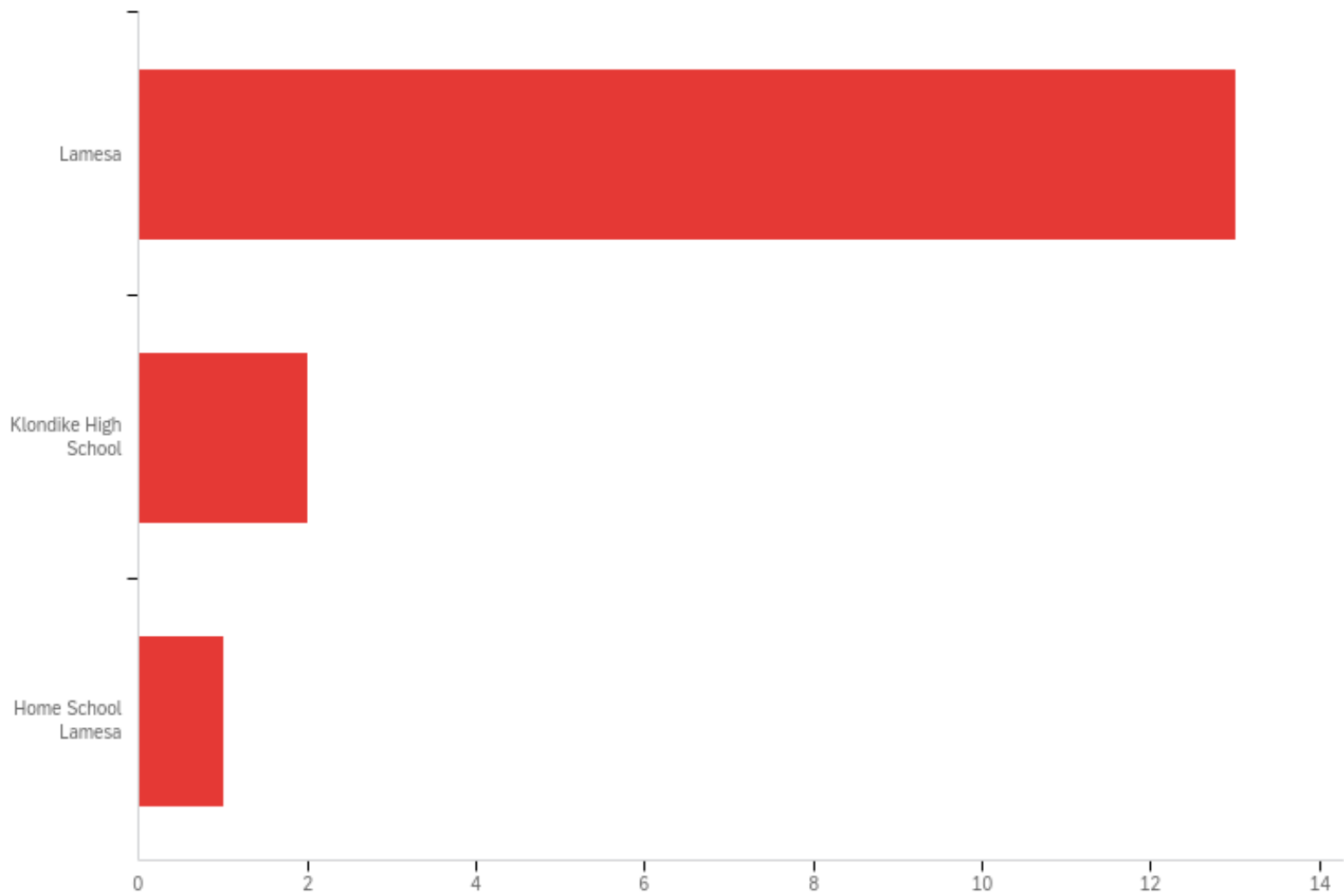


# Student Satisfaction Survey - Fall 2018

Lamesa

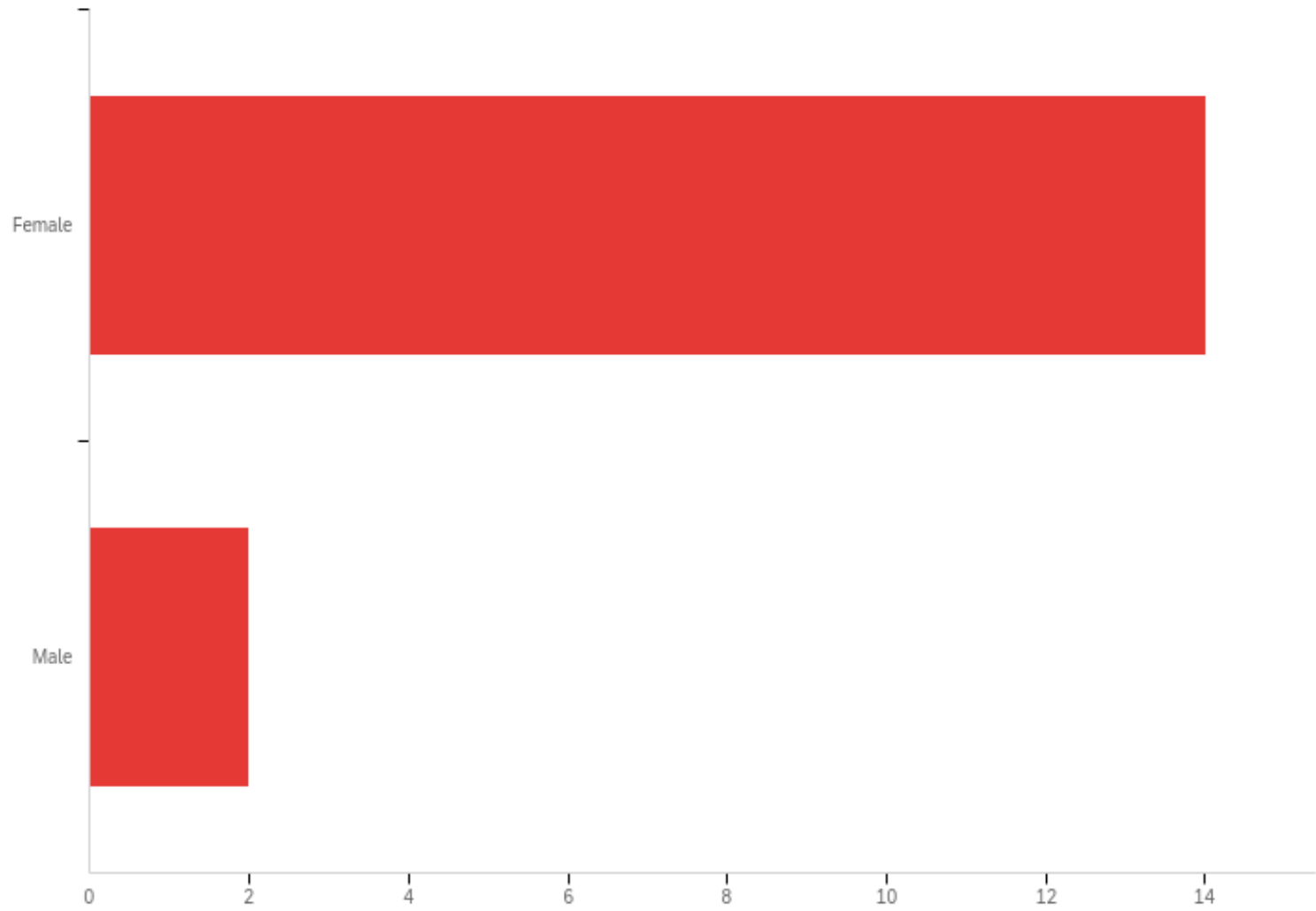
HC



# HC

#	Answer	%	Count
1	Lamesa	81.25%	13
2	Klondike High School	12.50%	2
3	Home School Lamesa	6.25%	1
	Total	100%	16

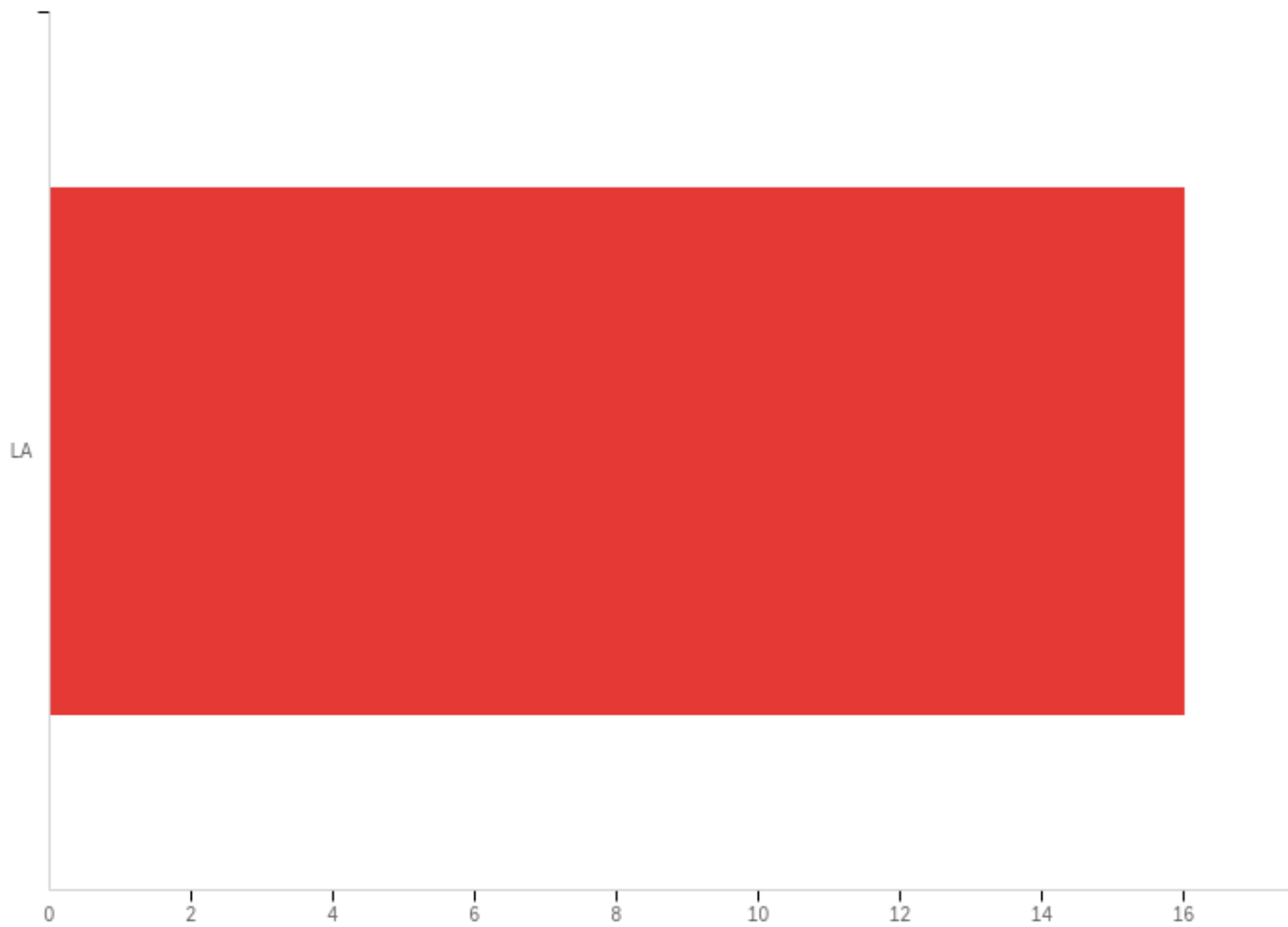
# Sex



# Sex

#	Answer	%	Count
1	Female	87.50%	14
2	Male	12.50%	2
	Total	100%	16

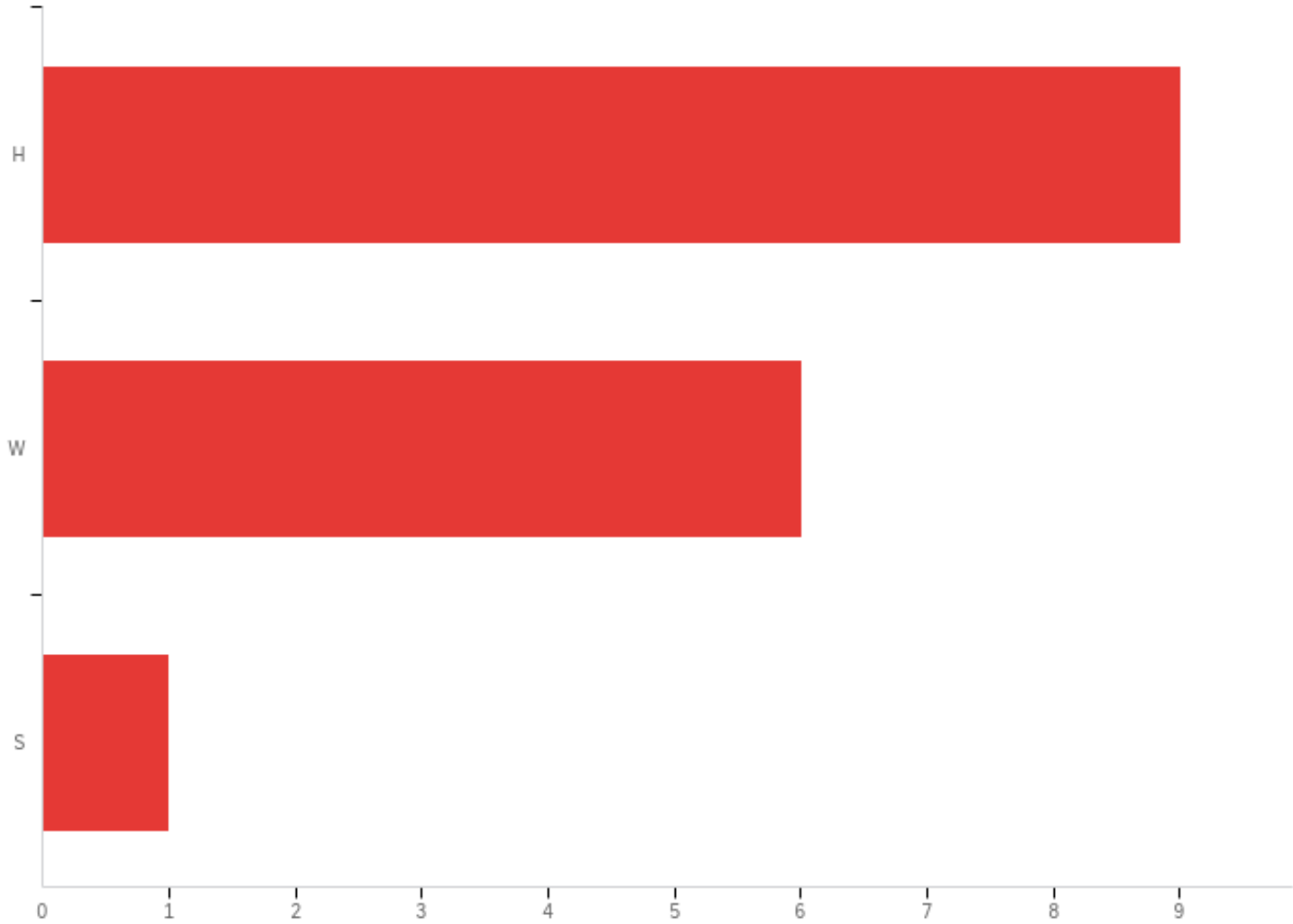
# CampusGroup



# CampusGroup

#	Answer	%	Count
1	LA	100.00%	16
	Total	100%	16

# WorkEth

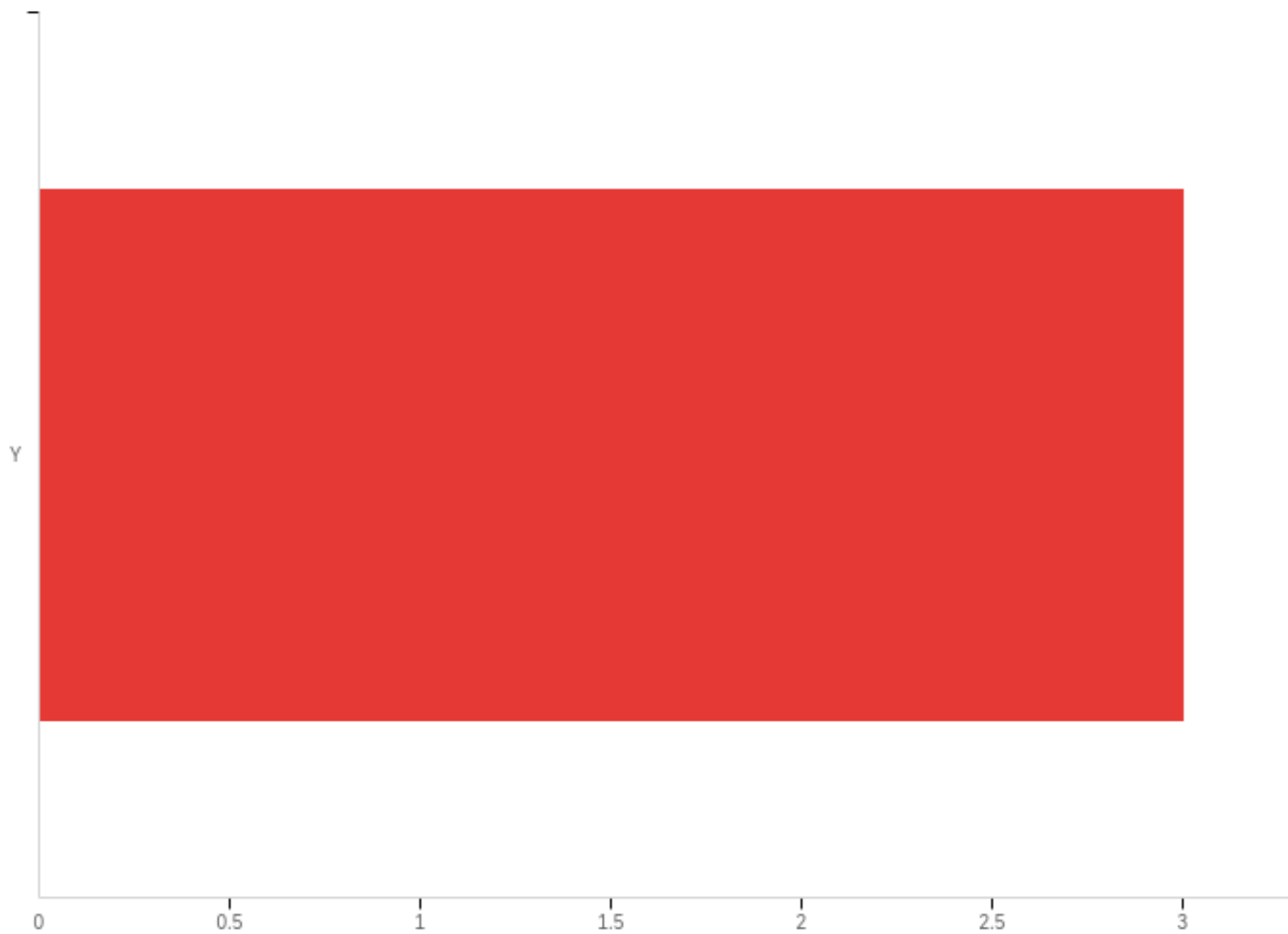




# WorkEth

#	Answer	%	Count
1	H	56.25%	9
2	W	37.50%	6
3	S	6.25%	1
	Total	100%	16

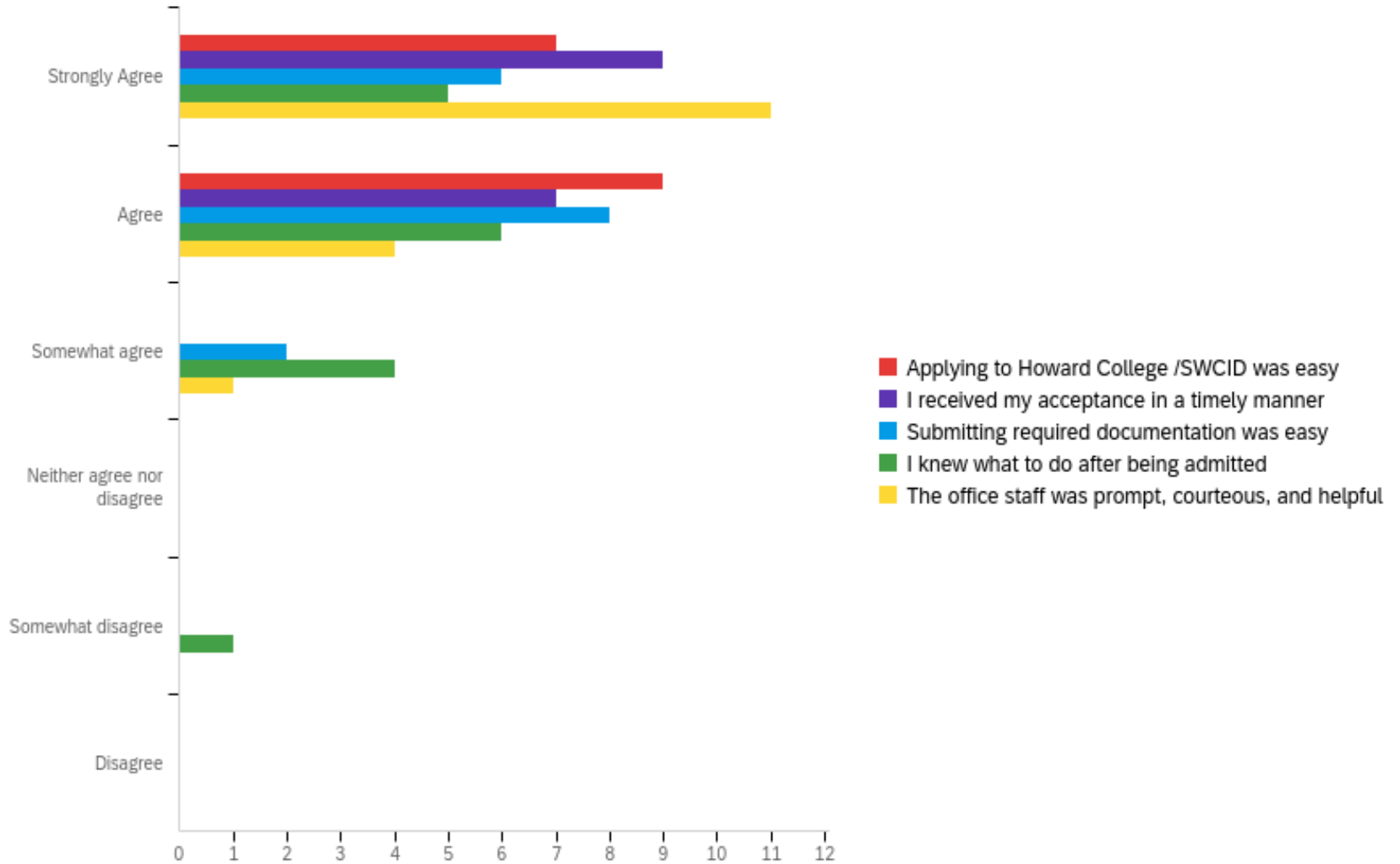
# DualCredit



# DualCredit

#	Answer	%	Count
1	Y	100.00%	3
	Total	100%	3

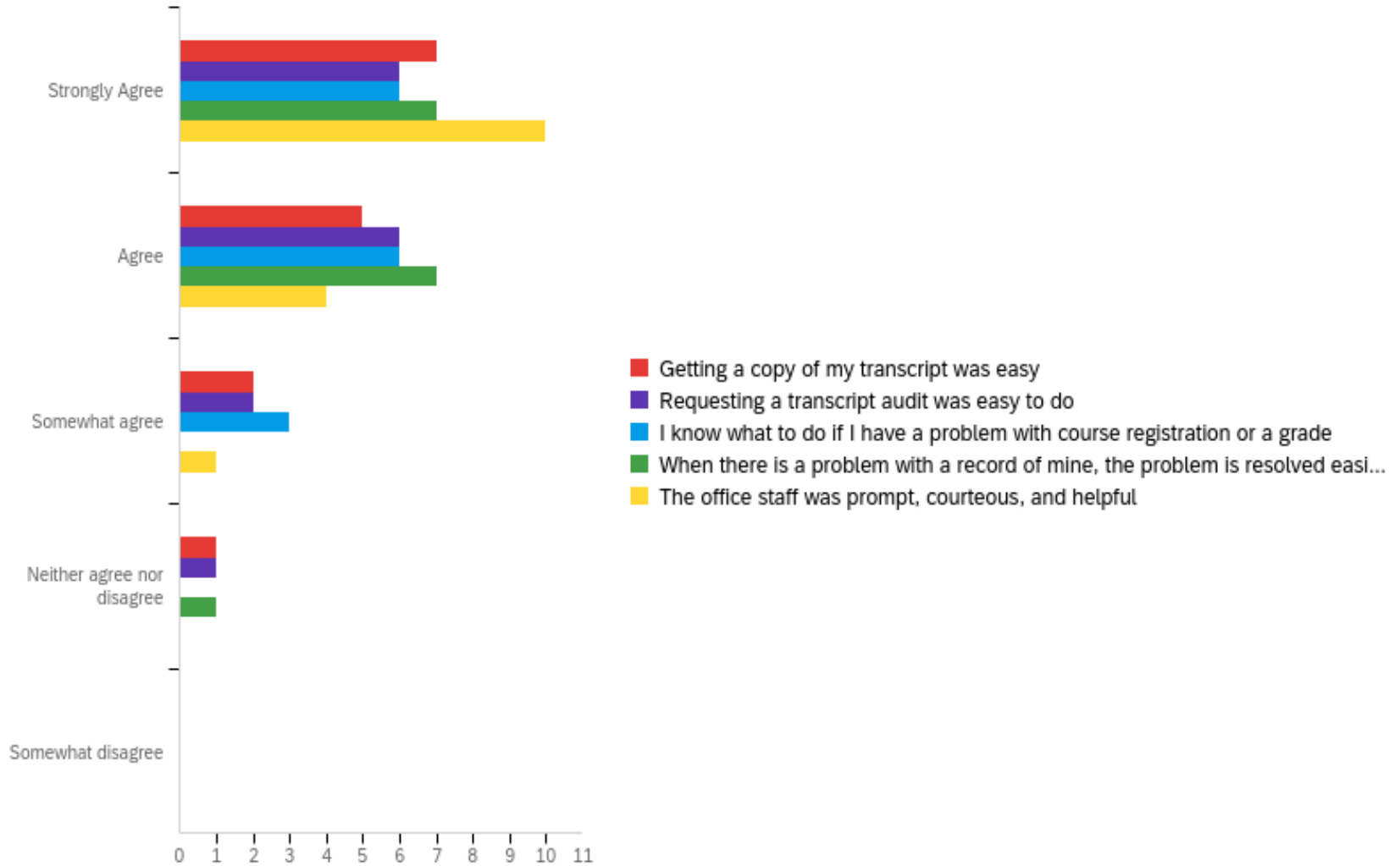
Q1 - Please select an answer that you feel accurately portrays your experience with...



Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCID was easy	43.75%	7	56.25%	9	0.00%	0	0.00%	0	0.00%	0	0.00%	0	16
2	I received my acceptance in a timely manner	56.25%	9	43.75%	7	0.00%	0	0.00%	0	0.00%	0	0.00%	0	16
3	Submitting required documentation was easy	37.50%	6	50.00%	8	12.50%	2	0.00%	0	0.00%	0	0.00%	0	16
4	I knew what to do after being admitted	31.25%	5	37.50%	6	25.00%	4	0.00%	0	6.25%	1	0.00%	0	16
5	The office staff was prompt, courteous, and helpful	68.75%	11	25.00%	4	6.25%	1	0.00%	0	0.00%	0	0.00%	0	16

### Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

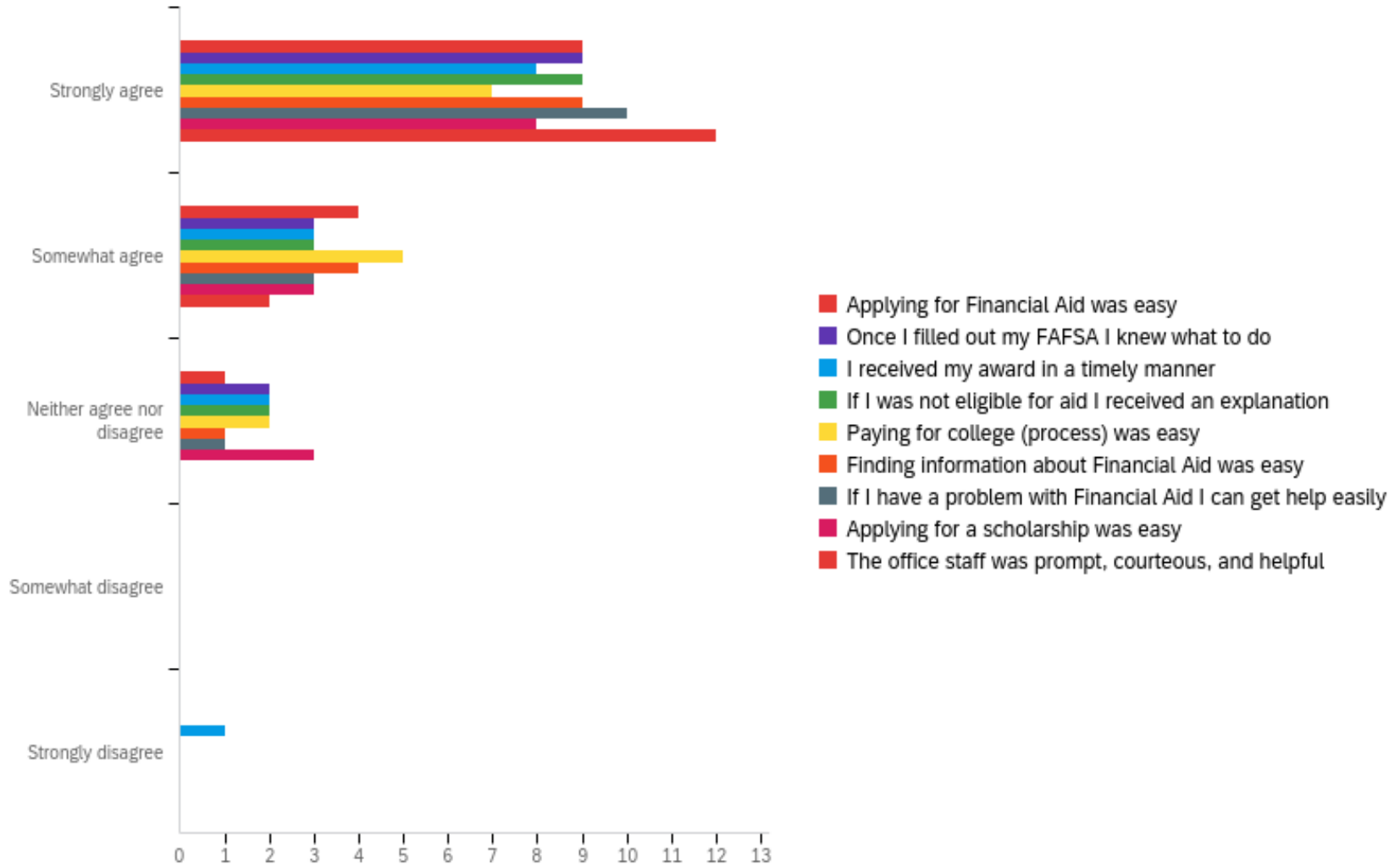
#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	46.67%	7	33.33%	5	13.33%	2	6.67%	1	0.00%	0	15
2	Requesting a transcript audit was easy to do	40.00%	6	40.00%	6	13.33%	2	6.67%	1	0.00%	0	15
3	I know what to do if I have a problem with course registration or a grade	40.00%	6	40.00%	6	20.00%	3	0.00%	0	0.00%	0	15
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	46.67%	7	46.67%	7	0.00%	0	6.67%	1	0.00%	0	15

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	66.67%	10	26.67%	4	6.67%	1	0.00%	0	0.00%	0	15



# Q5 - Please select an answer that you feel accurately portrays your experience with...



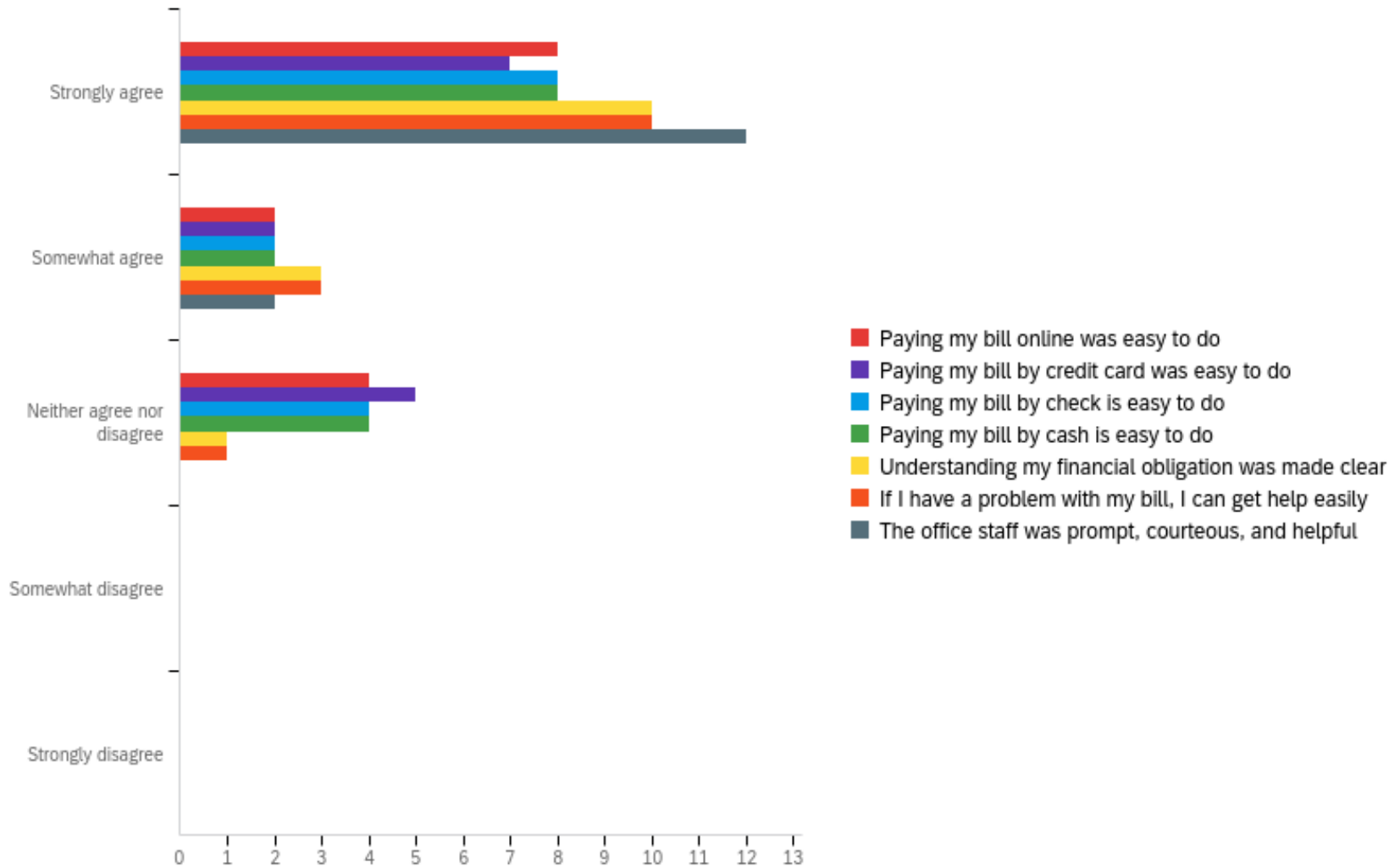
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	64.29%	9	28.57%	4	7.14%	1	0.00%	0	0.00%	0	14
2	Once I filled out my FAFSA I knew what to do	64.29%	9	21.43%	3	14.29%	2	0.00%	0	0.00%	0	14
3	I received my award in a timely manner	57.14%	8	21.43%	3	14.29%	2	0.00%	0	7.14%	1	14
4	If I was not eligible for aid I received an explanation	64.29%	9	21.43%	3	14.29%	2	0.00%	0	0.00%	0	14
5	Paying for college (process) was easy	50.00%	7	35.71%	5	14.29%	2	0.00%	0	0.00%	0	14

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	64.29%	9	28.57%	4	7.14%	1	0.00%	0	0.00%	0	14
7	If I have a problem with Financial Aid I can get help easily	71.43%	10	21.43%	3	7.14%	1	0.00%	0	0.00%	0	14
8	Applying for a scholarship was easy	57.14%	8	21.43%	3	21.43%	3	0.00%	0	0.00%	0	14
9	The office staff was prompt, courteous, and helpful	85.71%	12	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14

# Q6 - Please select an answer that you feel accurately portrays your experience with...



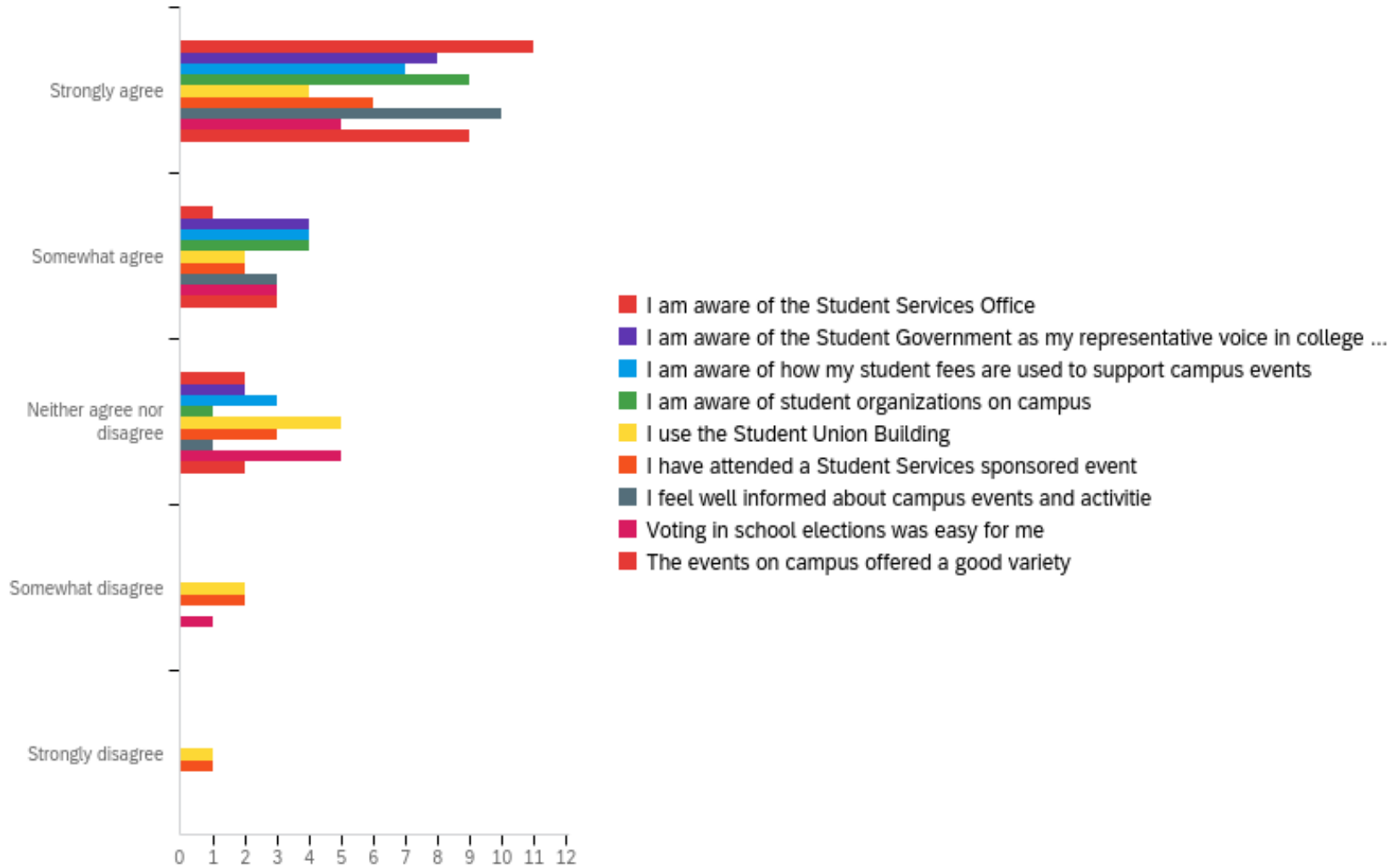
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	57.14%	8	14.29%	2	28.57%	4	0.00%	0	0.00%	0	14
2	Paying my bill by credit card was easy to do	50.00%	7	14.29%	2	35.71%	5	0.00%	0	0.00%	0	14
3	Paying my bill by check is easy to do	57.14%	8	14.29%	2	28.57%	4	0.00%	0	0.00%	0	14
4	Paying my bill by cash is easy to do	57.14%	8	14.29%	2	28.57%	4	0.00%	0	0.00%	0	14
5	Understanding my financial obligation was made clear	71.43%	10	21.43%	3	7.14%	1	0.00%	0	0.00%	0	14

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	71.43%	10	21.43%	3	7.14%	1	0.00%	0	0.00%	0	14
7	The office staff was prompt, courteous, and helpful	85.71%	12	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14

# Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am aware of the Student Services Office	78.57%	11	7.14%	1	14.29%	2	0.00%	0	0.00%	0	14
2	I am aware of the Student Government as my representative voice in college affairs	57.14%	8	28.57%	4	14.29%	2	0.00%	0	0.00%	0	14
3	I am aware of how my student fees are used to support campus events	50.00%	7	28.57%	4	21.43%	3	0.00%	0	0.00%	0	14



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	64.29%	9	28.57%	4	7.14%	1	0.00%	0	0.00%	0	14
5	I use the Student Union Building	28.57%	4	14.29%	2	35.71%	5	14.29%	2	7.14%	1	14
6	I have attended a Student Services sponsored event	42.86%	6	14.29%	2	21.43%	3	14.29%	2	7.14%	1	14
7	I feel well informed about campus events and activities	71.43%	10	21.43%	3	7.14%	1	0.00%	0	0.00%	0	14

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	35.71%	5	21.43%	3	35.71%	5	7.14%	1	0.00%	0	14
9	The events on campus offered a good variety	64.29%	9	21.43%	3	14.29%	2	0.00%	0	0.00%	0	14



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	0.00%	0	14
2	Attending NSO was informative and helpful	78.57%	11	7.14%	1	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14
3	Making an appointment with an adviser was easy to do	85.71%	12	7.14%	1	7.14%	1	0.00%	0	0.00%	0	0.00%	0	14
4	My adviser was knowledgeable and helpful	85.71%	12	7.14%	1	7.14%	1	0.00%	0	0.00%	0	0.00%	0	14

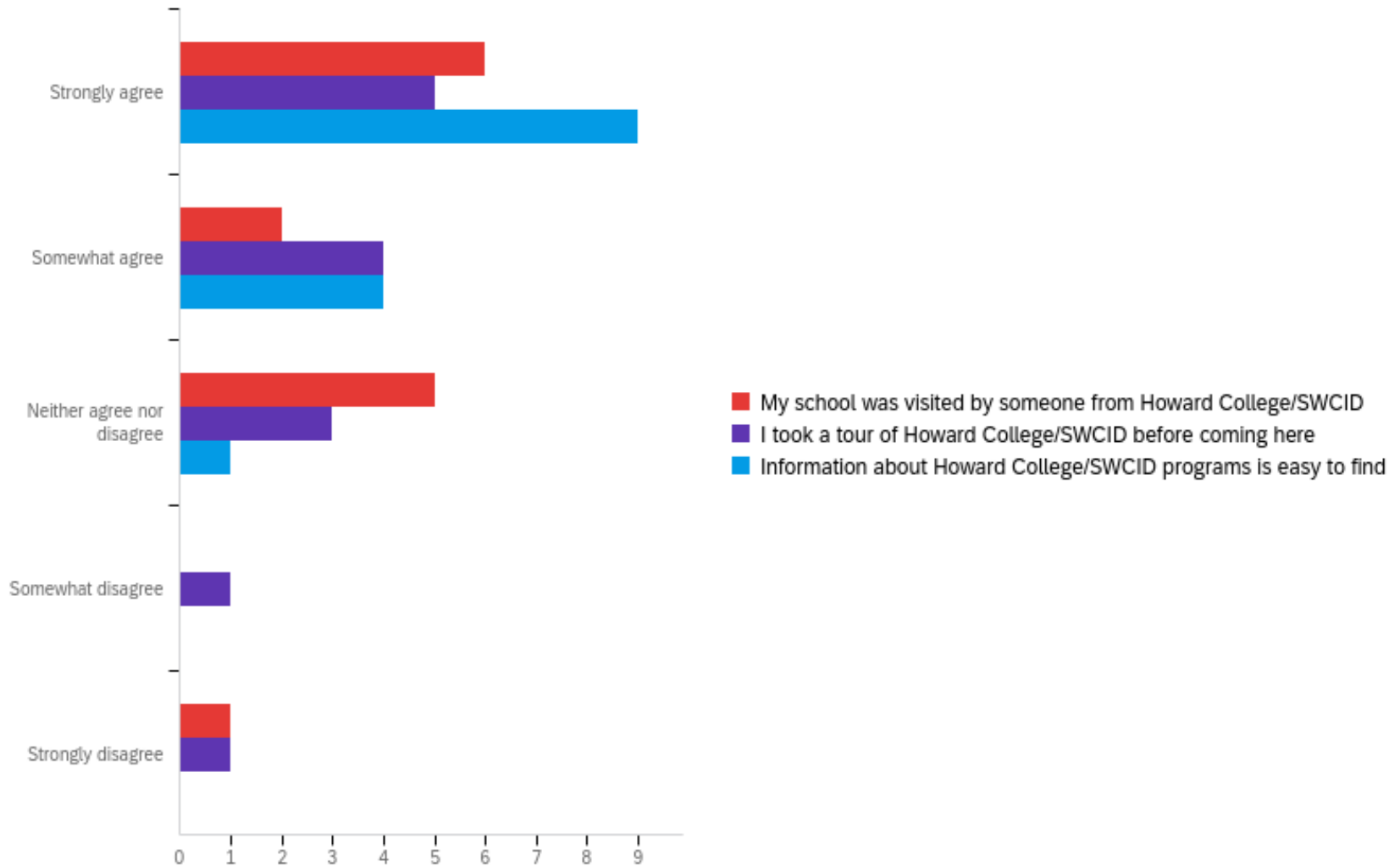
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	78.57%	11	21.43%	3	0.00%	0	0.00%	0	0.00%	0	0.00%	0	14
6	I know where to go if I need help with personal concerns	71.43%	10	21.43%	3	7.14%	1	0.00%	0	0.00%	0	0.00%	0	14
7	I was able to see a counselor when I needed to	85.71%	12	7.14%	1	7.14%	1	0.00%	0	0.00%	0	0.00%	0	14
8	I am aware there are Veteran Services	78.57%	11	7.14%	1	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	71.43%	10	14.29%	2	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14

# Q7 - Please select an answer that you feel accurately portrays your experience with...

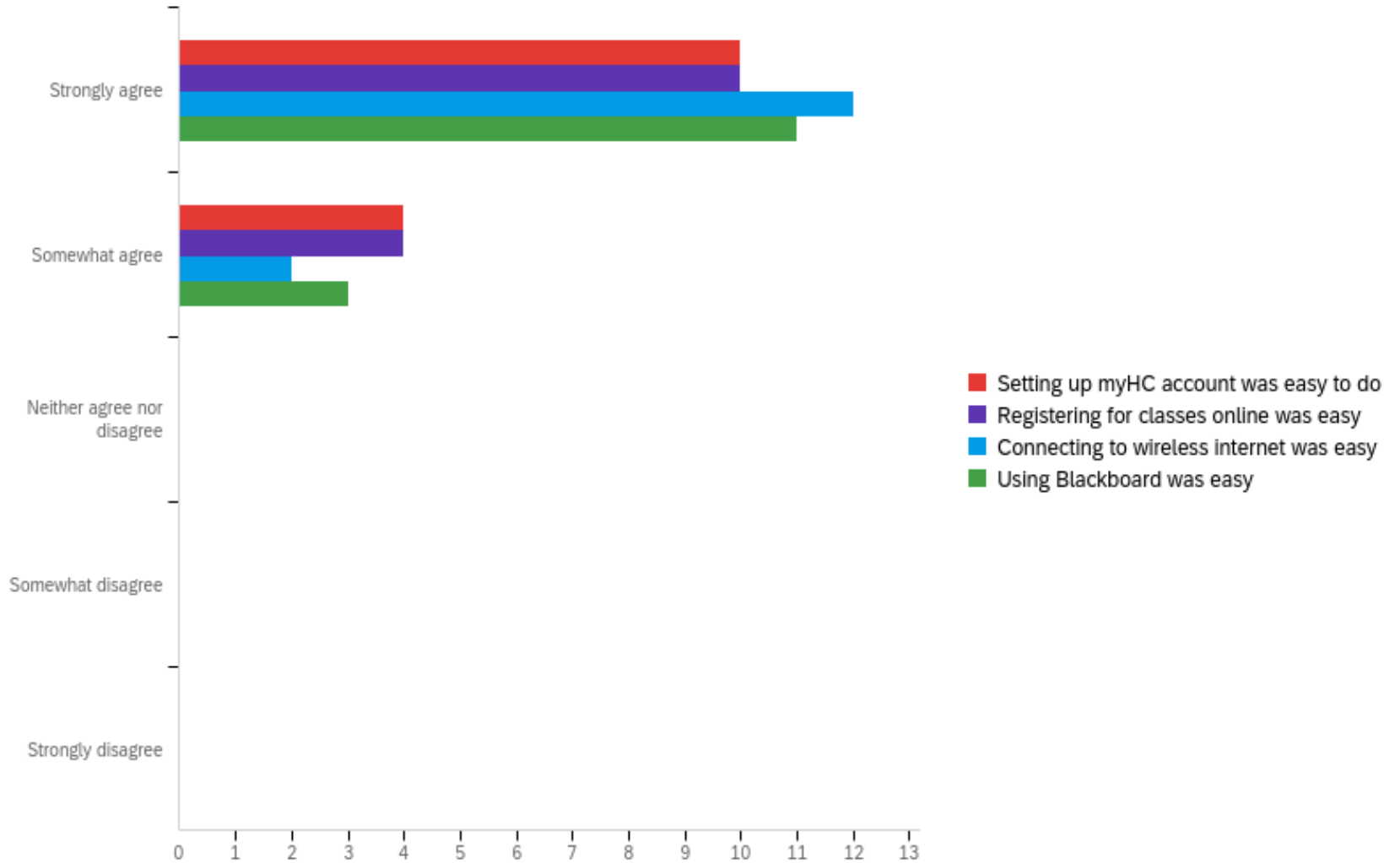


Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWCI D	42.86%	6	14.29%	2	35.71%	5	0.00%	0	7.14%	1	14
2	I took a tour of Howard College/SWCI D before coming here	35.71%	5	28.57%	4	21.43%	3	7.14%	1	7.14%	1	14
3	Information about Howard College/SWCI D programs is easy to find	64.29%	9	28.57%	4	7.14%	1	0.00%	0	0.00%	0	14



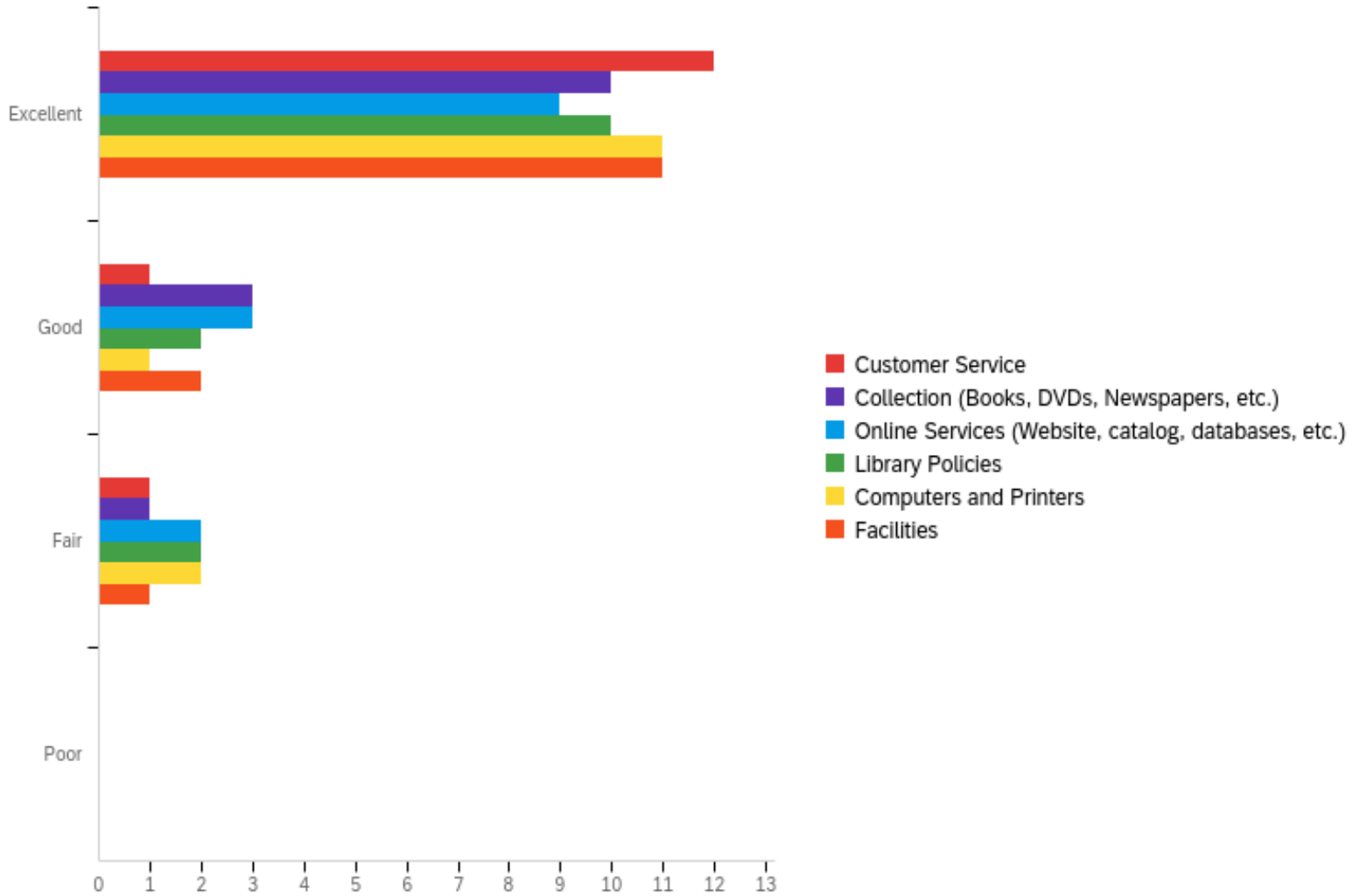
# Q8 - Please select an answer that you feel accurately portrays your experience with...



Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	14
2	Registering for classes online was easy	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	14
3	Connecting to wireless internet was easy	85.71%	12	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14
4	Using Blackboard was easy	78.57%	11	21.43%	3	0.00%	0	0.00%	0	0.00%	0	14

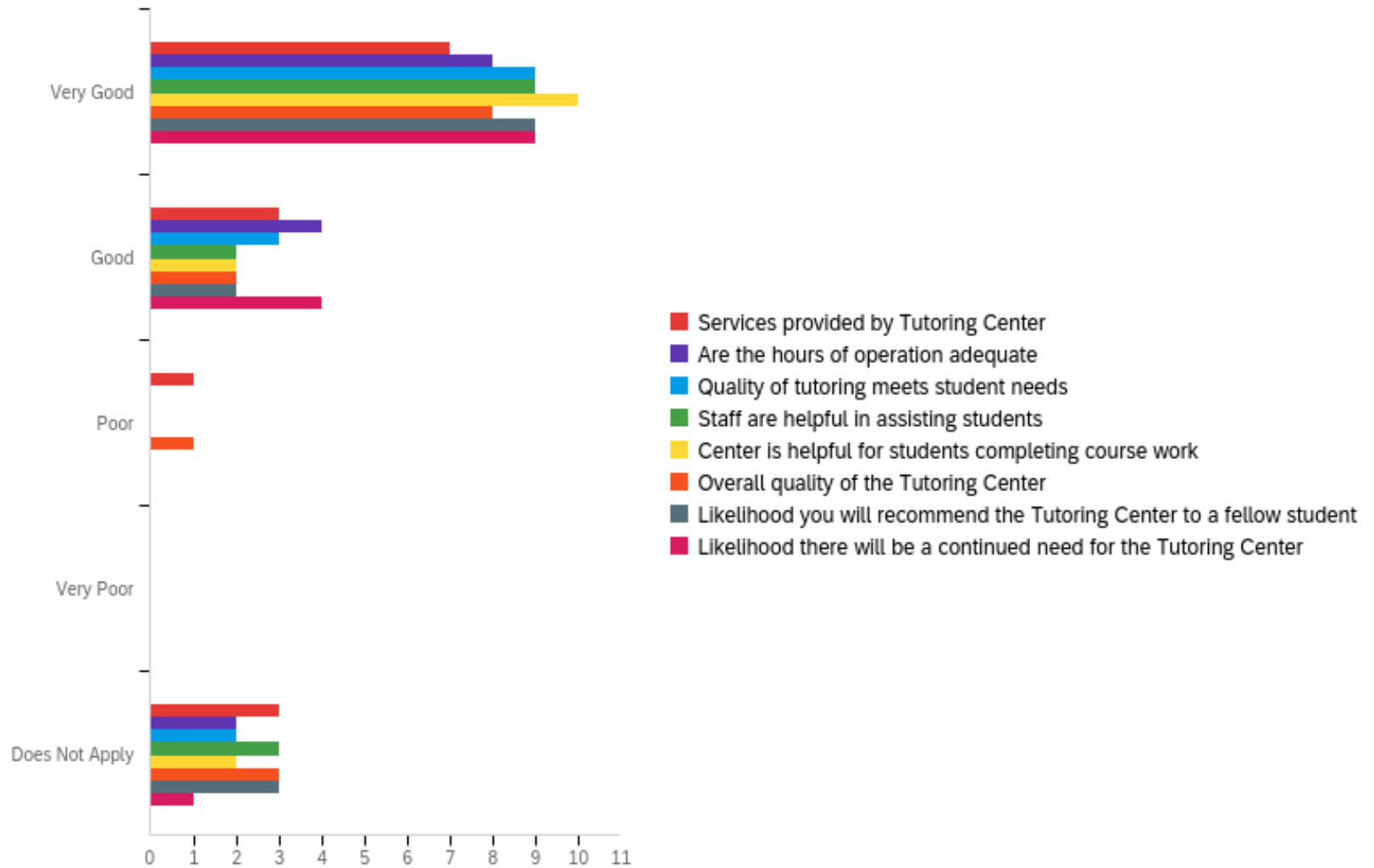
# Q13 - Please rate each of the following library services



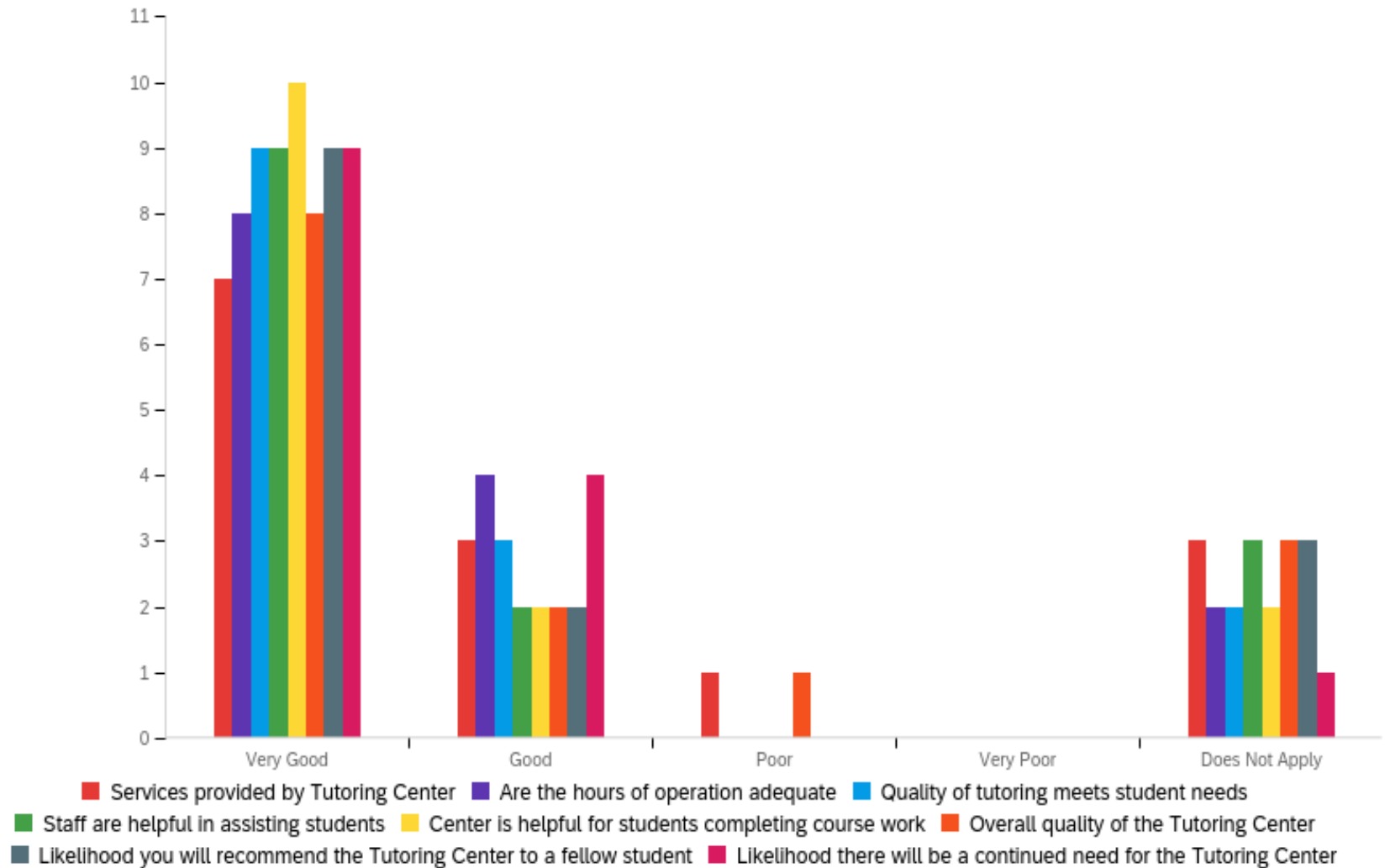
## Q13 - Please rate each of the following library services

#	Question	Excellent	Good	Fair	Poor	Total
1	Customer Service	85.71%	12 7.14%	1 7.14%	1 0.00%	0 14
2	Collection (Books, DVDs, Newspapers, etc.)	71.43%	10 21.43%	3 7.14%	1 0.00%	0 14
3	Online Services (Website, catalog, databases, etc.)	64.29%	9 21.43%	3 14.29%	2 0.00%	0 14
4	Library Policies	71.43%	10 14.29%	2 14.29%	2 0.00%	0 14
5	Computers and Printers	78.57%	11 7.14%	1 14.29%	2 0.00%	0 14
6	Facilities	78.57%	11 14.29%	2 7.14%	1 0.00%	0 14

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.



# Q14 - Please rate your experience/opinion concerning the Tutoring Center.



# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

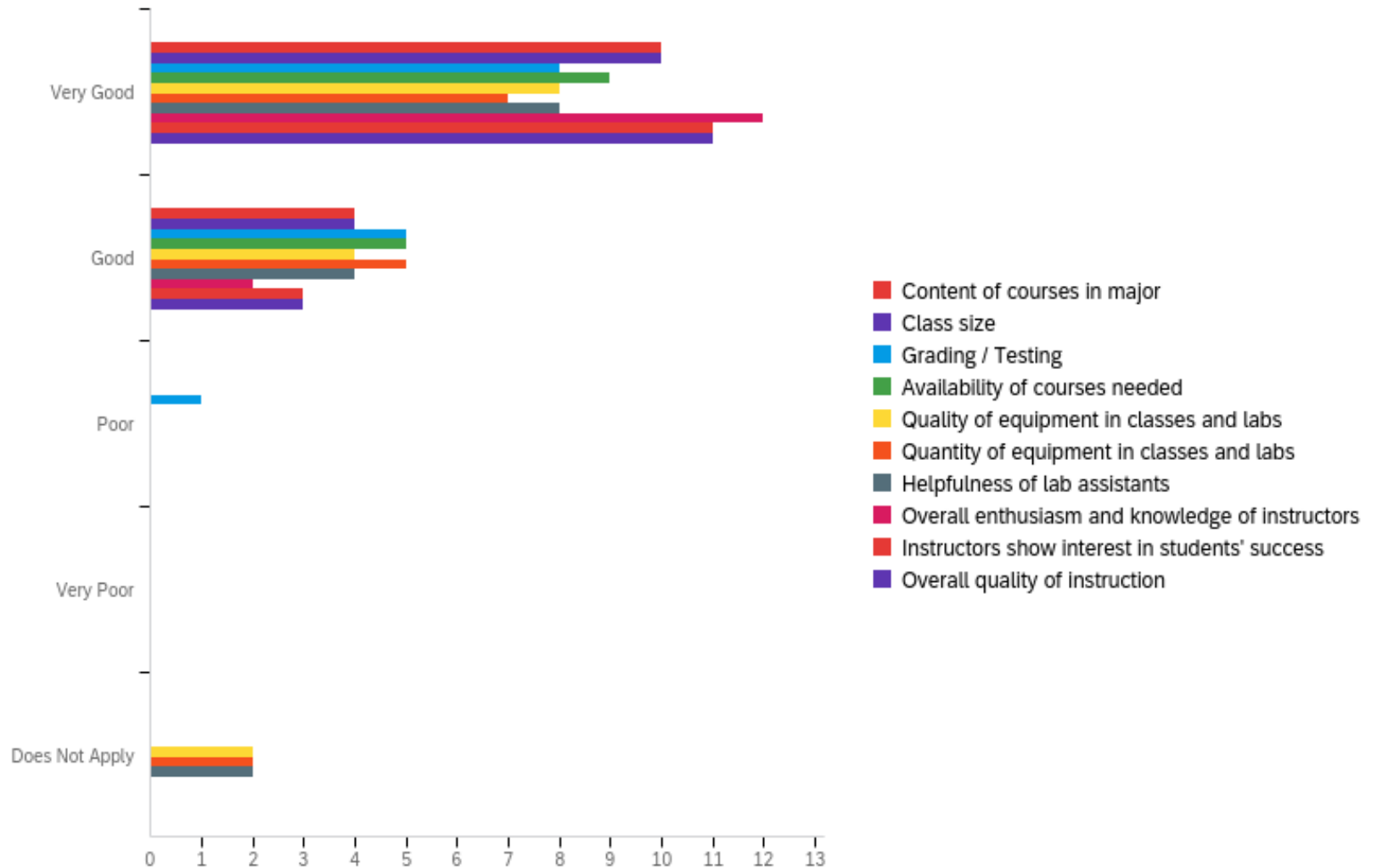
#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Services provided by Tutoring Center	50.00%	7	21.43%	3	7.14%	1	0.00%	0	21.43%	3	14
2	Are the hours of operation adequate	57.14%	8	28.57%	4	0.00%	0	0.00%	0	14.29%	2	14
3	Quality of tutoring meets student needs	64.29%	9	21.43%	3	0.00%	0	0.00%	0	14.29%	2	14
4	Staff are helpful in assisting students	64.29%	9	14.29%	2	0.00%	0	0.00%	0	21.43%	3	14
5	Center is helpful for students completing course work	71.43%	10	14.29%	2	0.00%	0	0.00%	0	14.29%	2	14

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
6	Overall quality of the Tutoring Center	57.14%	8 14.29%	2 7.14%	1 0.00%	0 21.43%	3 14
7	Likelihood you will recommend the Tutoring Center to a fellow student	64.29%	9 14.29%	2 0.00%	0 0.00%	0 21.43%	3 14
8	Likelihood there will be a continued need for the Tutoring Center	64.29%	9 28.57%	4 0.00%	0 0.00%	0 7.14%	1 14



# Q18 - How would you evaluate your courses at Howard College / SWCID?



# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Content of courses in major	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	14
2	Class size	71.43%	10	28.57%	4	0.00%	0	0.00%	0	0.00%	0	14
3	Grading / Testing	57.14%	8	35.71%	5	7.14%	1	0.00%	0	0.00%	0	14
4	Availability of courses needed	64.29%	9	35.71%	5	0.00%	0	0.00%	0	0.00%	0	14
5	Quality of equipment in classes and labs	57.14%	8	28.57%	4	0.00%	0	0.00%	0	14.29%	2	14
6	Quantity of equipment in classes and labs	50.00%	7	35.71%	5	0.00%	0	0.00%	0	14.29%	2	14

# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
7	Helpfulness of lab assistants	57.14%	8	28.57%	4	0.00%	0	0.00%	0	14.29%	2	14
8	Overall enthusiasm and knowledge of instructors	85.71%	12	14.29%	2	0.00%	0	0.00%	0	0.00%	0	14
9	Instructors show interest in students' success	78.57%	11	21.43%	3	0.00%	0	0.00%	0	0.00%	0	14
10	Overall quality of instruction	78.57%	11	21.43%	3	0.00%	0	0.00%	0	0.00%	0	14



## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Attitude/Friendliness of other faculty on campus	64.29%	9	21.43%	3	0.00%	0	0.00%	0	14.29%	2	14
2	Attitude/Friendliness of Staff (Non-teaching) on campus	71.43%	10	14.29%	2	0.00%	0	0.00%	0	14.29%	2	14
3	Campus accessibility	71.43%	10	14.29%	2	0.00%	0	0.00%	0	14.29%	2	14
4	Campus outdoor lighting	64.29%	9	21.43%	3	0.00%	0	0.00%	0	14.29%	2	14
5	Campus safety and security	64.29%	9	21.43%	3	0.00%	0	0.00%	0	14.29%	2	14

## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Classroom appearance	71.43%	10	14.29%	2	0.00%	0	0.00%	0	14.29%	2	14
7	Classroom space for learning	64.29%	9	28.57%	4	0.00%	0	0.00%	0	7.14%	1	14
8	Conditions of buildings	64.29%	9	21.43%	3	0.00%	0	0.00%	0	14.29%	2	14