## Student Satisfaction Survey 2022-2023

Lamesa


HC

| $\#$ | Answer | $\%$ | Count |
| :--- | :--- | :--- | :--- |
| 1 | Lamesa | $57.14 \%$ | 8 |
| 2 | Klondike High School | $35.71 \%$ | 5 |
| 3 | Home School Lamesa | $7.14 \%$ | 1 |
|  | Total | $100 \%$ | 14 |



## Sex

| $\#$ | Answer | $\%$ | Count |
| :--- | :--- | :--- | :--- |
| 1 | Female | $71.43 \%$ | 10 |
| 2 | Male | $28.57 \%$ | 4 |
|  | Total | $100 \%$ | 14 |

CampusGroup


## CampusGroup

| $\#$ | Answer | $\%$ | Count |
| :--- | :--- | :--- | :--- |
| 1 | LA | $100.00 \%$ | 14 |
|  | Total | $100 \%$ | 14 |

## WorkEth



## WorkEth

| $\#$ | Answer | $\%$ | Count |
| :--- | :--- | :--- | :--- |
| 2 | 2 | $14.29 \%$ | 2 |
| 2 | H | $50.00 \%$ | 7 |
| 3 | W | $28.57 \%$ | 4 |
| 4 | B | $7.14 \%$ | 1 |
|  | Total | $100 \%$ | 14 |

## DualCredit




## DualCredit

| $\#$ | Answer | $\%$ | Count |
| :--- | :--- | :--- | :--- |
| 1 | Y | $100.00 \%$ | 6 |
|  | Total | $100 \%$ | 6 |

## Q1 - Please select an answer that you feel accurately portrays your experience with...



## Q1 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Applying to Howard College /SWCD was easy | 1.00 | 2.00 | 1.64 | 0.48 | 0.23 | 14 |
| 2 | I received my acceptance in a timely manner | 1.00 | 2.00 | 1.43 | 0.49 | 0.24 | 14 |
| 3 | Submitting required documentatio n was easy | 1.00 | 3.00 | 1.57 | 0.62 | 0.39 | 14 |
| 4 | I knew what to do after being admitted | 1.00 | 3.00 | 1.64 | 0.72 | 0.52 | 14 |
| 5 | The office staff was prompt, courteous, and helpful | 1.00 | 2.00 | 1.29 | 0.45 | 0.20 | 14 |

## Q1 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly <br> Agree |  | Agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Applying to Howard College /SWCD was easy | 35.71\% | 5 | 64.29\% | 9 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 2 | I received my acceptance in a timely manner | 57.14\% | 8 | 42.86\% | 6 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 3 | Submitting required documentatio n was easy | 50.00\% | 7 | 42.86\% | 6 | 7.14\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 4 | I knew what to do after being admitted | 50.00\% | 7 | 35.71\% | 5 | 14.29\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 5 | The office staff was prompt, courteous, and helpful | 71.43\% | 10 | 28.57\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |

## Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Getting a copy of my transcript was easy | 1.00 | 4.00 | 1.79 | 0.77 | 0.60 | 14 |
| 2 | Requesting a transcript audit was easy to do | 1.00 | 4.00 | 1.86 | 0.83 | 0.69 | 14 |
| 3 | I know what to do if I have a problem with course registration or a grade | 1.00 | 4.00 | 1.64 | 0.81 | 0.66 | 14 |
| 4 | When there is a problem with a record of mine, the problem is resolved easily and quickly | 1.00 | 4.00 | 1.57 | 0.82 | 0.67 | 14 |

Q3 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std <br> Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | The office staff was prompt, courteous , and helpful | 1.00 | 2.00 | 1.29 | 0.45 | 0.20 | 14 |

Q3 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly <br> Agree |  | Agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Getting a copy of my transcript was easy | 35.71\% | 5 | 57.14\% | 8 | 0.00\% | 0 | 7.14\% | 1 | 0.00\% | 0 | 14 |
| 2 | Requesting a transcript audit was easy to do | 35.71\% | 5 | 50.00\% | 7 | 7.14\% | 1 | 7.14\% | 1 | 0.00\% | 0 | 14 |
| 3 | I know what to do if I have a problem with course registration or a grade | 50.00\% | 7 | 42.86\% | 6 | 0.00\% | 0 | 7.14\% | 1 | 0.00\% | 0 | 14 |
| 4 | When there is a problem with a record of mine, the problem is resolved easily and quickly | 57.14\% | 8 | 35.71\% | 5 | 0.00\% | 0 | 7.14\% | 1 | 0.00\% | 0 | 14 |

Q3 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly Agree |  | Agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | The office staff was prompt, courteous, and helpful | 71.43\% | 10 | 28.57\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |

## Q5 - Please select an answer that you feel accurately portrays your experience with...



## Q5 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Applying for Financial Aid was easy | 1.00 | 3.00 | 1.64 | 0.81 | 0.66 | 14 |
| 2 | Once I filled out my FAFSA I knew what to do | 1.00 | 3.00 | 1.64 | 0.81 | 0.66 | 14 |
| 3 | I received my award in a timely manner | 1.00 | 5.00 | 2.00 | 1.13 | 1.29 | 14 |
| 4 | If I was not eligible for aid I received an explanation | 1.00 | 5.00 | 1.93 | 1.16 | 1.35 | 14 |
| 5 | Paying for college (process) was easy | 1.00 | 3.00 | 1.57 | 0.73 | 0.53 | 14 |

## Q5 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | Finding information about Financial Aid was easy | 1.00 | 3.00 | 1.50 | 0.73 | 0.54 | 14 |
| 7 | If I have a problem with Financial Aid I can get help easily | 1.00 | 3.00 | 1.43 | 0.73 | 0.53 | 14 |
| 8 | Applying for a scholarship was easy | 1.00 | 5.00 | 2.00 | 1.13 | 1.29 | 14 |
| 9 | The office staff was prompt, courteous, and helpful | 1.00 | 2.00 | 1.14 | 0.35 | 0.12 | 14 |

Q5 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Applying for Financial Aid was easy | 57.14\% | 8 | 21.43\% | 3 | 21.43\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 2 | Once I filled out my FAFSA <br> I knew what to do | 57.14\% | 8 | 21.43\% | 3 | 21.43\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 3 | I received my award in a timely manner | 42.86\% | 6 | 28.57\% | 4 | 21.43\% | 3 | 0.00\% | 0 | 7.14\% | 1 | 14 |
| 4 | If I was not eligible for aid I received an explanation | 50.00\% | 7 | 21.43\% | 3 | 21.43\% | 3 | 0.00\% | 0 | 7.14\% | 1 | 14 |
| 5 | Paying for college (process) was easy | 57.14\% | 8 | 28.57\% | 4 | 14.29\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 14 |

## Q5 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | Finding information about <br> Financial Aid was easy | 64.29\% | 9 | 21.43\% | 3 | 14.29\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 7 | If I have a problem with Financial Aid I can get help easily | 71.43\% | 10 | 14.29\% | 2 | 14.29\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 8 | Applying for a scholarship was easy | 42.86\% | 6 | 28.57\% | 4 | 21.43\% | 3 | 0.00\% | 0 | 7.14\% | 1 | 14 |
| 9 | The office staff was prompt, courteous, and helpful | 85.71\% | 12 | 14.29\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 14 |

## Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Paying my bill online was easy to do | 1.00 | 5.00 | 2.00 | 1.20 | 1.43 | 14 |
| 2 | Paying my bill by credit card was easy to do | 1.00 | 3.00 | 1.79 | 0.94 | 0.88 | 14 |
| 3 | Paying my bill by check is easy to do | 1.00 | 3.00 | 1.93 | 0.96 | 0.92 | 14 |
| 4 | Paying my bill by cash is easy to do | 1.00 | 3.00 | 2.07 | 0.96 | 0.92 | 14 |
| 5 | Understanding my financial obligation was made clear | 1.00 | 3.00 | 1.57 | 0.82 | 0.67 | 14 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | If I have a problem with my bill, I can get help easily | 1.00 | 3.00 | 1.57 | 0.82 | 0.67 | 14 |
| 7 | The office staff was prompt, courteous , and helpful | 1.00 | 3.00 | 1.21 | 0.56 | 0.31 | 14 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Paying my bill online was easy to do | 50.00\% | 7 | 14.29\% | 2 | 28.57\% | 4 | 0.00\% | 0 | 7.14\% | 1 | 14 |
| 2 | Paying my bill by credit card was easy to do | 57.14\% | 8 | 7.14\% | 1 | 35.71\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 3 | Paying my bill by check is easy to do | 50.00\% | 7 | 7.14\% | 1 | 42.86\% | 6 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 4 | Paying my bill by cash is easy to do | 42.86\% | 6 | 7.14\% | 1 | 50.00\% | 7 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 5 | Understandin g my financial obligation was made clear | 64.29\% | 9 | 14.29\% | 2 | 21.43\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 14 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | If I have a problem with my bill, I can get help easily | 64.29\% | 9 | 14.29\% | 2 | 21.43\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 14 |
| 7 | The office staff was prompt, courteous, and helpful | 85.71\% | 12 | 7.14\% | 1 | 7.14\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 14 |

## Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | I am aware of the Student Services Office | 1.00 | 3.00 | 1.67 | 0.85 | 0.72 | 12 |
| 2 | I am aware of the Student Government as my representative voice in college affairs | 1.00 | 3.00 | 1.83 | 0.90 | 0.81 | 12 |
| 3 | I am aware of how my student fees are used to support campus events | 1.00 | 3.00 | 1.83 | 0.90 | 0.81 | 12 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | I am aware of student organizations on campus | 1.00 | 3.00 | 1.92 | 0.95 | 0.91 | 12 |
| 5 | I use the Student Union Building | 1.00 | 5.00 | 2.42 | 1.11 | 1.24 | 12 |
| 6 | I have attended a Student Services sponsored event | 1.00 | 5.00 | 2.50 | 1.38 | 1.92 | 12 |
| 7 | I feel well informed about campus events and activitie | 1.00 | 5.00 | 2.00 | 1.22 | 1.50 | 12 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8 | Voting in school elections was easy for me | 1.00 | 5.00 | 2.67 | 1.18 | 1.39 | 12 |
| 9 | The events on campus offered a good variety | 1.00 | 5.00 | 2.25 | 1.16 | 1.35 | 12 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | I am aware of the Student Services Office | 58.33\% | 7 | 16.67\% | 2 | 25.00\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 2 | I am aware of the Student Government as my representativ e voice in college affairs | 50.00\% | 6 | 16.67\% | 2 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 3 | I am aware of how my student fees are used to support campus events | 50.00\% | 6 | 16.67\% | 2 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 12 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 4 | I am aware of student organizations on campus | 50.00\% | 6 | 8.33\% | 1 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 5 | I use the Student Union Building | 25.00\% | 3 | 25.00\% | 3 | 41.67\% | 5 | 0.00\% | 0 | 8.33\% | 1 | 12 |
| 6 | I have attended a Student Services sponsored event | 33.33\% | 4 | 16.67\% | 2 | 33.33\% | 4 | 0.00\% | 0 | 16.67\% | 2 | 12 |
| 7 | I feel well informed about campus events and activitie | 50.00\% | 6 | 16.67\% | 2 | 25.00\% | 3 | 0.00\% | 0 | 8.33\% | 1 | 12 |

Q6 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 8 | Voting in school elections was easy for me | 25.00\% | 3 | 8.33\% | 1 | 50.00\% | 6 | 8.33\% | 1 | 8.33\% | 1 | 12 |
| 9 | The events on campus offered a good variety | 33.33\% | 4 | 25.00\% | 3 | 33.33\% | 4 | 0.00\% | 0 | 8.33\% | 1 | 12 |

## Q7 - Please select an answer that you feel accurately portrays your experience with...



## Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Finding information about NSO (New Student Orientation) was easy | 1.00 | 3.00 | 1.69 | 0.91 | 0.83 | 13 |
| 2 | Attending NSO was informative and helpful | 1.00 | 3.00 | 1.85 | 0.95 | 0.90 | 13 |
| 3 | Making an appointment with an adviser was easy to do | 1.00 | 4.00 | 1.77 | 1.05 | 1.10 | 13 |
| 4 | My adviser was knowledgeable and helpful | 1.00 | 3.00 | 1.46 | 0.75 | 0.56 | 13 |

## Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | I know where to do if I need help with academic concerns | 1.00 | 3.00 | 1.54 | 0.84 | 0.71 | 13 |
| 6 | I know where to go if I need help with personal concerns | 1.00 | 3.00 | 1.54 | 0.84 | 0.71 | 13 |
| 7 | I was able to see a counselor when I needed to | 1.00 | 3.00 | 1.85 | 0.95 | 0.90 | 13 |
| 8 | I am aware there are Veteran Services | 1.00 | 3.00 | 1.77 | 0.89 | 0.79 | 13 |

Q7 - Please select an answer that you feel accurately portrays your experience with...

| $\#$ | Field | Minimum | Maximum | Mean | Std <br> Deviation | Variance | Count |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 9 | I am <br> aware <br> there are <br> services <br> for <br> students <br> with <br> disabilitie <br> s | 1.00 | 3.00 | 1.69 | 0.82 | 0.67 | 13 |

Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Does Not Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Finding information about NSO (New Student Orientation) was easy | 61.54\% | 8 | 7.69\% | 1 | 30.77\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 2 | Attending NSO was informative and helpful | 53.85\% | 7 | 7.69\% | 1 | 38.46\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 3 | Making an appointment with an adviser was easy to do | 61.54\% | 8 | 7.69\% | 1 | 23.08\% | 3 | 7.69\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 4 | My adviser was knowledgeabl e and helpful | 69.23\% | 9 | 15.38\% | 2 | 15.38\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |

## Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Does Not Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 5 | I know where to do if I need help with academic concerns | 69.23\% | 9 | 7.69\% | 1 | 23.08\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 6 | I know where to go if I need help with personal concerns | 69.23\% | 9 | 7.69\% | 1 | 23.08\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 7 | I was able to see a counselor when I needed to | 53.85\% | 7 | 7.69\% | 1 | 38.46\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |
| 8 | I am aware there are Veteran Services | 53.85\% | 7 | 15.38\% | 2 | 30.77\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |

Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Does Not <br> Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 9 | I am aware there are services for students with disabilities | 53.85\% | 7 | 23.08\% | 3 | 23.08\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 13 |

## Q7 - Please select an answer that you feel accurately portrays your experience with...



## Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | My school was visited by someone from Howard College/SWCD | 1.00 | 5.00 | 2.33 | 1.18 | 1.39 | 12 |
| 2 | I took a tour of Howard College/SWCD before coming here | 1.00 | 5.00 | 2.83 | 1.34 | 1.81 | 12 |
| 3 | Information about Howard College/SWCD programs is easy to find | 1.00 | 3.00 | 1.42 | 0.76 | 0.58 | 12 |

## Q7 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | My school was visited by someone from Howard College/SWC D | 33.33\% | 4 | 16.67\% | 2 | 41.67\% | 5 | 0.00\% | 0 | 8.33\% | 1 | 12 |
| 2 | I took a tour of Howard College/SWC D before coming here | 25.00\% | 3 | 8.33\% | 1 | 41.67\% | 5 | 8.33\% | 1 | 16.67\% | 2 | 12 |
| 3 | Information about Howard College/SWC D programs is easy to find | 75.00\% | 9 | 8.33\% | 1 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 12 |

## Q8 - Please select an answer that you feel accurately portrays your experience with...



Q8 - Please select an answer that you feel accurately portrays your experience with...

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Setting up myHC account was easy to do | 1.00 | 3.00 | 1.50 | 0.65 | 0.42 | 12 |
| 2 | Registerin g for classes online was easy | 1.00 | 3.00 | 1.42 | 0.64 | 0.41 | 12 |
| 3 | Connectin g to wireless internet was easy | 1.00 | 3.00 | 1.42 | 0.64 | 0.41 | 12 |
| 4 | Using Blackboar d was easy | 1.00 | 4.00 | 1.75 | 0.92 | 0.85 | 12 |

Q8 - Please select an answer that you feel accurately portrays your experience with...

| \# | Question | Strongly agree |  | Somewhat agree |  | Neither agree nor disagree |  | Somewhat disagree |  | Strongly disagree |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Setting up myHC account was easy to do | 58.33\% | 7 | 33.33\% | 4 | 8.33\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 2 | Registering <br> for classes <br> online was easy | 66.67\% | 8 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 3 | Connecting to wireless internet was easy | 66.67\% | 8 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 4 | Using Blackboard was easy | 50.00\% | 6 | 33.33\% | 4 | 8.33\% | 1 | 8.33\% | 1 | 0.00\% | 0 | 12 |

## Q13 - Please rate each of the following library services



## Q13 - Please rate each of the following library services

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Customer Service | 1.00 | 2.00 | 1.33 | 0.47 | 0.22 | 12 |
| 2 | Collection <br> (Books, DVDs, <br> Newspapers, etc.) | 1.00 | 2.00 | 1.58 | 0.49 | 0.24 | 12 |
| 3 | Online <br> Services <br> (Website, catalog, databases, etc.) | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |
| 4 | Library Policies | 1.00 | 3.00 | 1.75 | 0.72 | 0.52 | 12 |
| 5 | Computers and Printers | 1.00 | 3.00 | 1.64 | 0.64 | 0.41 | 11 |
| 6 | Facilities | 1.00 | 2.00 | 1.50 | 0.50 | 0.25 | 12 |

## Q13 - Please rate each of the following library services

| \# | Question | Excellent |  | Good |  | Fair |  | Poor |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Customer Service | 66.67\% | 8 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 2 | Collection <br> (Books, DVDs, <br> Newspapers, etc.) | 41.67\% | 5 | 58.33\% | 7 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 3 | Online Services (Website, catalog, databases, etc.) | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 4 | Library Policies | 41.67\% | 5 | 41.67\% | 5 | 16.67\% | 2 | 0.00\% | 0 | 12 |
| 5 | Computers and Printers | 45.45\% | 5 | 45.45\% | 5 | 9.09\% | 1 | 0.00\% | 0 | 11 |
| 6 | Facilities | 50.00\% | 6 | 50.00\% | 6 | 0.00\% | 0 | 0.00\% | 0 | 12 |

## Q14 - Please rate your experience/opinion concerning the Tutoring Center.



## Q14 - Please rate your experience/opinion concerning the Tutoring

## Center.

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Services provided by Tutoring Center | 1.00 | 5.00 | 3.08 | 1.71 | 2.91 | 12 |
| 2 | Are the hours of operation adequate | 1.00 | 5.00 | 2.42 | 1.61 | 2.58 | 12 |
| 3 | Quality of tutoring meets student needs | 1.00 | 5.00 | 2.75 | 1.69 | 2.85 | 12 |
| 4 | Staff are helpful in assisting students | 1.00 | 5.00 | 2.33 | 1.60 | 2.56 | 12 |
| 5 | Center is helpful for students completing course work | 1.00 | 5.00 | 2.25 | 1.64 | 2.69 | 12 |

## Q14 - Please rate your experience/opinion concerning the Tutoring

## Center.

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | Overall quality of the Tutoring Center | 1.00 | 5.00 | 2.75 | 1.69 | 2.85 | 12 |
| 7 | Likelihood you will <br> recommend the Tutoring Center to a fellow student | 1.00 | 5.00 | 2.50 | 1.55 | 2.42 | 12 |
| 8 | Likelihood there will be a continued need for the Tutoring Center | 1.00 | 5.00 | 2.33 | 1.65 | 2.72 | 12 |

## Q14 - Please rate your experience/opinion concerning the Tutoring

## Center.

| \# | Question | Very Good |  | Good |  | Poor |  | Very Poor |  | Does Not Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Services provided by Tutoring Center | 25.00\% | 3 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 41.67\% | 5 | 12 |
| 2 | Are the hours of operation adequate | 41.67\% | 5 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 3 | Quality of tutoring meets student needs | 33.33\% | 4 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 33.33\% | 4 | 12 |
| 4 | Staff are helpful in assisting students | 41.67\% | 5 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 5 | Center is helpful for students completing course work | 50.00\% | 6 | 25.00\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |

## Q14 - Please rate your experience/opinion concerning the Tutoring

## Center.

| \# | Question | Very Good |  | Good |  | Poor |  | Very Poor |  | Does Not <br> Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | Overall quality of the Tutoring Center | 33.33\% | 4 | 25.00\% | 3 | 8.33\% | 1 | 0.00\% | 0 | 33.33\% | 4 | 12 |
| 7 | Likelihood you will recommend the Tutoring Center to a fellow student | 33.33\% | 4 | 33.33\% | 4 | 8.33\% | 1 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 8 | Likelihood there will be a continued need for the Tutoring Center | 50.00\% | 6 | 16.67\% | 2 | 8.33\% | 1 | 0.00\% | 0 | 25.00\% | 3 | 12 |

## Q18 - How would you evaluate your courses at Howard College / SWCD?



## Q18 - How would you evaluate your courses at Howard College / SWCD?

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Content of courses in major | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |
| 2 | Class size | 1.00 | 5.00 | 1.75 | 1.09 | 1.19 | 12 |
| 3 | Grading / <br> Testing | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |
| 4 | Availability of courses needed | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |
| 5 | Quality of equipment in classes and labs | 1.00 | 5.00 | 2.25 | 1.64 | 2.69 | 12 |
| 6 | Quantity of equipment in classes and labs | 1.00 | 5.00 | 2.33 | 1.60 | 2.56 | 12 |

## Q18 - How would you evaluate your courses at Howard College / SWCD?

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | Helpfulness of lab assistants | 1.00 | 5.00 | 2.58 | 1.75 | 3.08 | 12 |
| 8 | Overall enthusiasm and knowledge of instructors | 1.00 | 2.00 | 1.33 | 0.47 | 0.22 | 12 |
| 9 | Instructors show interest in students' success | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |
| 10 | Overall quality of instruction | 1.00 | 2.00 | 1.42 | 0.49 | 0.24 | 12 |

## Q18 - How would you evaluate your courses at Howard College / SWCD?

| \# | Question | Very Good |  | Good |  | Poor |  | Very Poor |  | Does Not Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Content of courses in major | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 2 | Class size | 50.00\% | 6 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 8.33\% | 1 | 12 |
| 3 | Grading / Testing | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 4 | Availability of courses needed | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 5 | Quality of equipment in classes and labs | 50.00\% | 6 | 25.00\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 6 | Quantity of equipment in classes and labs | 41.67\% | 5 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |

## Q18 - How would you evaluate your courses at Howard College / SWCD?

| \# | Question | Very Good |  | Good |  | Poor |  | Very P |  | Does Not |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | Helpfulness of lab assistants | 41.67\% | 5 | 25.00\% | 3 | 0.00\% | 0 | 0.00\% | 0 | 33.33\% | 4 | 12 |
| 8 | Overall enthusiasm and knowledge of instructors | 66.67\% | 8 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 9 | Instructors show interest in students' success | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |
| 10 | Overall quality of instruction | 58.33\% | 7 | 41.67\% | 5 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% | 0 | 12 |

## Q20 - Please evaluate the following items relating to the campus



## Q20 - Please evaluate the following items relating to the campus

| \# | Field | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Attitude/Frien dliness of other faculty on campus | 1.00 | 5.00 | 2.00 | 1.41 | 2.00 | 12 |
| 2 | Attitude/Frien dliness of Staff (Non-teaching) on campus | 1.00 | 5.00 | 2.00 | 1.41 | 2.00 | 12 |
| 3 | Campus accessibility | 1.00 | 5.00 | 1.83 | 1.46 | 2.14 | 12 |
| 4 | Campus outdoor lighting | 1.00 | 5.00 | 1.83 | 1.46 | 2.14 | 12 |
| 5 | Campus safety and security | 1.00 | 5.00 | 1.83 | 1.46 | 2.14 | 12 |

Q20 - Please evaluate the following items relating to the campus

| $\#$ | Field | Minimum | Maximum | Mean | Std <br> Deviation | Variance | Count |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| 6 | Classroom <br> appearan <br> ce | 1.00 | 5.00 | 2.17 | 1.67 | 2.81 | 12 |
| 7 | Classroom 1.00 5.00 2.17 1.67 2.81 12 <br>        <br> space for <br> learning 5.00 1.83 1.46 2.14 12 Condition <br> s of <br> buildings |  |  |  |  |  |  |

## Q20 - Please evaluate the following items relating to the campus

| \# | Question | Very Good |  | Good |  | Poor |  | Very P |  | Does Not Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Attitude/Frien dliness of other faculty on campus | 50.00\% | 6 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |
| 2 | Attitude/Frien dliness of Staff (Nonteaching) on campus | 50.00\% | 6 | 33.33\% | 4 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |
| 3 | Campus accessibility | 66.67\% | 8 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |
| 4 | Campus outdoor lighting | 66.67\% | 8 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |
| 5 | Campus safety and security | 66.67\% | 8 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |

## Q20 - Please evaluate the following items relating to the campus

| \# | Question | Very Good |  | Good |  | Poor |  | Very Poor |  | Does Not <br> Apply |  | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 6 | Classroom appearance | 58.33\% | 7 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 7 | Classroom space for learning | 58.33\% | 7 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 25.00\% | 3 | 12 |
| 8 | Conditions of buildings | 66.67\% | 8 | 16.67\% | 2 | 0.00\% | 0 | 0.00\% | 0 | 16.67\% | 2 | 12 |

