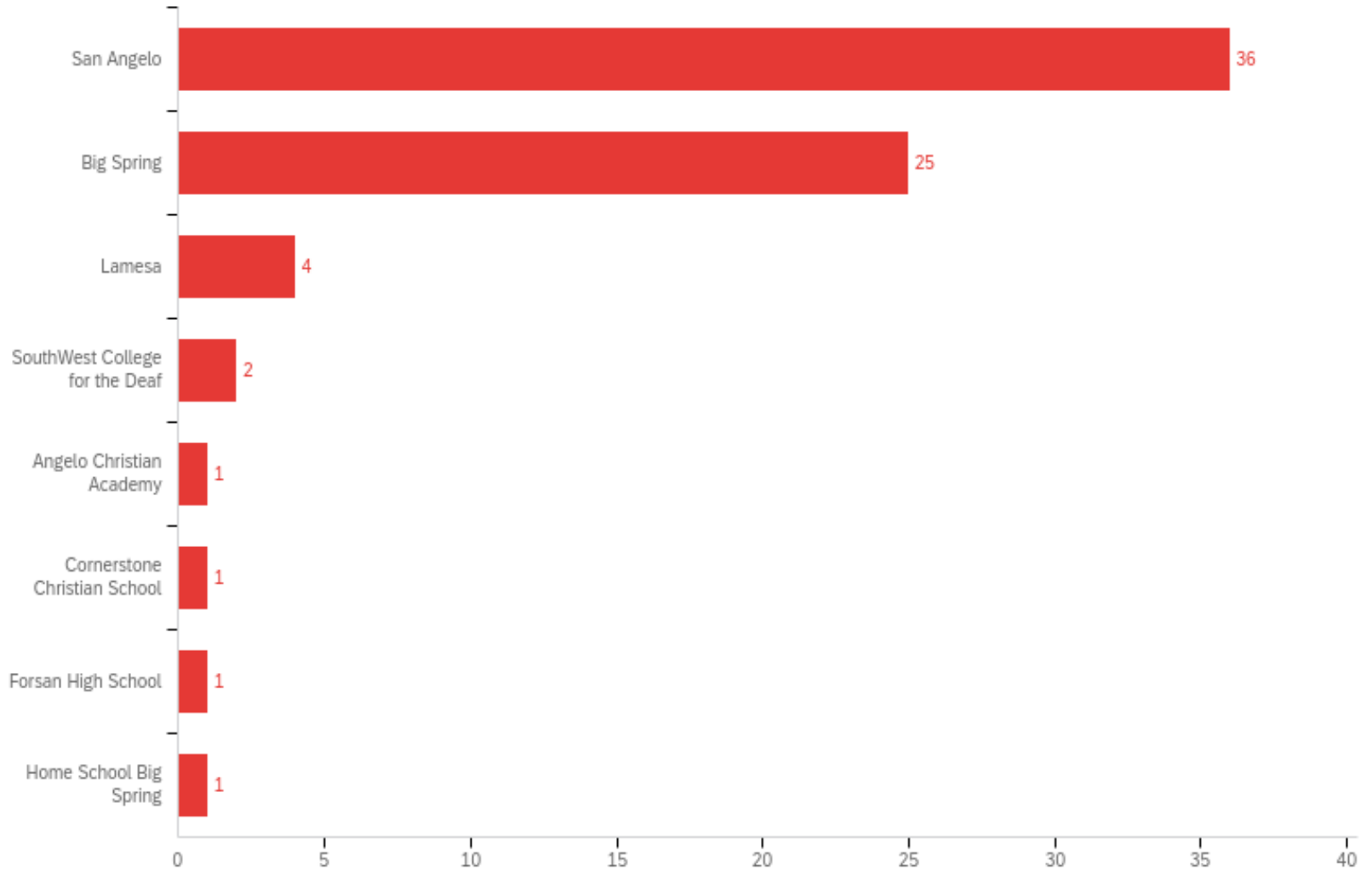


Student Satisfaction Survey - 2021 - 2022

District

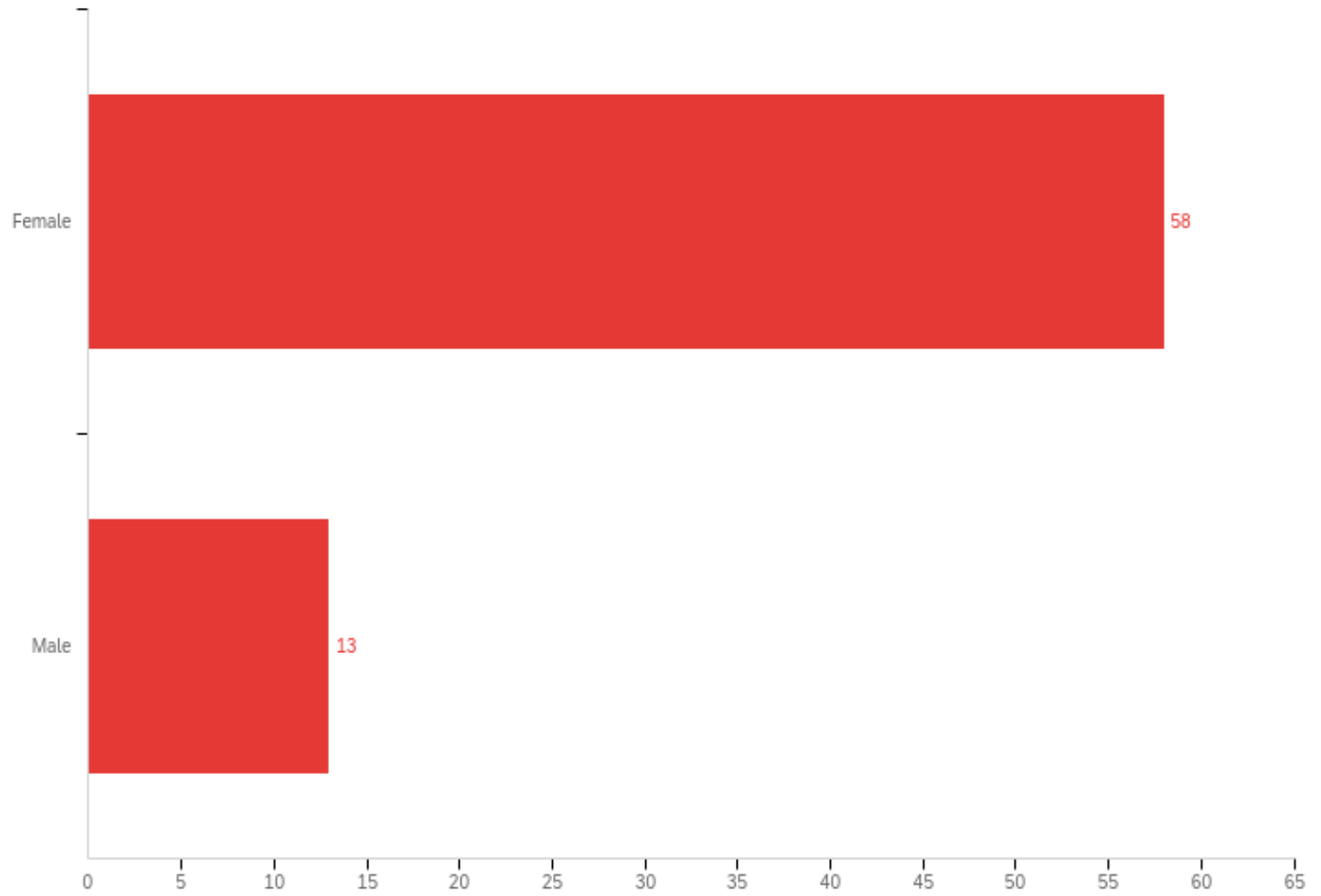
HC



HC

#	Answer	%	Count
1	San Angelo	50.70%	36
2	Big Spring	35.21%	25
3	Lamesa	5.63%	4
4	SouthWest College for the Deaf	2.82%	2
5	Angelo Christian Academy	1.41%	1
6	Cornerstone Christian School	1.41%	1
7	Forsan High School	1.41%	1
8	Home School Big Spring	1.41%	1
	Total	100%	71

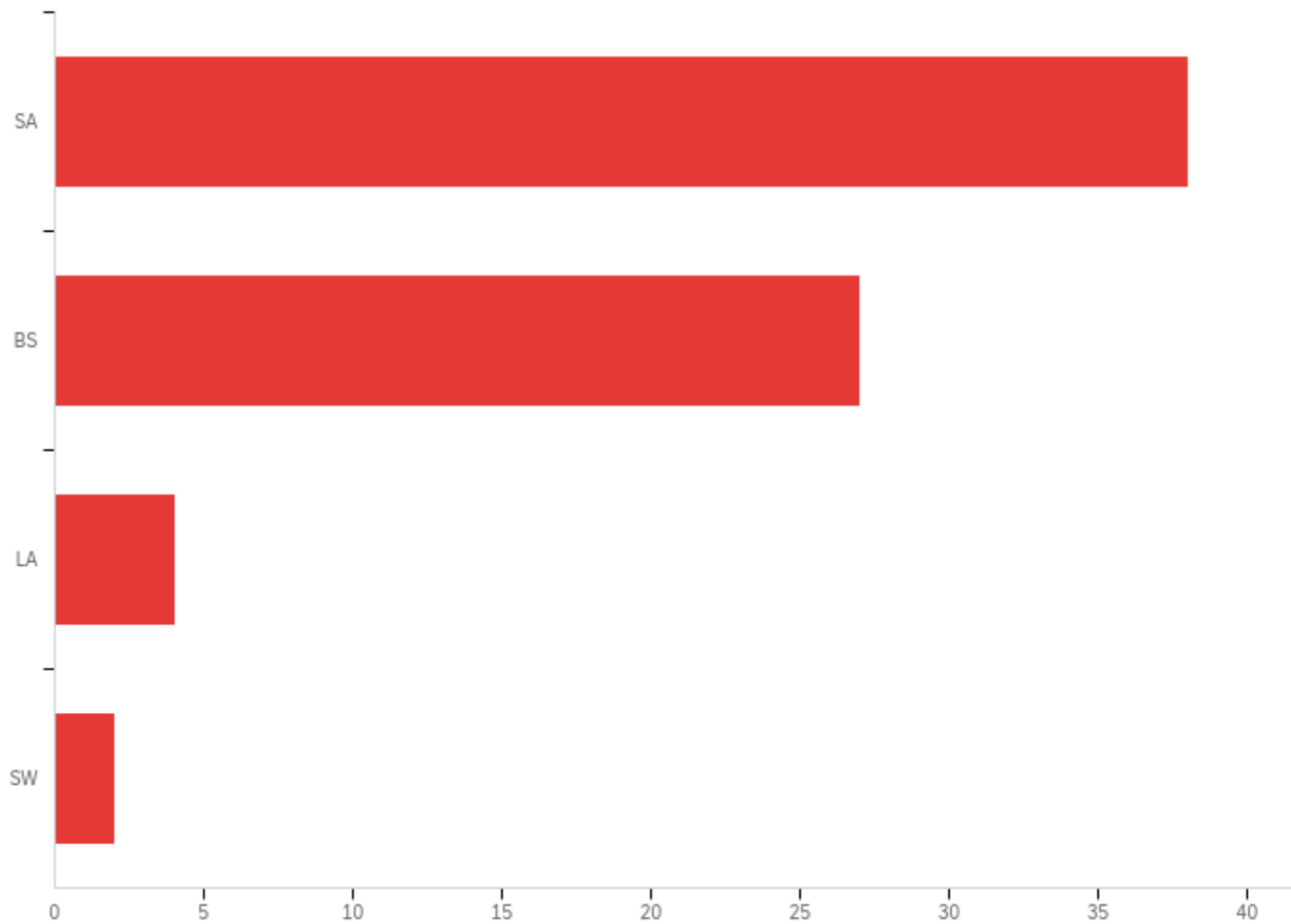
Sex



Sex

#	Answer	%	Count
1	Female	81.69%	58
2	Male	18.31%	13
	Total	100%	71

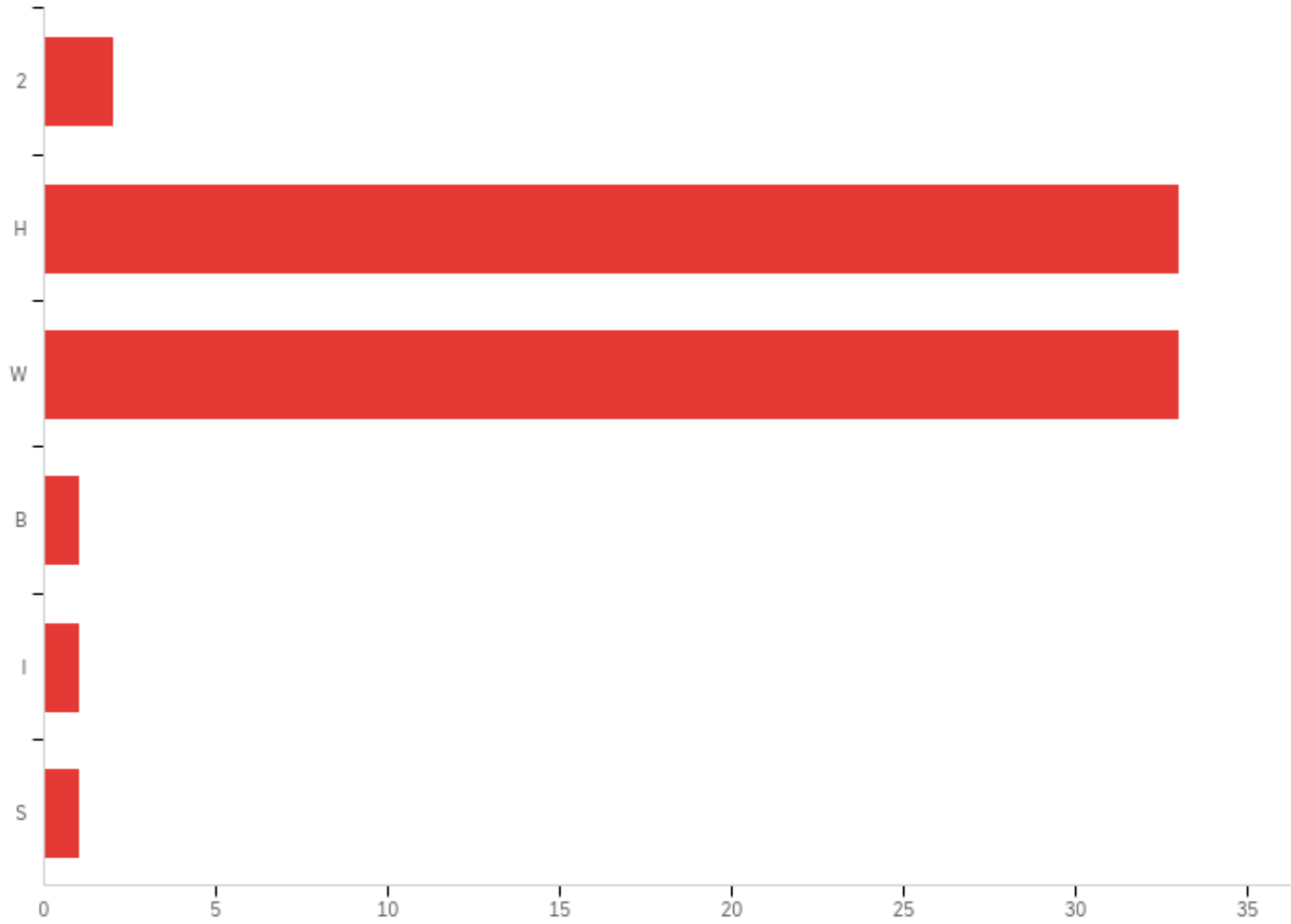
CampusGroup



CampusGroup

#	Answer	%	Count
1	SA	53.52%	38
2	BS	38.03%	27
3	LA	5.63%	4
4	SW	2.82%	2
	Total	100%	71

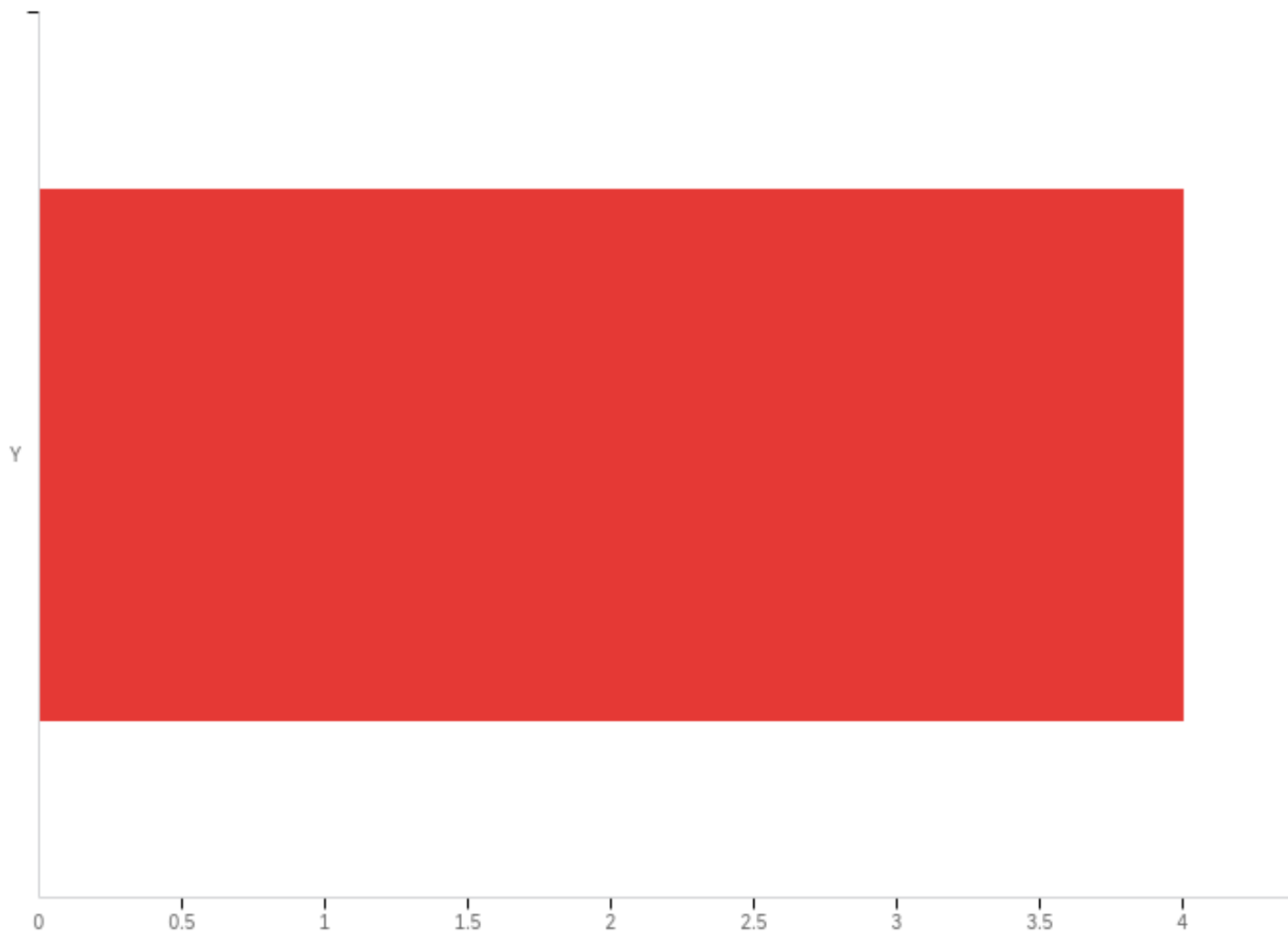
WorkEth



WorkEth

#	Answer	%	Count
1	2	2.82%	2
2	H	46.48%	33
3	W	46.48%	33
4	B	1.41%	1
5	I	1.41%	1
6	S	1.41%	1
	Total	100%	71

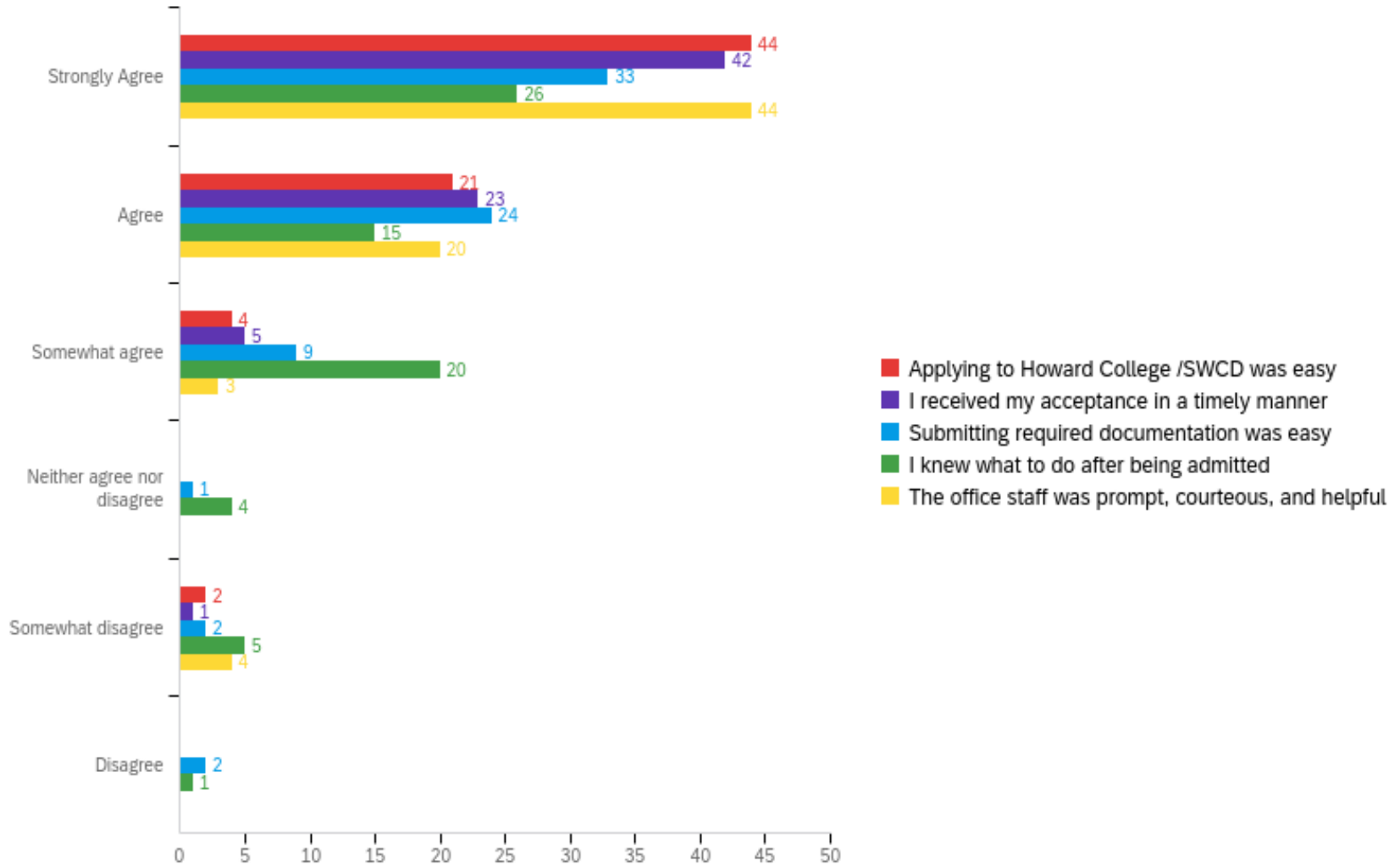
DualCredit



DualCredit

#	Answer	%	Count
1	Y	100.00%	4
	Total	100%	4

Q1 - Please select an answer that you feel accurately portrays your experience with...



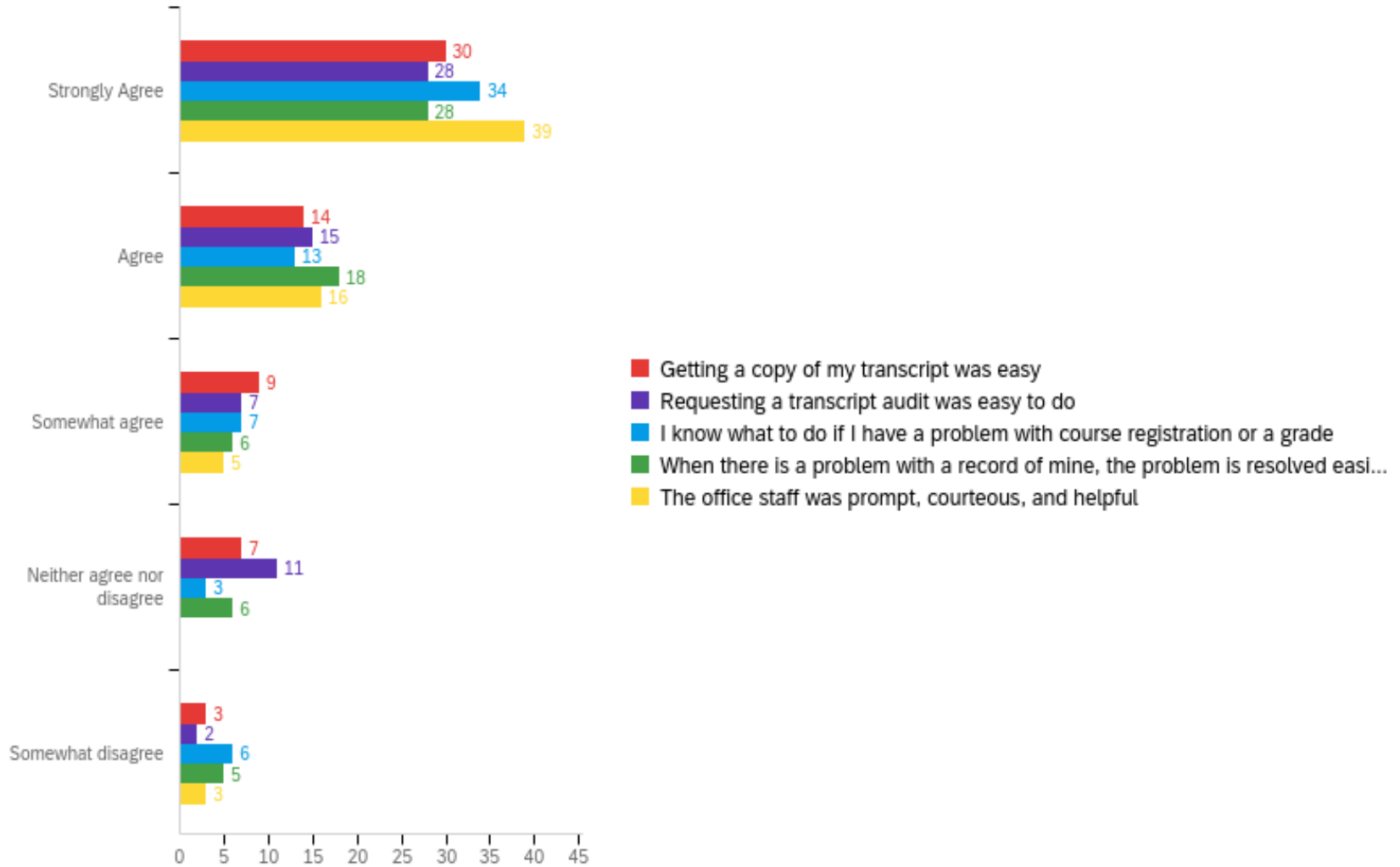
Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCD was easy	1.00	5.00	1.52	0.84	0.70	71
2	I received my acceptance in a timely manner	1.00	5.00	1.52	0.75	0.56	71
3	Submitting required documentation was easy	1.00	6.00	1.89	1.16	1.34	71
4	I knew what to do after being admitted	1.00	6.00	2.30	1.28	1.64	71
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.59	1.00	1.00	71

Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCD was easy	61.97%	44	29.58%	21	5.63%	4	0.00%	0	2.82%	2	0.00%	0	71
2	I received my acceptance in a timely manner	59.15%	42	32.39%	23	7.04%	5	0.00%	0	1.41%	1	0.00%	0	71
3	Submitting required documentation was easy	46.48%	33	33.80%	24	12.68%	9	1.41%	1	2.82%	2	2.82%	2	71
4	I knew what to do after being admitted	36.62%	26	21.13%	15	28.17%	20	5.63%	4	7.04%	5	1.41%	1	71
5	The office staff was prompt, courteous, and helpful	61.97%	44	28.17%	20	4.23%	3	0.00%	0	5.63%	4	0.00%	0	71

Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	5.00	2.03	1.22	1.49	63
2	Requesting a transcript audit was easy to do	1.00	5.00	2.11	1.24	1.53	63
3	I know what to do if I have a problem with course registration or a grade	1.00	5.00	1.95	1.30	1.70	63
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	5.00	2.08	1.28	1.63	63

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.60	0.98	0.97	63

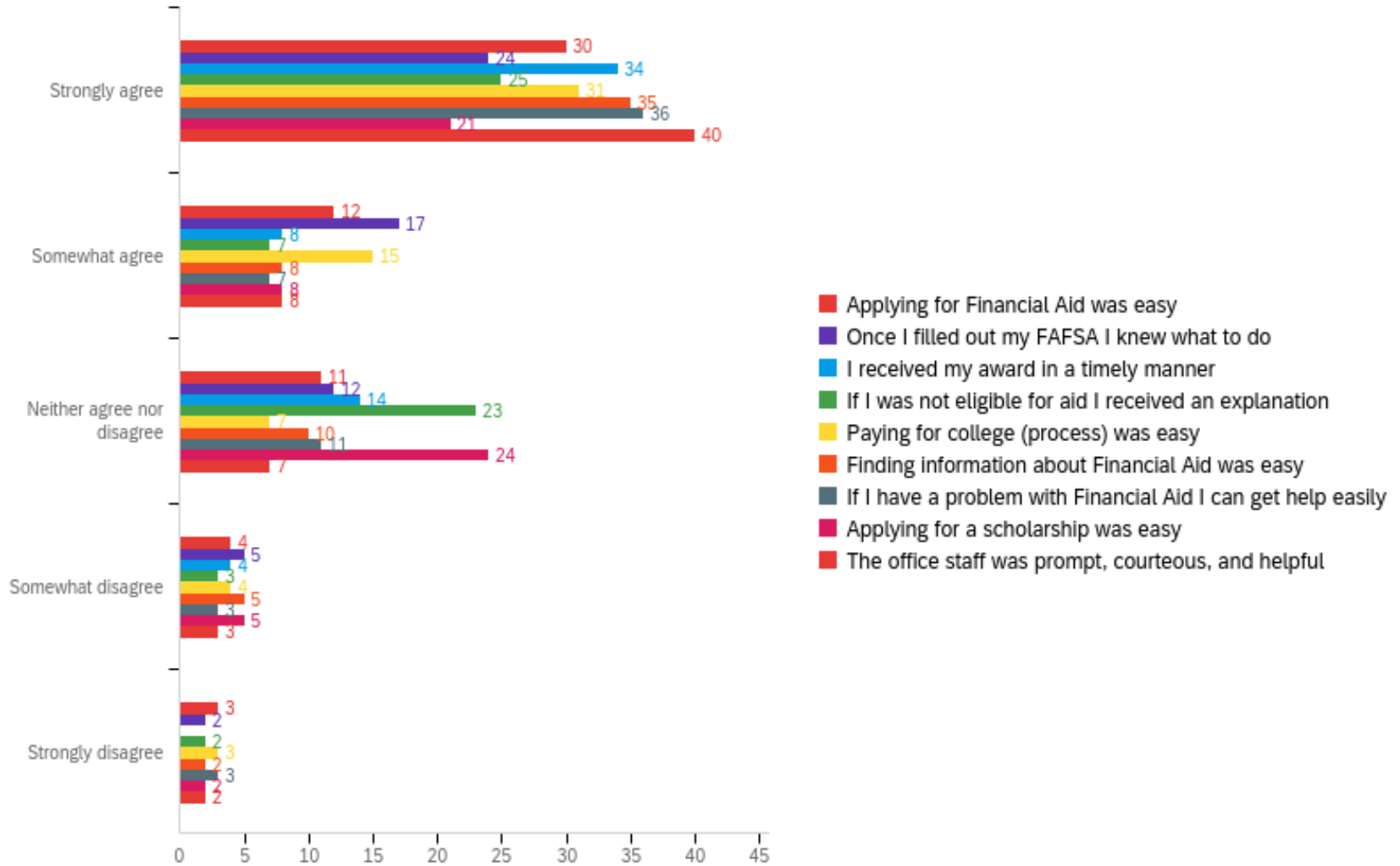
Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	47.62%	30	22.22%	14	14.29%	9	11.11%	7	4.76%	3	63
2	Requesting a transcript audit was easy to do	44.44%	28	23.81%	15	11.11%	7	17.46%	11	3.17%	2	63
3	I know what to do if I have a problem with course registration or a grade	53.97%	34	20.63%	13	11.11%	7	4.76%	3	9.52%	6	63
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	44.44%	28	28.57%	18	9.52%	6	9.52%	6	7.94%	5	63

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	61.90%	39	25.40%	16	7.94%	5	0.00%	0	4.76%	3	63

Q5 - Please select an answer that you feel accurately portrays your experience with...



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	5.00	1.97	1.18	1.40	60
2	Once I filled out my FAFSA I knew what to do	1.00	5.00	2.07	1.11	1.23	60
3	I received my award in a timely manner	1.00	4.00	1.80	1.01	1.03	60
4	If I was not eligible for aid I received an explanation	1.00	5.00	2.17	1.13	1.27	60
5	Paying for college (process) was easy	1.00	5.00	1.88	1.16	1.34	60

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	5.00	1.85	1.17	1.36	60
7	If I have a problem with Financial Aid I can get help easily	1.00	5.00	1.83	1.19	1.41	60
8	Applying for a scholarship was easy	1.00	5.00	2.32	1.13	1.28	60
9	The office staff was prompt, courteous, and helpful	1.00	5.00	1.65	1.08	1.16	60

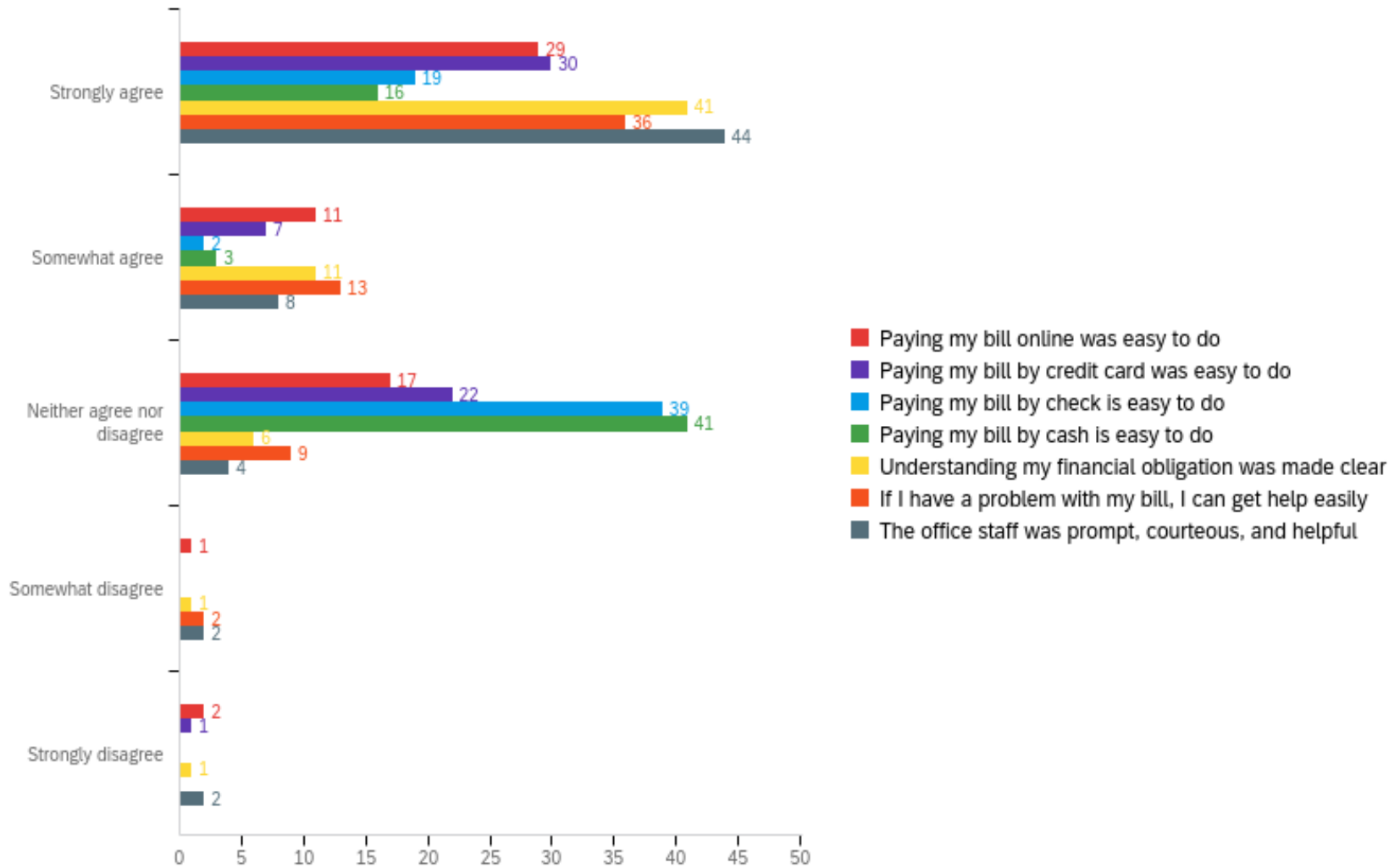
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	50.00%	30	20.00%	12	18.33%	11	6.67%	4	5.00%	3	60
2	Once I filled out my FAFSA I knew what to do	40.00%	24	28.33%	17	20.00%	12	8.33%	5	3.33%	2	60
3	I received my award in a timely manner	56.67%	34	13.33%	8	23.33%	14	6.67%	4	0.00%	0	60
4	If I was not eligible for aid I received an explanation	41.67%	25	11.67%	7	38.33%	23	5.00%	3	3.33%	2	60
5	Paying for college (process) was easy	51.67%	31	25.00%	15	11.67%	7	6.67%	4	5.00%	3	60

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	58.33%	35	13.33%	8	16.67%	10	8.33%	5	3.33%	2	60
7	If I have a problem with Financial Aid I can get help easily	60.00%	36	11.67%	7	18.33%	11	5.00%	3	5.00%	3	60
8	Applying for a scholarship was easy	35.00%	21	13.33%	8	40.00%	24	8.33%	5	3.33%	2	60
9	The office staff was prompt, courteous, and helpful	66.67%	40	13.33%	8	11.67%	7	5.00%	3	3.33%	2	60

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	5.00	1.93	1.06	1.13	60
2	Paying my bill by credit card was easy to do	1.00	5.00	1.92	1.00	1.01	60
3	Paying my bill by check is easy to do	1.00	3.00	2.33	0.92	0.86	60
4	Paying my bill by cash is easy to do	1.00	3.00	2.42	0.88	0.78	60
5	Understanding my financial obligation was made clear	1.00	5.00	1.50	0.87	0.75	60

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	4.00	1.62	0.86	0.74	60
7	The office staff was prompt, courteous, and helpful	1.00	5.00	1.50	0.99	0.98	60

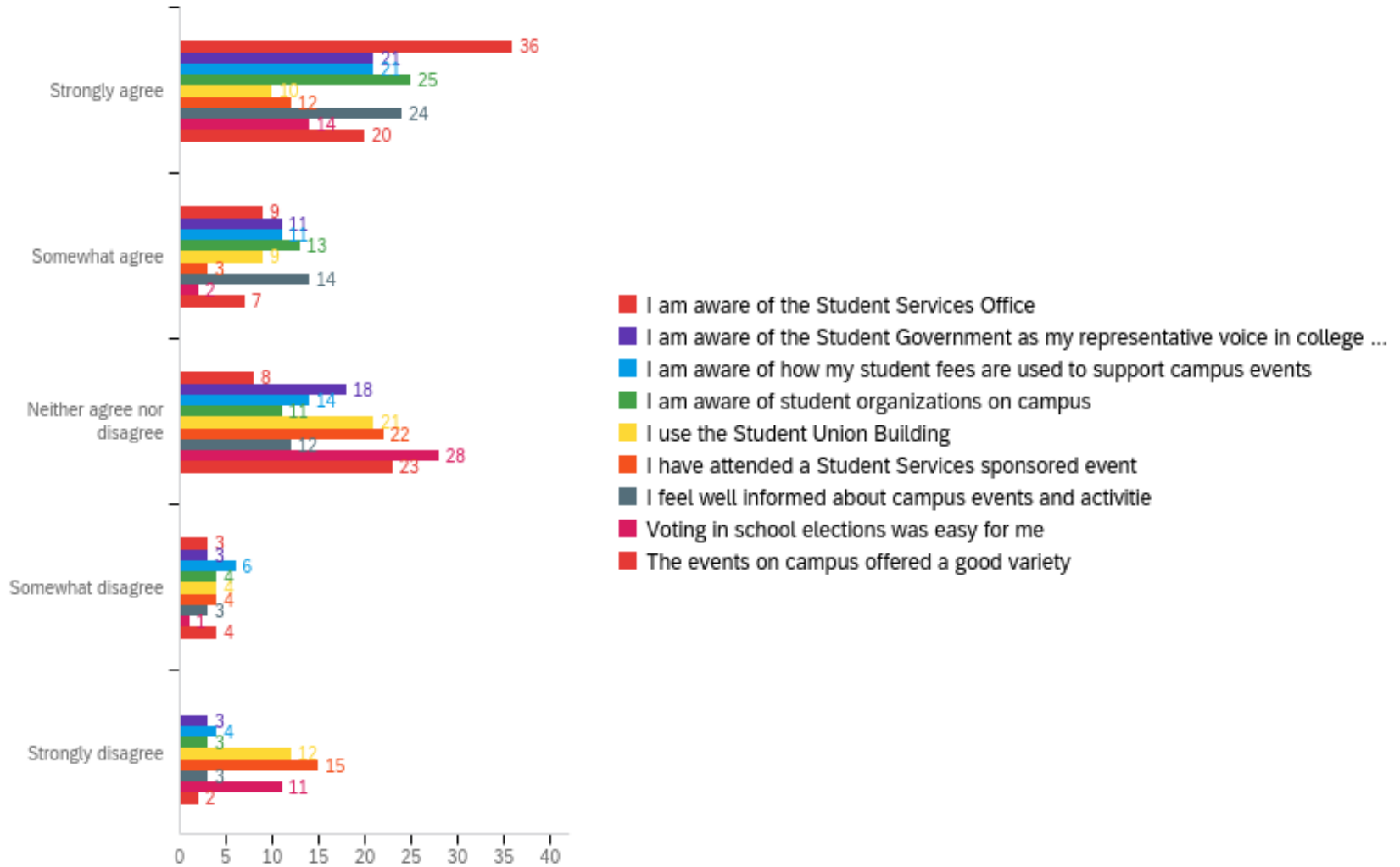
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	48.33%	29	18.33%	11	28.33%	17	1.67%	1	3.33%	2	60
2	Paying my bill by credit card was easy to do	50.00%	30	11.67%	7	36.67%	22	0.00%	0	1.67%	1	60
3	Paying my bill by check is easy to do	31.67%	19	3.33%	2	65.00%	39	0.00%	0	0.00%	0	60
4	Paying my bill by cash is easy to do	26.67%	16	5.00%	3	68.33%	41	0.00%	0	0.00%	0	60
5	Understanding my financial obligation was made clear	68.33%	41	18.33%	11	10.00%	6	1.67%	1	1.67%	1	60

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	If I have a problem with my bill, I can get help easily	60.00%	36	21.67%	13	15.00%	9	3.33%	2	0.00%	0	60
7	The office staff was prompt, courteous, and helpful	73.33%	44	13.33%	8	6.67%	4	3.33%	2	3.33%	2	60

Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	4.00	1.61	0.92	0.85	56
2	I am aware of the Student Government as my representative voice in college affairs	1.00	5.00	2.21	1.16	1.35	56
3	I am aware of how my student fees are used to support campus events	1.00	5.00	2.30	1.27	1.60	56

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	5.00	2.05	1.19	1.41	56
5	I use the Student Union Building	1.00	5.00	2.98	1.34	1.80	56
6	I have attended a Student Services sponsored event	1.00	5.00	3.13	1.43	2.04	56
7	I feel well informed about campus events and activities	1.00	5.00	2.05	1.16	1.34	56

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.88	1.35	1.82	56
9	The events on campus offered a good variety	1.00	5.00	2.30	1.13	1.28	56

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am aware of the Student Services Office	64.29%	36	16.07%	9	14.29%	8	5.36%	3	0.00%	0	56
2	I am aware of the Student Government as my representative voice in college affairs	37.50%	21	19.64%	11	32.14%	18	5.36%	3	5.36%	3	56
3	I am aware of how my student fees are used to support campus events	37.50%	21	19.64%	11	25.00%	14	10.71%	6	7.14%	4	56

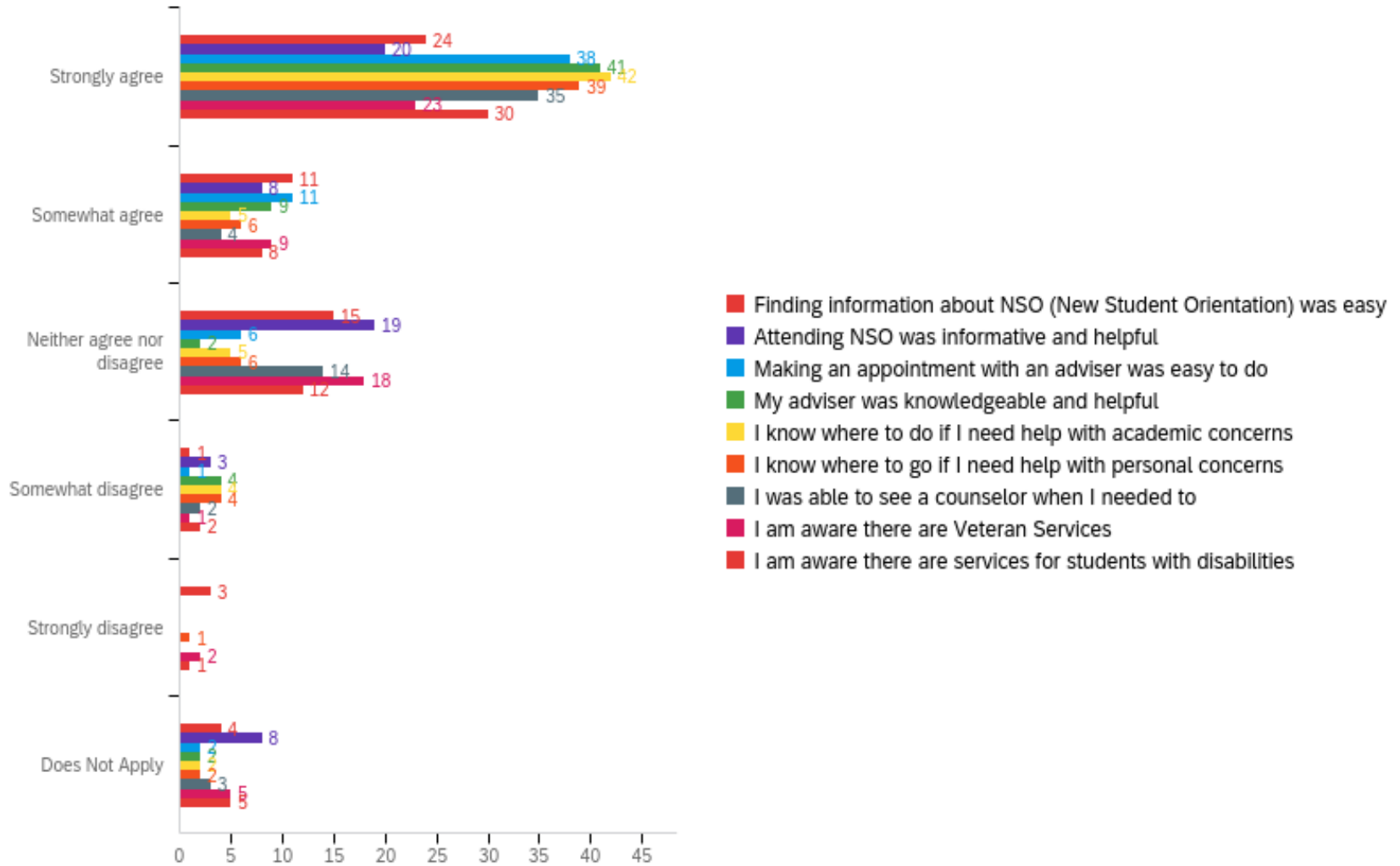
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	44.64%	25	23.21%	13	19.64%	11	7.14%	4	5.36%	3	56
5	I use the Student Union Building	17.86%	10	16.07%	9	37.50%	21	7.14%	4	21.43%	12	56
6	I have attended a Student Services sponsored event	21.43%	12	5.36%	3	39.29%	22	7.14%	4	26.79%	15	56
7	I feel well informed about campus events and activities	42.86%	24	25.00%	14	21.43%	12	5.36%	3	5.36%	3	56

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	25.00%	14	3.57%	2	50.00%	28	1.79%	1	19.64%	11	56
9	The events on campus offered a good variety	35.71%	20	12.50%	7	41.07%	23	7.14%	4	3.57%	2	56

Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	6.00	2.31	1.49	2.21	58
2	Attending NSO was informative and helpful	1.00	6.00	2.64	1.64	2.68	58
3	Making an appointment with an adviser was easy to do	1.00	6.00	1.62	1.11	1.24	58
4	My adviser was knowledgeable and helpful	1.00	6.00	1.60	1.19	1.41	58

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	6.00	1.64	1.23	1.51	58
6	I know where to go if I need help with personal concerns	1.00	6.00	1.76	1.30	1.70	58
7	I was able to see a counselor when I needed to	1.00	6.00	1.91	1.34	1.80	58
8	I am aware there are Veteran Services	1.00	6.00	2.40	1.52	2.31	58

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	6.00	2.16	1.54	2.37	58

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	41.38%	24	18.97%	11	25.86%	15	1.72%	1	5.17%	3	6.90%	4	58
2	Attending NSO was informative and helpful	34.48%	20	13.79%	8	32.76%	19	5.17%	3	0.00%	0	13.79%	8	58
3	Making an appointment with an adviser was easy to do	65.52%	38	18.97%	11	10.34%	6	1.72%	1	0.00%	0	3.45%	2	58
4	My adviser was knowledgeable and helpful	70.69%	41	15.52%	9	3.45%	2	6.90%	4	0.00%	0	3.45%	2	58

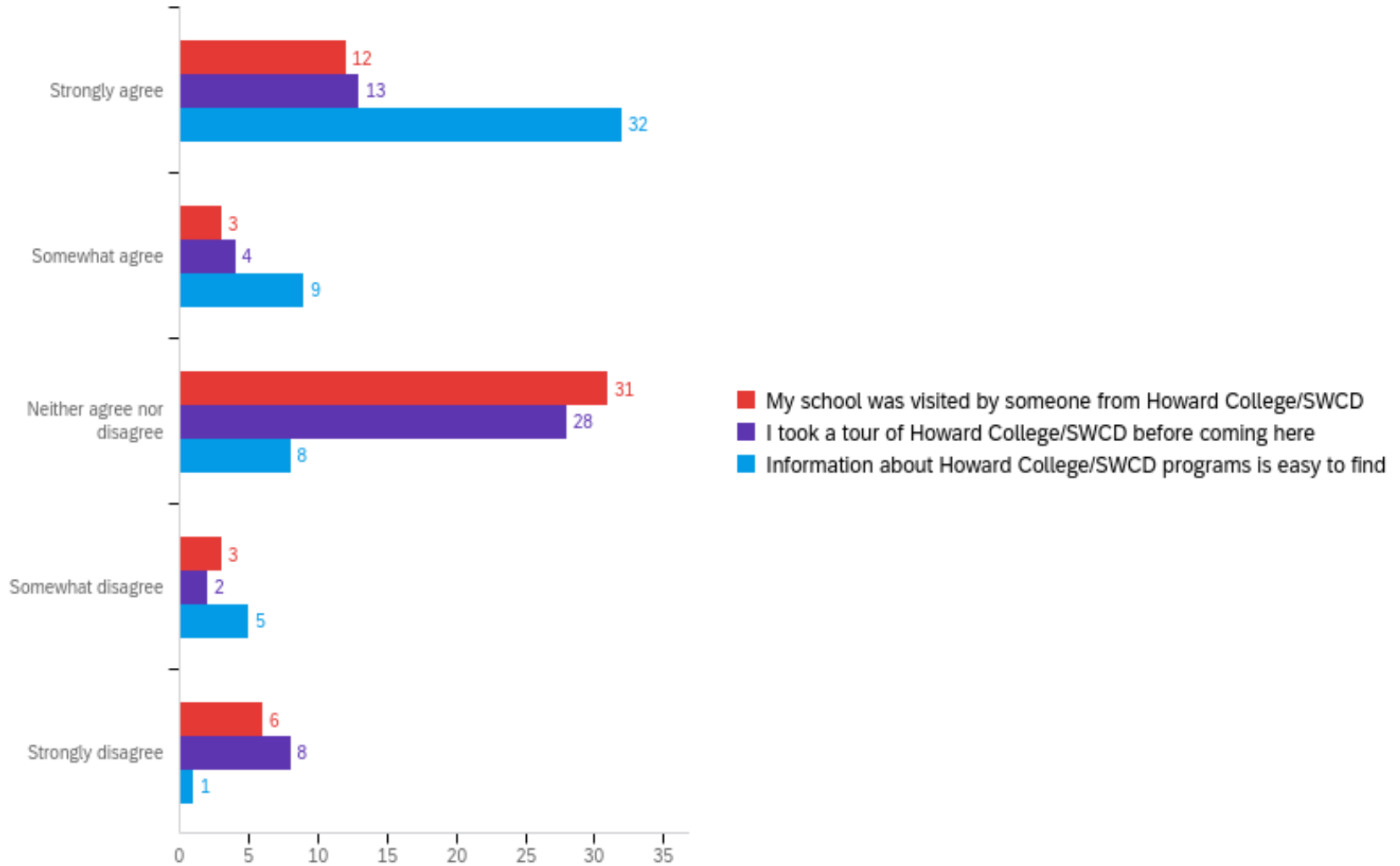
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	72.41%	42	8.62%	5	8.62%	5	6.90%	4	0.00%	0	3.45%	2	58
6	I know where to go if I need help with personal concerns	67.24%	39	10.34%	6	10.34%	6	6.90%	4	1.72%	1	3.45%	2	58
7	I was able to see a counselor when I needed to	60.34%	35	6.90%	4	24.14%	14	3.45%	2	0.00%	0	5.17%	3	58
8	I am aware there are Veteran Services	39.66%	23	15.52%	9	31.03%	18	1.72%	1	3.45%	2	8.62%	5	58

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	51.72%	30	13.79%	8	20.69%	12	3.45%	2	1.72%	1	8.62%	5	58

Q7 - Please select an answer that you feel accurately portrays your experience with...



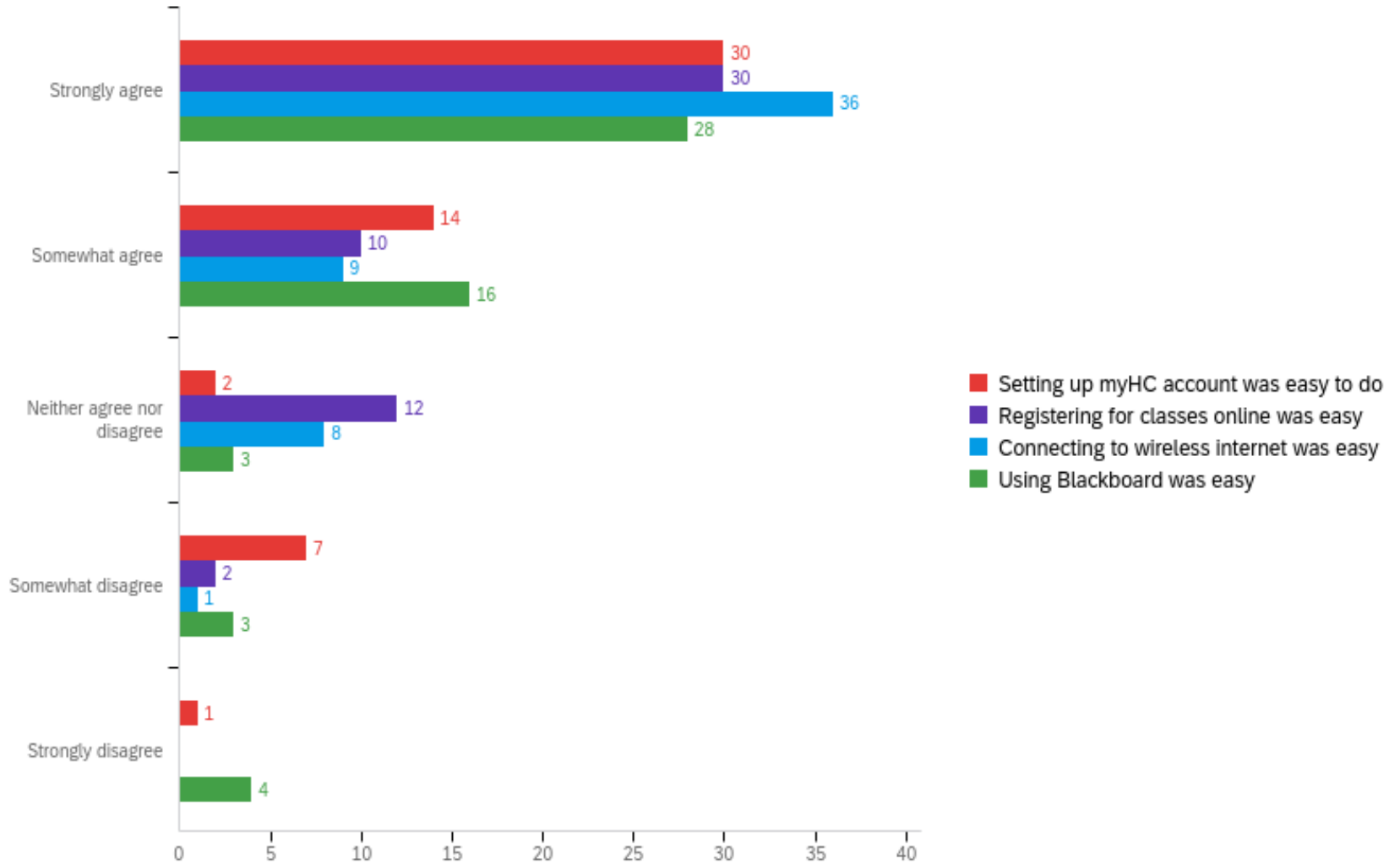
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCD	1.00	5.00	2.78	1.17	1.37	55
2	I took a tour of Howard College/SWCD before coming here	1.00	5.00	2.78	1.26	1.59	55
3	Information about Howard College/SWCD programs is easy to find	1.00	5.00	1.80	1.10	1.21	55

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWC D	21.82%	12	5.45%	3	56.36%	31	5.45%	3	10.91%	6	55
2	I took a tour of Howard College/SWC D before coming here	23.64%	13	7.27%	4	50.91%	28	3.64%	2	14.55%	8	55
3	Information about Howard College/SWC D programs is easy to find	58.18%	32	16.36%	9	14.55%	8	9.09%	5	1.82%	1	55

Q8 - Please select an answer that you feel accurately portrays your experience with...



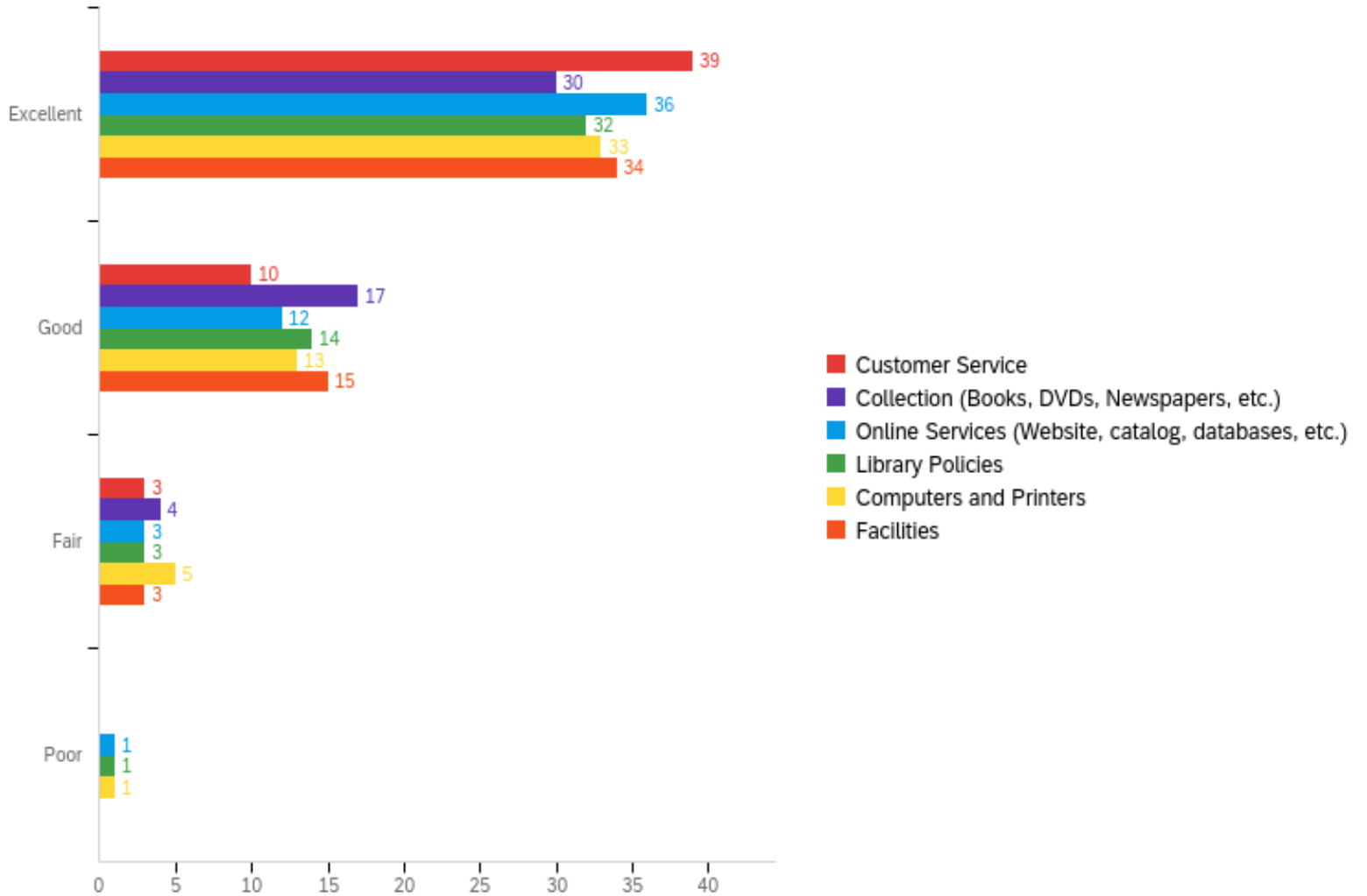
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	5.00	1.80	1.11	1.24	54
2	Registering for classes online was easy	1.00	4.00	1.74	0.93	0.86	54
3	Connecting to wireless internet was easy	1.00	4.00	1.52	0.81	0.66	54
4	Using Blackboard was easy	1.00	5.00	1.87	1.20	1.45	54

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	55.56%	30	25.93%	14	3.70%	2	12.96%	7	1.85%	1	54
2	Registering for classes online was easy	55.56%	30	18.52%	10	22.22%	12	3.70%	2	0.00%	0	54
3	Connecting to wireless internet was easy	66.67%	36	16.67%	9	14.81%	8	1.85%	1	0.00%	0	54
4	Using Blackboard was easy	51.85%	28	29.63%	16	5.56%	3	5.56%	3	7.41%	4	54

Q13 - Please rate each of the following library services



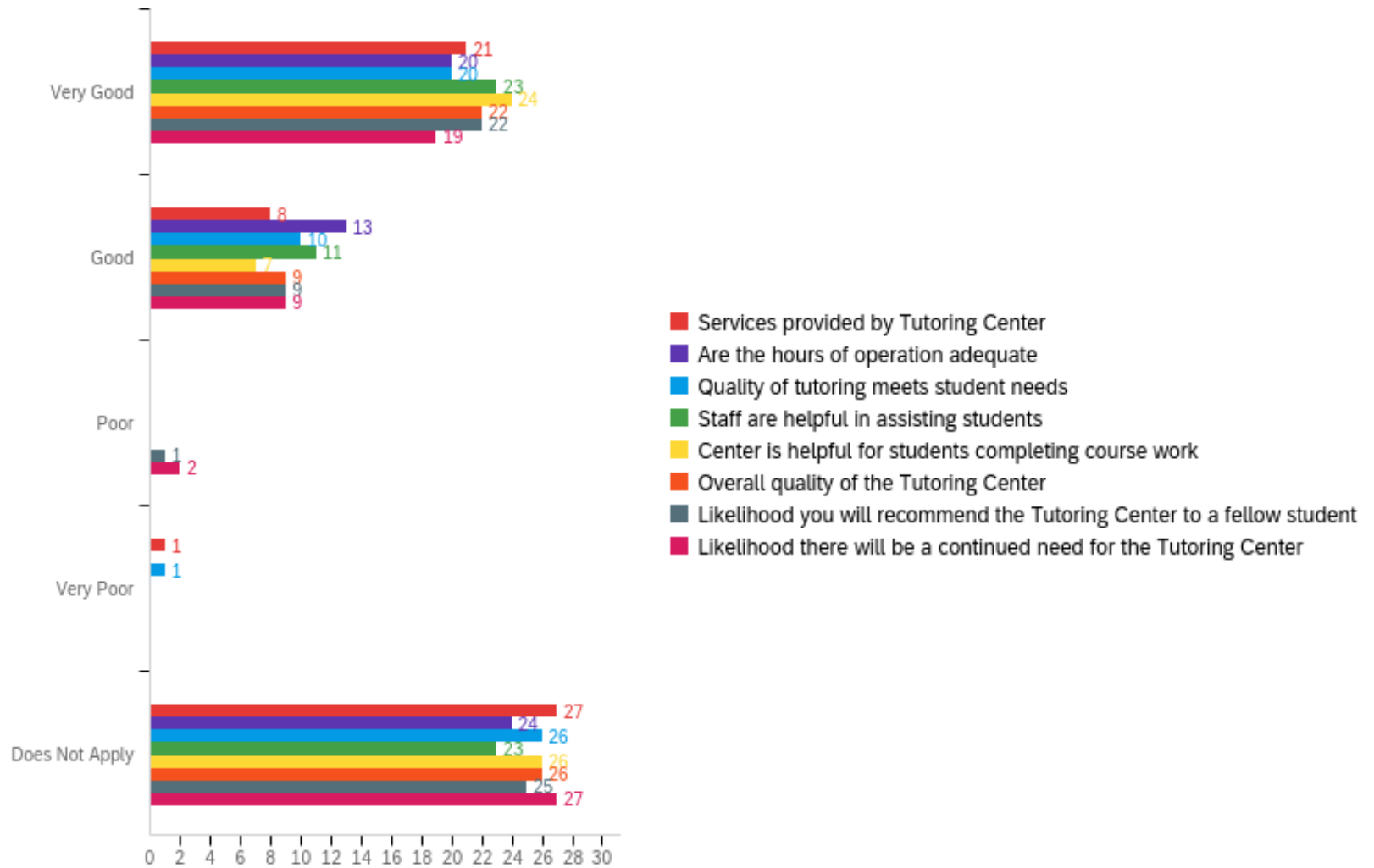
Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	3.00	1.31	0.57	0.33	52
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	3.00	1.49	0.64	0.41	51
3	Online Services (Website, catalog, databases, etc.)	1.00	4.00	1.40	0.69	0.47	52
4	Library Policies	1.00	4.00	1.46	0.70	0.49	50
5	Computers and Printers	1.00	4.00	1.50	0.75	0.56	52
6	Facilities	1.00	3.00	1.40	0.60	0.36	52

Q13 - Please rate each of the following library services

#	Question	Excellent		Good		Fair		Poor		Total
1	Customer Service	75.00%	39	19.23%	10	5.77%	3	0.00%	0	52
2	Collection (Books, DVDs, Newspapers, etc.)	58.82%	30	33.33%	17	7.84%	4	0.00%	0	51
3	Online Services (Website, catalog, databases, etc.)	69.23%	36	23.08%	12	5.77%	3	1.92%	1	52
4	Library Policies	64.00%	32	28.00%	14	6.00%	3	2.00%	1	50
5	Computers and Printers	63.46%	33	25.00%	13	9.62%	5	1.92%	1	52
6	Facilities	65.38%	34	28.85%	15	5.77%	3	0.00%	0	52

Q14 - Please rate your experience/opinion concerning the Tutoring Center.



Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	3.09	1.88	3.52	57
2	Are the hours of operation adequate	1.00	5.00	2.91	1.82	3.31	57
3	Quality of tutoring meets student needs	1.00	5.00	3.05	1.85	3.42	57
4	Staff are helpful in assisting students	1.00	5.00	2.81	1.84	3.38	57
5	Center is helpful for students completing course work	1.00	5.00	2.95	1.90	3.63	57

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	2.98	1.88	3.53	57
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.95	1.86	3.45	57
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	3.12	1.84	3.37	57

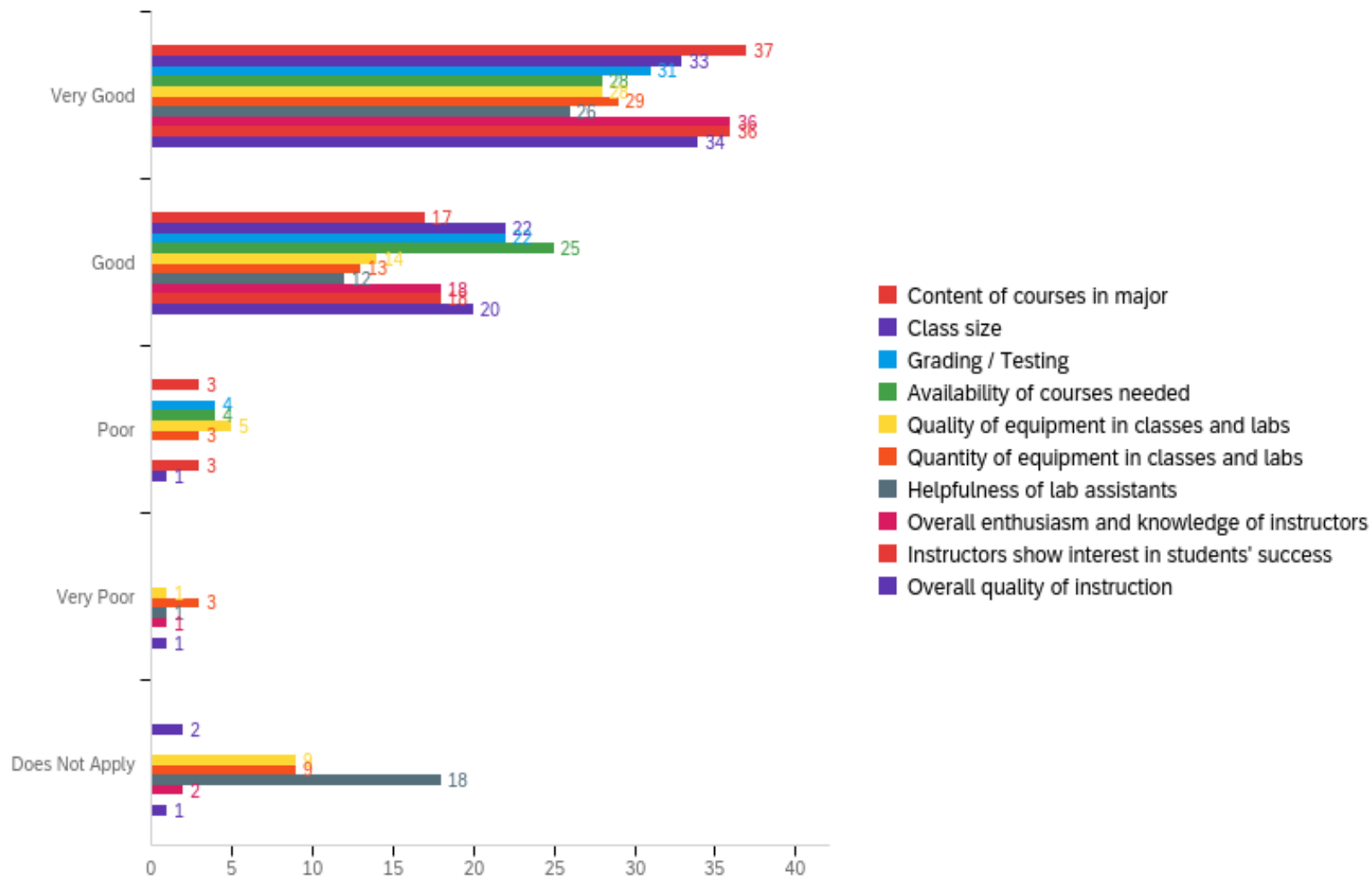
Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Services provided by Tutoring Center	36.84%	21	14.04%	8	0.00%	0	1.75%	1	47.37%	27	57
2	Are the hours of operation adequate	35.09%	20	22.81%	13	0.00%	0	0.00%	0	42.11%	24	57
3	Quality of tutoring meets student needs	35.09%	20	17.54%	10	0.00%	0	1.75%	1	45.61%	26	57
4	Staff are helpful in assisting students	40.35%	23	19.30%	11	0.00%	0	0.00%	0	40.35%	23	57
5	Center is helpful for students completing course work	42.11%	24	12.28%	7	0.00%	0	0.00%	0	45.61%	26	57

Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
6	Overall quality of the Tutoring Center	38.60%	22	15.79%	9	0.00%	0	0.00%	0	45.61%	26	57
7	Likelihood you will recommend the Tutoring Center to a fellow student	38.60%	22	15.79%	9	1.75%	1	0.00%	0	43.86%	25	57
8	Likelihood there will be a continued need for the Tutoring Center	33.33%	19	15.79%	9	3.51%	2	0.00%	0	47.37%	27	57

Q18 - How would you evaluate your courses at Howard College / SWCD?



Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	3.00	1.40	0.59	0.35	57
2	Class size	1.00	5.00	1.53	0.82	0.67	57
3	Grading / Testing	1.00	3.00	1.53	0.62	0.39	57
4	Availability of courses needed	1.00	3.00	1.58	0.62	0.38	57
5	Quality of equipment in classes and labs	1.00	5.00	2.11	1.43	2.06	57
6	Quantity of equipment in classes and labs	1.00	5.00	2.12	1.48	2.18	57

Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	2.53	1.76	3.09	57
8	Overall enthusiasm and knowledge of instructors	1.00	5.00	1.51	0.88	0.78	57
9	Instructors show interest in students' success	1.00	3.00	1.42	0.59	0.35	57
10	Overall quality of instruction	1.00	5.00	1.51	0.78	0.60	57

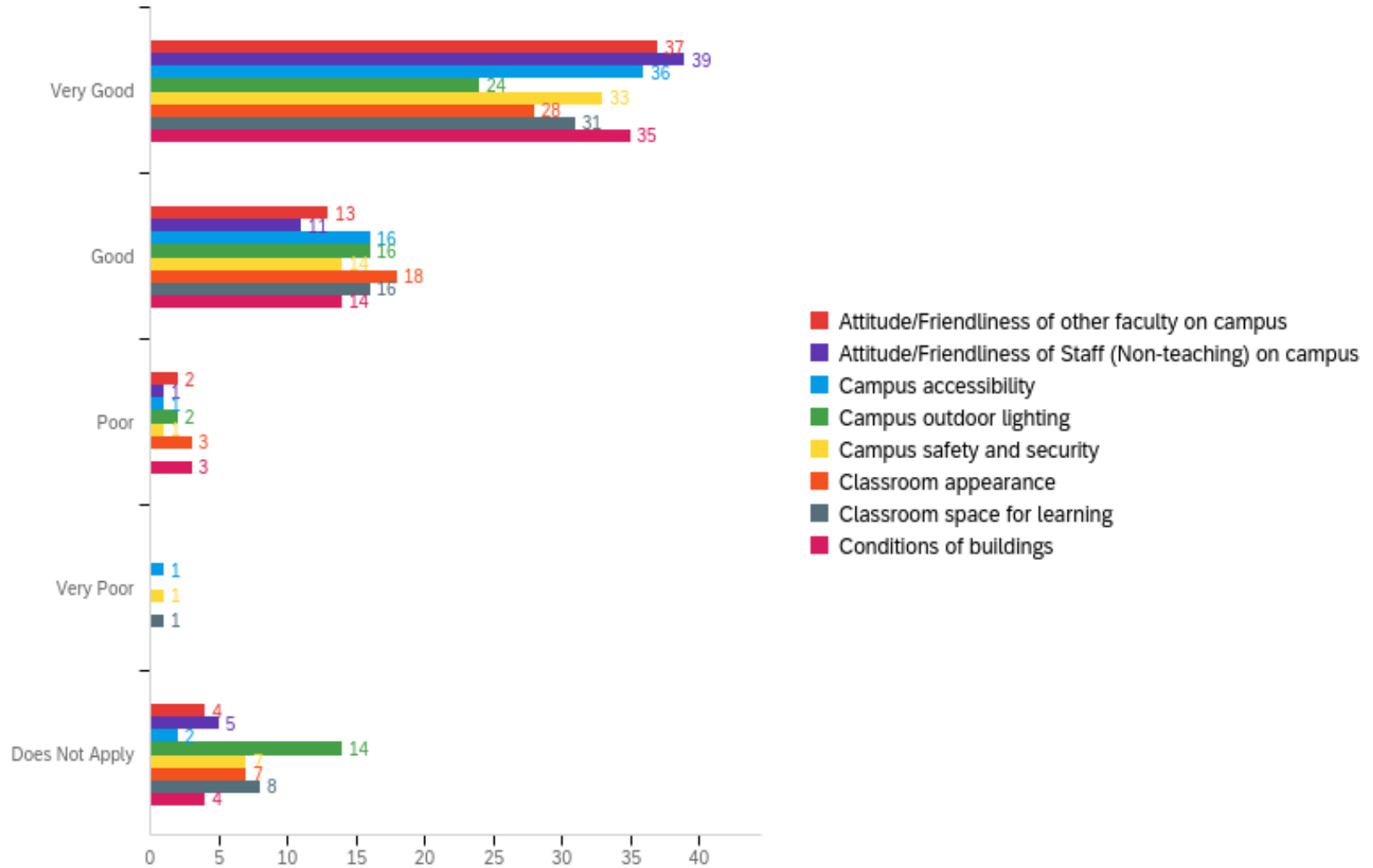
Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Content of courses in major	64.91%	37	29.82%	17	5.26%	3	0.00%	0	0.00%	0	57
2	Class size	57.89%	33	38.60%	22	0.00%	0	0.00%	0	3.51%	2	57
3	Grading / Testing	54.39%	31	38.60%	22	7.02%	4	0.00%	0	0.00%	0	57
4	Availability of courses needed	49.12%	28	43.86%	25	7.02%	4	0.00%	0	0.00%	0	57
5	Quality of equipment in classes and labs	49.12%	28	24.56%	14	8.77%	5	1.75%	1	15.79%	9	57
6	Quantity of equipment in classes and labs	50.88%	29	22.81%	13	5.26%	3	5.26%	3	15.79%	9	57

Q18 - How would you evaluate your courses at Howard College / SWCD?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
7	Helpfulness of lab assistants	45.61% 26	21.05% 12	0.00% 0	1.75% 1	31.58% 18	57
8	Overall enthusiasm and knowledge of instructors	63.16% 36	31.58% 18	0.00% 0	1.75% 1	3.51% 2	57
9	Instructors show interest in students' success	63.16% 36	31.58% 18	5.26% 3	0.00% 0	0.00% 0	57
10	Overall quality of instruction	59.65% 34	35.09% 20	1.75% 1	1.75% 1	1.75% 1	57

Q20 - Please evaluate the following items relating to the campus



Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	5.00	1.59	1.08	1.17	56
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	5.00	1.59	1.16	1.35	56
3	Campus accessibility	1.00	5.00	1.52	0.91	0.82	56
4	Campus outdoor lighting	1.00	5.00	2.36	1.61	2.59	56
5	Campus safety and security	1.00	5.00	1.84	1.33	1.78	56

Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	5.00	1.93	1.29	1.67	56
7	Classroom space for learning	1.00	5.00	1.91	1.38	1.90	56
8	Conditions of buildings	1.00	5.00	1.64	1.09	1.19	56

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good		Good		Poor		Very Poor		Does Not Apply		Total
1	Attitude/Friendliness of other faculty on campus	66.07%	37	23.21%	13	3.57%	2	0.00%	0	7.14%	4	56
2	Attitude/Friendliness of Staff (Non-teaching) on campus	69.64%	39	19.64%	11	1.79%	1	0.00%	0	8.93%	5	56
3	Campus accessibility	64.29%	36	28.57%	16	1.79%	1	1.79%	1	3.57%	2	56
4	Campus outdoor lighting	42.86%	24	28.57%	16	3.57%	2	0.00%	0	25.00%	14	56
5	Campus safety and security	58.93%	33	25.00%	14	1.79%	1	1.79%	1	12.50%	7	56

Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Classroom appearance	50.00%	28	32.14%	18	5.36%	3	0.00%	0	12.50%	7	56
7	Classroom space for learning	55.36%	31	28.57%	16	0.00%	0	1.79%	1	14.29%	8	56
8	Conditions of buildings	62.50%	35	25.00%	14	5.36%	3	0.00%	0	7.14%	4	56