

# San Angelo Campus Results

Student Satisfaction Survey - Fall 2016

## Your Primary (home) Campus:

#	Answer	Count
1	San Angelo	277
	Total	277

100%, 277  
San Angelo

## DualCredit

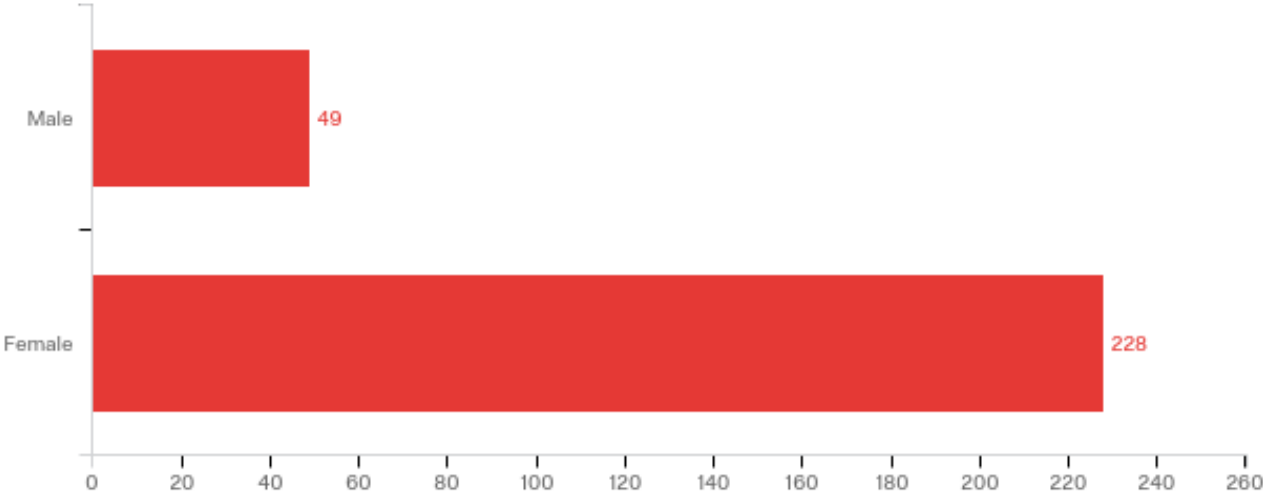
Answer	Count
Y	33
Total	33

100%, 33  
Y

**Gender:**

Gender Comparison

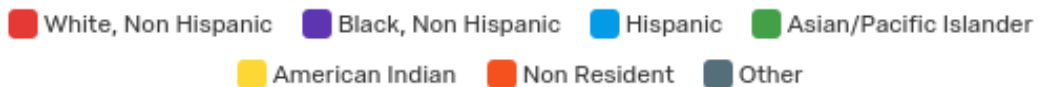
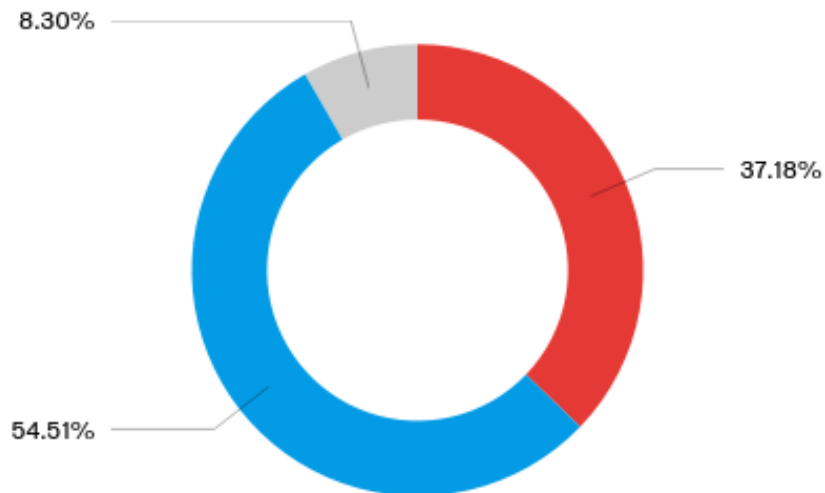
#	Answer	Count
1	Male	49
2	Female	228
	Total	277



## Ethnicity:

### Ethnicity Comparison

#	Answer	Count
1	White, Non Hispanic	103
2	Black, Non Hispanic	8
3	Hispanic	151
4	Asian/Pacific Islander	9
5	American Indian	2
6	Non Resident	0
7	Other	4
	Total	277

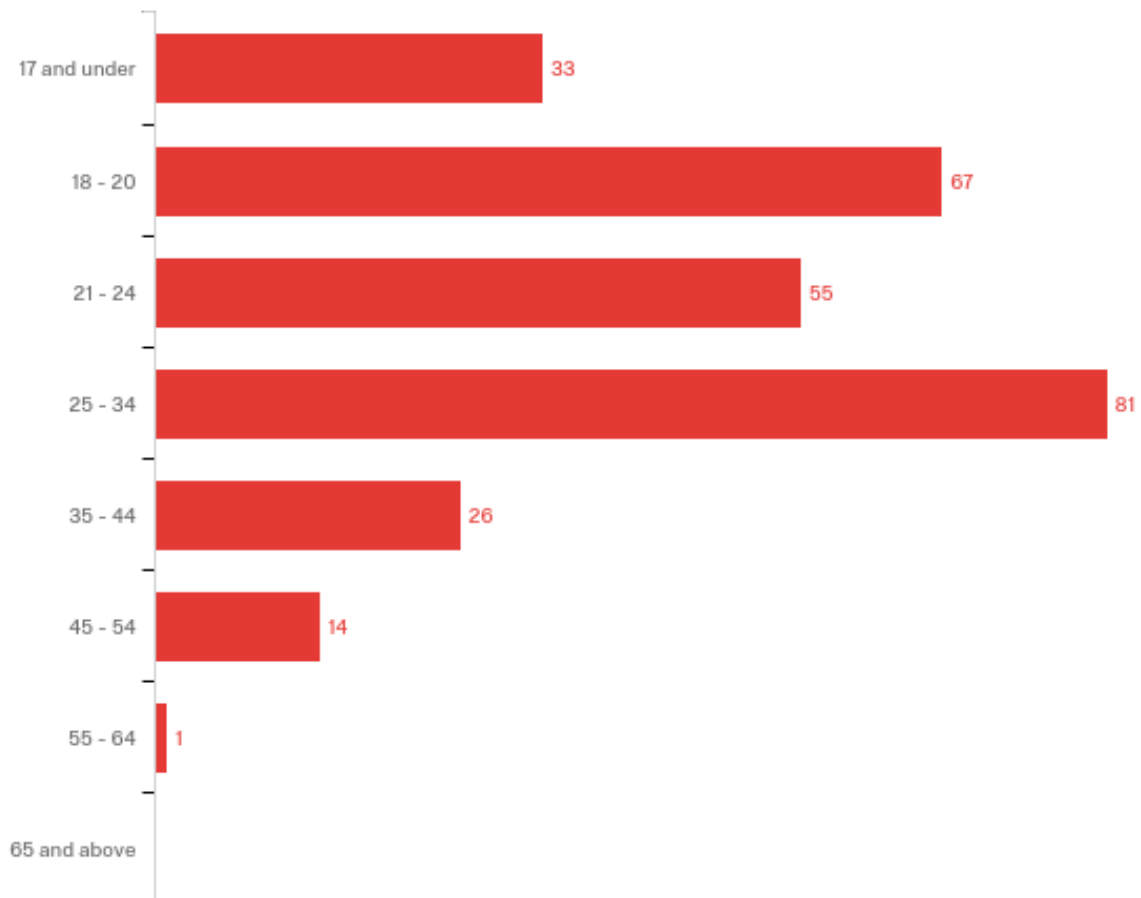


Grey field represents Asian/Pacific Islander, American Indian, Non-Resident, and Other combined.

# Age:

## Age Comparison

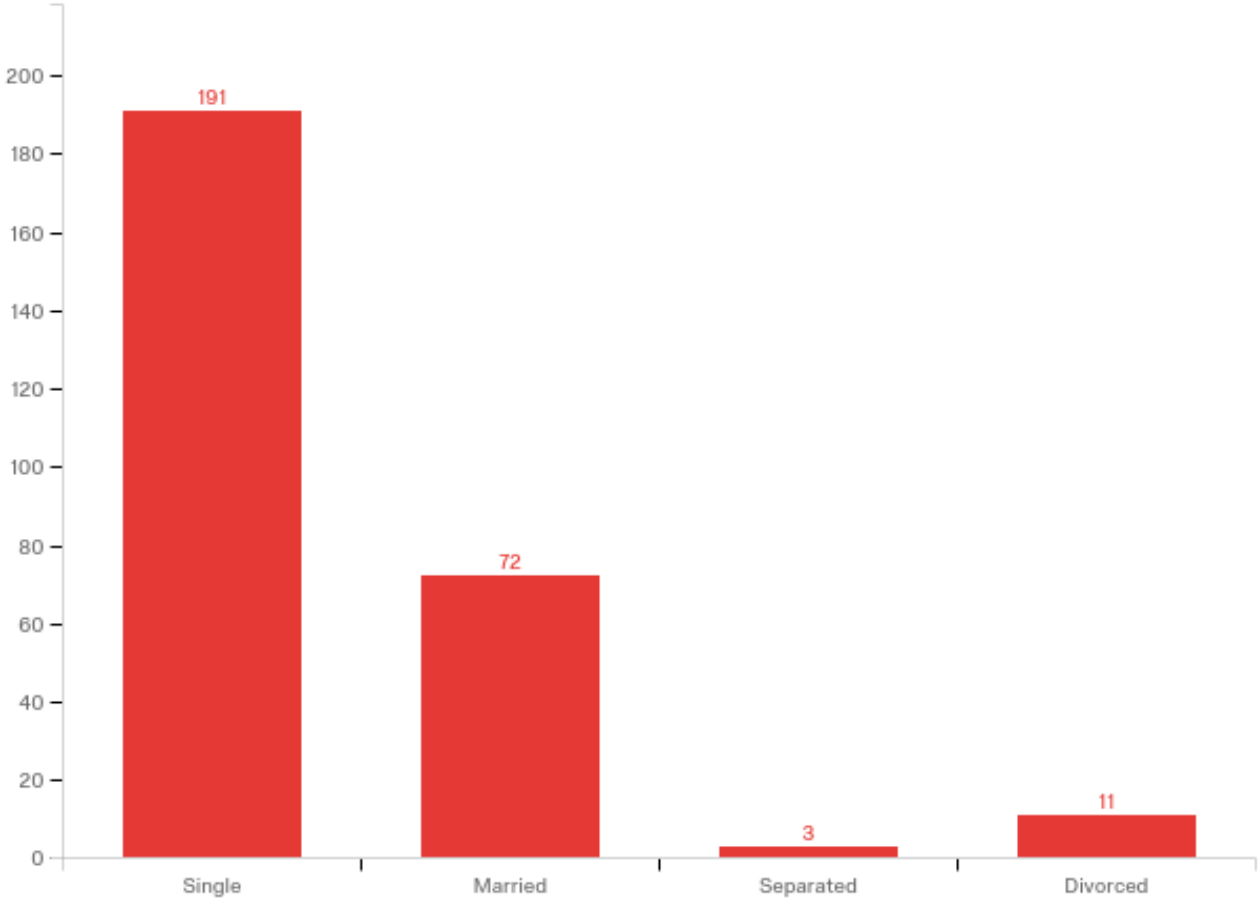
#	Answer	Count
1	17 and under	33
8	65 and above	0
	Total	277
7	55 - 64	1
6	45 - 54	14
5	35 - 44	26
4	25 - 34	81
3	21 - 24	55
2	18 - 20	67



# Marital Status:

## Marital Status

#	Answer	Count
	Total	277
1	Single	191
3	Separated	3
2	Married	72
4	Divorced	11

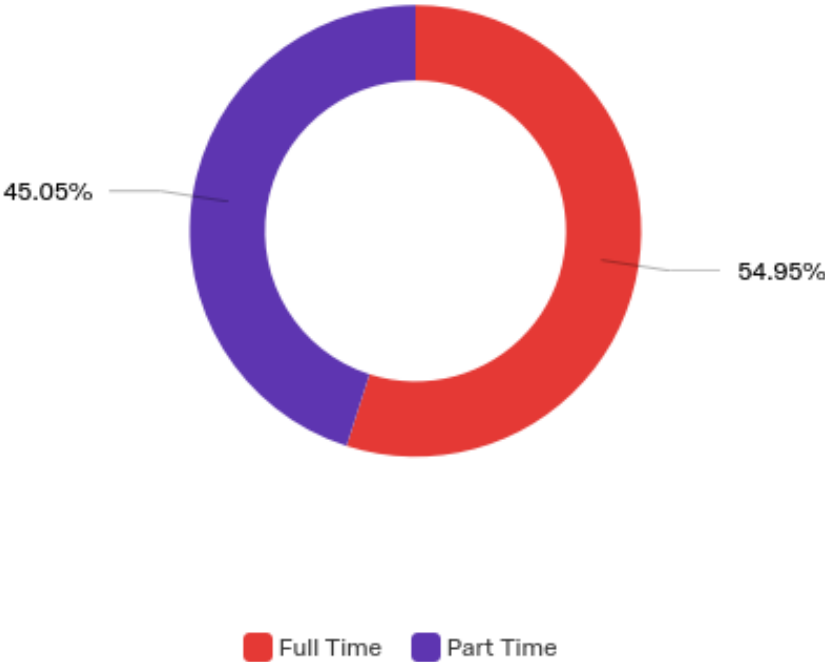


**Your primary reason for attending college:**

#	Answer	Count
1	Earn a Certificate	54
2	Earn a 2-year Degree	100
3	Earn a 4-year Degree	76
4	To get a job	20
5	To improve skills for my current job or get a better job	12
6	Personal Enrichment	11
	Total	273

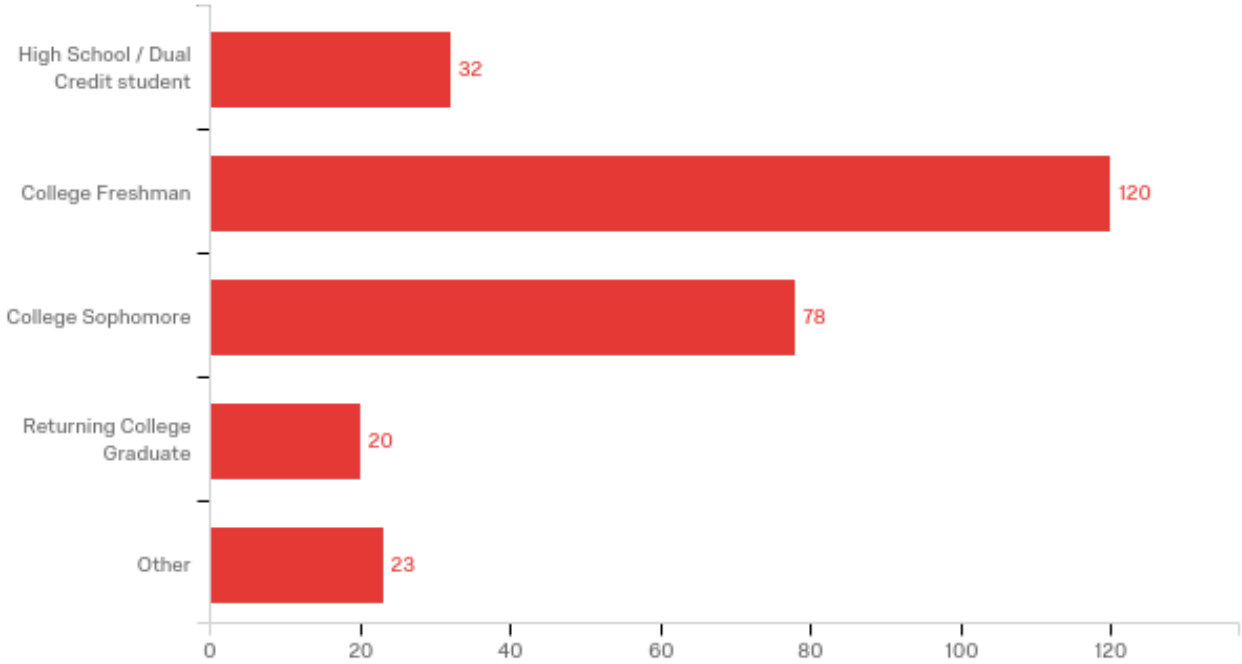
**Enrollment Status:**

#	Answer	Count
1	Full Time	150
2	Part Time	123
	Total	273



**Academic Classification:**

#	Answer	Count
1	High School / Dual Credit student	32
2	College Freshman	120
3	College Sophomore	78
4	Returning College Graduate	20
5	Other	23
	Total	273





**Are you receiving any of the following types of Financial Aid? (Select ALL that apply)**

Financial Aid Comparison

#	Answer	Count
	Total	273
2	Texas Deaf Waiver	1
1	State or Federal Grant	143
8	Other	37
6	No, I have not received financial aid	73
7	I do not know if I received financial aid	11
3	Education Loan	42
4	Departmental Scholarships	5
5	Athletic Scholarship	3

Other

Hazlewood

No

Financial Aid

Workfirce

Perkins book grant

Hazelwood Act

Workforce

Perkins

dars

texas hazelwood act

And I pay with my own money

I'll be receiving Financial Aid for the Spring 2017 Semester. I paid for this Fall 2016 Semester.

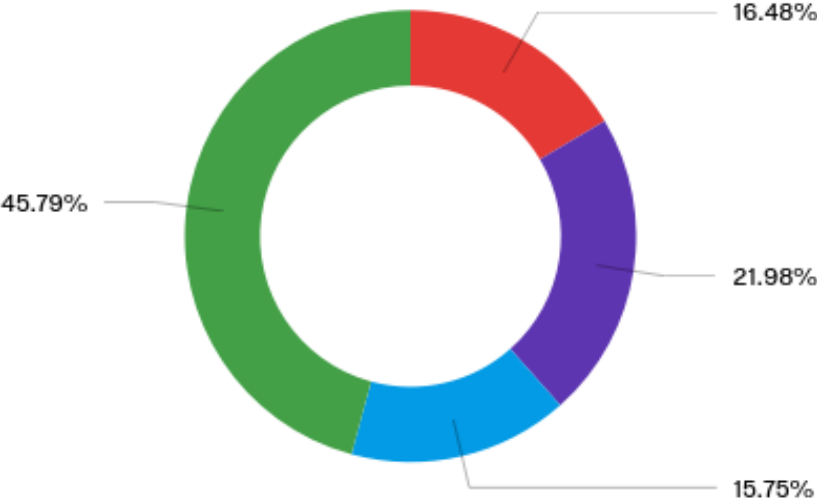
Texas Workforce Commision

financial aid

G.I. Bill

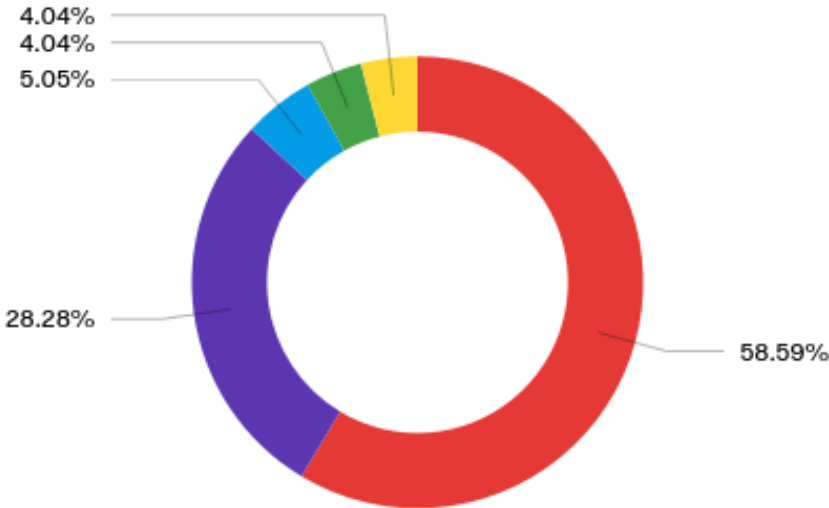
Sanford loan

# Have you visited the Tutoring Center?



- Yes, one time
- Yes, more than one time
- No, I did not know about the Tutoring Center
- No, I knew about the center, but did not use the services

# How did you find out about the Tutoring Center?



**Instructor** **Fellow Student** **Poster / Flyer** **Website** **Other .**

Other .

class tutor

my accommodations lady

Candi Homer

**Please rate your experience/opinion concerning the Tutoring Center.**

**Tutoring Center Satisfaction**

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
4	Staff are helpful in assisting students	61	33	3	1	1	99
1	Services provided by Tutoring Center	59	34	4	0	2	99
3	Quality of tutoring meets student needs	57	36	4	1	1	99
6	Overall quality of the Tutoring Center	59	36	2	1	1	99
7	Likelihood you will recommend the Tutoring Center to a fellow student	63	31	3	1	1	99
8	Likelihood there will be a continued need for the Tutoring Center	63	34	1	0	1	99
5	Center is helpful for students completing course work	62	33	2	1	1	99
2	Are the hours of operation adequate	50	41	4	2	2	99

**Please select the Instruction methods for your course work (select ALL OPTIONS THAT APPLY):**

Course Delivery Comparison

#	Answer	Count
1	Daytime Face-to-Face (regular 16 week semester)	192
2	Evening Face-to-Face (regular 16 week semester)	33
3	Online (Blackboard) Course - Completely Online	116
4	Blackboard Enhanced or Hybrid Course (Both Face-to-Face and online)	55
5	VCT Course (Virtual College of Texas online course)	6
6	Flex-Entry Course (shorter than the regular 16 week semester)	21
7	Dual Credit / Concurrent / Early Admissions (enrolled prior to high school graduation)	23
8	ITV Course (Interactive TV)	1
	Total	263

**Please rate your experience with our Interactive TV (ITV) classrooms, instructors, and facilitators.**

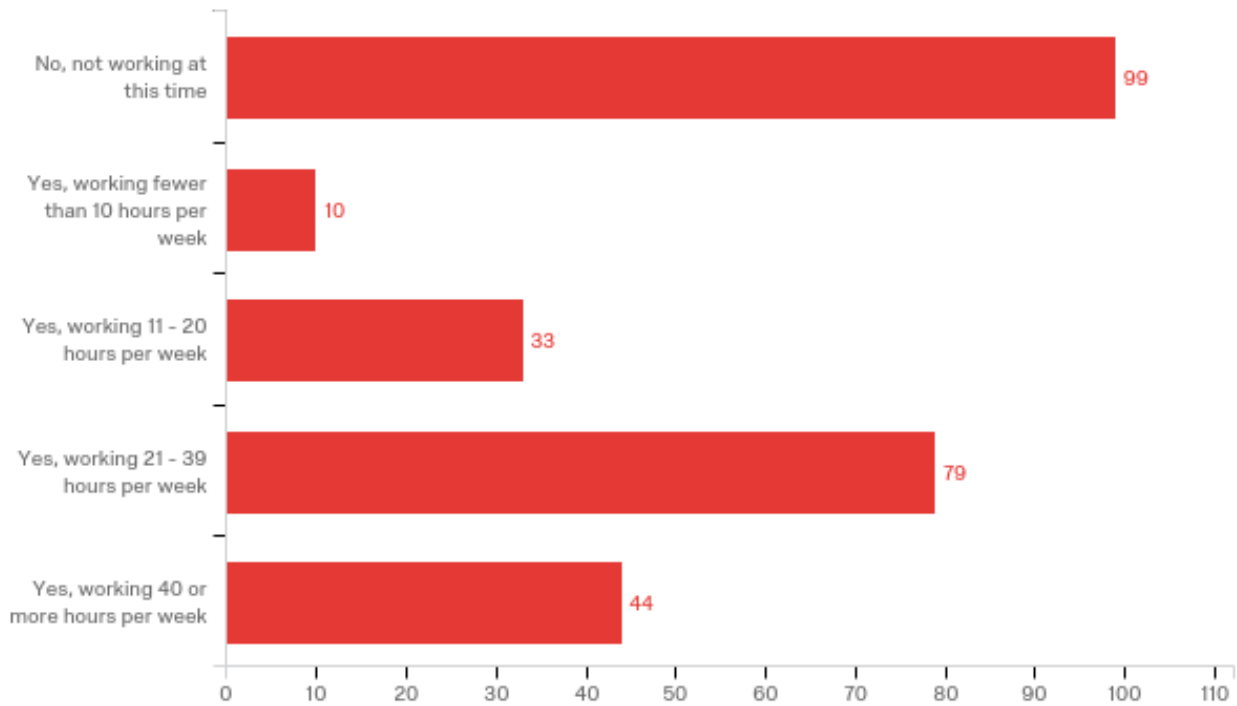
Interactive TV (ITV) Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
4	Reliability of connection to/from other campuses	0	0	0	1	0	1
1	Quality of video (picture)	0	1	0	0	0	1
6	Quality of furniture/equipment in classroom	0	1	0	0	0	1
2	Quality of audio (sound)	0	0	1	0	0	1
3	Instructor's use of equipment	0	1	0	0	0	1
5	ITV facilitator (HC employee who assisted)	0	0	0	1	0	1

# Do you have a job?

## Employment Status

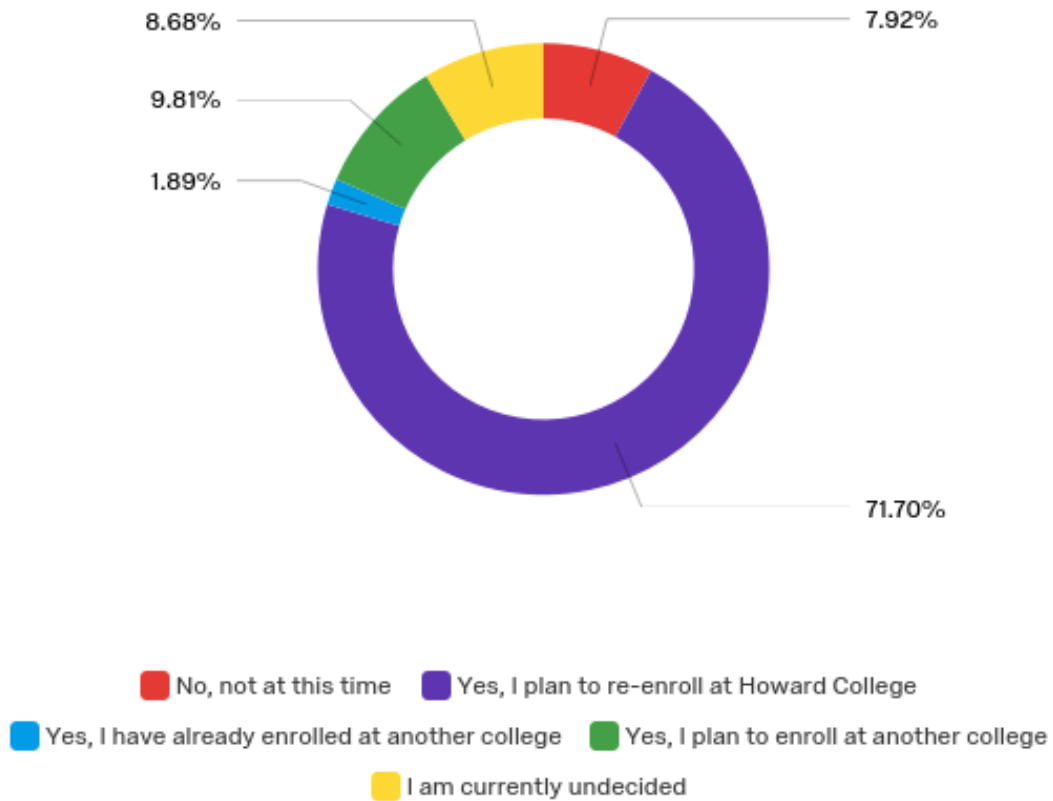
#	Answer	Count
5	Yes, working 40 or more hours per week	44
4	Yes, working 21 - 39 hours per week	79
3	Yes, working 11 - 20 hours per week	33
2	Yes, working fewer than 10 hours per week	10
	Total	265
1	No, not working at this time	99



## Do you currently have plans for additional education after this semester?

### Educational Plans

#	Answer	Count
2	Yes, I plan to re-enroll at Howard College	190
4	Yes, I plan to enroll at another college	26
3	Yes, I have already enrolled at another college	5
	Total	265
1	No, not at this time	21
5	I am currently undecided	23



## Online (Web)

### Online Service Satisfaction

#	Question	Very Good -web	Good -web	Poor -web	Very poor-web	N/A -web	Unaware of Service	Total
1	Admissions Office (application process)	51	57	4	1	16	14	143
2	Registration	62	58	4	1	14	9	148
3	Business Office (billing/payments)	47	52	4	1	23	12	139
4	Academic Advising	49	48	2	2	24	13	138
5	Library	52	48	1	0	23	14	138
6	Bookstore	47	45	6	0	25	12	135
7	Financial Aid	47	50	5	1	24	13	140

## On-Site at Campus

### Campus Based Service Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	N/A	Unaware of Service	Total
1	Admissions Office (application process)	145	79	6	2	2	4	238
2	Registration	148	76	3	3	3	2	235
3	Business Office (billing/payments)	126	89	3	3	7	4	232
4	Academic Advising	156	66	7	6	3	1	239
5	Library	147	68	2	0	16	5	238
6	Bookstore	122	94	8	5	9	3	241
7	Financial Aid	110	68	14	10	28	6	236



## At High Schools

### High School Based Service Satisfaction

#	Question	Very Good -HS	Good -HS	Poor -HS	Very Poor -HS	N/A -HS	Unaware of Service	Total
1	Admissions Office (application process)	31	26	1	0	39	22	119
2	Registration	28	25	2	1	38	21	115
3	Business Office (billing/payments)	27	23	0	0	41	23	114
4	Academic Advising	27	25	0	0	41	21	114
5	Library	22	28	0	0	41	24	115
6	Bookstore	23	26	0	1	41	24	115
7	Financial Aid	16	24	0	0	47	26	113

## By Telephone

### Telephone Service Satisfaction

#	Question	Very Good-phone	Good-phone	Poor-phone	Very Poor-phone	N/A-phone	Unaware of Service	Total
1	Admissions Office (application process)	38	53	17	11	15	8	142
4	Academic Advising	38	52	8	6	20	11	135
3	Business Office (billing/payments)	35	48	11	6	25	9	134
6	Bookstore	33	49	7	1	27	12	129
7	Financial Aid	33	40	12	10	29	11	135
2	Registration	32	47	13	7	25	13	137
5	Library	29	41	3	3	35	17	128

## How would you evaluate your courses at Howard College / SWCID?

### Course Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
7	Quantity of equipment in classes and labs	131	98	12	3	17	261
6	Quality of equipment in classes and labs	130	103	9	5	14	261
12	Overall quality of instruction	165	89	7	0	0	261
10	Overall enthusiasm and knowledge of instructors	169	84	5	1	2	261
11	Instructors show interest in students' success	172	79	7	2	1	261
9	Helpfulness of lab assistants	121	84	12	4	40	261
3	Grading / Testing	139	114	7	0	1	261
1	Content of courses in major	162	92	5	0	2	261
2	Class size	152	103	2	1	3	261
4	Availability of courses needed	142	100	13	3	3	261

## How would you evaluate the following Howard College / SWCID services?

### Support Service Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Did Not Know about this Service	Does Not Apply	Total
2	Cafeteria / Snack bar / Food Service	66	99	24	9	9	47	254
3	MYHC Portal / Campus Connect	135	107	3	1	1	7	254
4	Child Care Assistance (Howard Cottage)	40	24	5	4	49	132	254
5	Cultural Programs (Plays, Concerts, Exhibits, Lectures)	61	51	6	7	53	76	254
9	Website	130	114	4	1	2	3	254
10	Career Services	111	91	2	0	20	30	254
11	Minority Affairs / Organizations	73	73	3	3	31	71	254
12	Parking	112	119	13	0	1	9	254
13	Athletic Programs	48	31	4	1	36	134	254
14	Residence Halls and services	59	47	3	0	28	117	254
15	Student Activities (recreation, organizations, entertainment, games)	87	70	9	10	20	58	254
17	Student Lounge Area(s)	98	102	18	2	8	26	254
18	Testing Services (TSIA, CLEP, etc.)	97	85	5	2	13	52	254
19	Veteran's services	60	40	2	0	28	124	254
20	Wireless Connectivity	80	79	32	24	14	25	254
16	Access to Technology (copying, printing, computers, etc.)	138	88	11	1	4	12	254

**Please evaluate the following items relating to the campus**

Campus Environment Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Attitude/Friendliness of other faculty on campus	169	79	5	0	0	253
2	Attitude/Friendliness of Staff (Non-teaching) on campus	154	88	6	2	3	253
3	Campus accessibility	149	98	2	1	3	253
4	Campus outdoor lighting	137	84	8	1	23	253
5	Campus safety and security	144	92	10	1	6	253
6	Classroom appearance	149	97	4	0	3	253
7	Classroom space for learning	156	89	1	1	6	253
8	Conditions of buildings	162	87	3	0	1	253
9	Conditions of grounds/landscaping	168	79	2	0	4	253

**How would you evaluate your educational experience at Howard / SWCID in preparing you in the following areas?**

Program and Student Learning Outcomes

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Writing Skills	131	105	5	1	11	253
7	Use of Technology	142	99	6	0	6	253
9	Teamwork	143	99	4	0	7	253
4	Social Responsibility	141	100	1	0	11	253
6	Self Reliance	146	99	3	0	5	253
2	Reading Skills	133	104	4	0	12	253
3	Mathematical Skills	117	92	11	2	31	253
10	Developing a foundation for life-long learning	148	96	2	0	7	253
8	Critical Thinking / Problem Solving / Reasoning Skills	148	100	1	0	4	253
5	Communication Skills	142	98	3	0	10	253