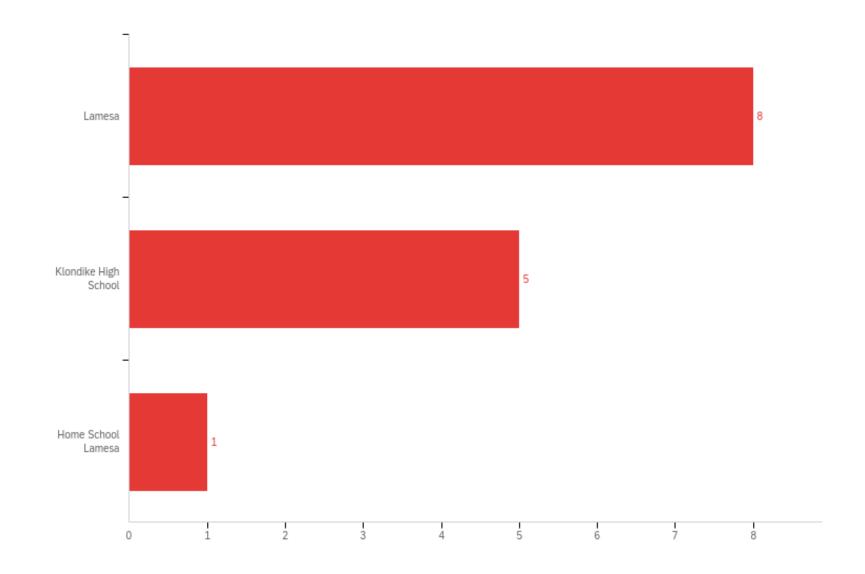
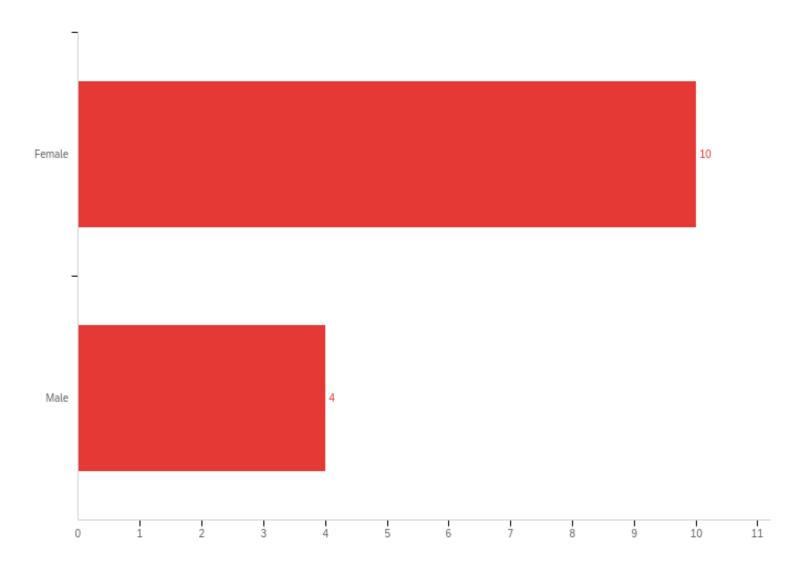
Student Satisfaction Survey 2022-2023

Lamesa

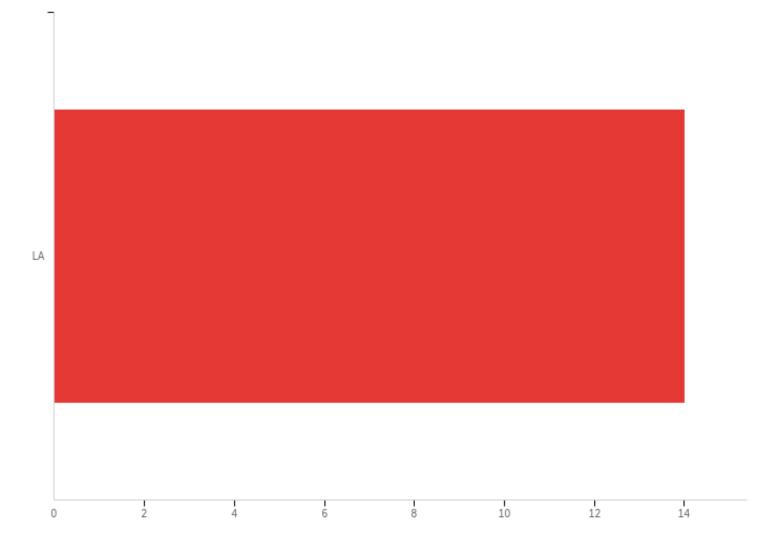


#	Answer	%	Count
1	Lamesa	57.14%	8
2	Klondike High School	35.71%	5
3	Home School Lamesa	7.14%	1
	Total	100%	14



#	Answer	%	Count
1	Female	71.43%	10
2	Male	28.57%	4
	Total	100%	14

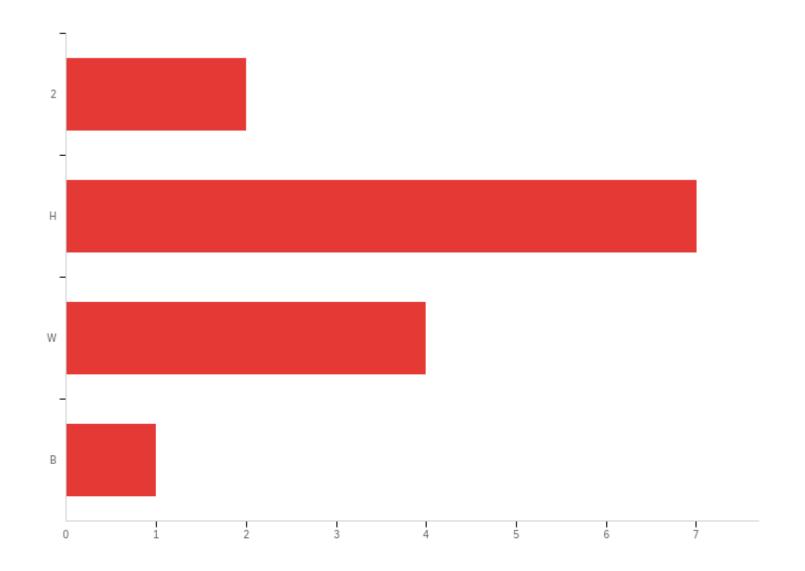
CampusGroup



CampusGroup

#	Answer	%	Count
1	LA	100.00%	14
	Total	100%	14

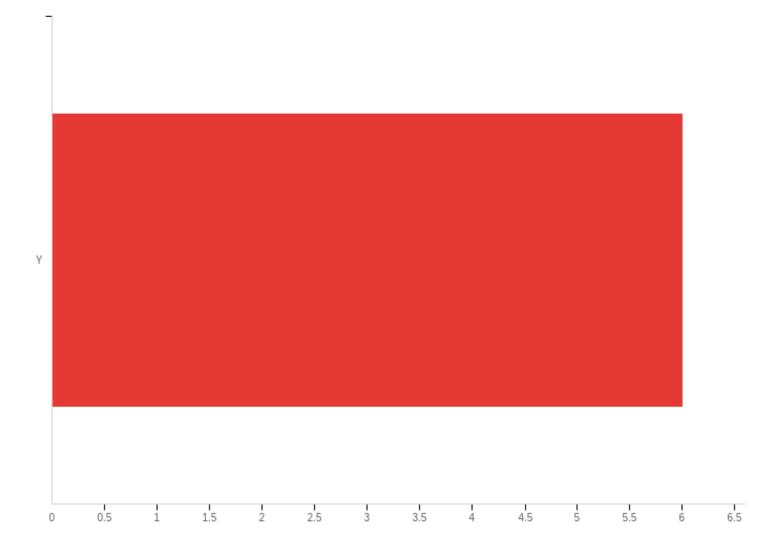
WorkEth



WorkEth

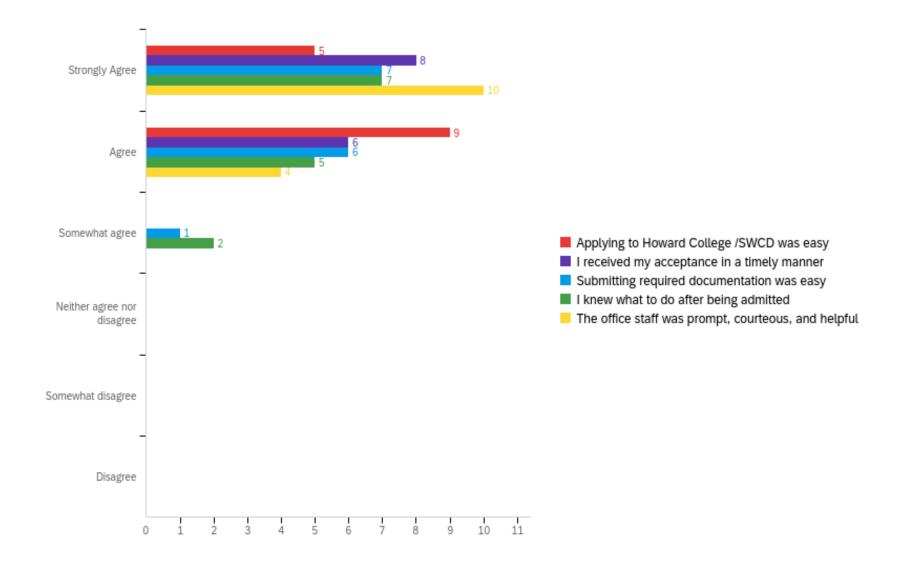
#	Answer	%	Count
2	2	14.29%	2
2	Н	50.00%	7
3	W	28.57%	4
4	В	7.14%	1
	Total	100%	14

DualCredit



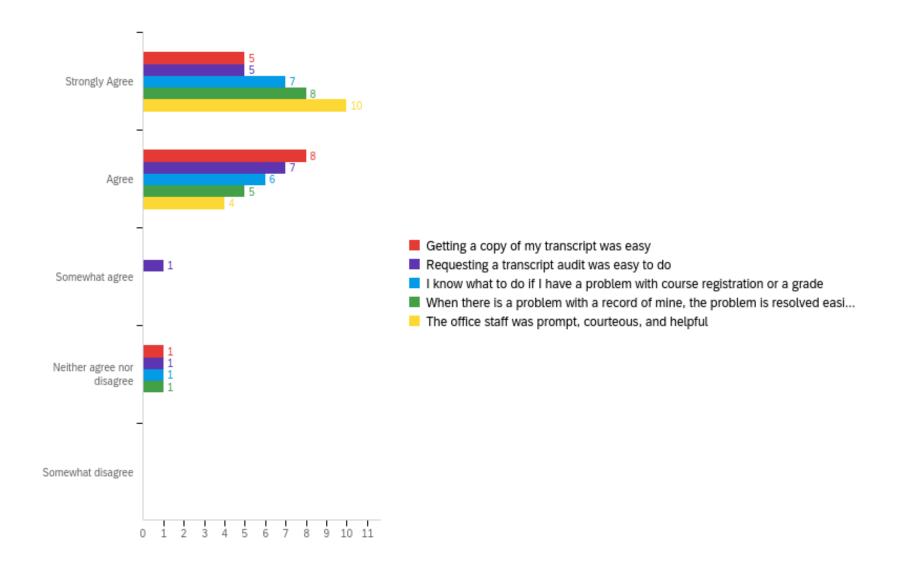
DualCredit

#	Answer	%	Count
1	Υ	100.00%	6
	Total	100%	6



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCD was easy	1.00	2.00	1.64	0.48	0.23	14
2	I received my acceptance in a timely manner	1.00	2.00	1.43	0.49	0.24	14
3	Submitting required documentatio n was easy	1.00	3.00	1.57	0.62	0.39	14
4	l knew what to do after being admitted	1.00	3.00	1.64	0.72	0.52	14
5	The office staff was prompt, courteous, and helpful	1.00	2.00	1.29	0.45	0.20	14

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCD was easy	35.71%	5	64.29%	9	0.00%	0	0.00%	0	0.00%	0	0.00%	0	14
2	l received my acceptance in a timely manner	57.14%	8	42.86%	6	0.00%	0	0.00%	0	0.00%	0	0.00%	0	14
3	Submitting required documentatio n was easy	50.00%	7	42.86%	6	7.14%	1	0.00%	0	0.00%	0	0.00%	0	14
4	l knew what to do after being admitted	50.00%	7	35.71%	5	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14
5	The office staff was prompt, courteous, and helpful	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	0.00%	0	14

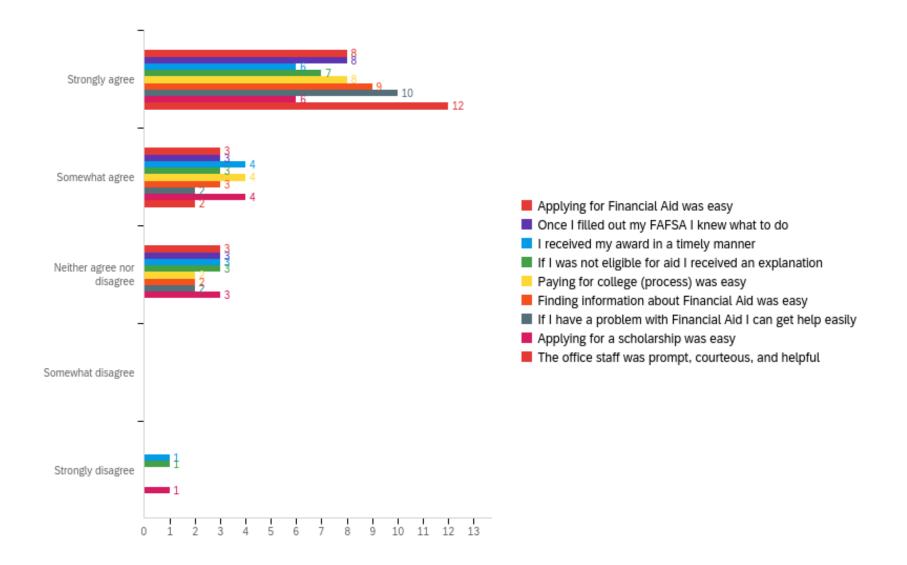


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	4.00	1.79	0.77	0.60	14
2	Requesting a transcript audit was easy to do	1.00	4.00	1.86	0.83	0.69	14
3	I know what to do if I have a problem with course registration or a grade	1.00	4.00	1.64	0.81	0.66	14
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	4.00	1.57	0.82	0.67	14

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous , and helpful	1.00	2.00	1.29	0.45	0.20	14

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	35.71%	5	57.14%	8	0.00%	0	7.14%	1	0.00%	0	14
2	Requesting a transcript audit was easy to do	35.71%	5	50.00%	7	7.14%	1	7.14%	1	0.00%	0	14
3	I know what to do if I have a problem with course registration or a grade	50.00%	7	42.86%	6	0.00%	0	7.14%	1	0.00%	0	14
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	57.14%	8	35.71%	5	0.00%	0	7.14%	1	0.00%	0	14

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	14

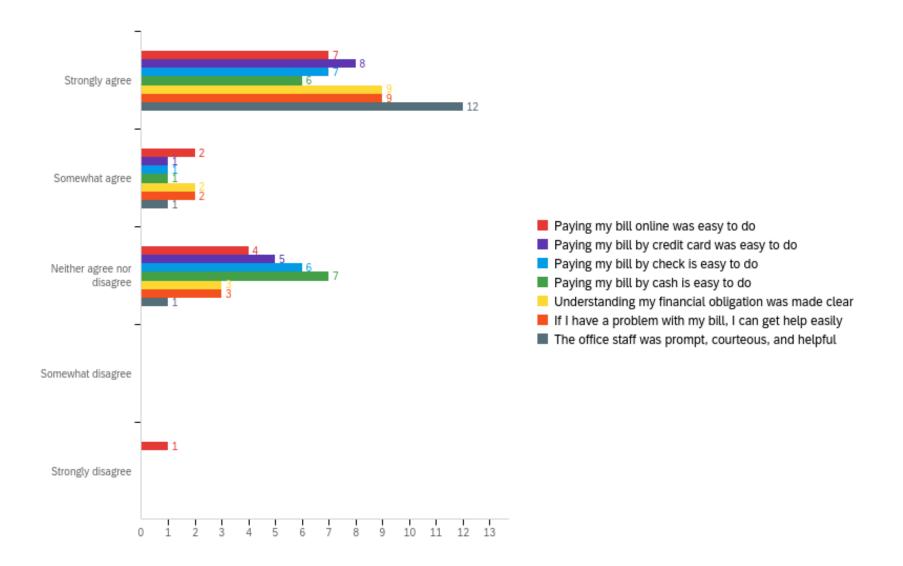


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	3.00	1.64	0.81	0.66	14
2	Once I filled out my FAFSA I knew what to do	1.00	3.00	1.64	0.81	0.66	14
3	l received my award in a timely manner	1.00	5.00	2.00	1.13	1.29	14
4	If I was not eligible for aid I received an explanation	1.00	5.00	1.93	1.16	1.35	14
5	Paying for college (process) was easy	1.00	3.00	1.57	0.73	0.53	14

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	3.00	1.50	0.73	0.54	14
7	If I have a problem with Financial Aid I can get help easily	1.00	3.00	1.43	0.73	0.53	14
8	Applying for a scholarship was easy	1.00	5.00	2.00	1.13	1.29	14
9	The office staff was prompt, courteous, and helpful	1.00	2.00	1.14	0.35	0.12	14

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	57.14%	8	21.43%	3	21.43%	3	0.00%	0	0.00%	0	14
2	Once I filled out my FAFSA I knew what to do	57.14%	8	21.43%	3	21.43%	3	0.00%	0	0.00%	0	14
3	I received my award in a timely manner	42.86%	6	28.57%	4	21.43%	3	0.00%	0	7.14%	1	14
4	If I was not eligible for aid I received an explanation	50.00%	7	21.43%	3	21.43%	3	0.00%	0	7.14%	1	14
5	Paying for college (process) was easy	57.14%	8	28.57%	4	14.29%	2	0.00%	0	0.00%	0	14

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	64.29%	9	21.43%	3	14.29%	2	0.00%	0	0.00%	0	14
7	If I have a problem with Financial Aid I can get help easily	71.43%	10	14.29%	2	14.29%	2	0.00%	0	0.00%	0	14
8	Applying for a scholarship was easy	42.86%	6	28.57%	4	21.43%	3	0.00%	0	7.14%	1	14
9	The office staff was prompt, courteous, and helpful	85.71%	12	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14

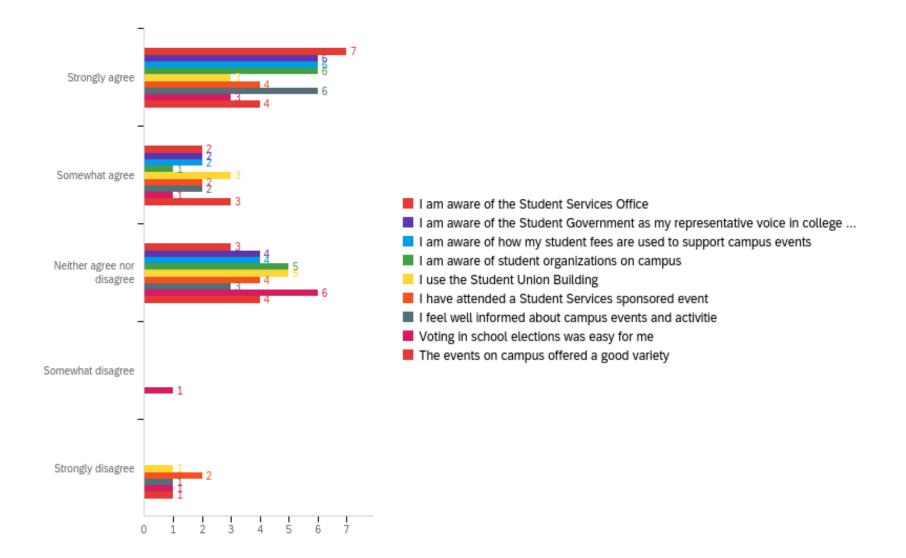


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	5.00	2.00	1.20	1.43	14
2	Paying my bill by credit card was easy to do	1.00	3.00	1.79	0.94	0.88	14
3	Paying my bill by check is easy to do	1.00	3.00	1.93	0.96	0.92	14
4	Paying my bill by cash is easy to do	1.00	3.00	2.07	0.96	0.92	14
5	Understanding my financial obligation was made clear	1.00	3.00	1.57	0.82	0.67	14

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	3.00	1.57	0.82	0.67	14
7	The office staff was prompt, courteous , and helpful	1.00	3.00	1.21	0.56	0.31	14

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	50.00%	7	14.29%	2	28.57%	4	0.00%	0	7.14%	1	14
2	Paying my bill by credit card was easy to do	57.14%	8	7.14%	1	35.71%	5	0.00%	0	0.00%	0	14
3	Paying my bill by check is easy to do	50.00%	7	7.14%	1	42.86%	6	0.00%	0	0.00%	0	14
4	Paying my bill by cash is easy to do	42.86%	6	7.14%	1	50.00%	7	0.00%	0	0.00%	0	14
5	Understandin g my financial obligation was made clear	64.29%	9	14.29%	2	21.43%	3	0.00%	0	0.00%	0	14

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	64.29%	9	14.29%	2	21.43%	3	0.00%	0	0.00%	0	14
7	The office staff was prompt, courteous, and helpful	85.71%	12	7.14%	1	7.14%	1	0.00%	0	0.00%	0	14



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	l am aware of the Student Services Office	1.00	3.00	1.67	0.85	0.72	12
2	I am aware of the Student Government as my representative voice in college affairs	1.00	3.00	1.83	0.90	0.81	12
3	I am aware of how my student fees are used to support campus events	1.00	3.00	1.83	0.90	0.81	12

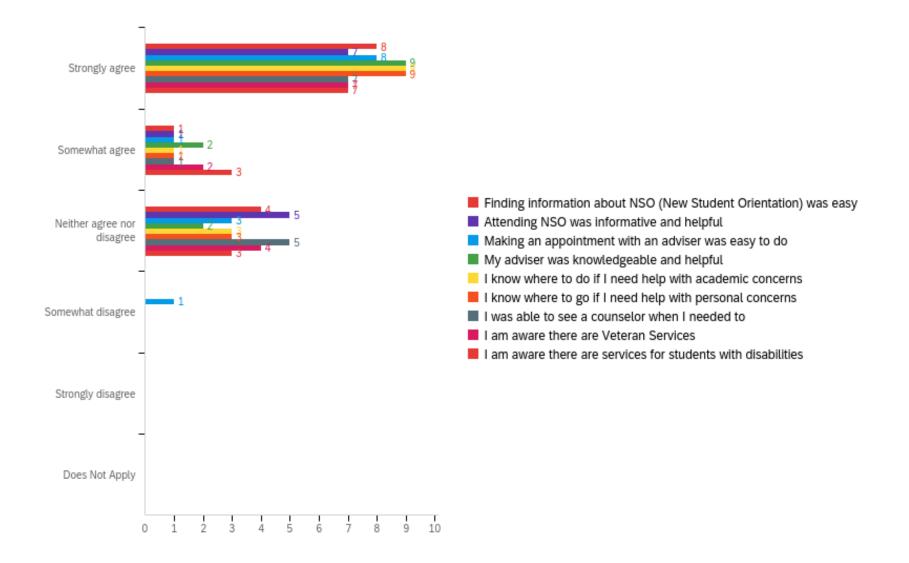
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	3.00	1.92	0.95	0.91	12
5	l use the Student Union Building	1.00	5.00	2.42	1.11	1.24	12
6	l have attended a Student Services sponsored event	1.00	5.00	2.50	1.38	1.92	12
7	I feel well informed about campus events and activitie	1.00	5.00	2.00	1.22	1.50	12

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.67	1.18	1.39	12
9	The events on campus offered a good variety	1.00	5.00	2.25	1.16	1.35	12

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	l am aware of the Student Services Office	58.33%	7	16.67%	2	25.00%	3	0.00%	0	0.00%	0	12
2	I am aware of the Student Government as my representativ e voice in college affairs	50.00%	6	16.67%	2	33.33%	4	0.00%	0	0.00%	0	12
3	I am aware of how my student fees are used to support campus events	50.00%	6	16.67%	2	33.33%	4	0.00%	0	0.00%	0	12

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	50.00%	6	8.33%	1	41.67%	5	0.00%	0	0.00%	0	12
5	l use the Student Union Building	25.00%	3	25.00%	3	41.67%	5	0.00%	0	8.33%	1	12
6	I have attended a Student Services sponsored event	33.33%	4	16.67%	2	33.33%	4	0.00%	0	16.67%	2	12
7	I feel well informed about campus events and activitie	50.00%	6	16.67%	2	25.00%	3	0.00%	0	8.33%	1	12

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	25.00%	3	8.33%	1	50.00%	6	8.33%	1	8.33%	1	12
9	The events on campus offered a good variety	33.33%	4	25.00%	3	33.33%	4	0.00%	0	8.33%	1	12



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	3.00	1.69	0.91	0.83	13
2	Attending NSO was informative and helpful	1.00	3.00	1.85	0.95	0.90	13
3	Making an appointment with an adviser was easy to do	1.00	4.00	1.77	1.05	1.10	13
4	My adviser was knowledgeable and helpful	1.00	3.00	1.46	0.75	0.56	13

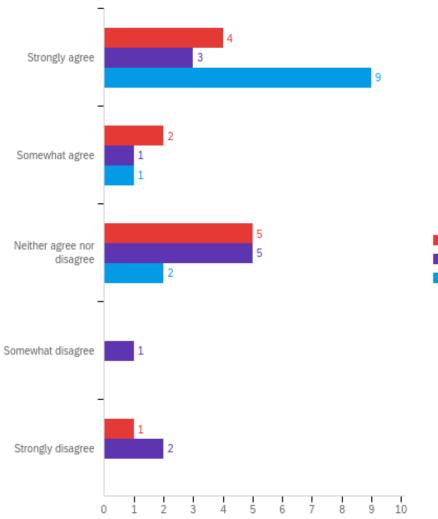
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	3.00	1.54	0.84	0.71	13
6	I know where to go if I need help with personal concerns	1.00	3.00	1.54	0.84	0.71	13
7	I was able to see a counselor when I needed to	1.00	3.00	1.85	0.95	0.90	13
8	I am aware there are Veteran Services	1.00	3.00	1.77	0.89	0.79	13

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	l am aware there are services for students with disabilitie s	1.00	3.00	1.69	0.82	0.67	13

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	61.54%	8	7.69%	1	30.77%	4	0.00%	0	0.00%	0	0.00%	0	13
2	Attending NSO was informative and helpful	53.85%	7	7.69%	1	38.46%	5	0.00%	0	0.00%	0	0.00%	0	13
3	Making an appointment with an adviser was easy to do	61.54%	8	7.69%	1	23.08%	3	7.69%	1	0.00%	0	0.00%	0	13
4	My adviser was knowledgeabl e and helpful	69.23%	9	15.38%	2	15.38%	2	0.00%	0	0.00%	0	0.00%	0	13

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	69.23%	9	7.69%	1	23.08%	3	0.00%	0	0.00%	0	0.00%	0	13
6	I know where to go if I need help with personal concerns	69.23%	9	7.69%	1	23.08%	3	0.00%	0	0.00%	0	0.00%	0	13
7	l was able to see a counselor when l needed to	53.85%	7	7.69%	1	38.46%	5	0.00%	0	0.00%	0	0.00%	0	13
8	l am aware there are Veteran Services	53.85%	7	15.38%	2	30.77%	4	0.00%	0	0.00%	0	0.00%	0	13

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	l am aware there are services for students with disabilities	53.85%	7	23.08%	3	23.08%	3	0.00%	0	0.00%	0	0.00%	0	13



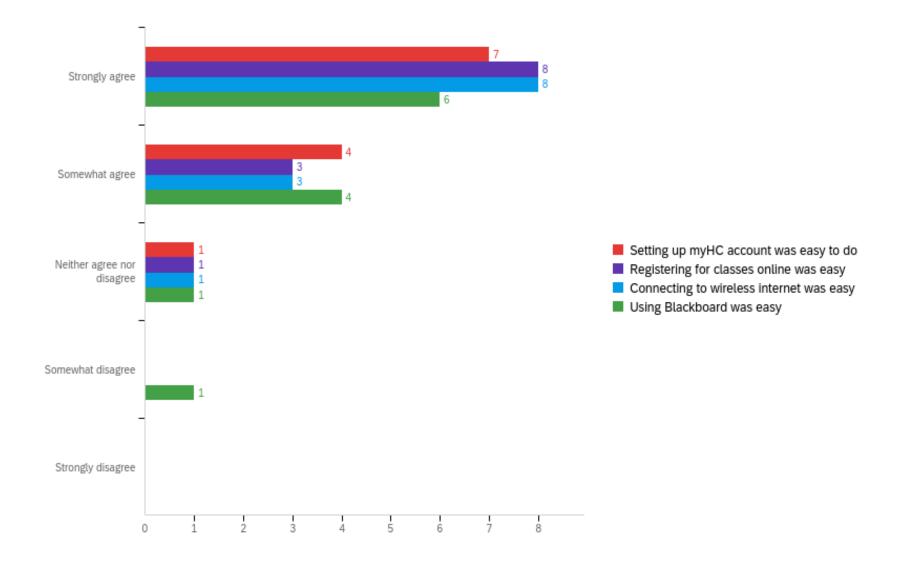
My school was visited by someone from Howard College/SWCD

I took a tour of Howard College/SWCD before coming here

Information about Howard College/SWCD programs is easy to find

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCD	1.00	5.00	2.33	1.18	1.39	12
2	I took a tour of Howard College/SWCD before coming here	1.00	5.00	2.83	1.34	1.81	12
3	Information about Howard College/SWCD programs is easy to find	1.00	3.00	1.42	0.76	0.58	12

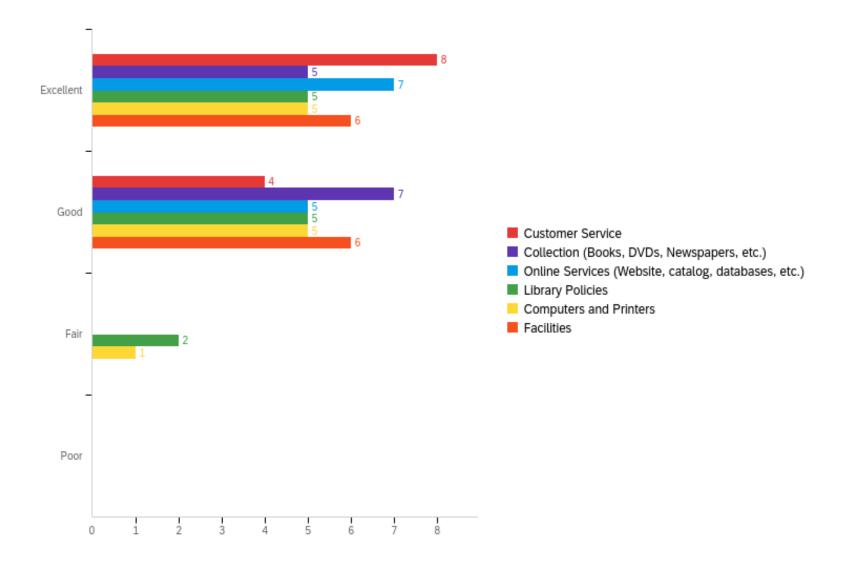
#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWC D	33.33%	4	16.67%	2	41.67%	5	0.00%	0	8.33%	1	12
2	l took a tour of Howard College/SWC D before coming here	25.00%	3	8.33%	1	41.67%	5	8.33%	1	16.67%	2	12
3	Information about Howard College/SWC D programs is easy to find	75.00%	9	8.33%	1	16.67%	2	0.00%	0	0.00%	0	12



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	3.00	1.50	0.65	0.42	12
2	Registerin g for classes online was easy	1.00	3.00	1.42	0.64	0.41	12
3	Connectin g to wireless internet was easy	1.00	3.00	1.42	0.64	0.41	12
4	Using Blackboar d was easy	1.00	4.00	1.75	0.92	0.85	12

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	58.33%	7	33.33%	4	8.33%	1	0.00%	0	0.00%	0	12
2	Registering for classes online was easy	66.67%	8	25.00%	3	8.33%	1	0.00%	0	0.00%	0	12
3	Connecting to wireless internet was easy	66.67%	8	25.00%	3	8.33%	1	0.00%	0	0.00%	0	12
4	Using Blackboard was easy	50.00%	6	33.33%	4	8.33%	1	8.33%	1	0.00%	0	12

Q13 - Please rate each of the following library services

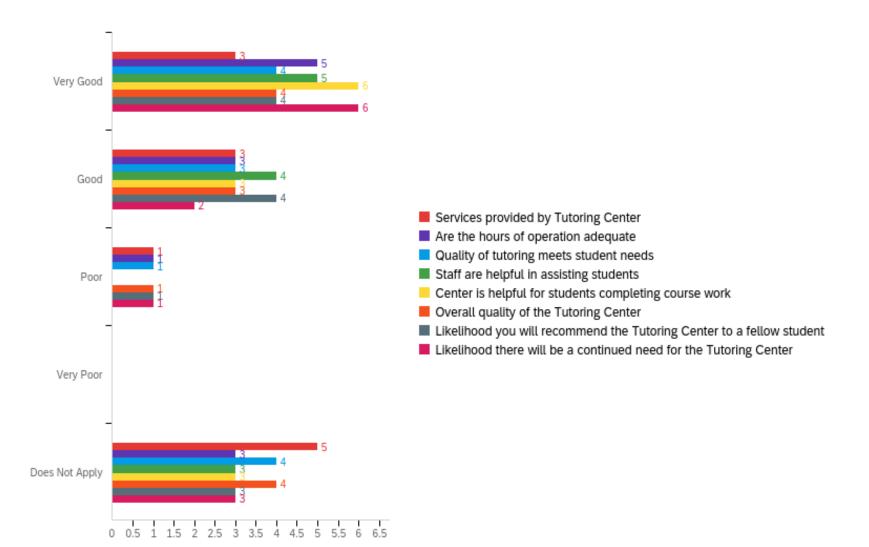


Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	2.00	1.33	0.47	0.22	12
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	2.00	1.58	0.49	0.24	12
3	Online Services (Website, catalog, databases, etc.)	1.00	2.00	1.42	0.49	0.24	12
4	Library Policies	1.00	3.00	1.75	0.72	0.52	12
5	Computers and Printers	1.00	3.00	1.64	0.64	0.41	11
6	Facilities	1.00	2.00	1.50	0.50	0.25	12

Q13 - Please rate each of the following library services

#	Question	Excellent		Good		Fair		Poor		Total
1	Customer Service	66.67%	8	33.33%	4	0.00%	0	0.00%	0	12
2	Collection (Books, DVDs, Newspapers, etc.)	41.67%	5	58.33%	7	0.00%	0	0.00%	0	12
3	Online Services (Website, catalog, databases, etc.)	58.33%	7	41.67%	5	0.00%	0	0.00%	0	12
4	Library Policies	41.67%	5	41.67%	5	16.67%	2	0.00%	0	12
5	Computers and Printers	45.45%	5	45.45%	5	9.09%	1	0.00%	0	11
6	Facilities	50.00%	6	50.00%	6	0.00%	0	0.00%	0	12

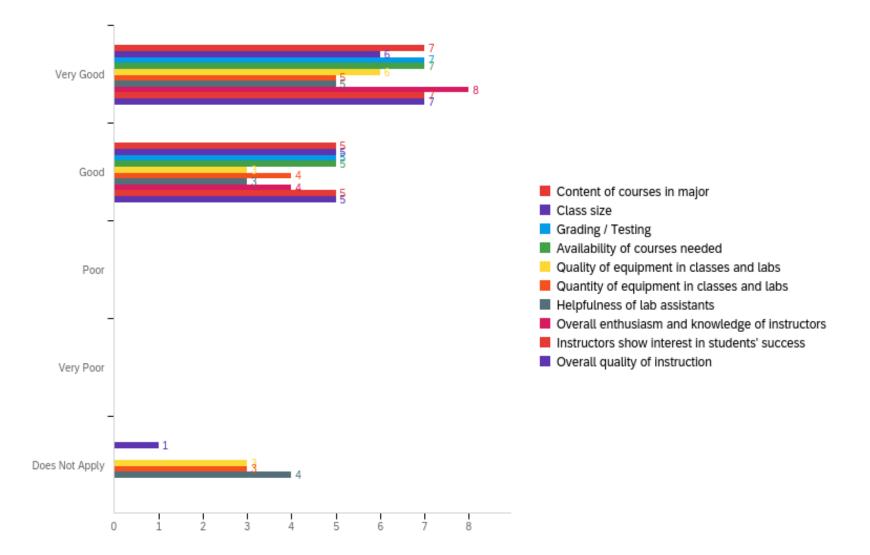


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	3.08	1.71	2.91	12
2	Are the hours of operation adequate	1.00	5.00	2.42	1.61	2.58	12
3	Quality of tutoring meets student needs	1.00	5.00	2.75	1.69	2.85	12
4	Staff are helpful in assisting students	1.00	5.00	2.33	1.60	2.56	12
5	Center is helpful for students completing course work	1.00	5.00	2.25	1.64	2.69	12

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	2.75	1.69	2.85	12
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.50	1.55	2.42	12
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	2.33	1.65	2.72	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Services provided by Tutoring Center	25.00%	3	25.00%	3	8.33%	1	0.00%	0	41.67%	5	12
2	Are the hours of operation adequate	41.67%	5	25.00%	3	8.33%	1	0.00%	0	25.00%	3	12
3	Quality of tutoring meets student needs	33.33%	4	25.00%	3	8.33%	1	0.00%	0	33.33%	4	12
4	Staff are helpful in assisting students	41.67%	5	33.33%	4	0.00%	0	0.00%	0	25.00%	3	12
5	Center is helpful for students completing course work	50.00%	6	25.00%	3	0.00%	0	0.00%	0	25.00%	3	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
6	Overall quality of the Tutoring Center	33.33%	4	25.00%	3	8.33%	1	0.00%	0	33.33%	4	12
7	Likelihood you will recommend the Tutoring Center to a fellow student	33.33%	4	33.33%	4	8.33%	1	0.00%	0	25.00%	3	12
8	Likelihood there will be a continued need for the Tutoring Center	50.00%	6	16.67%	2	8.33%	1	0.00%	0	25.00%	3	12

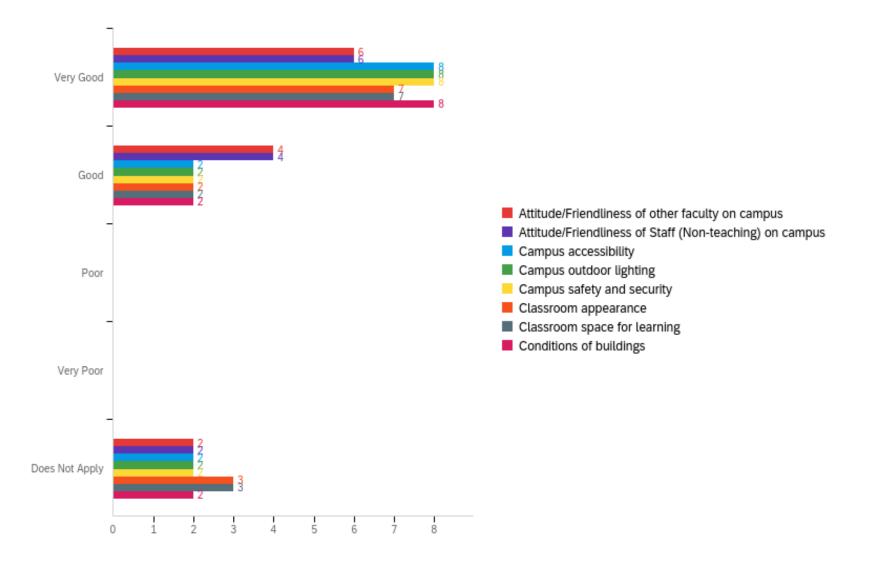


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	2.00	1.42	0.49	0.24	12
2	Class size	1.00	5.00	1.75	1.09	1.19	12
3	Grading / Testing	1.00	2.00	1.42	0.49	0.24	12
4	Availability of courses needed	1.00	2.00	1.42	0.49	0.24	12
5	Quality of equipment in classes and labs	1.00	5.00	2.25	1.64	2.69	12
6	Quantity of equipment in classes and labs	1.00	5.00	2.33	1.60	2.56	12

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	2.58	1.75	3.08	12
8	Overall enthusiasm and knowledge of instructors	1.00	2.00	1.33	0.47	0.22	12
9	Instructors show interest in students' success	1.00	2.00	1.42	0.49	0.24	12
10	Overall quality of instruction	1.00	2.00	1.42	0.49	0.24	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Content of courses in major	58.33%	7	41.67%	5	0.00%	0	0.00%	0	0.00%	0	12
2	Class size	50.00%	6	41.67%	5	0.00%	0	0.00%	0	8.33%	1	12
3	Grading / Testing	58.33%	7	41.67%	5	0.00%	0	0.00%	0	0.00%	0	12
4	Availability of courses needed	58.33%	7	41.67%	5	0.00%	0	0.00%	0	0.00%	0	12
5	Quality of equipment in classes and labs	50.00%	6	25.00%	3	0.00%	0	0.00%	0	25.00%	3	12
6	Quantity of equipment in classes and labs	41.67%	5	33.33%	4	0.00%	0	0.00%	0	25.00%	3	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
7	Helpfulness of lab assistants	41.67%	5	25.00%	3	0.00%	0	0.00%	0	33.33%	4	12
8	Overall enthusiasm and knowledge of instructors	66.67%	8	33.33%	4	0.00%	0	0.00%	0	0.00%	0	12
9	Instructors show interest in students' success	58.33%	7	41.67%	5	0.00%	0	0.00%	0	0.00%	0	12
10	Overall quality of instruction	58.33%	7	41.67%	5	0.00%	0	0.00%	0	0.00%	0	12



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Frien dliness of other faculty on campus	1.00	5.00	2.00	1.41	2.00	12
2	Attitude/Frien dliness of Staff (Non-teaching) on campus	1.00	5.00	2.00	1.41	2.00	12
3	Campus accessibility	1.00	5.00	1.83	1.46	2.14	12
4	Campus outdoor lighting	1.00	5.00	1.83	1.46	2.14	12
5	Campus safety and security	1.00	5.00	1.83	1.46	2.14	12

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearan ce	1.00	5.00	2.17	1.67	2.81	12
7	Classroom space for learning	1.00	5.00	2.17	1.67	2.81	12
8	Condition s of buildings	1.00	5.00	1.83	1.46	2.14	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Attitude/Frien dliness of other faculty on campus	50.00%	6	33.33%	4	0.00%	0	0.00%	0	16.67%	2	12
2	Attitude/Frien dliness of Staff (Non- teaching) on campus	50.00%	6	33.33%	4	0.00%	0	0.00%	0	16.67%	2	12
3	Campus accessibility	66.67%	8	16.67%	2	0.00%	0	0.00%	0	16.67%	2	12
4	Campus outdoor lighting	66.67%	8	16.67%	2	0.00%	0	0.00%	0	16.67%	2	12
5	Campus safety and security	66.67%	8	16.67%	2	0.00%	0	0.00%	0	16.67%	2	12

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
6	Classroom appearance	58.33%	7	16.67%	2	0.00%	0	0.00%	0	25.00%	3	12
7	Classroom space for learning	58.33%	7	16.67%	2	0.00%	0	0.00%	0	25.00%	3	12
8	Conditions of buildings	66.67%	8	16.67%	2	0.00%	0	0.00%	0	16.67%	2	12