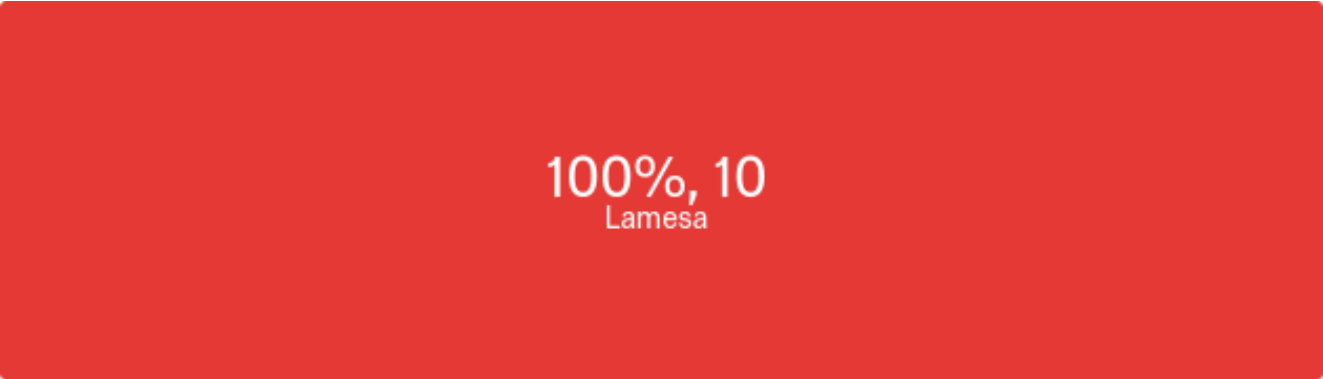


# Lamesa Campus Results

Student Satisfaction Survey - Fall 2016

## Your Primary (home) Campus:

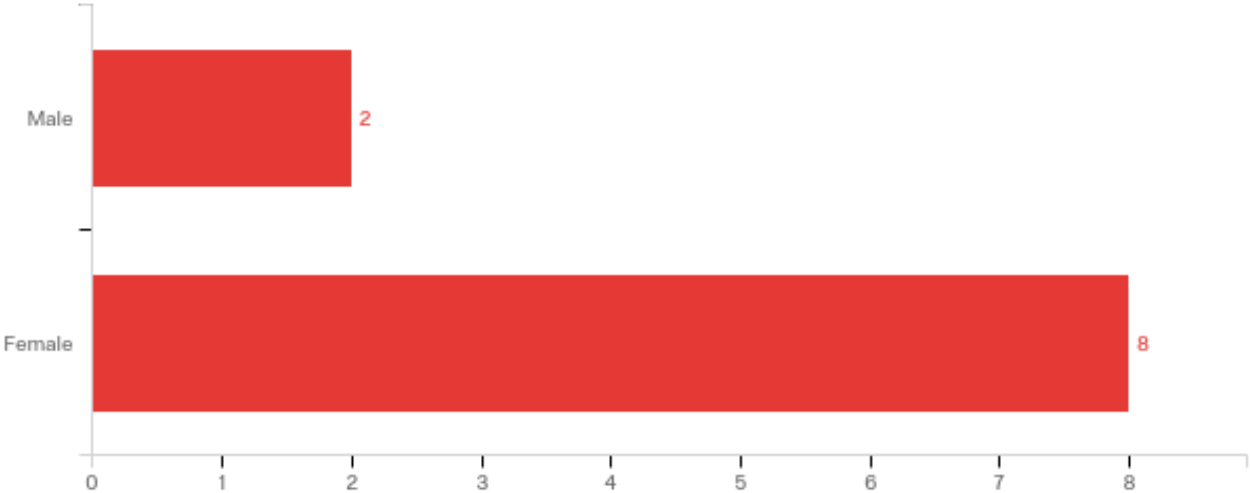
#	Answer	Count
	Total	10
1	Lamesa	10



**Gender:**

Gender Comparison

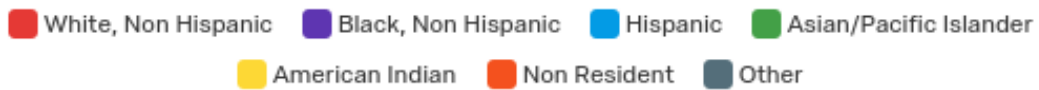
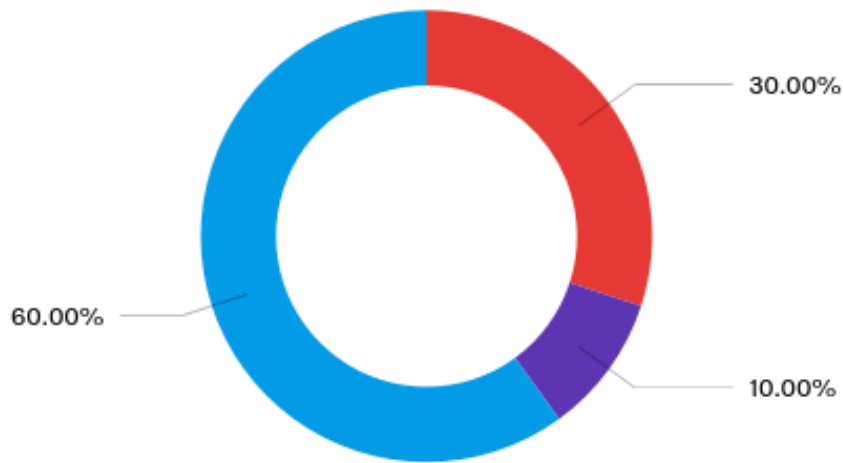
#	Answer	Count
1	Male	2
2	Female	8
	Total	10



## Ethnicity:

### Ethnicity Comparison

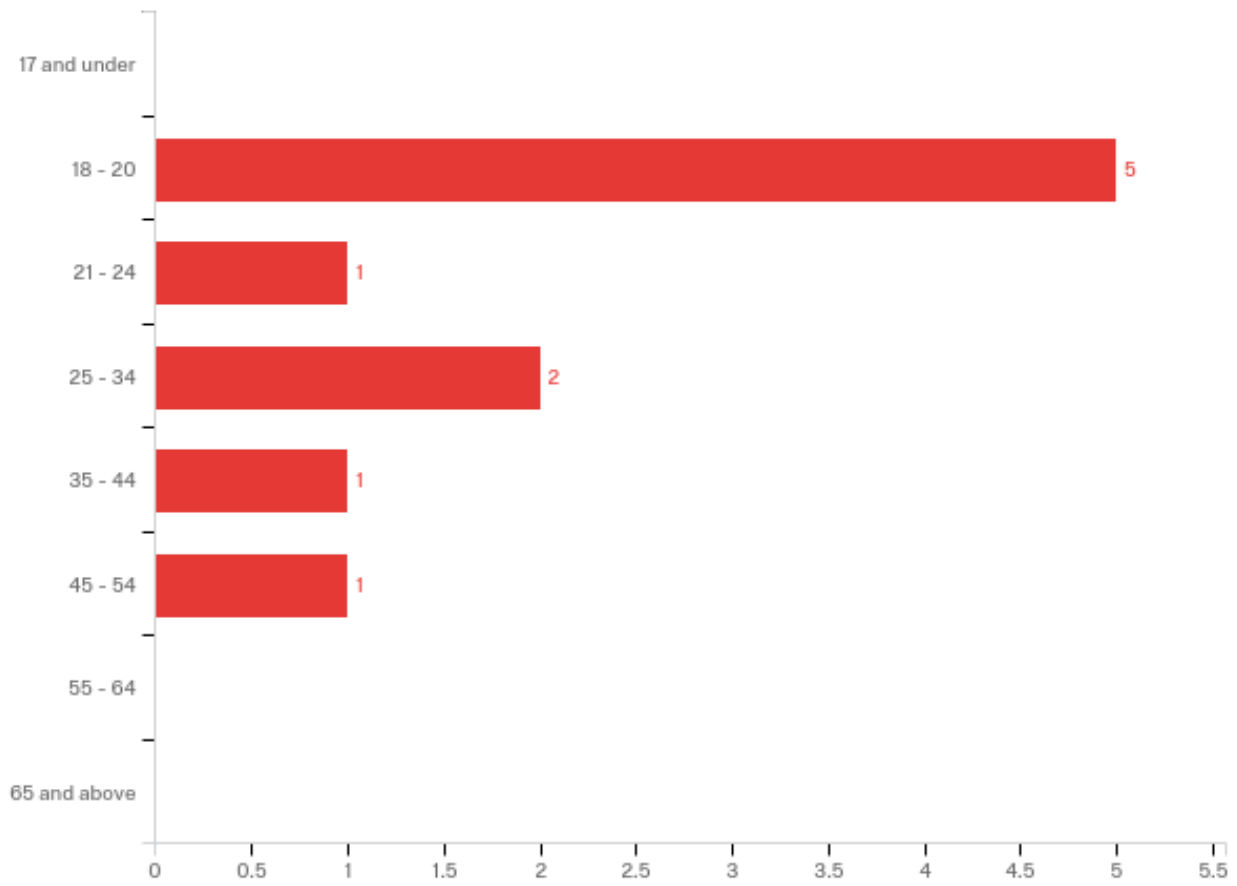
#	Answer	Count
1	White, Non Hispanic	3
	Total	10
7	Other	0
6	Non Resident	0
3	Hispanic	6
2	Black, Non Hispanic	1
4	Asian/Pacific Islander	0
5	American Indian	0



# Age:

## Age Comparison

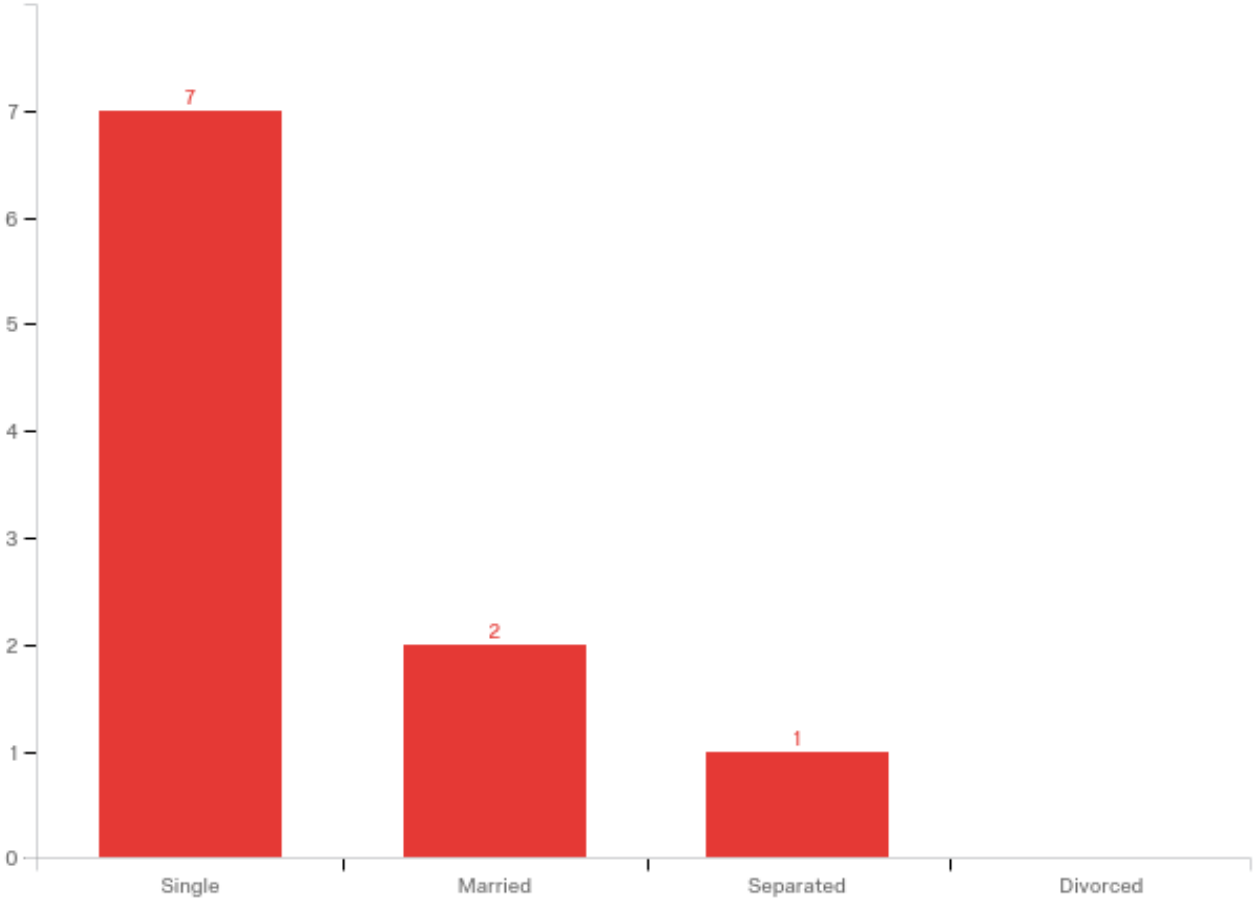
#	Answer	Count
1	17 and under	0
2	18 - 20	5
3	21 - 24	1
4	25 - 34	2
5	35 - 44	1
6	45 - 54	1
7	55 - 64	0
8	65 and above	0
	Total	10



**Marital Status:**

Marital Status

#	Answer	Count
	Total	10
1	Single	7
3	Separated	1
2	Married	2
4	Divorced	0



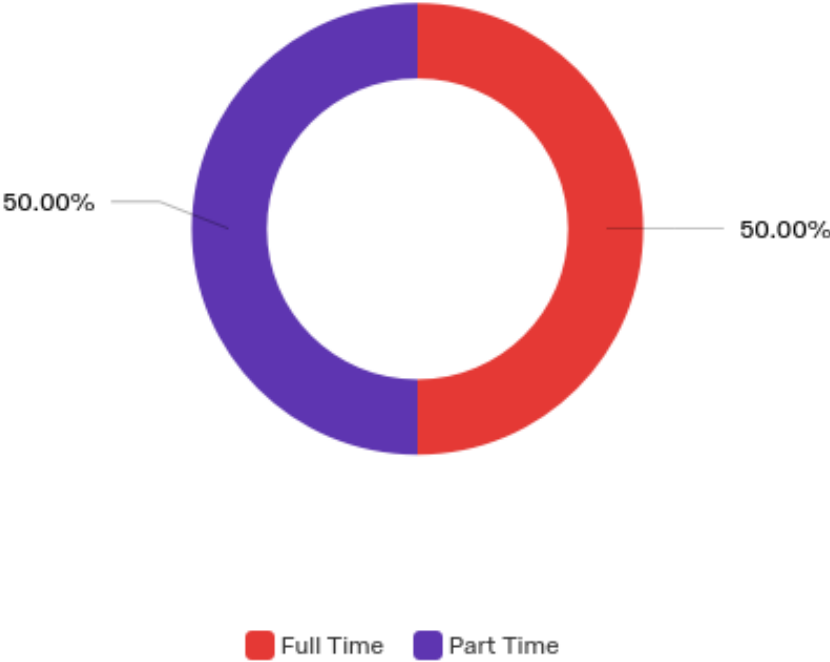
**Your primary reason for attending college:**

#	Answer	Count
1	Earn a Certificate	2
2	Earn a 2-year Degree	5
3	Earn a 4-year Degree	2
4	To get a job	0
5	To improve skills for my current job or get a better job	1
6	Personal Enrichment	0
	Total	10

**Enrollment Status:**

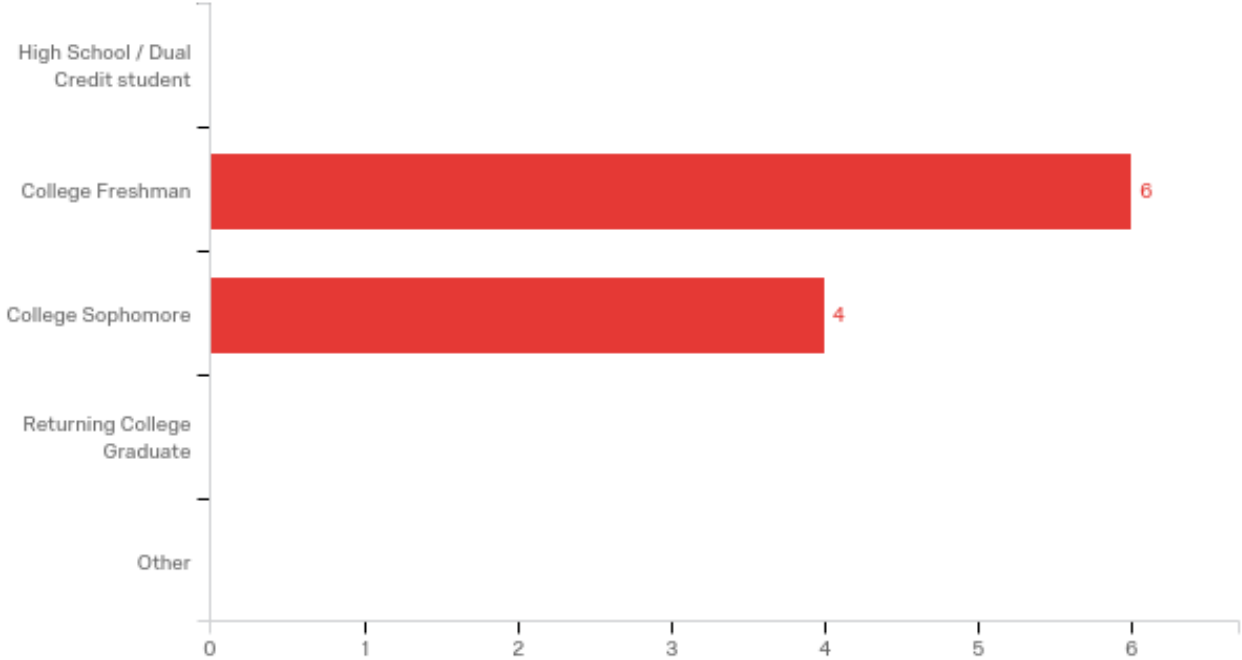
Enrollment Status

#	Answer	Count
	Total	10
2	Part Time	5
1	Full Time	5



**Academic Classification:**

#	Answer	Count
1	High School / Dual Credit student	0
2	College Freshman	6
3	College Sophomore	4
4	Returning College Graduate	0
5	Other	0
	Total	10





**Are you receiving any of the following types of Financial Aid? (Select ALL that apply)**

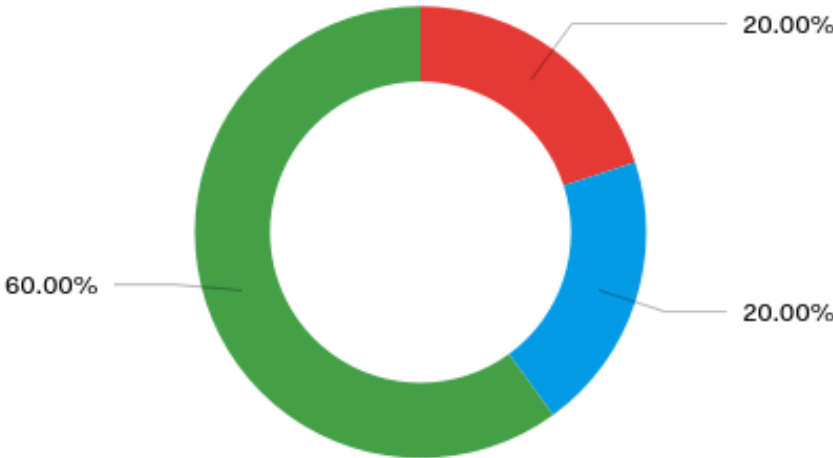
#	Answer	Count
1	State or Federal Grant	7
2	Texas Deaf Waiver	0
3	Education Loan	0
4	Departmental Scholarships	0
5	Athletic Scholarship	0
6	No, I have not received financial aid	2
7	I do not know if I received financial aid	0
8	Other	2
	Total	10

Other

Fafsa

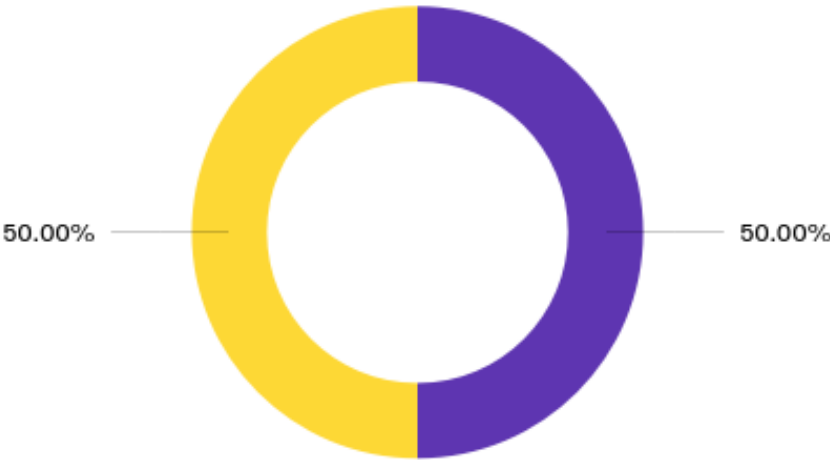
grants

# Have you visited the Tutoring Center?



- Yes, one time
- Yes, more than one time
- No, I did not know about the Tutoring Center
- No, I knew about the center, but did not use the services

# How did you find out about the Tutoring Center?



- Instructor
- Fellow Student
- Poster / Flyer
- Website
- Other .

**Please rate your experience/opinion concerning the Tutoring Center.**

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Services provided by Tutoring Center	1	1	0	0	0	2
2	Are the hours of operation adequate	0	2	0	0	0	2
3	Quality of tutoring meets student needs	1	1	0	0	0	2
4	Staff are helpful in assisting students	1	1	0	0	0	2
5	Center is helpful for students completing course work	1	1	0	0	0	2
6	Overall quality of the Tutoring Center	1	1	0	0	0	2
7	Likelihood you will recommend the Tutoring Center to a fellow student	1	1	0	0	0	2
8	Likelihood there will be a continued need for the Tutoring Center	1	1	0	0	0	2

**Please select the Instruction methods for your course work (select ALL OPTIONS THAT APPLY):**

**Course Delivery Comparison**

#	Answer	Count
1	Daytime Face-to-Face (regular 16 week semester)	2
2	Evening Face-to-Face (regular 16 week semester)	2
3	Online (Blackboard) Course - Completely Online	7
4	Blackboard Enhanced or Hybrid Course (Both Face-to-Face and online)	4
5	VCT Course (Virtual College of Texas online course)	0
6	Flex-Entry Course (shorter than the regular 16 week semester)	1
7	Dual Credit / Concurrent / Early Admissions (enrolled prior to high school graduation)	0
8	ITV Course (Interactive TV)	3
	Total	10

**Please rate your experience with our Interactive TV (ITV) classrooms, instructors, and facilitators.**

Interactive TV (ITV) Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
5	ITV facilitator (HC employee who assisted)	2	1	0	0	0	3
6	Quality of furniture/equipment in classroom	2	1	0	0	0	3
2	Quality of audio (sound)	1	2	0	0	0	3
3	Instructor's use of equipment	1	2	0	0	0	3
4	Reliability of connection to/from other campuses	1	2	0	0	0	3
1	Quality of video (picture)	0	3	0	0	0	3

**How can we improve ITV Courses?**

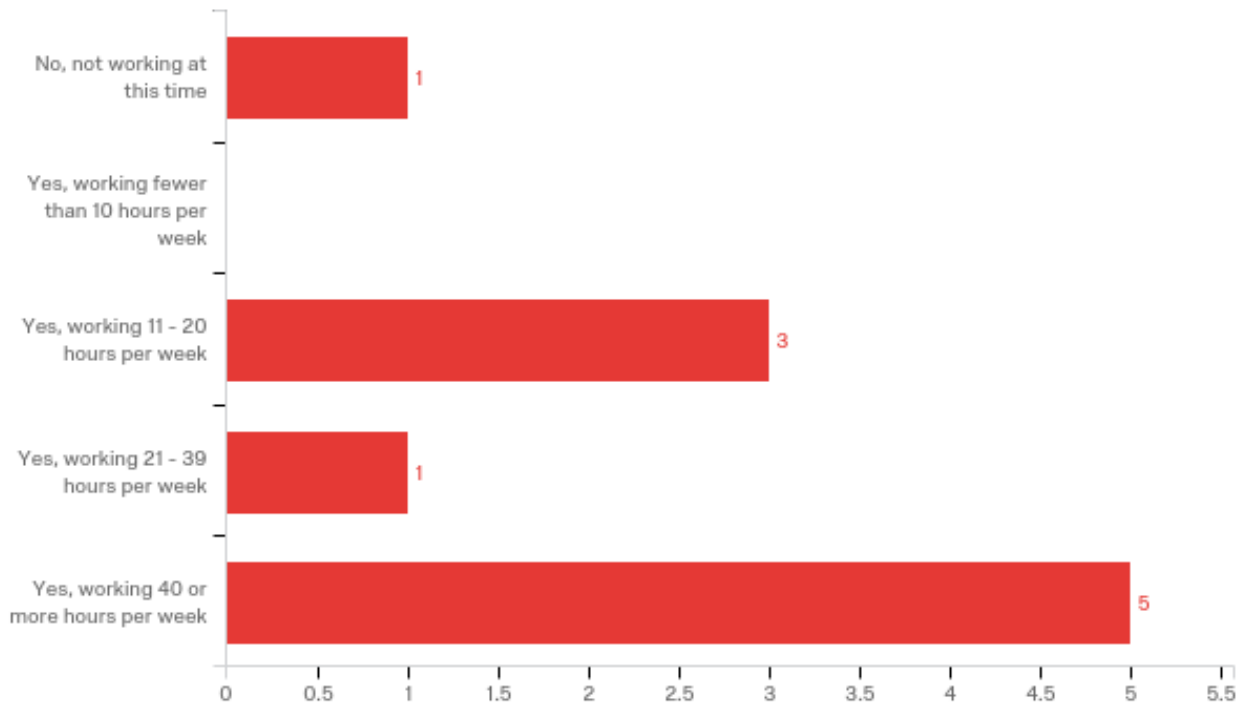
No Results

How can we improve ITV Courses?

# Do you have a job?

## Employment Status

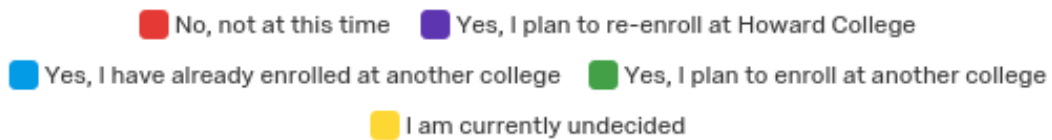
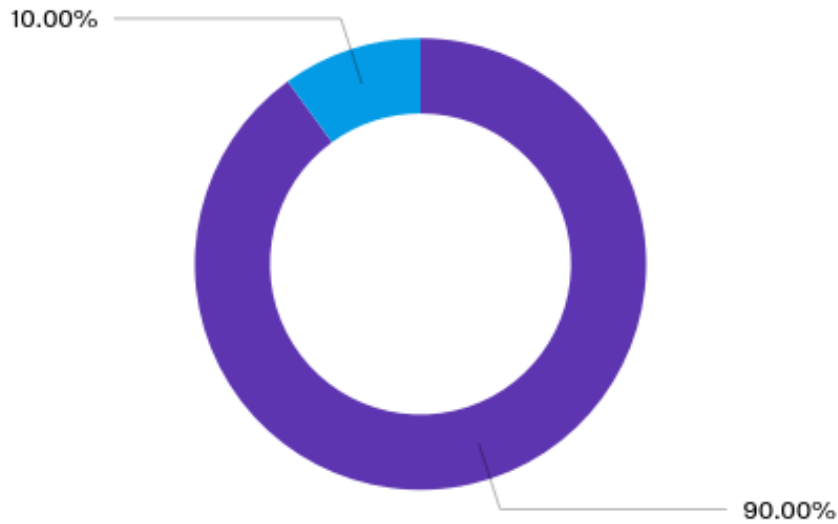
#	Answer	Count
1	No, not working at this time	1
2	Yes, working fewer than 10 hours per week	0
3	Yes, working 11 - 20 hours per week	3
4	Yes, working 21 - 39 hours per week	1
5	Yes, working 40 or more hours per week	5
	Total	10



## Do you currently have plans for additional education after this semester?

### Educational Plans

#	Answer	Count
2	Yes, I plan to re-enroll at Howard College	9
4	Yes, I plan to enroll at another college	0
3	Yes, I have already enrolled at another college	1
	Total	10
1	No, not at this time	0
5	I am currently undecided	0



## Online (Web)

### Online Service Satisfaction

#	Question	Very Good -web	Good - web	Poor - web	Very poor-web	N/A - web	Unaware of Service	Total
1	Admissions Office (application process)	4	1	0	0	1	0	6
2	Registration	3	2	0	0	0	0	5
3	Business Office (billing/payments)	3	2	0	0	0	0	5
4	Academic Advising	3	1	0	0	1	0	5
5	Library	2	0	0	0	3	0	5
6	Bookstore	1	2	0	1	1	0	5
7	Financial Aid	2	1	0	0	2	0	5

## On-Site at Campus

### Campus Based Service Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	N/A	Unaware of Service	Total
1	Admissions Office (application process)	5	1	1	0	1	0	8
2	Registration	5	2	0	0	1	0	8
3	Business Office (billing/payments)	4	1	1	0	2	0	8
4	Academic Advising	5	2	1	0	1	0	9
5	Library	1	3	0	0	4	0	8
6	Bookstore	2	5	0	1	0	0	8
7	Financial Aid	4	1	1	0	2	0	8



## At High Schools

### High School Based Service Satisfaction

#	Question	Very Good-phone	Good-phone	Poor-phone	Very Poor-phone	N/A-phone	Unaware of Service	Total
1	Admissions Office (application process)	2	0	1	1	2	0	6
2	Registration	2	0	2	0	1	0	5
3	Business Office (billing/payments)	2	1	1	0	1	0	5
4	Academic Advising	2	1	1	0	1	0	5
5	Library	1	1	1	0	2	0	5
6	Bookstore	1	1	1	1	1	0	5
7	Financial Aid	2	0	0	1	2	0	5

## By Telephone

### Telephone Service Satisfaction

#	Question	Very Good-phone	Good-phone	Poor-phone	Very Poor-phone	N/A-phone	Unaware of Service	Total
1	Admissions Office (application process)	2	0	1	1	2	0	6
2	Registration	2	0	2	0	1	0	5
3	Business Office (billing/payments)	2	1	1	0	1	0	5
4	Academic Advising	2	1	1	0	1	0	5
5	Library	1	1	1	0	2	0	5
6	Bookstore	1	1	1	1	1	0	5
7	Financial Aid	2	0	0	1	2	0	5

## How would you evaluate your courses at Howard College / SWCID?

### Course Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Content of courses in major	8	2	0	0	0	10
2	Class size	7	2	0	0	1	10
3	Grading / Testing	8	2	0	0	0	10
4	Availability of courses needed	6	4	0	0	0	10
6	Quality of equipment in classes and labs	6	3	0	0	1	10
7	Quantity of equipment in classes and labs	6	2	1	0	1	10
9	Helpfulness of lab assistants	5	1	0	0	4	10
10	Overall enthusiasm and knowledge of instructors	9	1	0	0	0	10
11	Instructors show interest in students' success	7	3	0	0	0	10
12	Overall quality of instruction	7	3	0	0	0	10

## How would you evaluate the following Howard College / SWCID services?

### Support Service Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Did Not Know about this Service	Does Not Apply	Total
2	Cafeteria / Snack bar / Food Service	2	1	0	0	0	7	10
3	MYHC Portal / Campus Connect	6	3	0	0	0	1	10
4	Child Care Assistance (Howard Cottage)	1	0	0	0	0	9	10
5	Cultural Programs (Plays, Concerts, Exhibits, Lectures)	2	2	0	0	0	6	10
9	Website	5	4	0	0	0	1	10
10	Career Services	4	4	0	0	0	2	10
11	Minority Affairs / Organizations	1	1	0	0	0	8	10
12	Parking	4	1	1	0	0	4	10
13	Athletic Programs	1	1	0	0	0	8	10
14	Residence Halls and services	1	1	0	0	0	8	10
15	Student Activities (recreation, organizations, entertainment, games)	5	1	0	0	0	4	10
17	Student Lounge Area(s)	2	1	0	0	0	7	10
18	Testing Services (TSIA, CLEP, etc.)	4	2	0	0	0	4	10
19	Veteran's services	1	1	0	0	0	8	10
20	Wireless Connectivity	4	4	0	1	0	1	10
16	Access to Technology (copying, printing, computers, etc.)	6	3	0	0	0	1	10

## Please evaluate the following items relating to the campus

### Campus Environment Satisfaction

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Attitude/Friendliness of other faculty on campus	7	2	0	0	1	10
2	Attitude/Friendliness of Staff (Non-teaching) on campus	7	2	0	0	1	10
3	Campus accessibility	6	3	0	0	1	10
4	Campus outdoor lighting	5	4	0	0	1	10
5	Campus safety and security	5	3	1	0	1	10
6	Classroom appearance	5	4	0	0	1	10
7	Classroom space for learning	5	4	0	0	1	10
8	Conditions of buildings	5	4	0	0	1	10
9	Conditions of grounds/landscaping	6	3	0	0	1	10

## How would you evaluate your educational experience at Howard / SWCID in preparing you in the following areas?

### Program and Student Learning Outcomes

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Writing Skills	5	5	0	0	0	10
2	Reading Skills	5	5	0	0	0	10
3	Mathematical Skills	4	3	1	0	2	10
4	Social Responsibility	5	5	0	0	0	10
5	Communication Skills	5	5	0	0	0	10
6	Self Reliance	5	4	1	0	0	10
7	Use of Technology	5	5	0	0	0	10
8	Critical Thinking / Problem Solving / Reasoning Skills	5	5	0	0	0	10
9	Teamwork	5	5	0	0	0	10
10	Developing a foundation for life-long learning	5	5	0	0	0	10