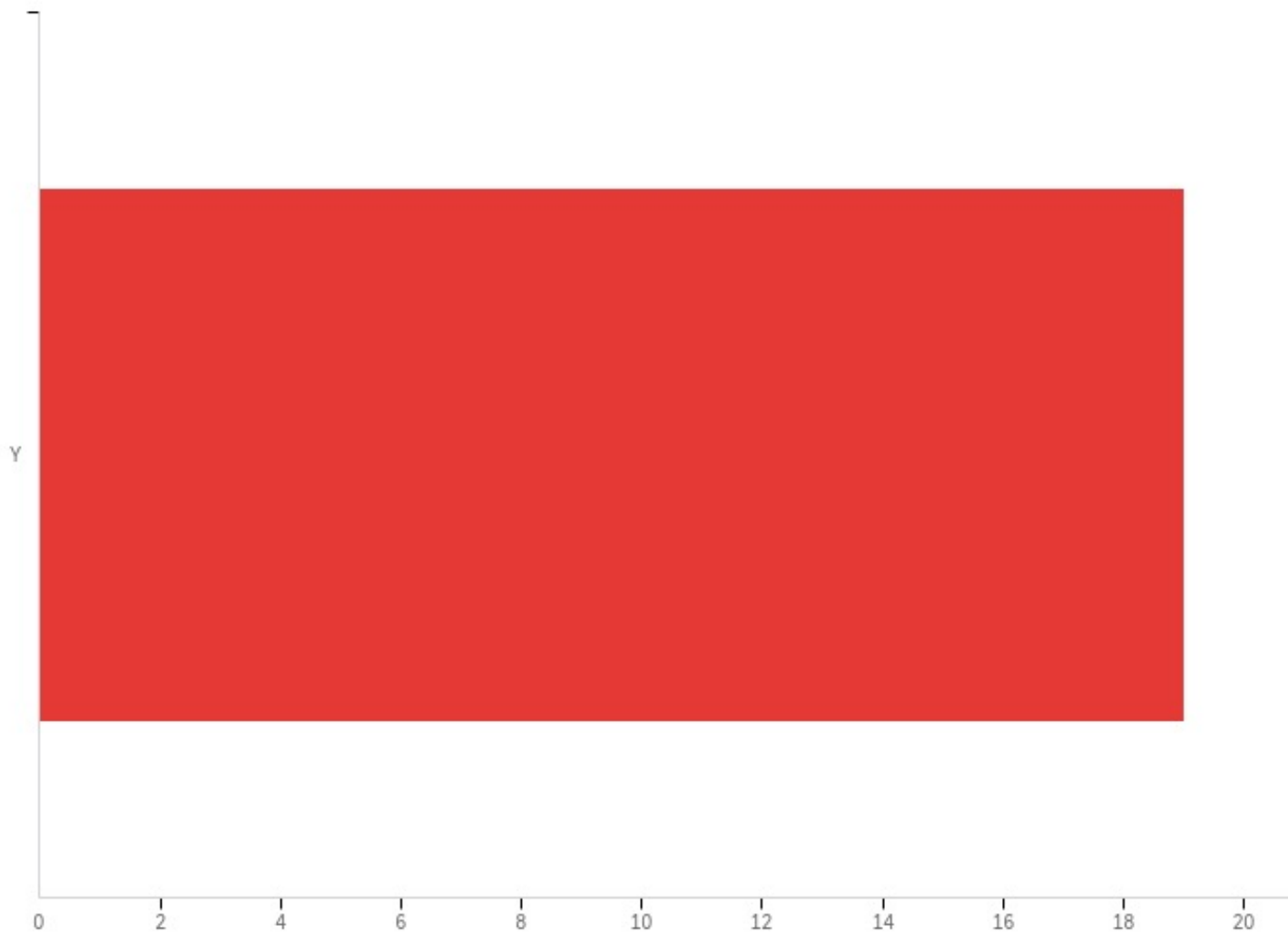
WorkEth



WorkEth

#	Answer	%	Count
1	2	4.35%	7
2	H	54.66%	88
3	W	39.13%	63
4	B	1.86%	3
	Total	100%	161

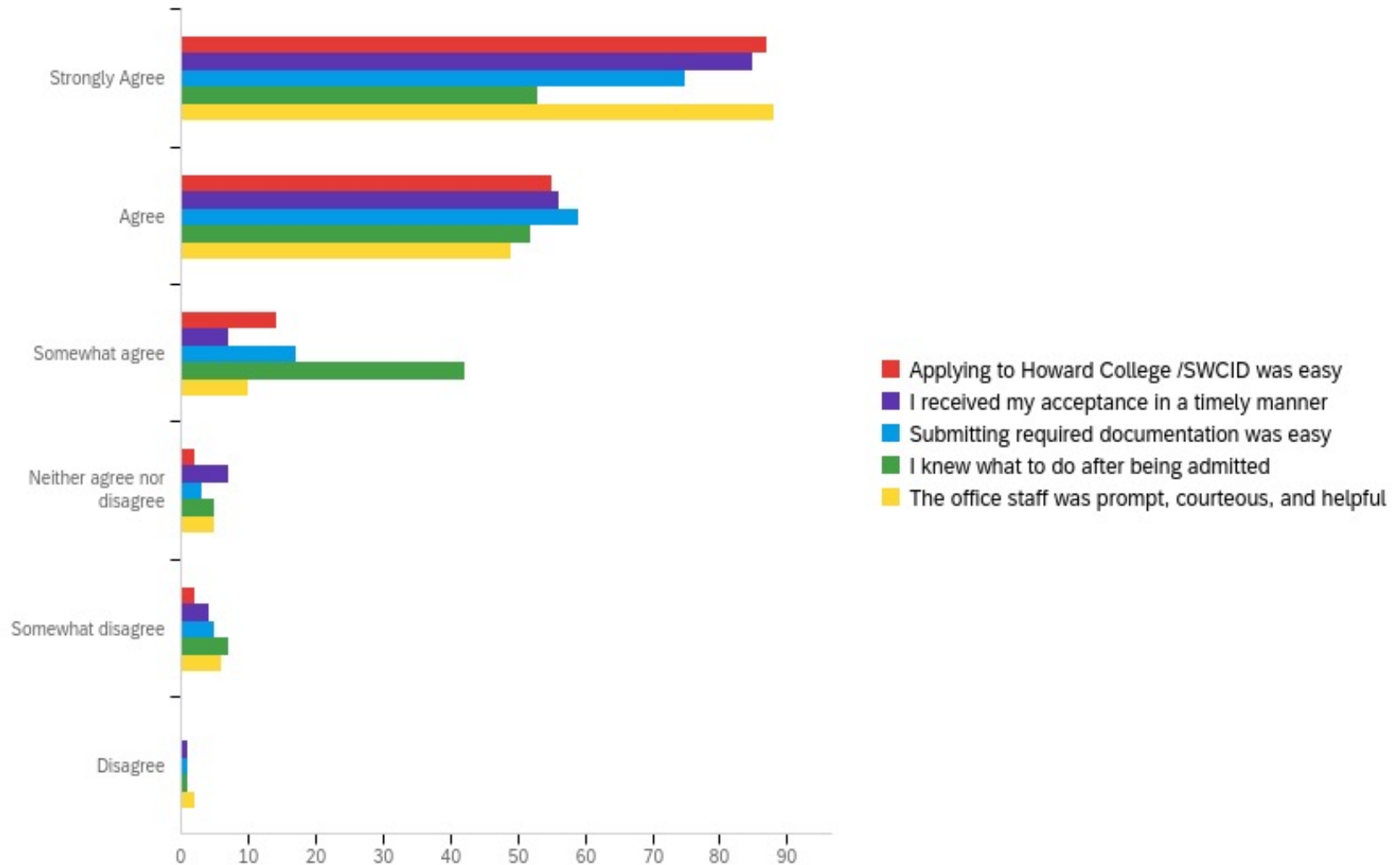
DualCredit



DualCredit

#	Answer	%	Count
1	Y	100.00%	19
	Total	100%	19

Q1 - Please select an answer that you feel accurately portrays your experience with...



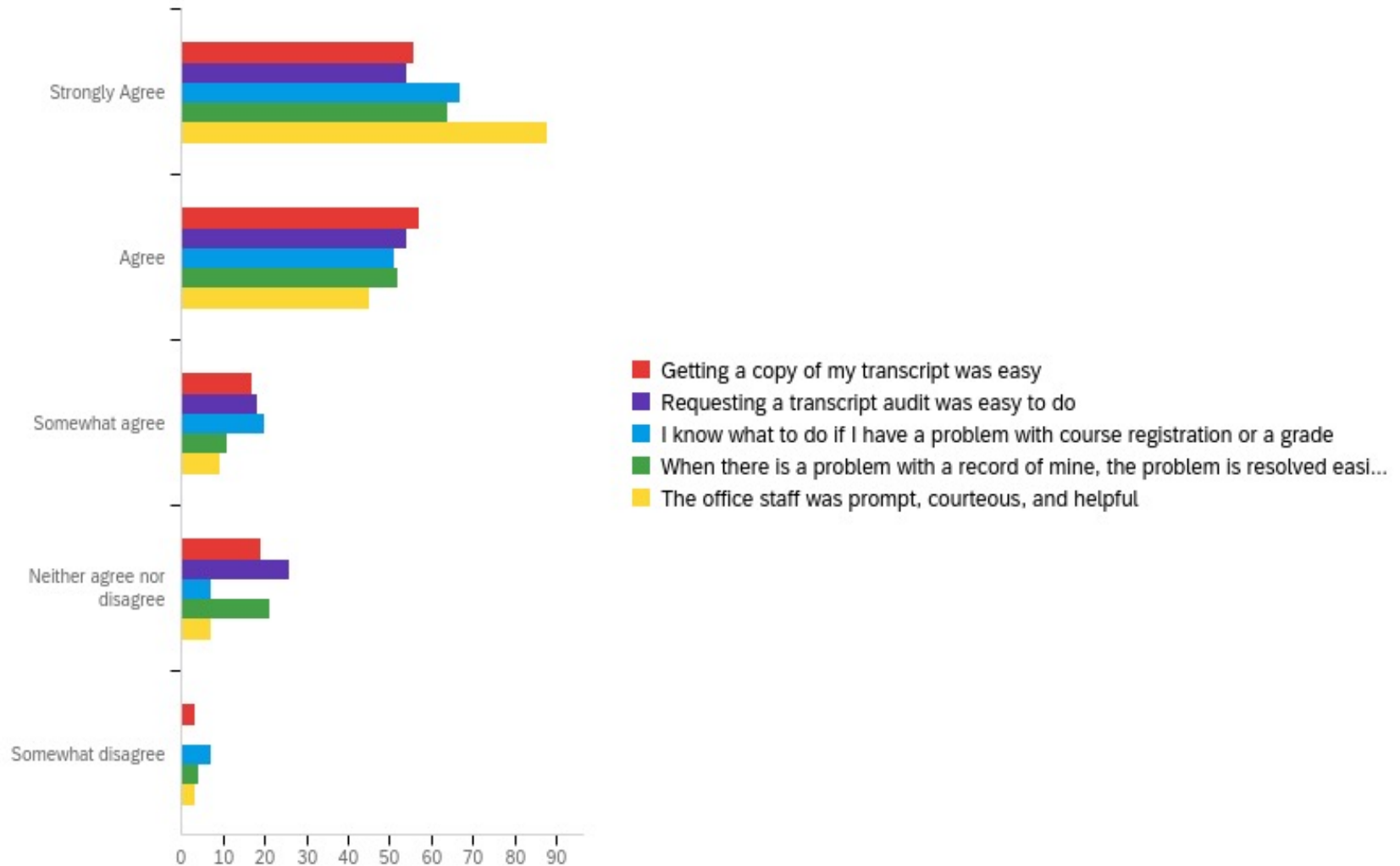
Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCID was easy	1.00	5.00	1.61	0.80	0.64	160
2	I received my acceptance in a timely manner	1.00	6.00	1.70	0.99	0.99	160
3	Submitting required documentation was easy	1.00	6.00	1.79	0.99	0.99	160
4	I knew what to do after being admitted	1.00	6.00	2.15	1.09	1.19	160
5	The office staff was prompt, courteous, and helpful	1.00	6.00	1.74	1.10	1.21	160

Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCID was easy	54.37%	87	34.38%	55	8.75%	14	1.25%	2	1.25%	2	0.00%	0	160
2	I received my acceptance in a timely manner	53.13%	85	35.00%	56	4.38%	7	4.38%	7	2.50%	4	0.63%	1	160
3	Submitting required documentation was easy	46.88%	75	36.88%	59	10.63%	17	1.88%	3	3.13%	5	0.63%	1	160
4	I knew what to do after being admitted	33.13%	53	32.50%	52	26.25%	42	3.13%	5	4.38%	7	0.63%	1	160
5	The office staff was prompt, courteous, and helpful	55.00%	88	30.63%	49	6.25%	10	3.13%	5	3.75%	6	1.25%	2	160

Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	5.00	2.05	1.07	1.16	152
2	Requesting a transcript audit was easy to do	1.00	4.00	2.11	1.07	1.15	152
3	I know what to do if I have a problem with course registration or a grade	1.00	5.00	1.92	1.08	1.16	152
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	5.00	2.01	1.13	1.28	152

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.63	0.93	0.86	152

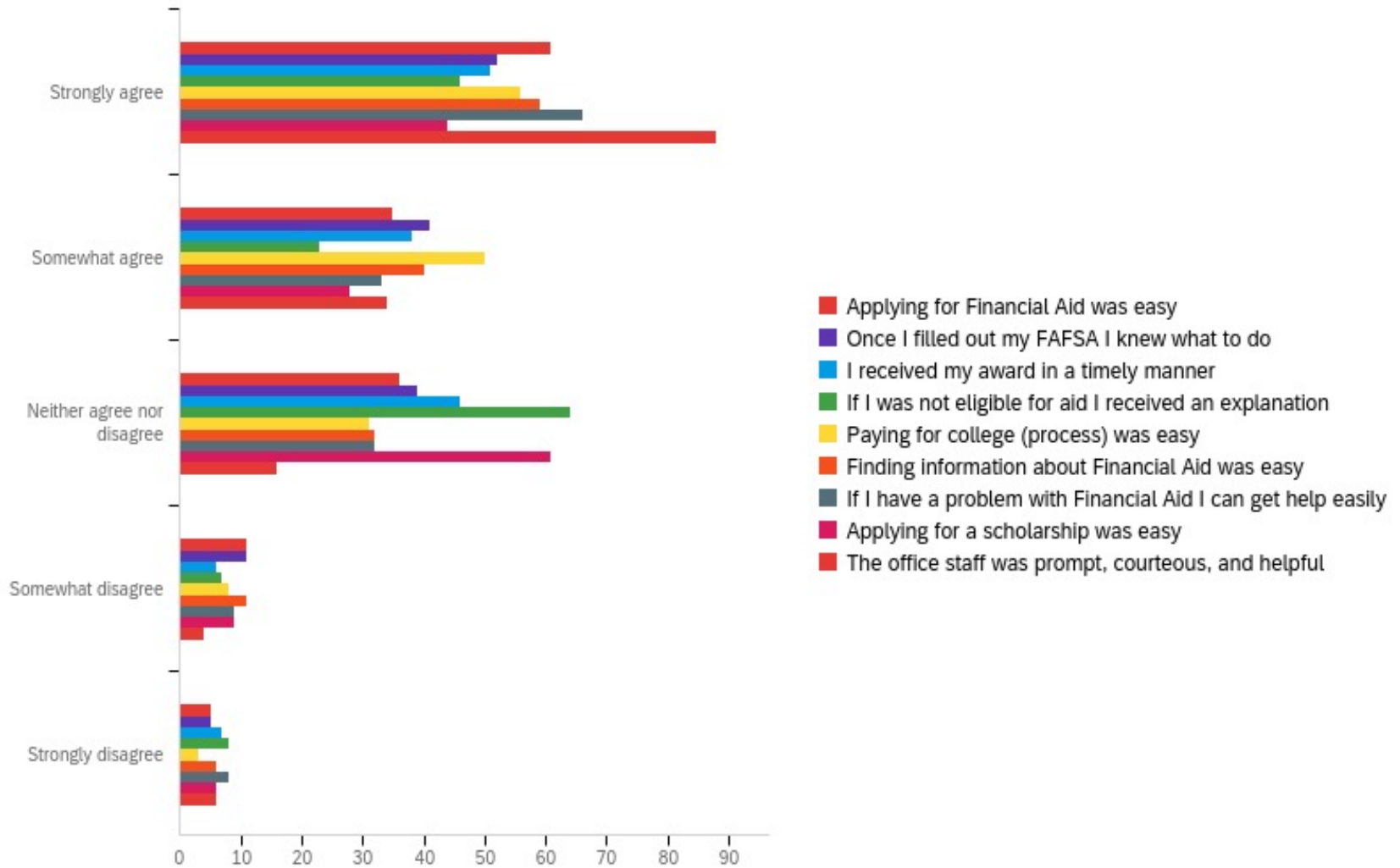
Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree
1	Getting a copy of my transcript was easy	36.84%	56	37.50%	57	11.18%	17	12.50%
2	Requesting a transcript audit was easy to do	35.53%	54	35.53%	54	11.84%	18	17.11%
3	I know what to do if I have a problem with course registration	44.08%	67	33.55%	51	13.16%	20	4.61%

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	57.89%	88	29.61%	45	5.92%	9	4.61%	7	1.97%	3	152

Q5 - Please select an answer that you feel accurately portrays your experience with...



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	5.00	2.08	1.12	1.25	148
2	Once I filled out my FAFSA I knew what to do	1.00	5.00	2.16	1.09	1.19	148
3	I received my award in a timely manner	1.00	5.00	2.19	1.10	1.21	148
4	If I was not eligible for aid I received an explanation	1.00	5.00	2.38	1.13	1.28	148
5	Paying for college (process) was easy	1.00	5.00	2.00	0.99	0.99	148

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	5.00	2.09	1.13	1.27	148
7	If I have a problem with Financial Aid I can get help easily	1.00	5.00	2.05	1.18	1.39	148
8	Applying for a scholarship was easy	1.00	5.00	2.36	1.09	1.19	148
9	The office staff was prompt, courteous, and helpful	1.00	5.00	1.69	1.04	1.08	148

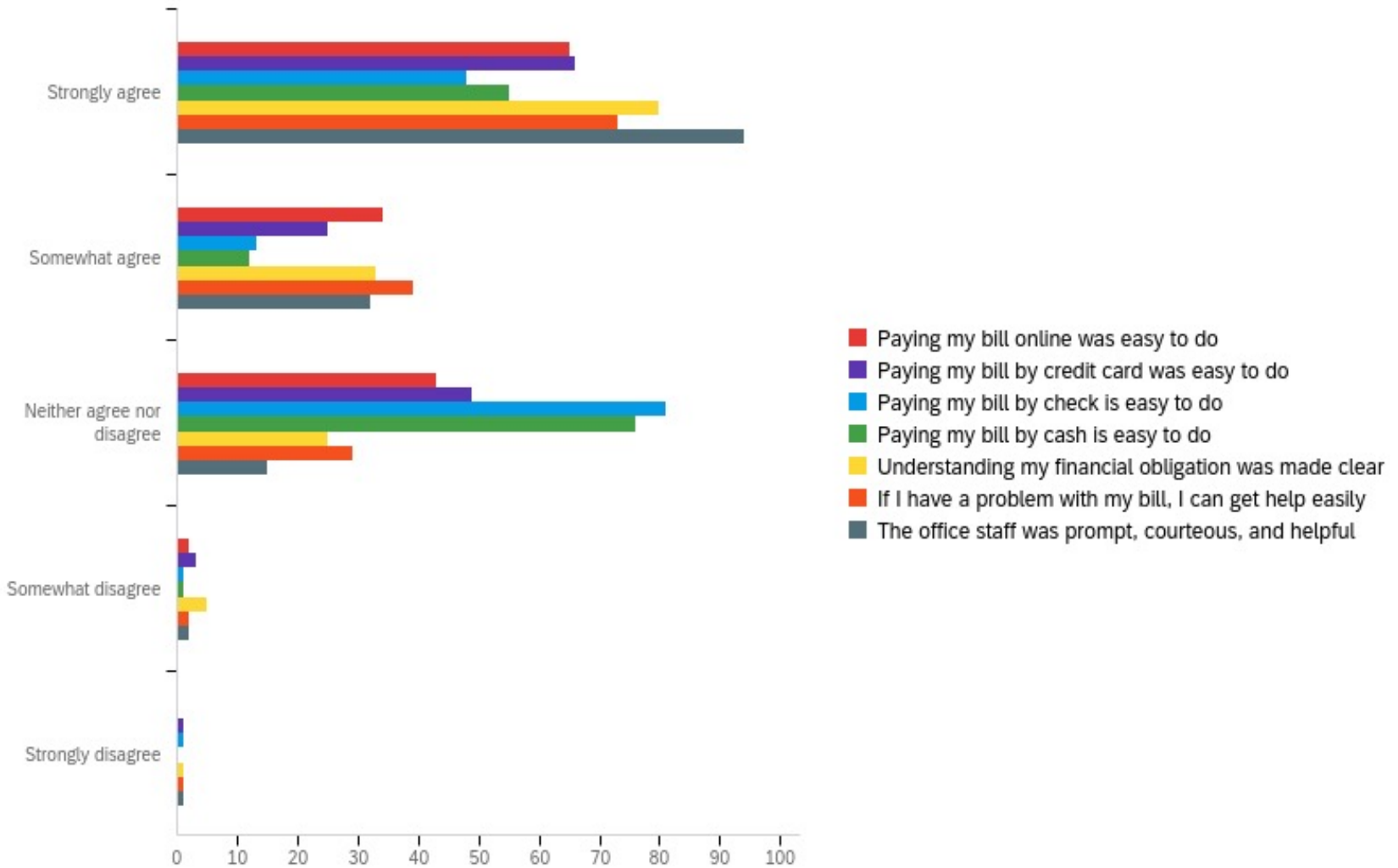
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	41.22%	61	23.65%	35	24.32%	36	7.43%	11	3.38%	5	148
2	Once I filled out my FAFSA I knew what to do	35.14%	52	27.70%	41	26.35%	39	7.43%	11	3.38%	5	148
3	I received my award in a timely manner	34.46%	51	25.68%	38	31.08%	46	4.05%	6	4.73%	7	148
4	If I was not eligible for aid I received an explanation	31.08%	46	15.54%	23	43.24%	64	4.73%	7	5.41%	8	148
5	Paying for college (process) was easy	37.84%	56	33.78%	50	20.95%	31	5.41%	8	2.03%	3	148

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	39.86%	59	27.03%	40	21.62%	32	7.43%	11	4.05%	6	148
7	If I have a problem with Financial Aid I can get help easily	44.59%	66	22.30%	33	21.62%	32	6.08%	9	5.41%	8	148
8	Applying for a scholarship was easy	29.73%	44	18.92%	28	41.22%	61	6.08%	9	4.05%	6	148
9	The office staff was prompt, courteous, and helpful	59.46%	88	22.97%	34	10.81%	16	2.70%	4	4.05%	6	148

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	4.00	1.88	0.89	0.79	144
2	Paying my bill by credit card was easy to do	1.00	5.00	1.94	0.97	0.94	144
3	Paying my bill by check is easy to do	1.00	5.00	2.26	0.96	0.92	144
4	Paying my bill by cash is easy to do	1.00	4.00	2.16	0.95	0.91	144
5	Understanding my financial obligation was made clear	1.00	5.00	1.71	0.92	0.85	144

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	5.00	1.74	0.87	0.76	144
7	The office staff was prompt, courteous, and helpful	1.00	5.00	1.50	0.79	0.63	144

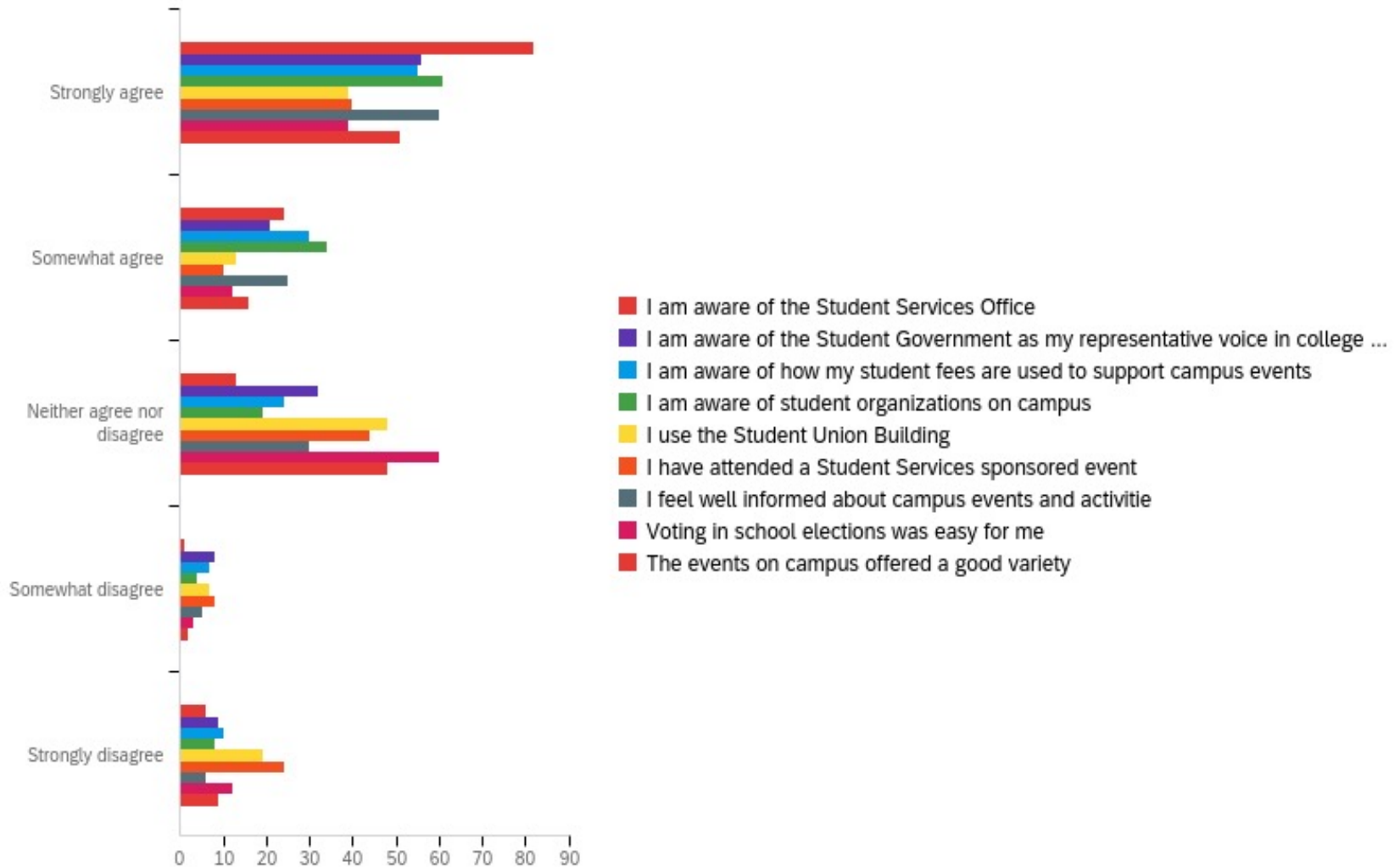
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	45.14%	65	23.61%	34	29.86%	43	1.39%	2	0.00%	0	144
2	Paying my bill by credit card was easy to do	45.83%	66	17.36%	25	34.03%	49	2.08%	3	0.69%	1	144
3	Paying my bill by check is easy to do	33.33%	48	9.03%	13	56.25%	81	0.69%	1	0.69%	1	144
4	Paying my bill by cash is easy to do	38.19%	55	8.33%	12	52.78%	76	0.69%	1	0.00%	0	144
5	Understanding my financial obligation was made clear	55.56%	80	22.92%	33	17.36%	25	3.47%	5	0.69%	1	144

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	50.69%	73	27.08%	39	20.14%	29	1.39%	2	0.69%	1	144
7	The office staff was prompt, courteous, and helpful	65.28%	94	22.22%	32	10.42%	15	1.39%	2	0.69%	1	144

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	5.00	1.61	1.03	1.06	126
2	I am aware of the Student Government as my representative voice in college affairs	1.00	5.00	2.15	1.25	1.57	126
3	I am aware of how my	1.00	5.00	2.10	1.25	1.55	126

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	5.00	1.92	1.15	1.33	126
5	I use the Student Union Building	1.00	5.00	2.63	1.37	1.87	126
6	I have attended a Student Services sponsored event	1.00	5.00	2.73	1.45	2.10	126
7	I feel well informed about campus events and activitie	1.00	5.00	1.98	1.14	1.30	126

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.50	1.22	1.49	126
9	The events on campus offered a good variety	1.00	5.00	2.22	1.20	1.44	126

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total
1	I am aware of the Student Services Office	65.08% 82	19.05% 24	10.32% 13	0.79% 1	4.76% 6	126
2	I am aware of the Student Government as my representative voice in college affairs	44.44% 56	16.67% 21	25.40% 32	6.35% 8	7.14% 9	126
3	I am aware of how my student fees are used to support campus events	43.65% 55	23.81% 30	19.05% 24	5.56% 7	7.94% 10	126

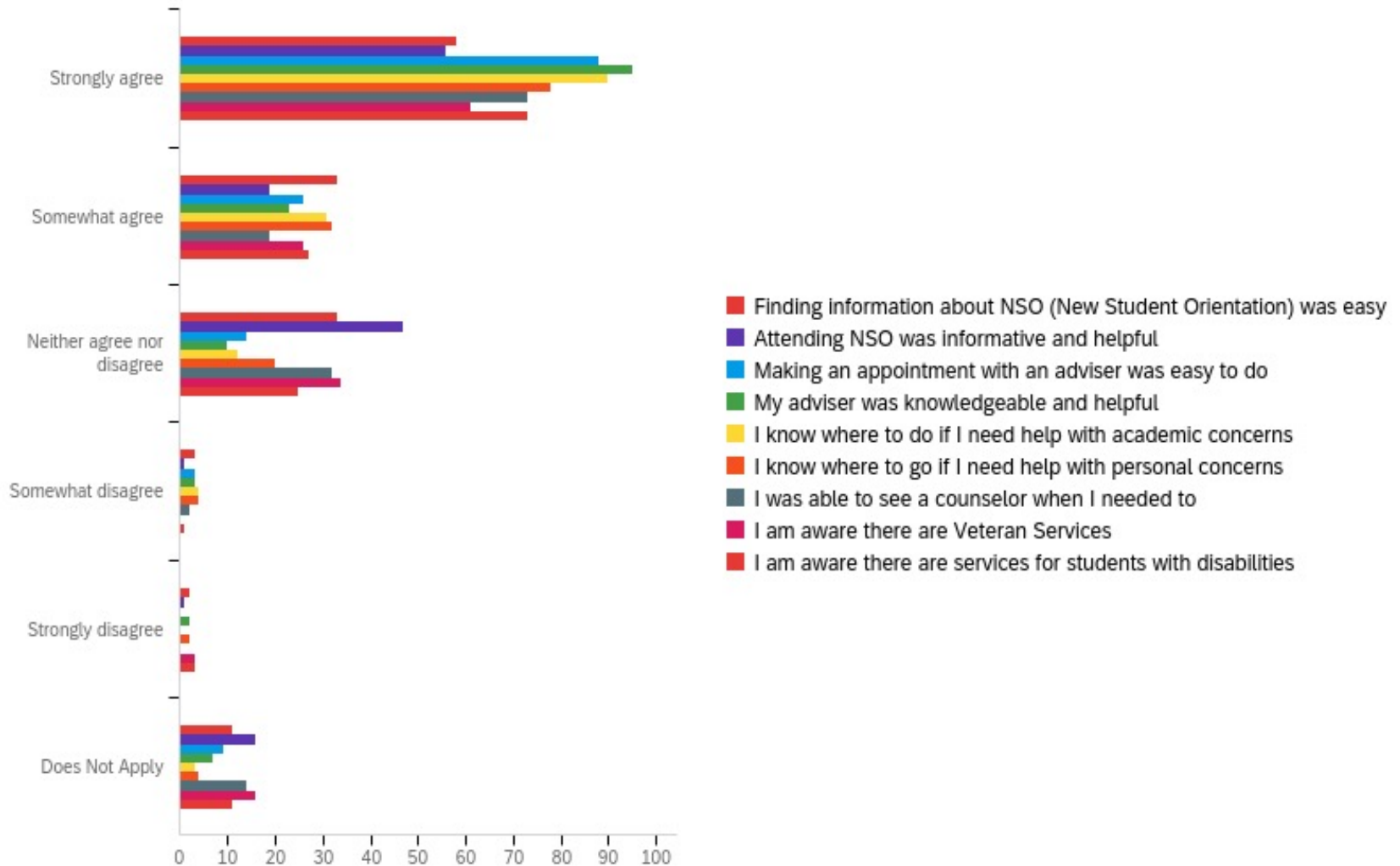
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	48.41%	61	26.98%	34	15.08%	19	3.17%	4	6.35%	8	126
5	I use the Student Union Building	30.95%	39	10.32%	13	38.10%	48	5.56%	7	15.08%	19	126
6	I have attended a Student Services sponsored event	31.75%	40	7.94%	10	34.92%	44	6.35%	8	19.05%	24	126
7	I feel well informed about campus events and activities	47.62%	60	19.84%	25	23.81%	30	3.97%	5	4.76%	6	126

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	30.95%	39	9.52%	12	47.62%	60	2.38%	3	9.52%	12	126
9	The events on campus offered a good variety	40.48%	51	12.70%	16	38.10%	48	1.59%	2	7.14%	9	126

Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	6.00	2.22	1.44	2.07	140
2	Attending NSO was informative and helpful	1.00	6.00	2.43	1.57	2.47	140
3	Making an appointment with an adviser was easy to do	1.00	6.00	1.77	1.34	1.79	140
4	My adviser was knowledgeable and helpful	1.00	6.00	1.68	1.29	1.66	140

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	6.00	1.59	1.01	1.01	140
6	I know where to go if I need help with personal concerns	1.00	6.00	1.80	1.17	1.36	140
7	I was able to see a counselor when I needed to	1.00	6.00	2.14	1.55	2.39	140
8	I am aware there are Veteran Services	1.00	6.00	2.33	1.61	2.59	140

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	6.00	2.05	1.48	2.18	140

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	41.43%	58	23.57%	33	23.57%	33	2.14%	3	1.43%	2	7.86%	11	140
2	Attending NSO was informative and helpful	40.00%	56	13.57%	19	33.57%	47	0.71%	1	0.71%	1	11.43%	16	140
3	Making an appointment with an adviser was easy to do	62.86%	88	18.57%	26	10.00%	14	2.14%	3	0.00%	0	6.43%	9	140
4	My adviser was knowledgeable and helpful	67.86%	95	16.43%	23	7.14%	10	2.14%	3	1.43%	2	5.00%	7	140

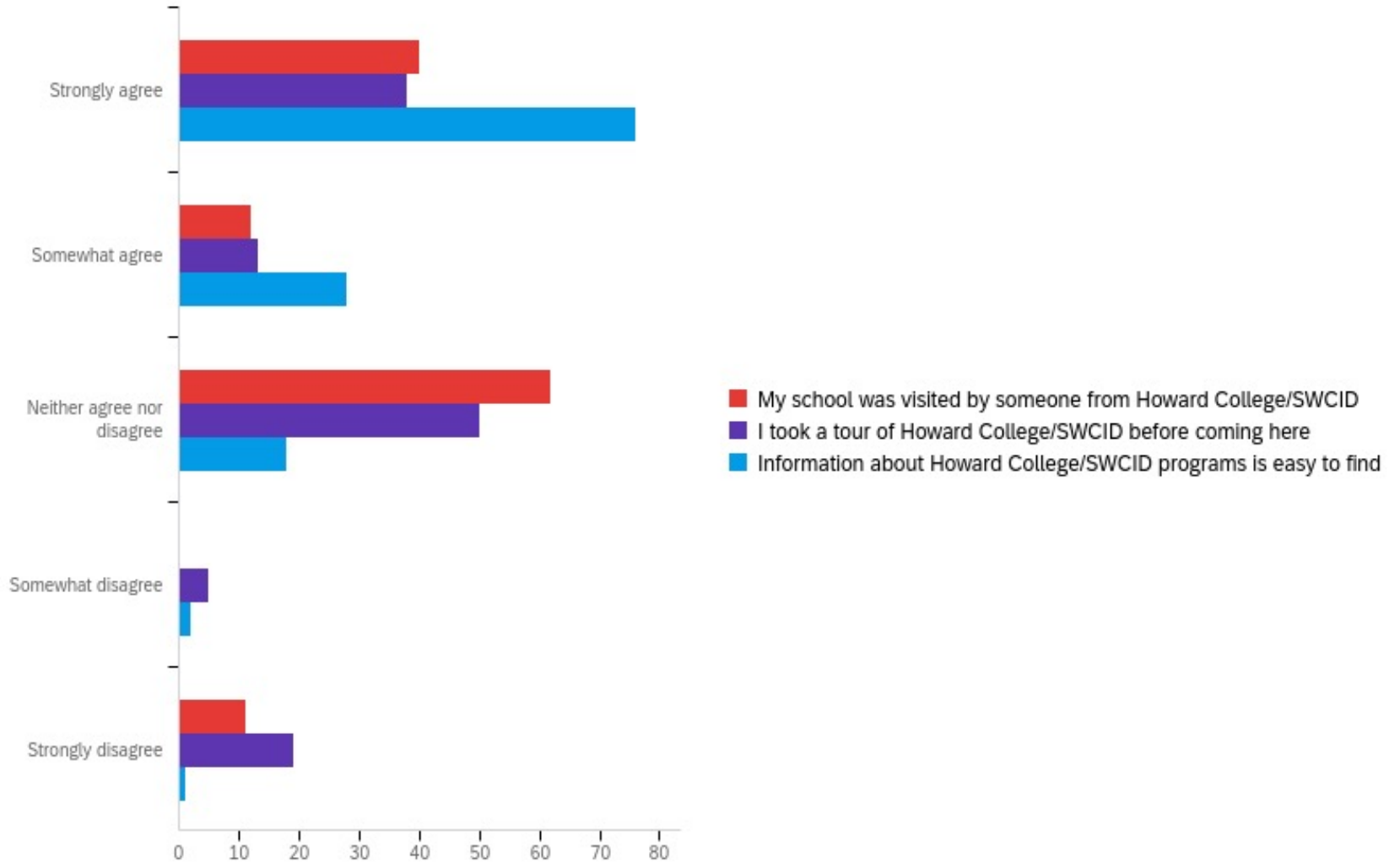
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	64.29%	90	22.14%	31	8.57%	12	2.86%	4	0.00%	0	2.14%	3	140
6	I know where to go if I need help with personal concerns	55.71%	78	22.86%	32	14.29%	20	2.86%	4	1.43%	2	2.86%	4	140
7	I was able to see a counselor when I needed to	52.14%	73	13.57%	19	22.86%	32	1.43%	2	0.00%	0	10.00%	14	140
8	I am aware there are Veteran Services	43.57%	61	18.57%	26	24.29%	34	0.00%	0	2.14%	3	11.43%	16	140

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	52.14%	73	19.29%	27	17.86%	25	0.71%	1	2.14%	3	7.86%	11	140

Q7 - Please select an answer that you feel accurately portrays your experience with...



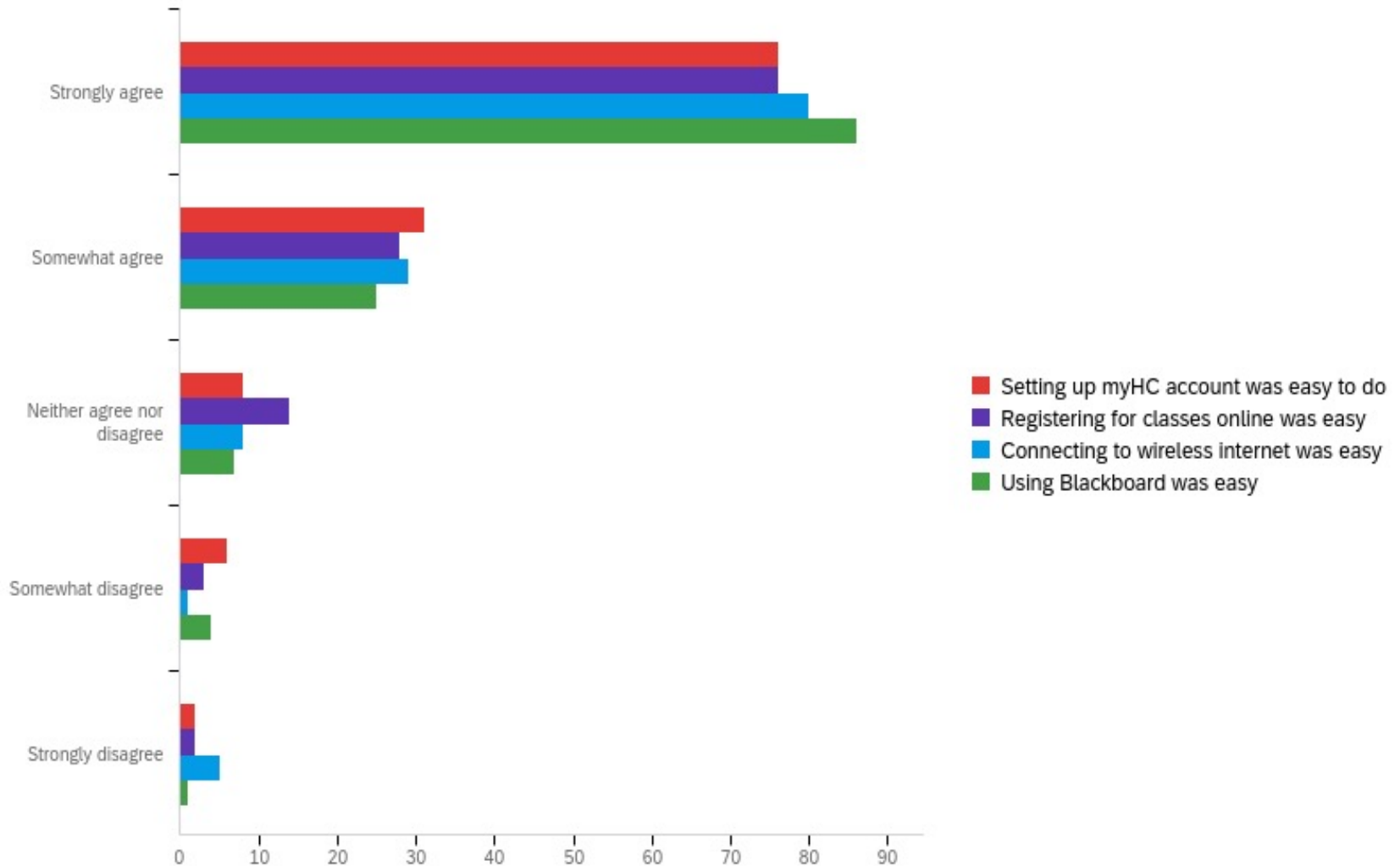
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCID	1.00	5.00	2.44	1.19	1.41	125
2	I took a tour of Howard College/SWCID before coming here	1.00	5.00	2.63	1.35	1.83	125
3	Information about Howard College/SWCID programs is easy to find	1.00	5.00	1.59	0.85	0.72	125

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWCID	32.00%	40	9.60%	12	49.60%	62	0.00%	0	8.80%	11	125
2	I took a tour of Howard College/SWCID before coming here	30.40%	38	10.40%	13	40.00%	50	4.00%	5	15.20%	19	125
3	Information about Howard College/SWCID programs is easy to find	60.80%	76	22.40%	28	14.40%	18	1.60%	2	0.80%	1	125

Q8 - Please select an answer that you feel accurately portrays your experience with...



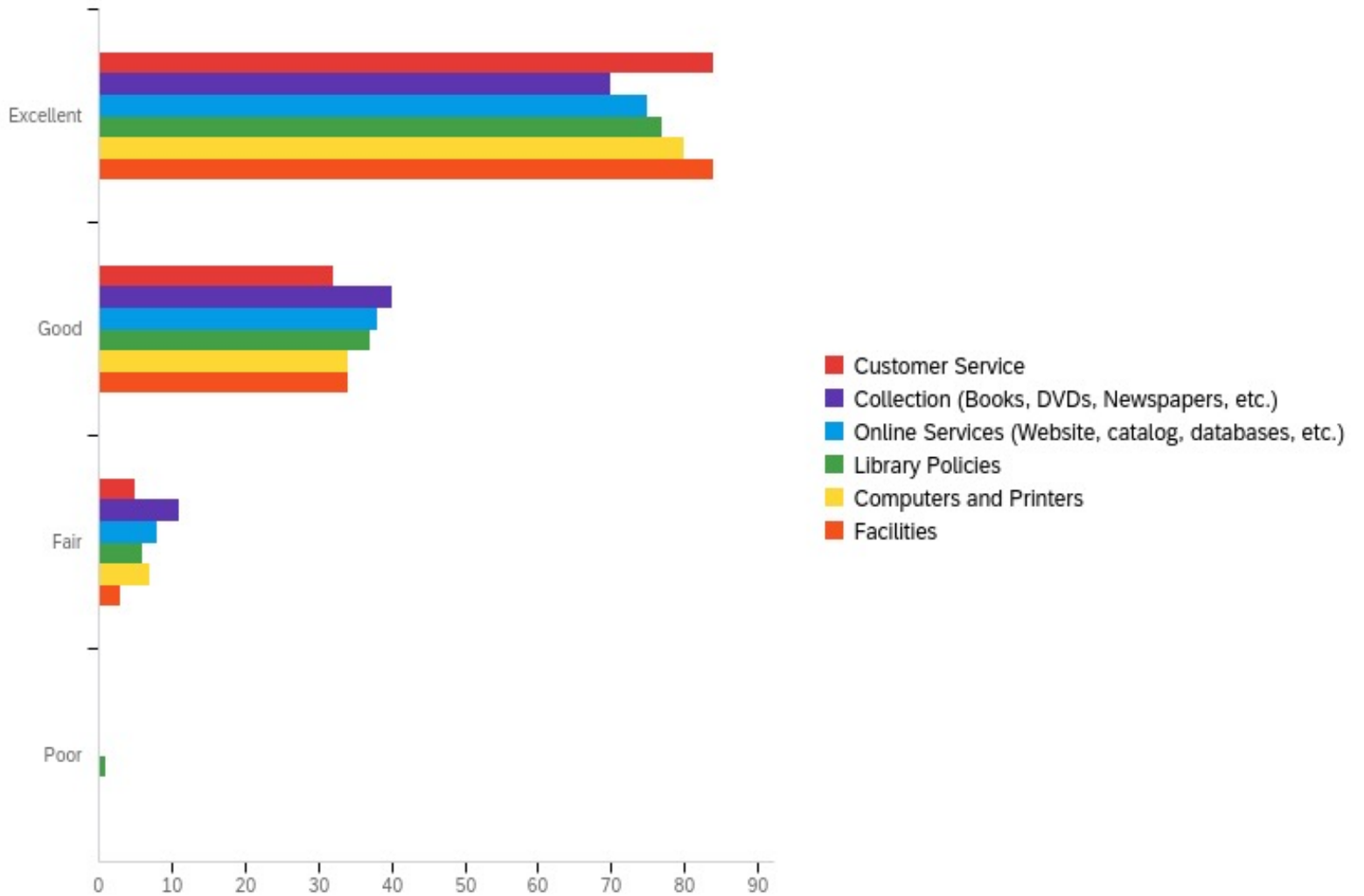
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	5.00	1.59	0.93	0.86	123
2	Registering for classes online was easy	1.00	5.00	1.59	0.90	0.81	123
3	Connecting to wireless internet was easy	1.00	5.00	1.55	0.96	0.91	123
4	Using Blackboard was easy	1.00	5.00	1.45	0.81	0.65	123

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	61.79%	76	25.20%	31	6.50%	8	4.88%	6	1.63%	2	123
2	Registering for classes online was easy	61.79%	76	22.76%	28	11.38%	14	2.44%	3	1.63%	2	123
3	Connecting to wireless internet was easy	65.04%	80	23.58%	29	6.50%	8	0.81%	1	4.07%	5	123
4	Using Blackboard was easy	69.92%	86	20.33%	25	5.69%	7	3.25%	4	0.81%	1	123

Q13 - Please rate each of the following library services



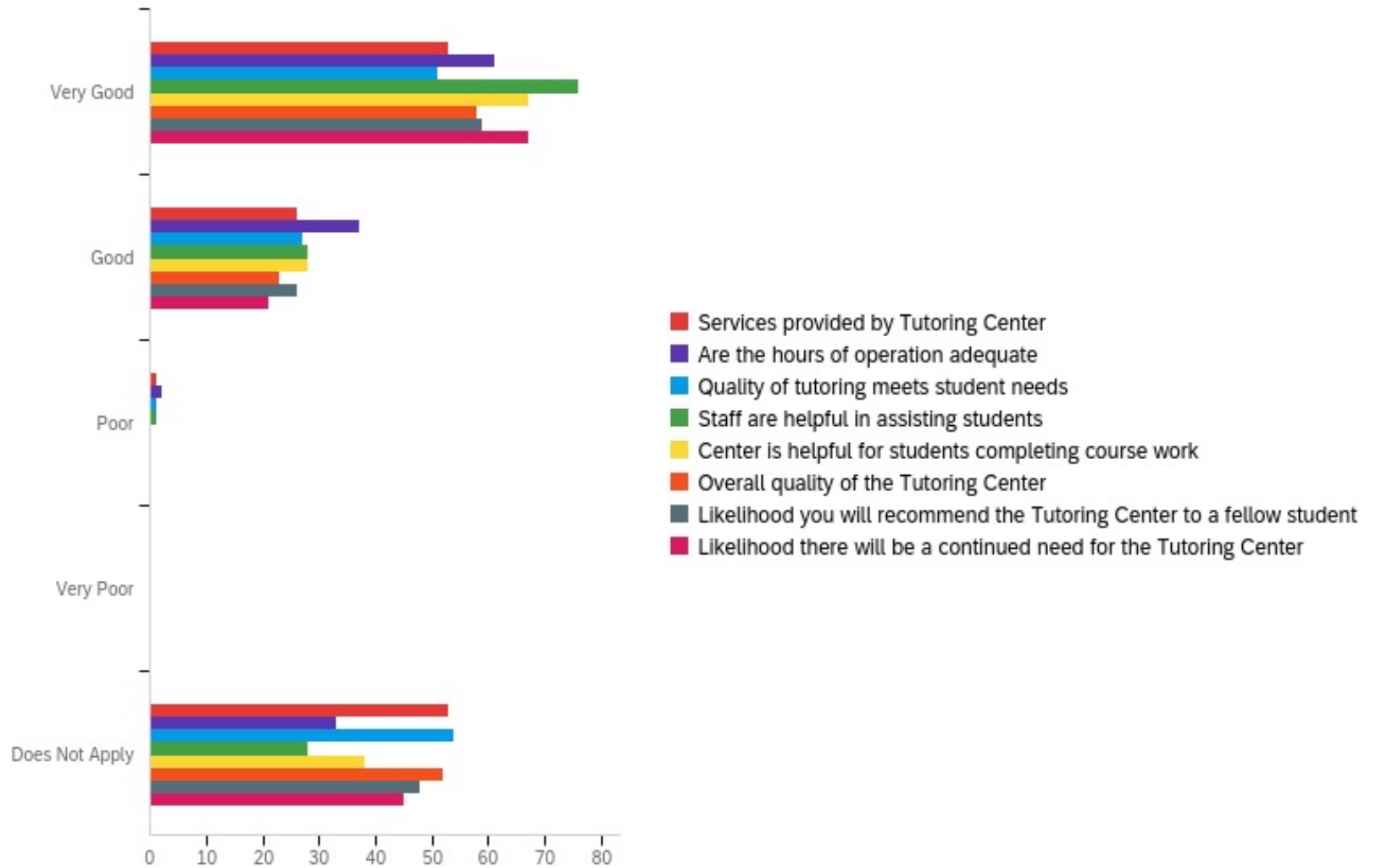
Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	3.00	1.35	0.56	0.31	121
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	3.00	1.51	0.66	0.43	121
3	Online Services (Website, catalog, databases, etc.)	1.00	3.00	1.45	0.62	0.38	121
4	Library Policies	1.00	4.00	1.43	0.63	0.39	121
5	Computers and Printers	1.00	3.00	1.40	0.60	0.36	121
6	Facilities	1.00	3.00	1.33	0.52	0.27	121

Q13 - Please rate each of the following library services

#	Question	Excellent	Good	Fair	Poor	Total
1	Customer Service	69.42%	84 26.45%	32 4.13%	5 0.00%	0 121
2	Collection (Books, DVDs, Newspapers, etc.)	57.85%	70 33.06%	40 9.09%	11 0.00%	0 121
3	Online Services (Website, catalog, databases, etc.)	61.98%	75 31.40%	38 6.61%	8 0.00%	0 121
4	Library Policies	63.64%	77 30.58%	37 4.96%	6 0.83%	1 121
5	Computers and Printers	66.12%	80 28.10%	34 5.79%	7 0.00%	0 121
6	Facilities	69.42%	84 28.10%	34 2.48%	3 0.00%	0 121

Q14 - Please rate your experience/opinion concerning the Tutoring Center.



Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	2.80	1.83	3.35	133
2	Are the hours of operation adequate	1.00	5.00	2.30	1.62	2.62	133
3	Quality of tutoring meets student needs	1.00	5.00	2.84	1.83	3.34	133
4	Staff are helpful in assisting students	1.00	5.00	2.07	1.57	2.47	133
5	Center is helpful for students completing course work	1.00	5.00	2.35	1.72	2.95	133

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	2.74	1.85	3.41	133
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.64	1.81	3.28	133
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	2.51	1.81	3.29	133

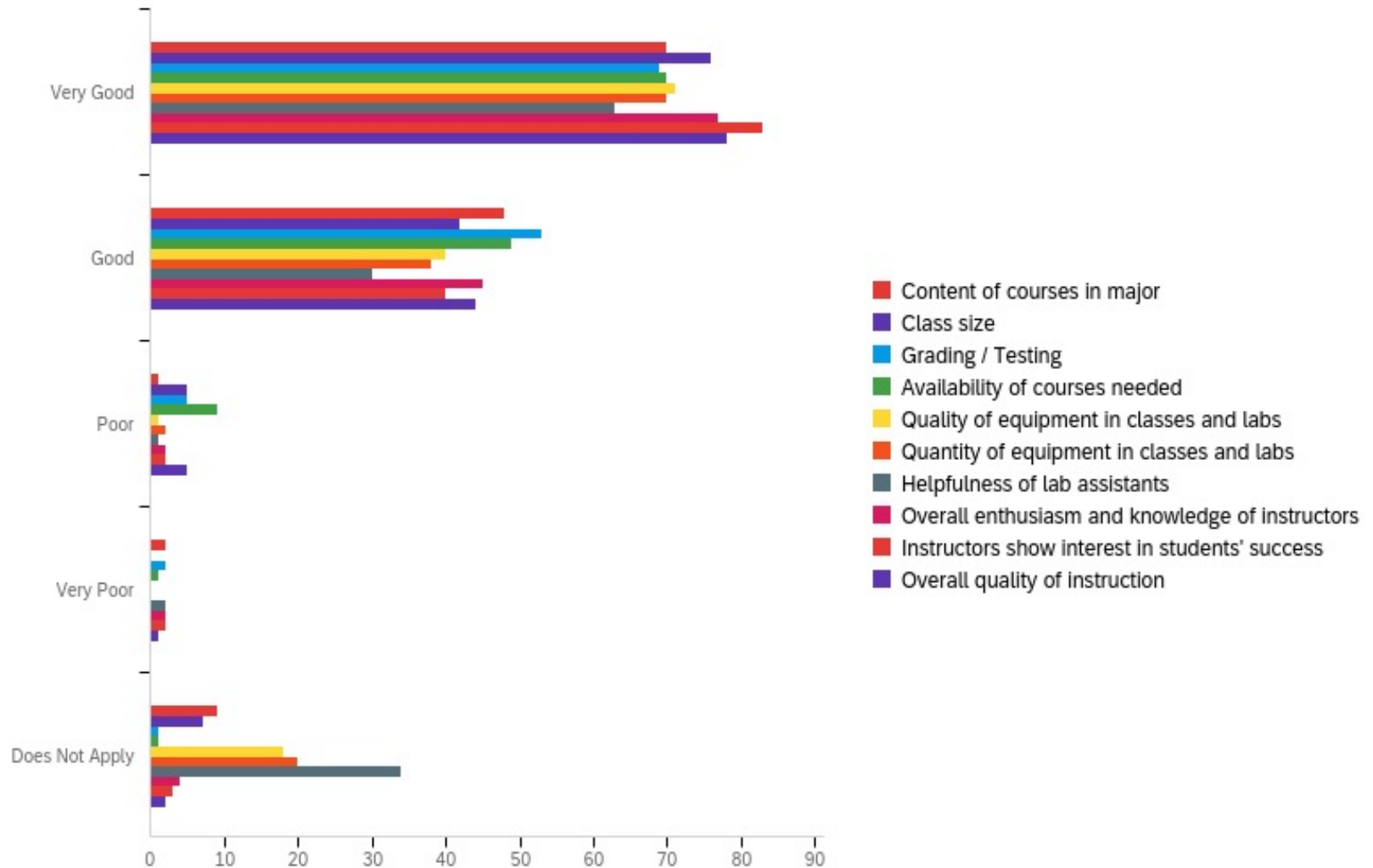
Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Services provided by Tutoring Center	39.85% 53	19.55% 26	0.75% 1	0.00% 0	39.85% 53	133
2	Are the hours of operation adequate	45.86% 61	27.82% 37	1.50% 2	0.00% 0	24.81% 33	133
3	Quality of tutoring meets student needs	38.35% 51	20.30% 27	0.75% 1	0.00% 0	40.60% 54	133
4	Staff are helpful in assisting students	57.14% 76	21.05% 28	0.75% 1	0.00% 0	21.05% 28	133
5	Center is helpful for students completing course work	50.38% 67	21.05% 28	0.00% 0	0.00% 0	28.57% 38	133

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Overall quality of the Tutoring Center	43.61%	58	17.29%	23	0.00%	0	0.00%	0	39.10%	52	133
7	Likelihood you will recommend the Tutoring Center to a fellow student	44.36%	59	19.55%	26	0.00%	0	0.00%	0	36.09%	48	133
8	Likelihood there will be a continued need for the Tutoring Center	50.38%	67	15.79%	21	0.00%	0	0.00%	0	33.83%	45	133

Q18 - How would you evaluate your courses at Howard College / SWCID?



Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	5.00	1.71	1.07	1.15	130
2	Class size	1.00	5.00	1.62	0.98	0.96	130
3	Grading / Testing	1.00	5.00	1.56	0.71	0.51	130
4	Availability of courses needed	1.00	5.00	1.57	0.72	0.52	130
5	Quality of equipment in classes and labs	1.00	5.00	1.88	1.34	1.78	130
6	Quantity of equipment in classes and labs	1.00	5.00	1.94	1.39	1.93	130

Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	2.34	1.67	2.79	130
8	Overall enthusiasm and knowledge of instructors	1.00	5.00	1.55	0.86	0.74	130
9	Instructors show interest in students' success	1.00	5.00	1.48	0.81	0.65	130
10	Overall quality of instruction	1.00	5.00	1.50	0.75	0.56	130

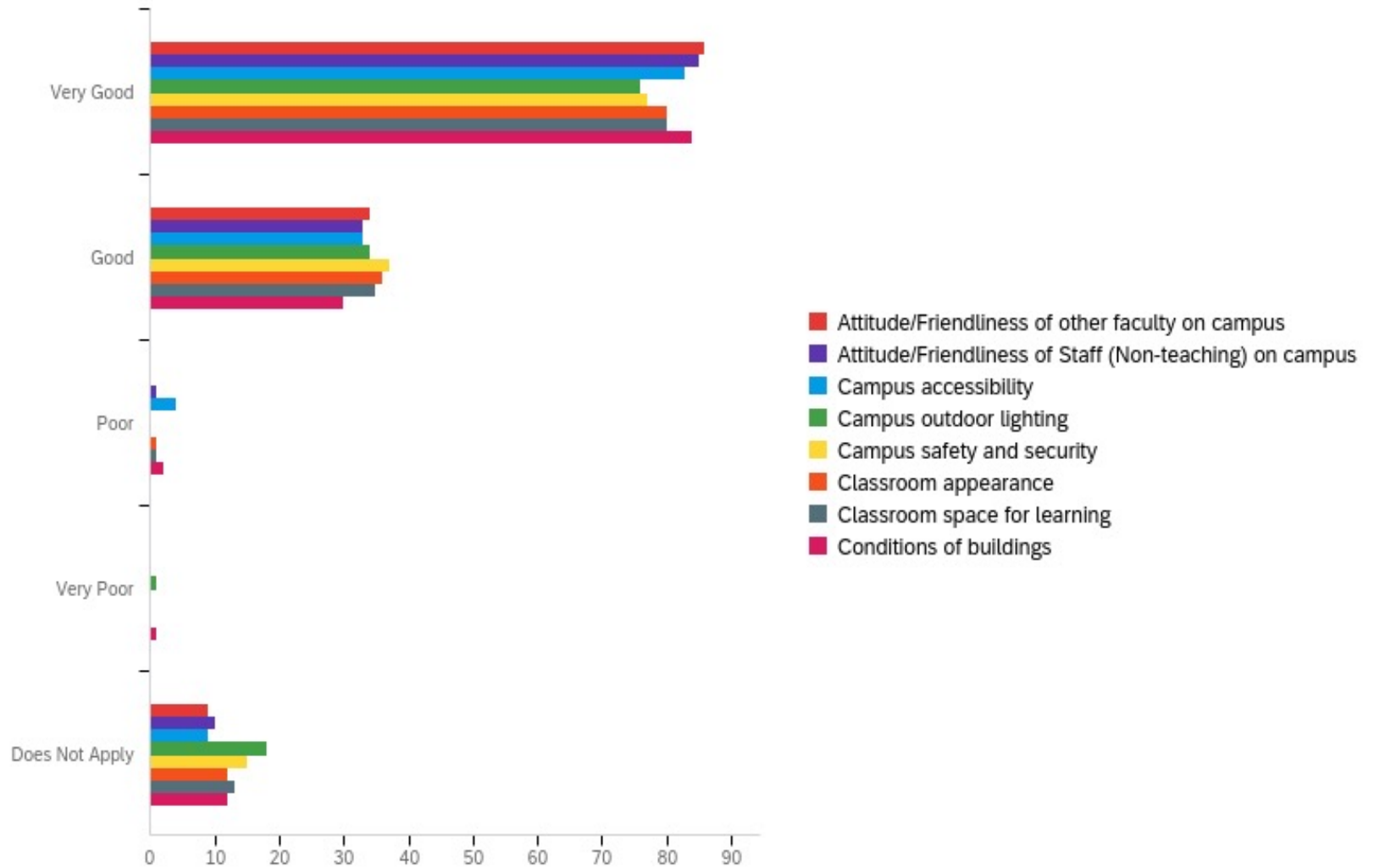
Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Content of courses in major	53.85%	70	36.92%	48	0.77%	1	1.54%	2	6.92%	9	130
2	Class size	58.46%	76	32.31%	42	3.85%	5	0.00%	0	5.38%	7	130
3	Grading / Testing	53.08%	69	40.77%	53	3.85%	5	1.54%	2	0.77%	1	130
4	Availability of courses needed	53.85%	70	37.69%	49	6.92%	9	0.77%	1	0.77%	1	130
5	Quality of equipment in classes and labs	54.62%	71	30.77%	40	0.77%	1	0.00%	0	13.85%	18	130
6	Quantity of equipment in classes and labs	53.85%	70	29.23%	38	1.54%	2	0.00%	0	15.38%	20	130

Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
7	Helpfulness of lab assistants	48.46%	63	23.08%	30	0.77%	1	1.54%	2	26.15%	34	130
8	Overall enthusiasm and knowledge of instructors	59.23%	77	34.62%	45	1.54%	2	1.54%	2	3.08%	4	130
9	Instructors show interest in students' success	63.85%	83	30.77%	40	1.54%	2	1.54%	2	2.31%	3	130
10	Overall quality of instruction	60.00%	78	33.85%	44	3.85%	5	0.77%	1	1.54%	2	130

Q20 - Please evaluate the following items relating to the campus



Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	5.00	1.54	1.04	1.09	129
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	5.00	1.58	1.09	1.19	129
3	Campus accessibility	1.00	5.00	1.60	1.07	1.14	129
4	Campus outdoor lighting	1.00	5.00	1.84	1.36	1.85	129
5	Campus safety and security	1.00	5.00	1.75	1.26	1.58	129

Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	5.00	1.67	1.16	1.35	129
7	Classroom space for learning	1.00	5.00	1.69	1.20	1.44	129
8	Conditions of buildings	1.00	5.00	1.66	1.19	1.42	129

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Attitude/Friendliness of other faculty on campus	66.67%	86	26.36%	34	0.00%	0	0.00%	0	6.98%	9	129
2	Attitude/Friendliness of Staff (Non-teaching) on campus	65.89%	85	25.58%	33	0.78%	1	0.00%	0	7.75%	10	129
3	Campus accessibility	64.34%	83	25.58%	33	3.10%	4	0.00%	0	6.98%	9	129
4	Campus outdoor lighting	58.91%	76	26.36%	34	0.00%	0	0.78%	1	13.95%	18	129
5	Campus safety and security	59.69%	77	28.68%	37	0.00%	0	0.00%	0	11.63%	15	129

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total	
6	Classroom appearance	62.02%	80	27.91%	36	0.78%	1	0.00%	0	9.30%	12	129	
7	Classroom space for learning	62.02%	80	27.13%	35	0.78%	1	0.00%	0	10.08%	13	129	
8	Conditions of buildings	65.12%	84	23.26%	30	1.55%	2	0.78%	1	9.30%	12	129	