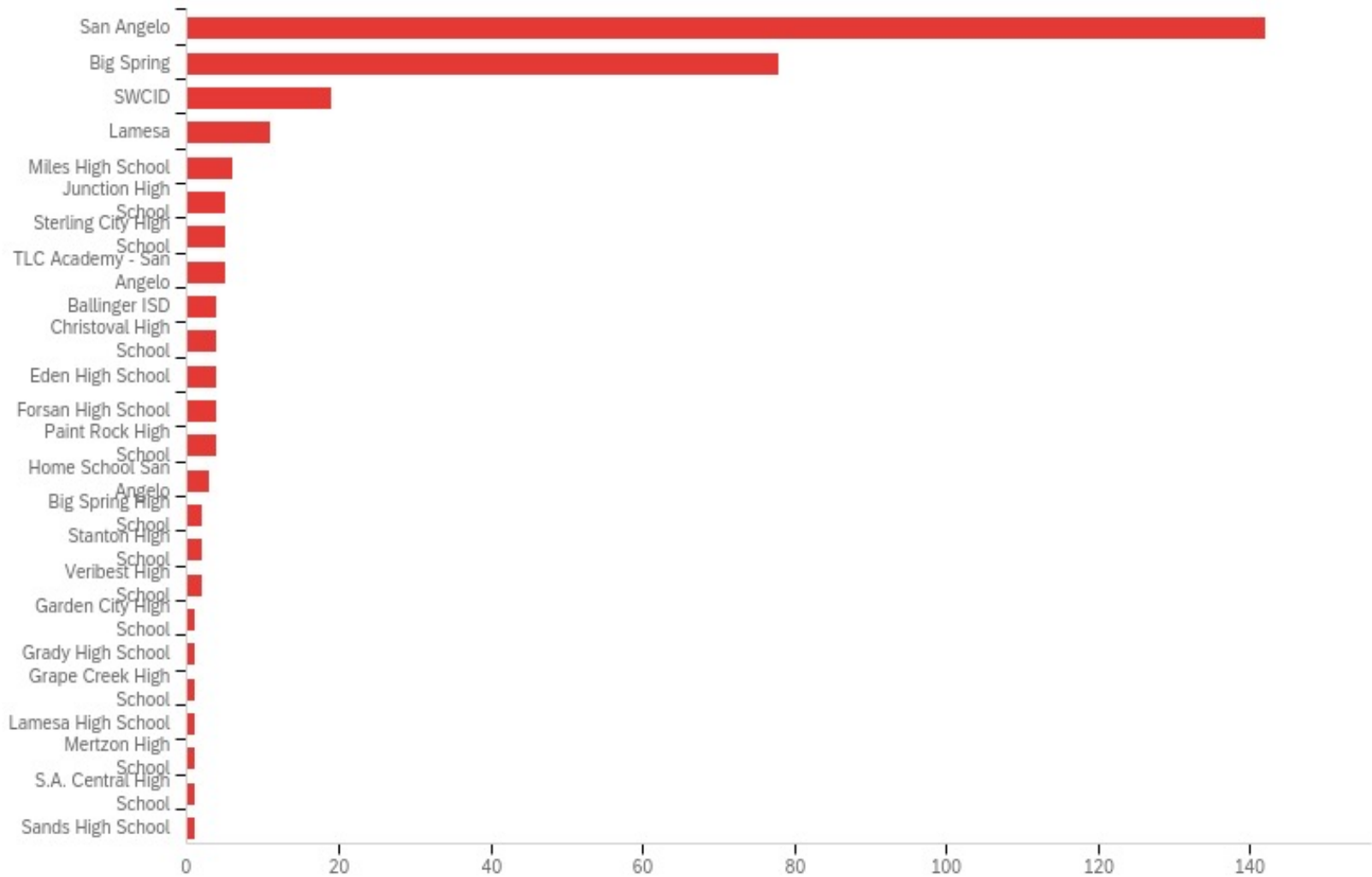


# Student Satisfaction Survey – Fall 2020

District

# HC



# HC

#	Answer	%	Count
1	San Angelo	46.25%	142
2	Big Spring	25.41%	78
3	SWCID	6.19%	19
4	Lamesa	3.58%	11
5	Miles High School	1.95%	6
6	Junction High School	1.63%	5
7	Sterling City High School	1.63%	5
8	TLC Academy - San Angelo	1.63%	5
9	Ballinger ISD	1.30%	4
10	Christoval High School	1.30%	4

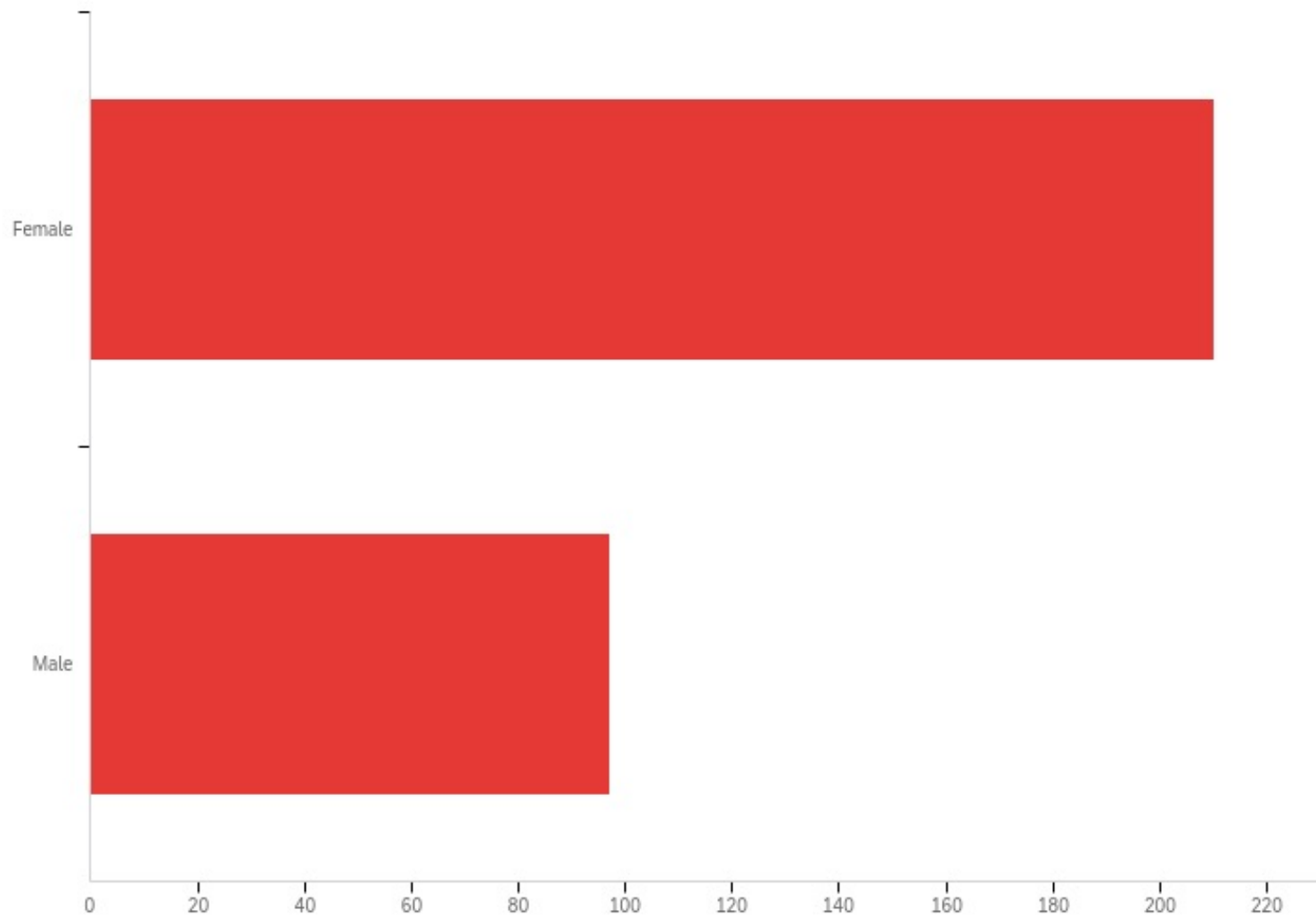
# HC

#	Answer	%	Count
11	Eden High School	1.30%	4
12	Forsan High School	1.30%	4
13	Paint Rock High School	1.30%	4
14	Home School San Angelo	0.98%	3
15	Big Spring High School	0.65%	2
16	Stanton High School	0.65%	2
17	Veribest High School	0.65%	2
18	Garden City High School	0.33%	1

# HC

#	Answer	%	Count
19	Grady High School	0.33%	1
20	Grape Creek High School	0.33%	1
21	Lamesa High School	0.33%	1
22	Mertzon High School	0.33%	1
23	S.A. Central High School	0.33%	1
24	Sands High School	0.33%	1
	Total	100%	307

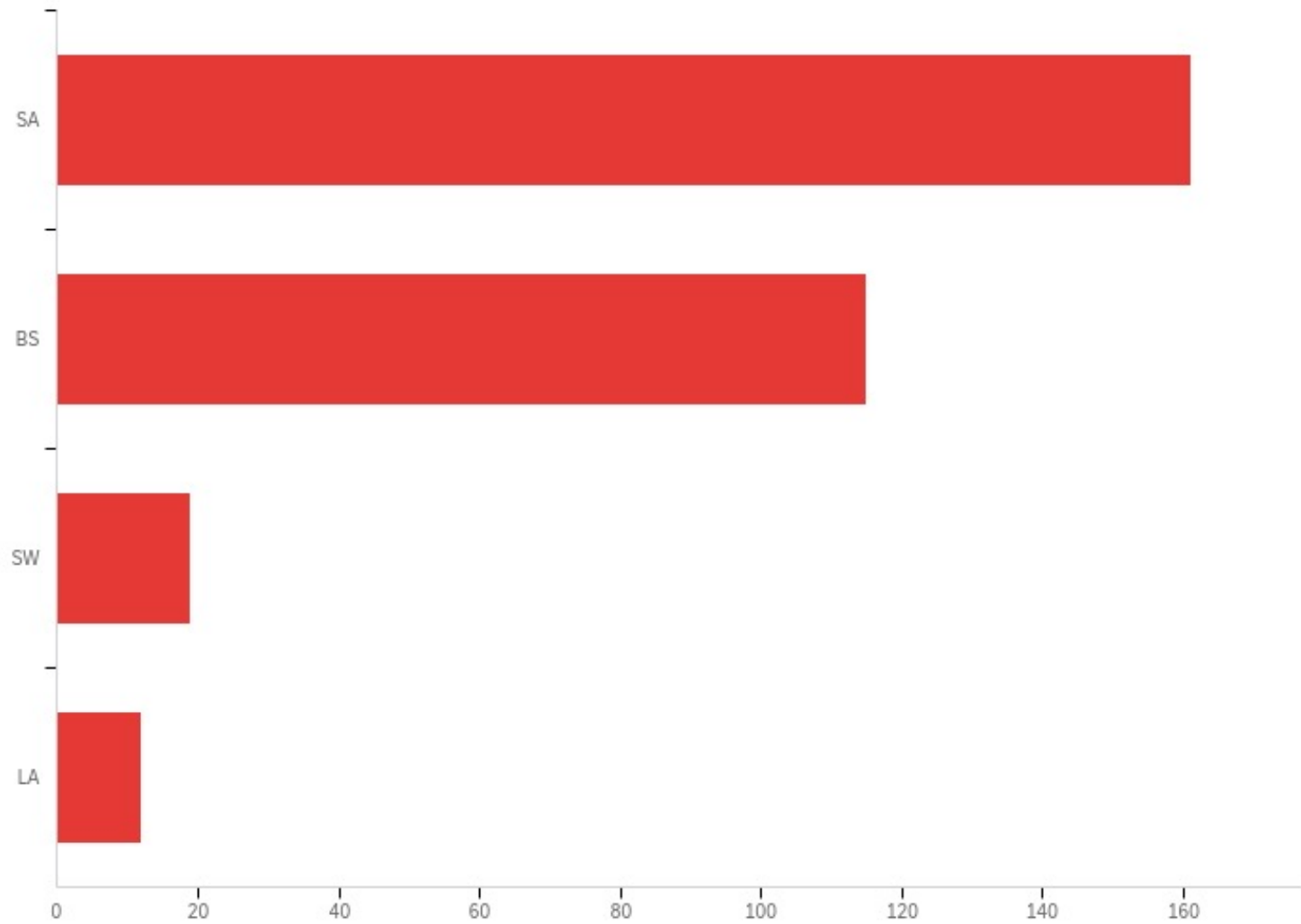
# Sex



# Sex

#	Answer	%	Count
1	Female	68.40%	210
2	Male	31.60%	97
	Total	100%	307

# CampusGroup

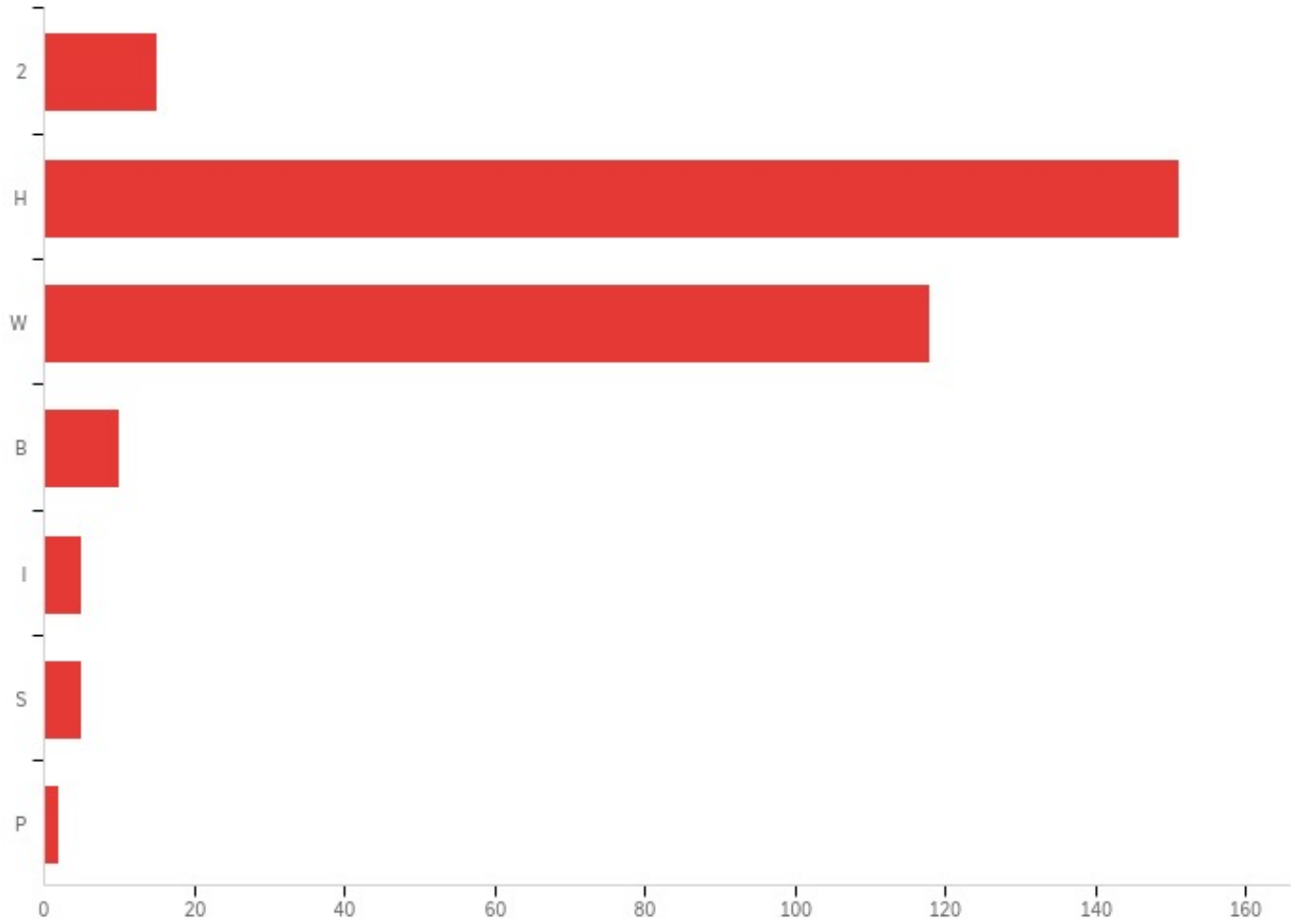




# CampusGroup

#	Answer	%	Count
1	SA	52.44%	161
2	BS	37.46%	115
3	SW	6.19%	19
4	LA	3.91%	12
	Total	100%	307

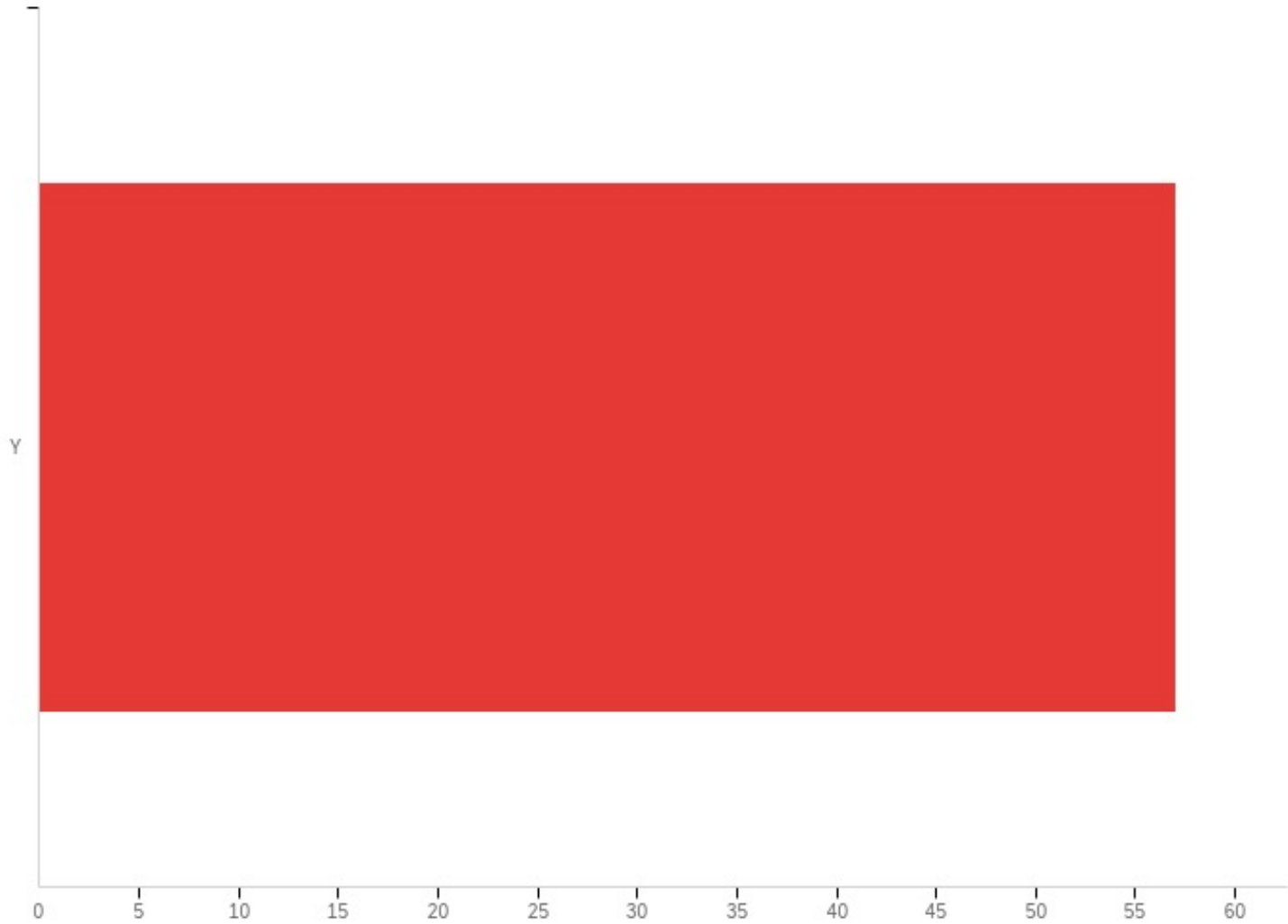
# WorkEth



# WorkEth

#	Answer	%	Count
1	2	4.90%	15
2	H	49.35%	151
3	W	38.56%	118
4	B	3.27%	10
5	I	1.63%	5
6	S	1.63%	5
7	P	0.65%	2
	Total	100%	306

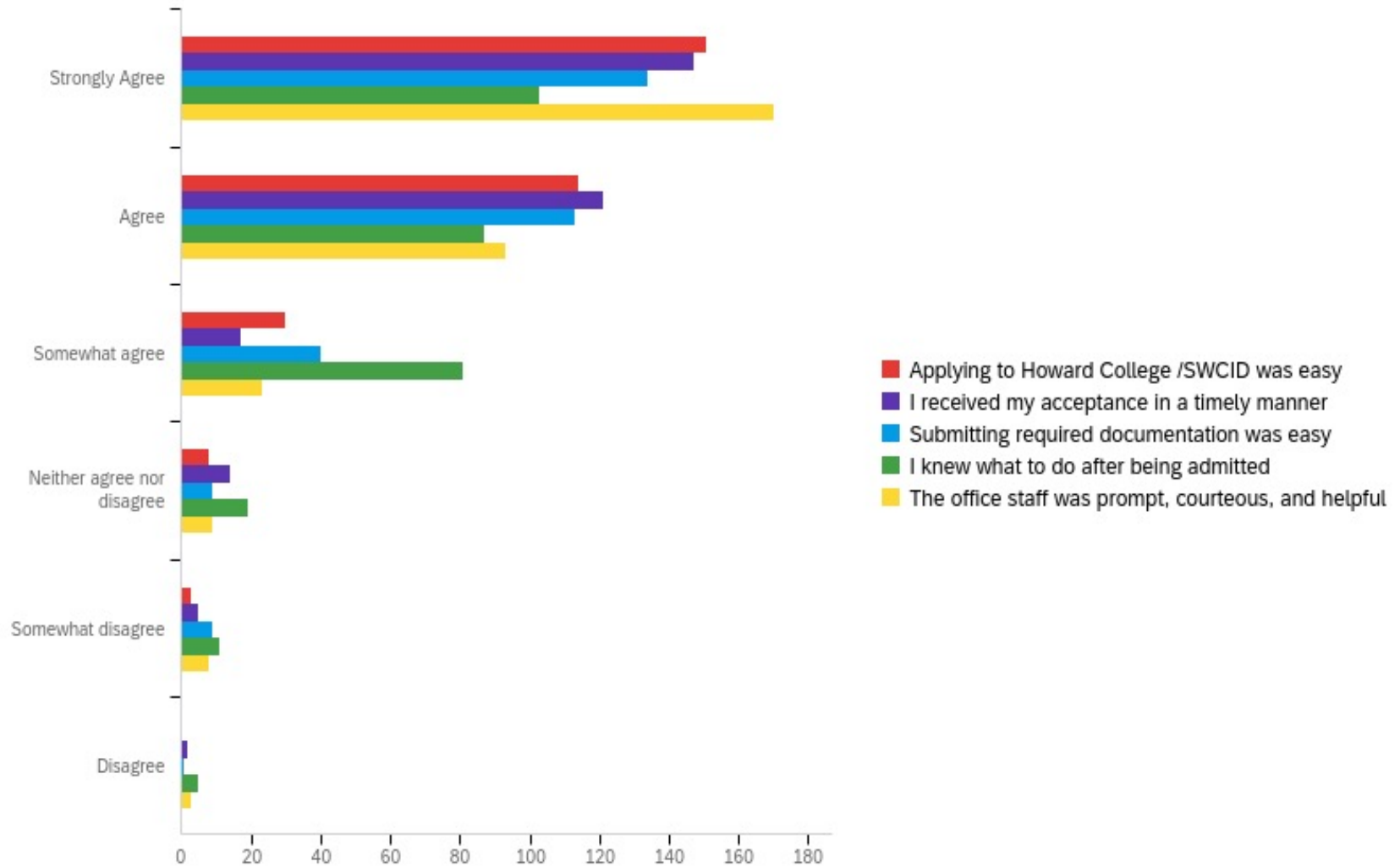
# DualCredit



# DualCredit

#	Answer	%	Count
1	Y	100.00%	57
	Total	100%	57

Q1 - Please select an answer that you feel accurately portrays your experience with...



Q1 - Please select an answer that you feel accurately portrays your experience with...

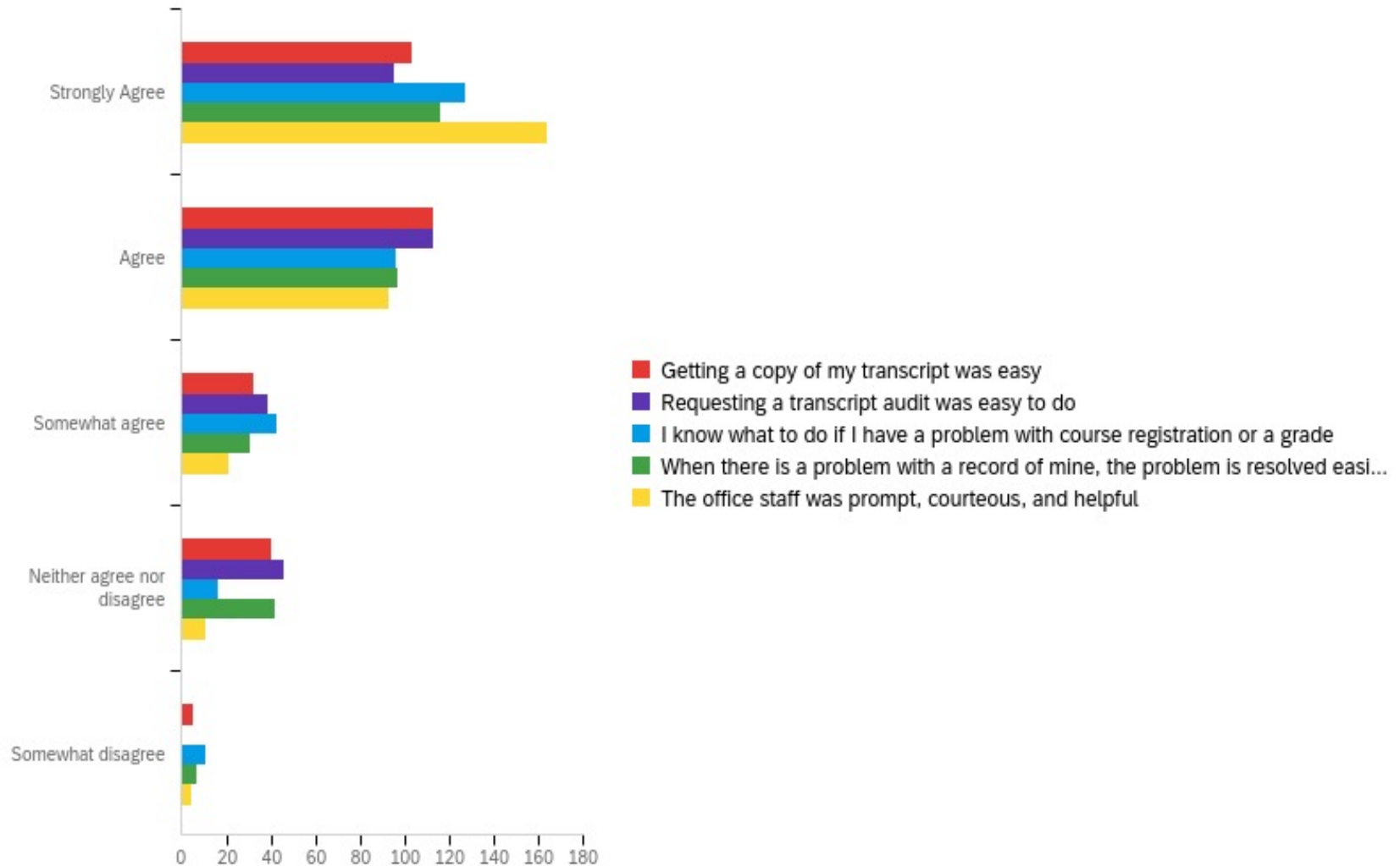
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying to Howard College /SWCID was easy	1.00	5.00	1.69	0.83	0.69	306
2	I received my acceptance in a timely manner	1.00	6.00	1.74	0.95	0.90	306
3	Submitting required documentation was easy	1.00	6.00	1.85	0.99	0.98	306
4	I knew what to do after being admitted	1.00	6.00	2.23	1.18	1.38	306
5	The office staff was prompt, courteous, and helpful	1.00	6.00	1.70	1.02	1.05	306

## Q1 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Disagree		Total
1	Applying to Howard College /SWCID was easy	49.35%	151	37.25%	114	9.80%	30	2.61%	8	0.98%	3	0.00%	0	306
2	I received my acceptance in a timely manner	48.04%	147	39.54%	121	5.56%	17	4.58%	14	1.63%	5	0.65%	2	306
3	Submitting required documentation was easy	43.79%	134	36.93%	113	13.07%	40	2.94%	9	2.94%	9	0.33%	1	306
4	I knew what to do after being admitted	33.66%	103	28.43%	87	26.47%	81	6.21%	19	3.59%	11	1.63%	5	306
5	The office staff was prompt, courteous, and helpful	55.56%	170	30.39%	93	7.52%	23	2.94%	9	2.61%	8	0.98%	3	306



### Q3 - Please select an answer that you feel accurately portrays your experience with...



Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Getting a copy of my transcript was easy	1.00	5.00	2.08	1.07	1.15	293
2	Requesting a transcript audit was easy to do	1.00	4.00	2.12	1.03	1.07	293
3	I know what to do if I have a problem with course registration or a grade	1.00	5.00	1.94	1.06	1.13	293
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	1.00	5.00	2.07	1.13	1.29	293

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	The office staff was prompt, courteous, and helpful	1.00	5.00	1.63	0.88	0.77	293

### Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
1	Getting a copy of my transcript was easy	35.15%	103	38.57%	113	10.92%	32	13.65%	40	1.71%	5	293
2	Requesting a transcript audit was easy to do	32.42%	95	38.57%	113	13.31%	39	15.70%	46	0.00%	0	293
3	I know what to do if I have a problem with course registration or a grade	43.34%	127	32.76%	96	14.68%	43	5.46%	16	3.75%	11	293
4	When there is a problem with a record of mine, the problem is resolved easily and quickly	39.59%	116	33.11%	97	10.58%	31	14.33%	42	2.39%	7	293

Q3 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly Agree		Agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Total
5	The office staff was prompt, courteous, and helpful	55.97%	164	31.74%	93	7.17%	21	3.75%	11	1.37%	4	293



Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Applying for Financial Aid was easy	1.00	5.00	2.00	1.02	1.05	285
2	Once I filled out my FAFSA I knew what to do	1.00	5.00	2.10	1.04	1.07	285
3	I received my award in a timely manner	1.00	5.00	2.12	1.07	1.14	285
4	If I was not eligible for aid I received an explanation	1.00	5.00	2.28	1.05	1.11	285
5	Paying for college (process) was easy	1.00	5.00	1.98	1.04	1.09	285

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Finding information about Financial Aid was easy	1.00	5.00	2.04	1.09	1.19	285
7	If I have a problem with Financial Aid I can get help easily	1.00	5.00	1.91	1.07	1.14	285
8	Applying for a scholarship was easy	1.00	5.00	2.26	1.05	1.10	285
9	The office staff was prompt, courteous, and helpful	1.00	5.00	1.65	0.93	0.87	285



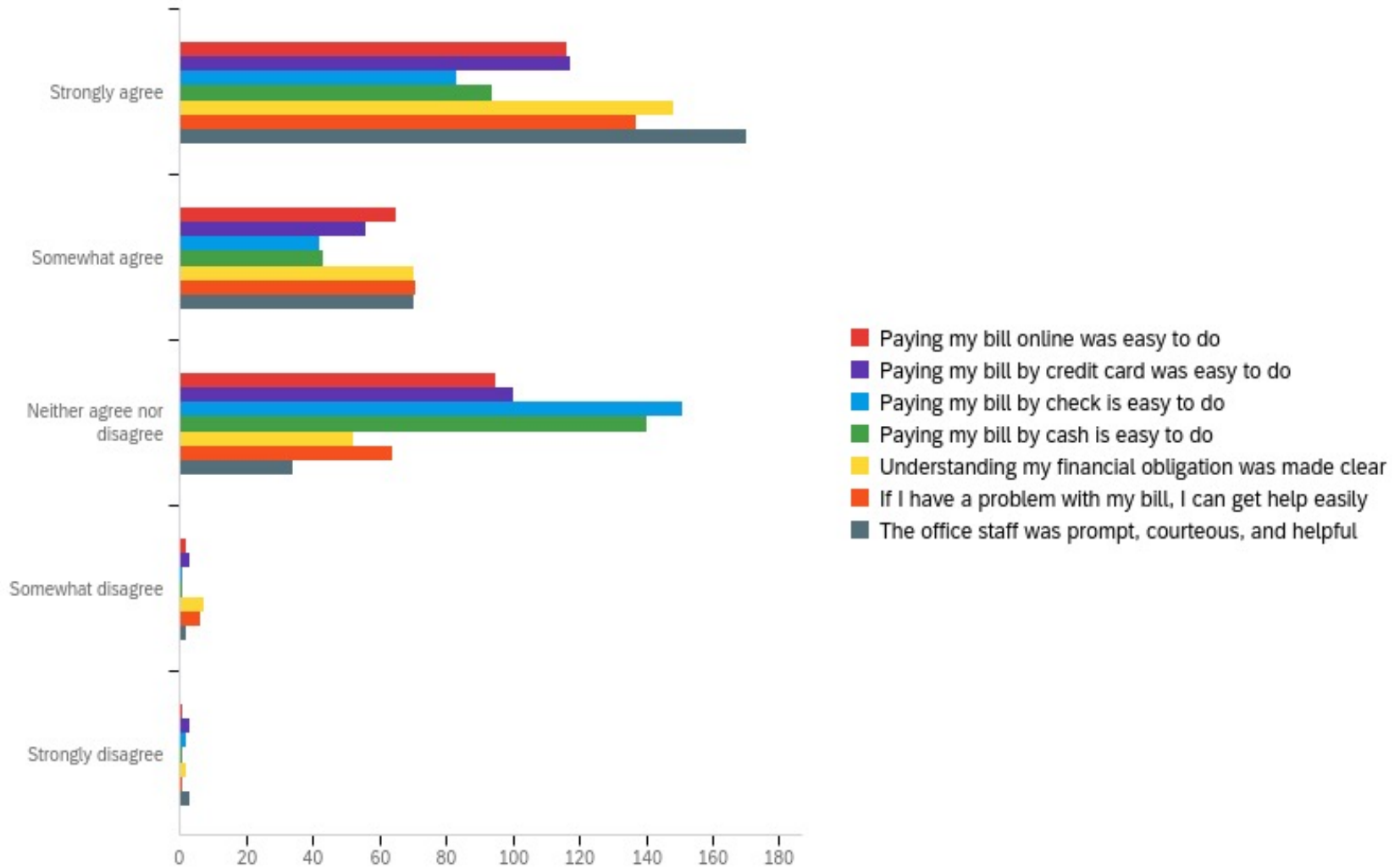
Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Applying for Financial Aid was easy	39.65%	113	30.18%	86	23.16%	66	4.21%	12	2.81%	8	285
2	Once I filled out my FAFSA I knew what to do	35.09%	100	30.88%	88	25.61%	73	5.61%	16	2.81%	8	285
3	I received my award in a timely manner	36.49%	104	27.37%	78	27.72%	79	4.91%	14	3.51%	10	285
4	If I was not eligible for aid I received an explanation	31.58%	90	18.60%	53	43.16%	123	3.16%	9	3.51%	10	285
5	Paying for college (process) was easy	41.05%	117	30.88%	88	20.00%	57	4.91%	14	3.16%	9	285

Q5 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
6	Finding information about Financial Aid was easy	41.05%	117	27.02%	77	21.75%	62	7.02%	20	3.16%	9	285
7	If I have a problem with Financial Aid I can get help easily	48.07%	137	23.51%	67	21.40%	61	3.51%	10	3.51%	10	285
8	Applying for a scholarship was easy	31.23%	89	22.81%	65	37.54%	107	5.61%	16	2.81%	8	285
9	The office staff was prompt, courteous, and helpful	57.54%	164	27.37%	78	10.88%	31	1.40%	4	2.81%	8	285

# Q6 - Please select an answer that you feel accurately portrays your experience with...



Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Paying my bill online was easy to do	1.00	5.00	1.95	0.90	0.81	279
2	Paying my bill by credit card was easy to do	1.00	5.00	1.99	0.96	0.92	279
3	Paying my bill by check is easy to do	1.00	5.00	2.27	0.92	0.84	279
4	Paying my bill by cash is easy to do	1.00	5.00	2.18	0.92	0.85	279
5	Understanding my financial obligation was made clear	1.00	5.00	1.73	0.90	0.81	279

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	If I have a problem with my bill, I can get help easily	1.00	5.00	1.79	0.89	0.80	279
7	The office staff was prompt, courteous, and helpful	1.00	5.00	1.56	0.81	0.66	279

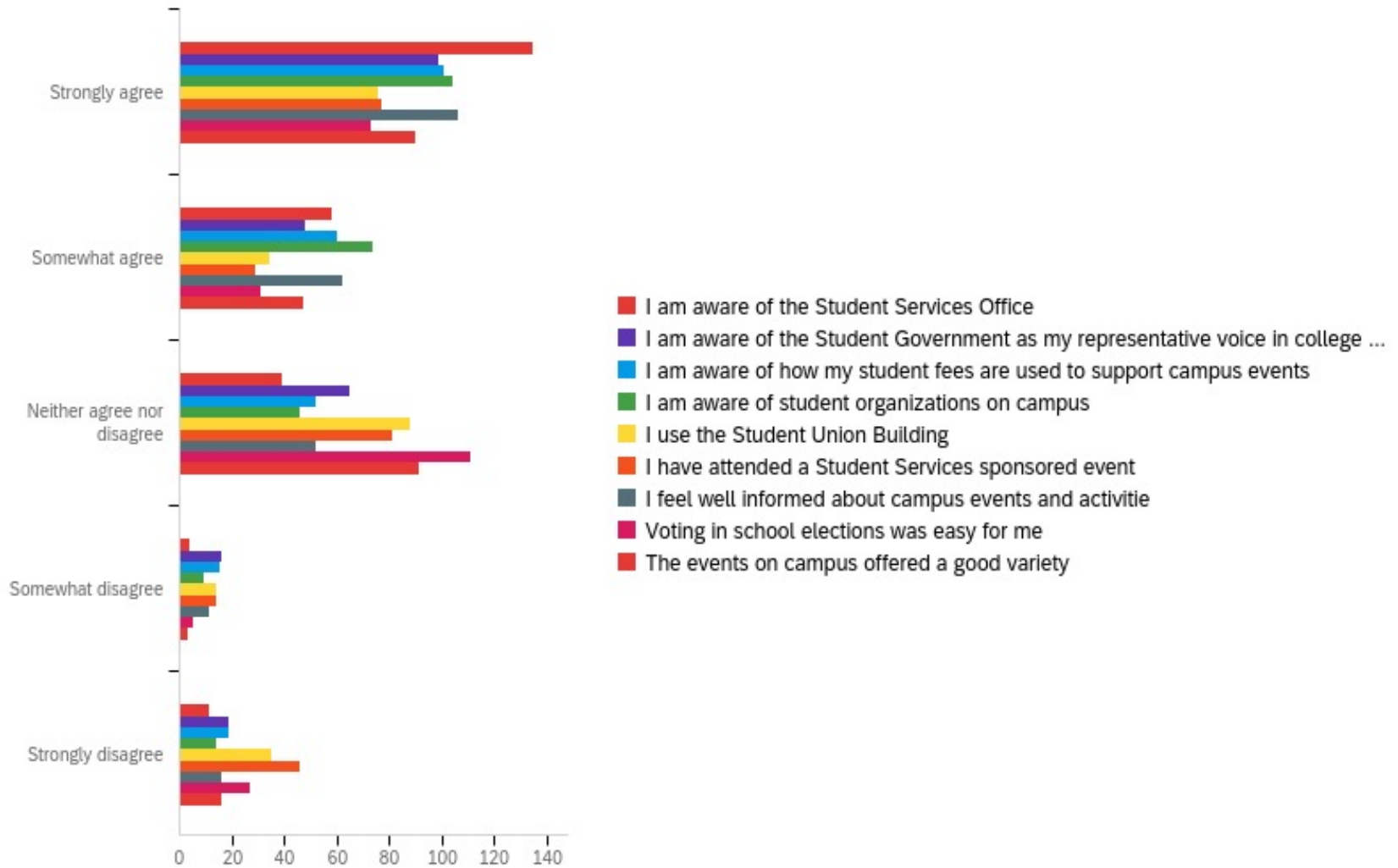
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Paying my bill online was easy to do	41.58%	116	23.30%	65	34.05%	95	0.72%	2	0.36%	1	279
2	Paying my bill by credit card was easy to do	41.94%	117	20.07%	56	35.84%	100	1.08%	3	1.08%	3	279
3	Paying my bill by check is easy to do	29.75%	83	15.05%	42	54.12%	151	0.36%	1	0.72%	2	279
4	Paying my bill by cash is easy to do	33.69%	94	15.41%	43	50.18%	140	0.36%	1	0.36%	1	279
5	Understanding my financial obligation was made clear	53.05%	148	25.09%	70	18.64%	52	2.51%	7	0.72%	2	279

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Total
6	If I have a problem with my bill, I can get help easily	49.10% 137	25.45% 71	22.94% 64	2.15% 6	0.36% 1	279
7	The office staff was prompt, courteous, and helpful	60.93% 170	25.09% 70	12.19% 34	0.72% 2	1.08% 3	279

# Q6 - Please select an answer that you feel accurately portrays your experience with...





Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	I am aware of the Student Services Office	1.00	5.00	1.78	1.06	1.12	247
2	I am aware of the Student Government as my representative voice in college affairs	1.00	5.00	2.22	1.25	1.57	247
3	I am aware of how my student fees are used to support campus events	1.00	5.00	2.15	1.24	1.53	247

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
4	I am aware of student organizations on campus	1.00	5.00	2.01	1.12	1.26	247
5	I use the Student Union Building	1.00	5.00	2.59	1.35	1.82	247
6	I have attended a Student Services sponsored event	1.00	5.00	2.69	1.44	2.07	247
7	I feel well informed about campus events and activitie	1.00	5.00	2.06	1.18	1.40	247

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
8	Voting in school elections was easy for me	1.00	5.00	2.52	1.24	1.54	247
9	The events on campus offered a good variety	1.00	5.00	2.22	1.15	1.31	247

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	I am aware of the Student Services Office	54.66%	135	23.48%	58	15.79%	39	1.62%	4	4.45%	11	247
2	I am aware of the Student Government as my representative voice in college affairs	40.08%	99	19.43%	48	26.32%	65	6.48%	16	7.69%	19	247
3	I am aware of how my student fees are used to support campus events	40.89%	101	24.29%	60	21.05%	52	6.07%	15	7.69%	19	247

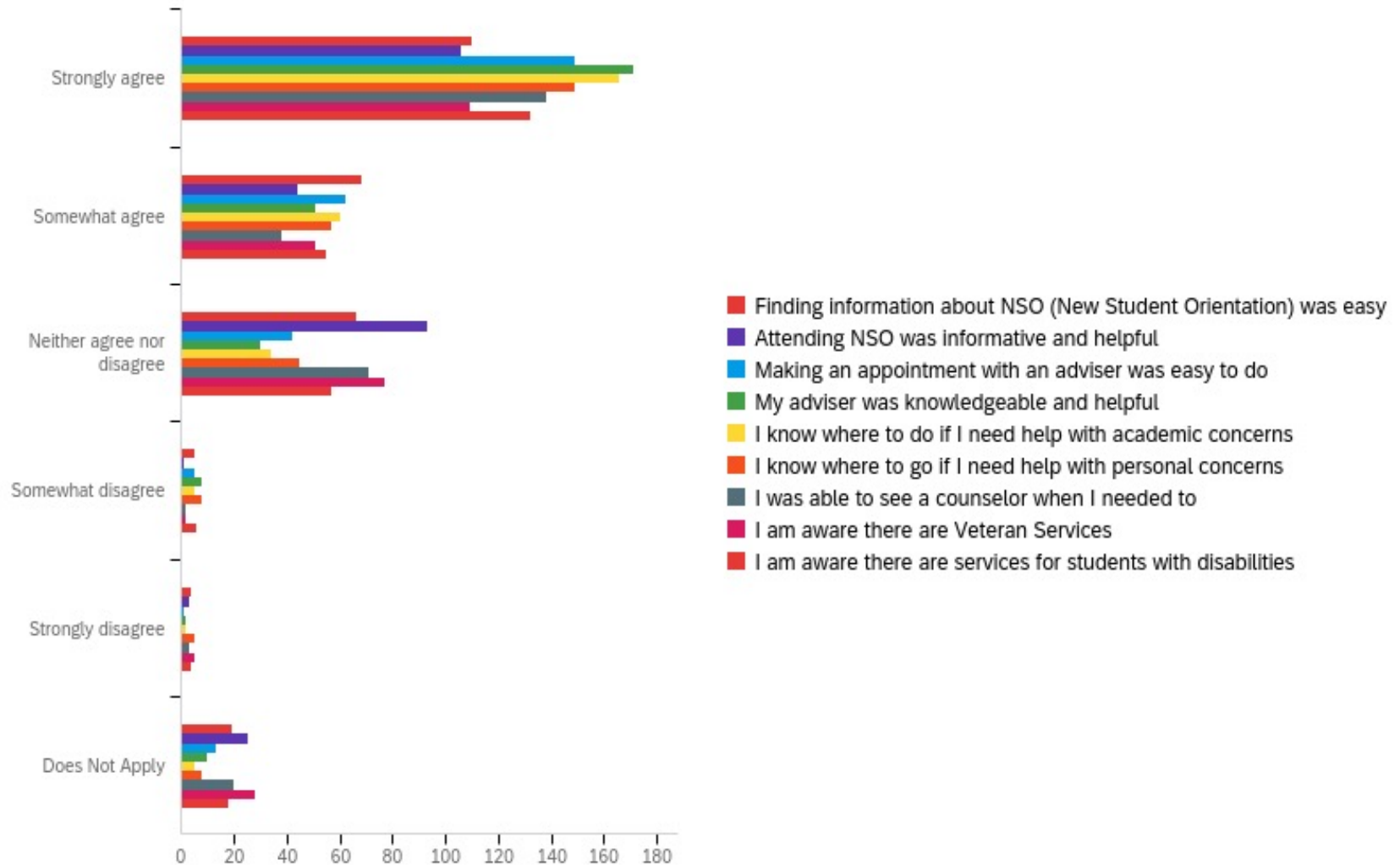
Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
4	I am aware of student organizations on campus	42.11%	104	29.96%	74	18.62%	46	3.64%	9	5.67%	14	247
5	I use the Student Union Building	30.77%	76	13.77%	34	35.63%	88	5.67%	14	14.17%	35	247
6	I have attended a Student Services sponsored event	31.17%	77	11.74%	29	32.79%	81	5.67%	14	18.62%	46	247
7	I feel well informed about campus events and activities	42.91%	106	25.10%	62	21.05%	52	4.45%	11	6.48%	16	247

Q6 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
8	Voting in school elections was easy for me	29.55%	73	12.55%	31	44.94%	111	2.02%	5	10.93%	27	247
9	The events on campus offered a good variety	36.44%	90	19.03%	47	36.84%	91	1.21%	3	6.48%	16	247

# Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Finding information about NSO (New Student Orientation) was easy	1.00	6.00	2.20	1.39	1.93	272
2	Attending NSO was informative and helpful	1.00	6.00	2.36	1.48	2.19	272
3	Making an appointment with an adviser was easy to do	1.00	6.00	1.85	1.24	1.55	272
4	My adviser was knowledgeable and helpful	1.00	6.00	1.71	1.19	1.43	272



Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
5	I know where to do if I need help with academic concerns	1.00	6.00	1.65	1.02	1.04	272
6	I know where to go if I need help with personal concerns	1.00	6.00	1.85	1.20	1.44	272
7	I was able to see a counselor when I needed to	1.00	6.00	2.10	1.44	2.06	272
8	I am aware there are Veteran Services	1.00	6.00	2.36	1.55	2.39	272

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
9	I am aware there are services for students with disabilities	1.00	6.00	2.08	1.40	1.97	272

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
1	Finding information about NSO (New Student Orientation) was easy	40.44%	110	25.00%	68	24.26%	66	1.84%	5	1.47%	4	6.99%	19	272
2	Attending NSO was informative and helpful	38.97%	106	16.18%	44	34.19%	93	0.37%	1	1.10%	3	9.19%	25	272
3	Making an appointment with an adviser was easy to do	54.78%	149	22.79%	62	15.44%	42	1.84%	5	0.37%	1	4.78%	13	272
4	My adviser was knowledgeable and helpful	62.87%	171	18.75%	51	11.03%	30	2.94%	8	0.74%	2	3.68%	10	272

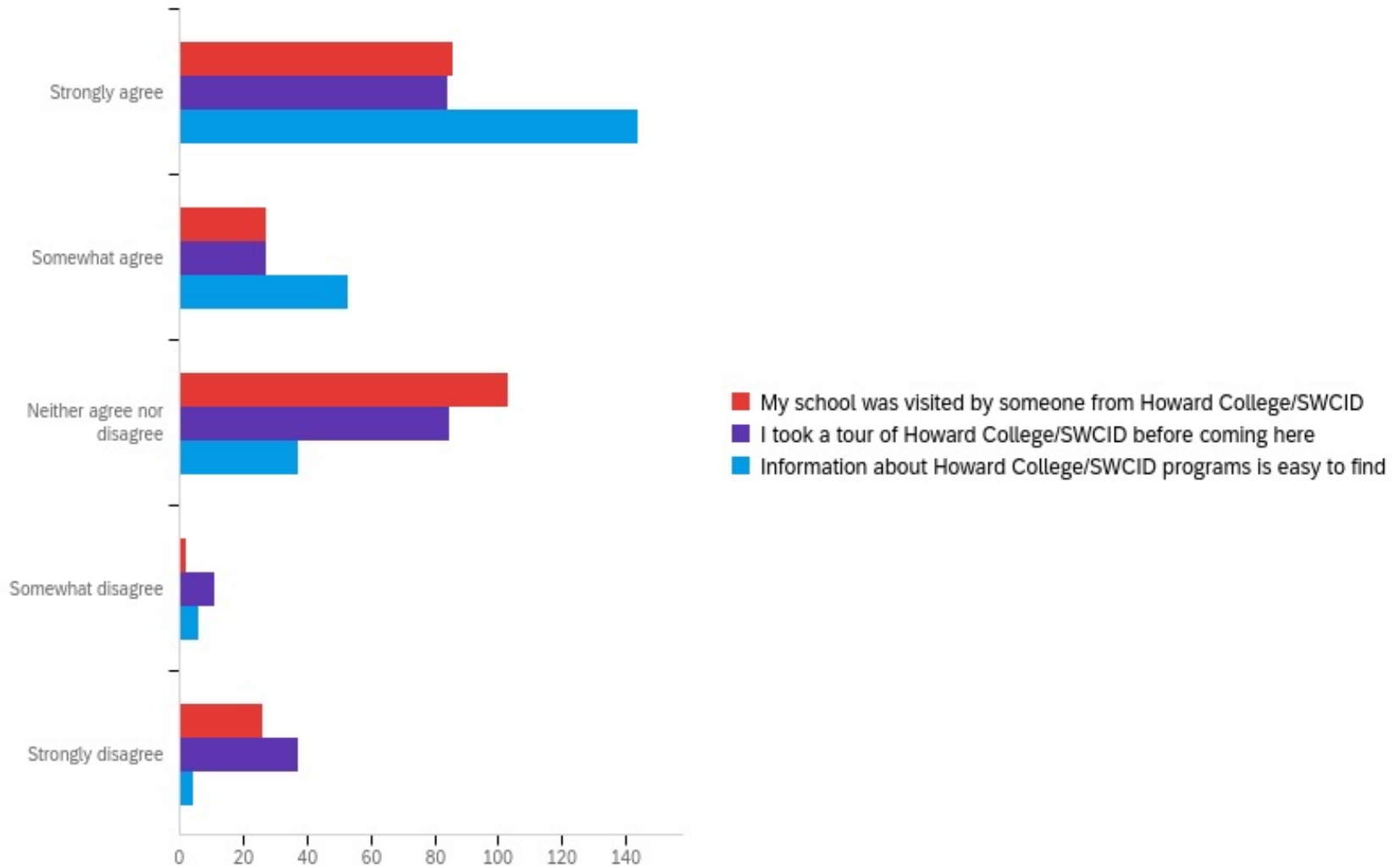
Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
5	I know where to do if I need help with academic concerns	61.03%	166	22.06%	60	12.50%	34	1.84%	5	0.74%	2	1.84%	5	272
6	I know where to go if I need help with personal concerns	54.78%	149	20.96%	57	16.54%	45	2.94%	8	1.84%	5	2.94%	8	272
7	I was able to see a counselor when I needed to	50.74%	138	13.97%	38	26.10%	71	0.74%	2	1.10%	3	7.35%	20	272
8	I am aware there are Veteran Services	40.07%	109	18.75%	51	28.31%	77	0.74%	2	1.84%	5	10.29%	28	272

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Does Not Apply		Total
9	I am aware there are services for students with disabilities	48.53%	132	20.22%	55	20.96%	57	2.21%	6	1.47%	4	6.62%	18	272

# Q7 - Please select an answer that you feel accurately portrays your experience with...



Q7 - Please select an answer that you feel accurately portrays your experience with...

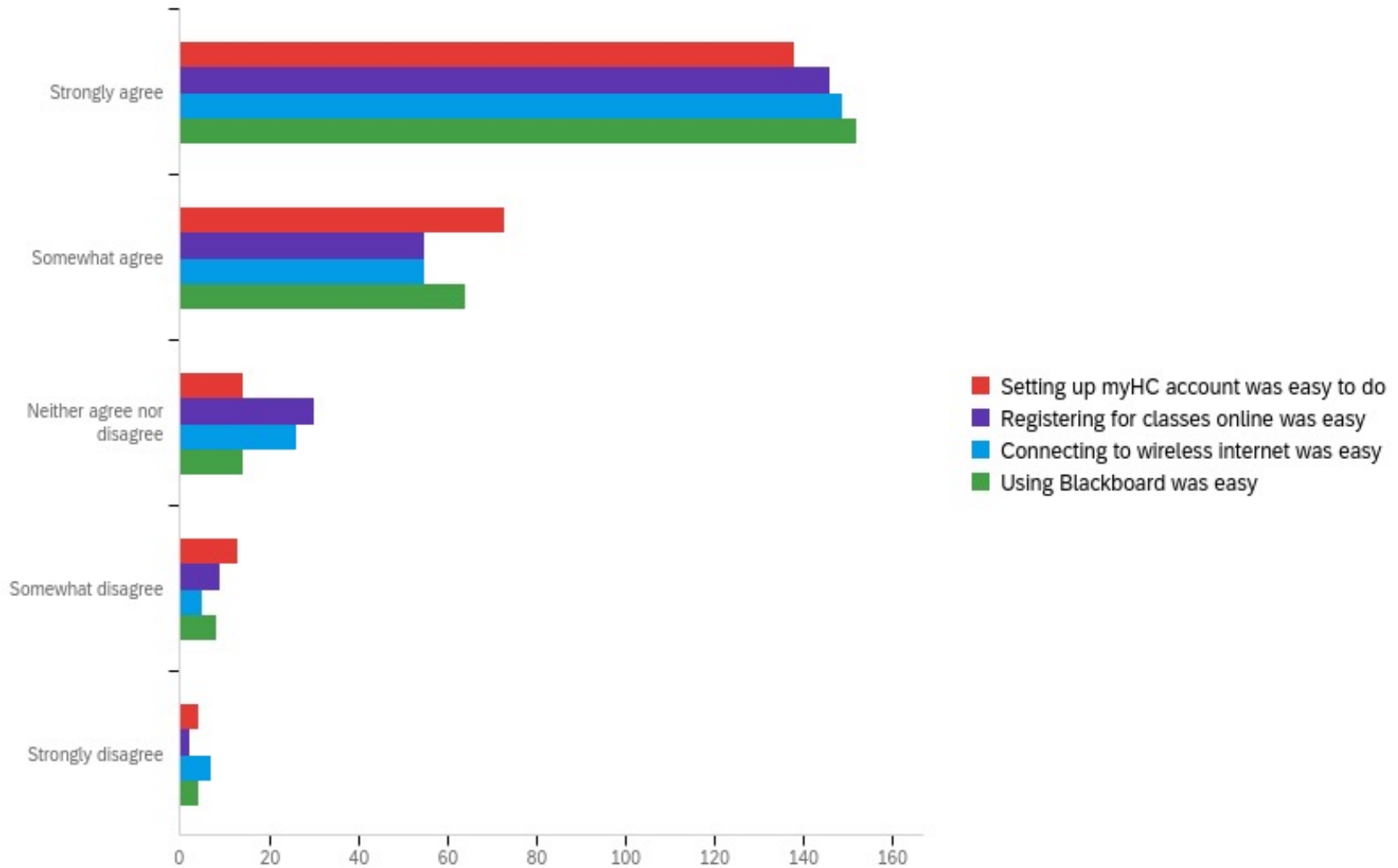
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	My school was visited by someone from Howard College/SWCID	1.00	5.00	2.41	1.27	1.60	244
2	I took a tour of Howard College/SWCID before coming here	1.00	5.00	2.55	1.39	1.94	244
3	Information about Howard College/SWCID programs is easy to find	1.00	5.00	1.66	0.93	0.87	244

Q7 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	My school was visited by someone from Howard College/SWCID	35.25%	86	11.07%	27	42.21%	103	0.82%	2	10.66%	26	244
2	I took a tour of Howard College/SWCID before coming here	34.43%	84	11.07%	27	34.84%	85	4.51%	11	15.16%	37	244
3	Information about Howard College/SWCID programs is easy to find	59.02%	144	21.72%	53	15.16%	37	2.46%	6	1.64%	4	244



## Q8 - Please select an answer that you feel accurately portrays your experience with...



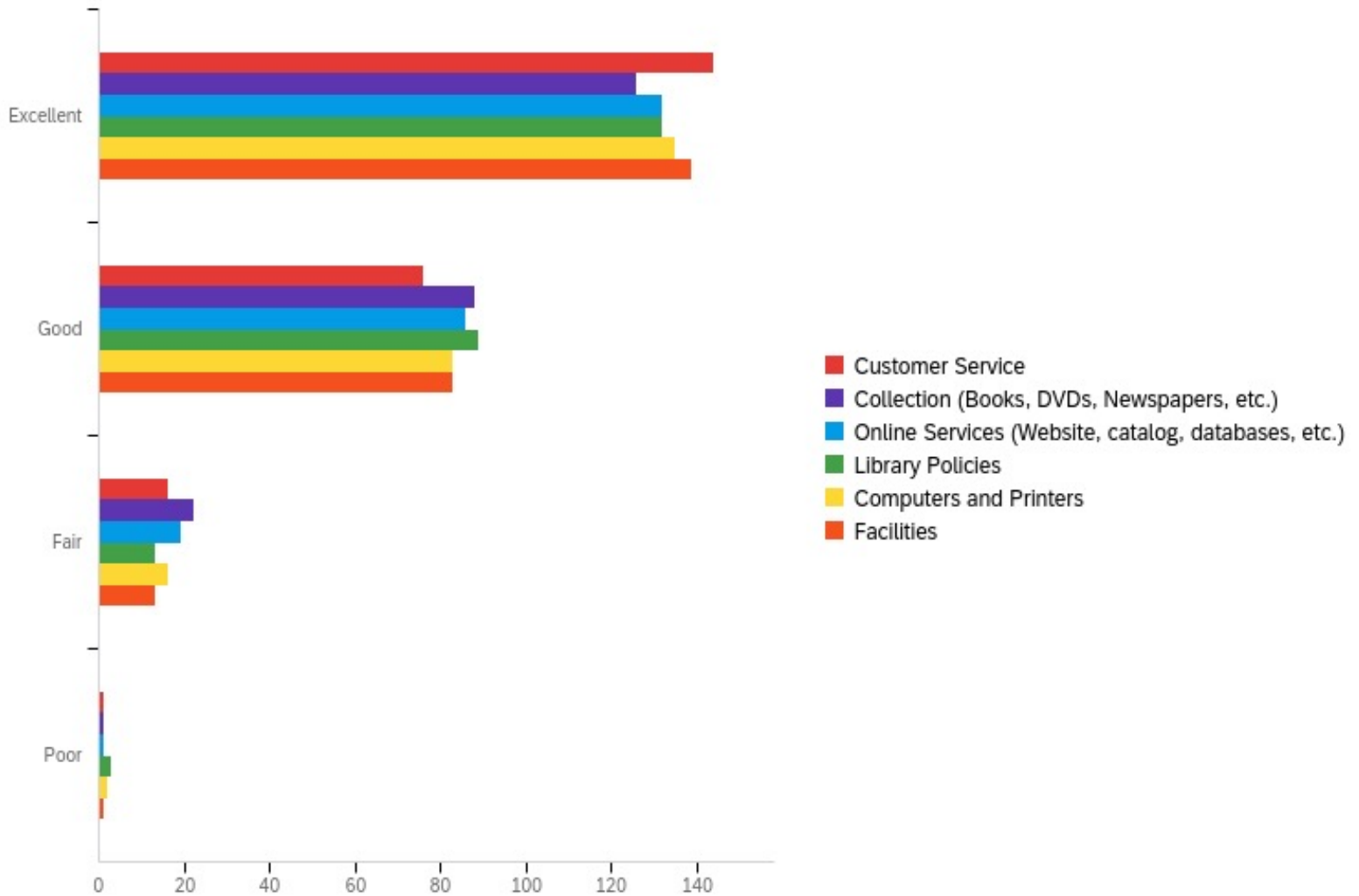
Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Setting up myHC account was easy to do	1.00	5.00	1.64	0.93	0.87	242
2	Registering for classes online was easy	1.00	5.00	1.62	0.90	0.81	242
3	Connecting to wireless internet was easy	1.00	5.00	1.62	0.96	0.92	242
4	Using Blackboard was easy	1.00	5.00	1.55	0.87	0.76	242

Q8 - Please select an answer that you feel accurately portrays your experience with...

#	Question	Strongly agree		Somewhat agree		Neither agree nor disagree		Somewhat disagree		Strongly disagree		Total
1	Setting up myHC account was easy to do	57.02%	138	30.17%	73	5.79%	14	5.37%	13	1.65%	4	242
2	Registering for classes online was easy	60.33%	146	22.73%	55	12.40%	30	3.72%	9	0.83%	2	242
3	Connecting to wireless internet was easy	61.57%	149	22.73%	55	10.74%	26	2.07%	5	2.89%	7	242
4	Using Blackboard was easy	62.81%	152	26.45%	64	5.79%	14	3.31%	8	1.65%	4	242

# Q13 - Please rate each of the following library services



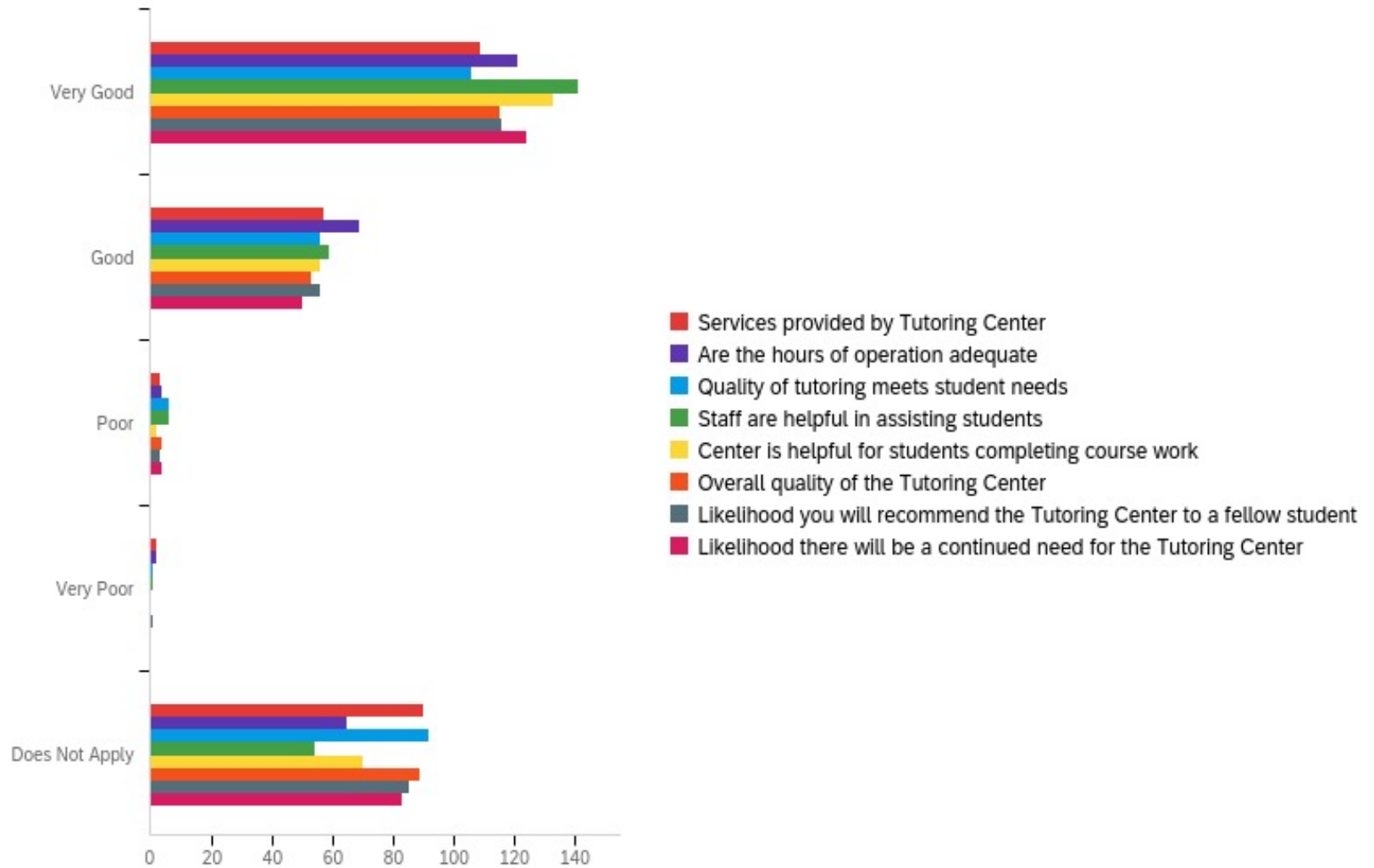
## Q13 - Please rate each of the following library services

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Customer Service	1.00	4.00	1.47	0.64	0.41	237
2	Collection (Books, DVDs, Newspapers, etc.)	1.00	4.00	1.57	0.68	0.46	237
3	Online Services (Website, catalog, databases, etc.)	1.00	4.00	1.53	0.66	0.43	238
4	Library Policies	1.00	4.00	1.52	0.66	0.44	237
5	Computers and Printers	1.00	4.00	1.51	0.66	0.44	236
6	Facilities	1.00	4.00	1.47	0.62	0.38	236

## Q13 - Please rate each of the following library services

#	Question	Excellent		Good		Fair		Poor		Total
1	Customer Service	60.76%	144	32.07%	76	6.75%	16	0.42%	1	237
2	Collection (Books, DVDs, Newspapers, etc.)	53.16%	126	37.13%	88	9.28%	22	0.42%	1	237
3	Online Services (Website, catalog, databases, etc.)	55.46%	132	36.13%	86	7.98%	19	0.42%	1	238
4	Library Policies	55.70%	132	37.55%	89	5.49%	13	1.27%	3	237
5	Computers and Printers	57.20%	135	35.17%	83	6.78%	16	0.85%	2	236
6	Facilities	58.90%	139	35.17%	83	5.51%	13	0.42%	1	236

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.



## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Services provided by Tutoring Center	1.00	5.00	2.64	1.77	3.15	261
2	Are the hours of operation adequate	1.00	5.00	2.31	1.63	2.65	261
3	Quality of tutoring meets student needs	1.00	5.00	2.68	1.78	3.15	261
4	Staff are helpful in assisting students	1.00	5.00	2.11	1.56	2.43	261
5	Center is helpful for students completing course work	1.00	5.00	2.30	1.69	2.84	261



## Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Overall quality of the Tutoring Center	1.00	5.00	2.60	1.78	3.17	261
7	Likelihood you will recommend the Tutoring Center to a fellow student	1.00	5.00	2.55	1.76	3.10	261
8	Likelihood there will be a continued need for the Tutoring Center	1.00	5.00	2.49	1.76	3.11	261

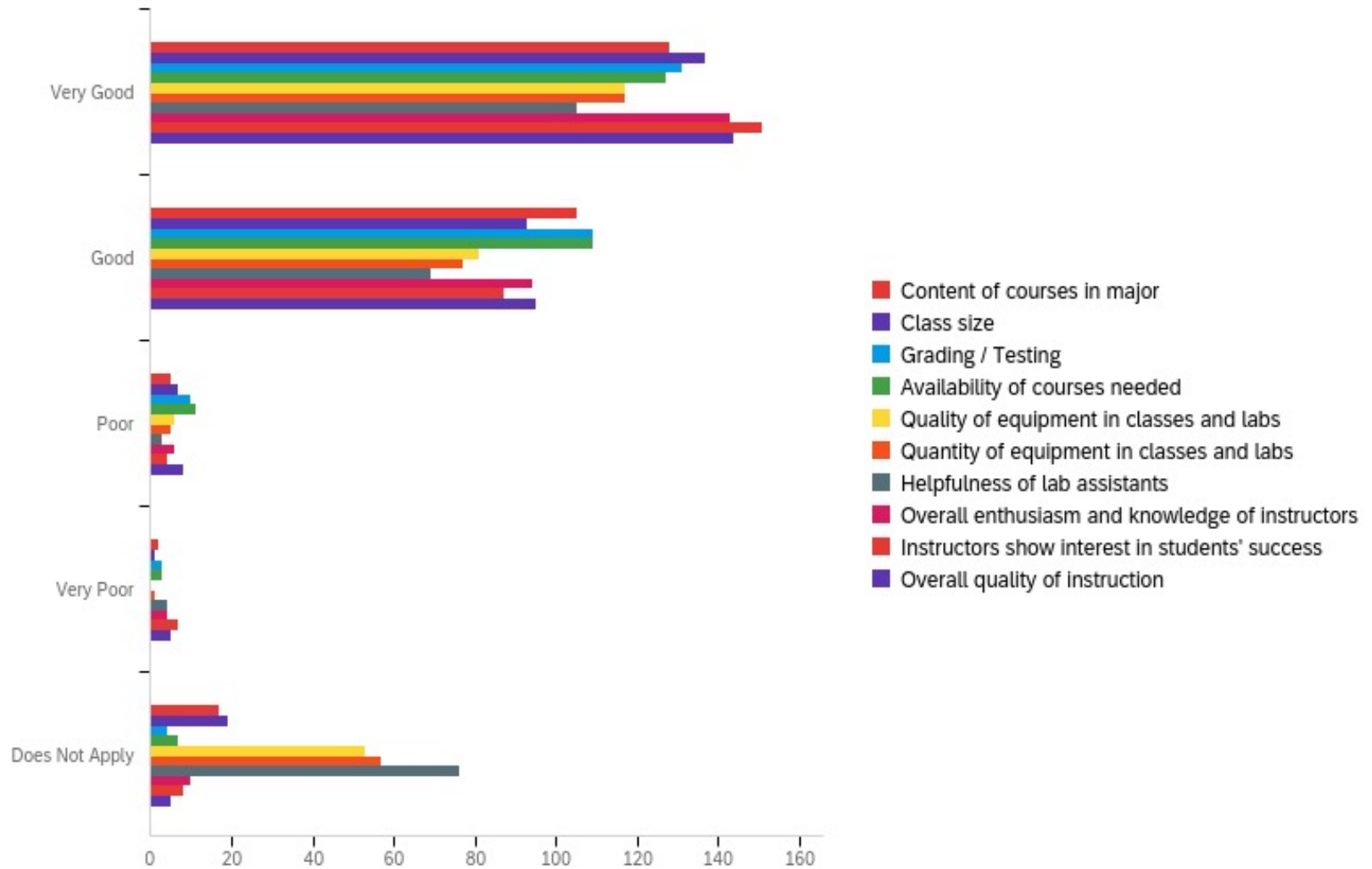
# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Services provided by Tutoring Center	41.76%	109	21.84%	57	1.15%	3	0.77%	2	34.48%	90	261
2	Are the hours of operation adequate	46.36%	121	26.44%	69	1.53%	4	0.77%	2	24.90%	65	261
3	Quality of tutoring meets student needs	40.61%	106	21.46%	56	2.30%	6	0.38%	1	35.25%	92	261
4	Staff are helpful in assisting students	54.02%	141	22.61%	59	2.30%	6	0.38%	1	20.69%	54	261
5	Center is helpful for students completing course work	50.96%	133	21.46%	56	0.77%	2	0.00%	0	26.82%	70	261

# Q14 - Please rate your experience/opinion concerning the Tutoring Center.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Overall quality of the Tutoring Center	44.06%	115	20.31%	53	1.53%	4	0.00%	0	34.10%	89	261
7	Likelihood you will recommend the Tutoring Center to a fellow student	44.44%	116	21.46%	56	1.15%	3	0.38%	1	32.57%	85	261
8	Likelihood there will be a continued need for the Tutoring Center	47.51%	124	19.16%	50	1.53%	4	0.00%	0	31.80%	83	261

# Q18 - How would you evaluate your courses at Howard College / SWCID?



# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Content of courses in major	1.00	5.00	1.74	1.04	1.07	257
2	Class size	1.00	5.00	1.72	1.08	1.16	257
3	Grading / Testing	1.00	5.00	1.60	0.76	0.57	257
4	Availability of courses needed	1.00	5.00	1.65	0.84	0.71	257
5	Quality of equipment in classes and labs	1.00	5.00	2.19	1.52	2.30	257
6	Quantity of equipment in classes and labs	1.00	5.00	2.24	1.56	2.43	257

## Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
7	Helpfulness of lab assistants	1.00	5.00	2.52	1.69	2.87	257
8	Overall enthusiasm and knowledge of instructors	1.00	5.00	1.61	0.92	0.84	257
9	Instructors show interest in students' success	1.00	5.00	1.58	0.90	0.81	257
10	Overall quality of instruction	1.00	5.00	1.57	0.81	0.66	257

# Q18 - How would you evaluate your courses at Howard College / SWCID?

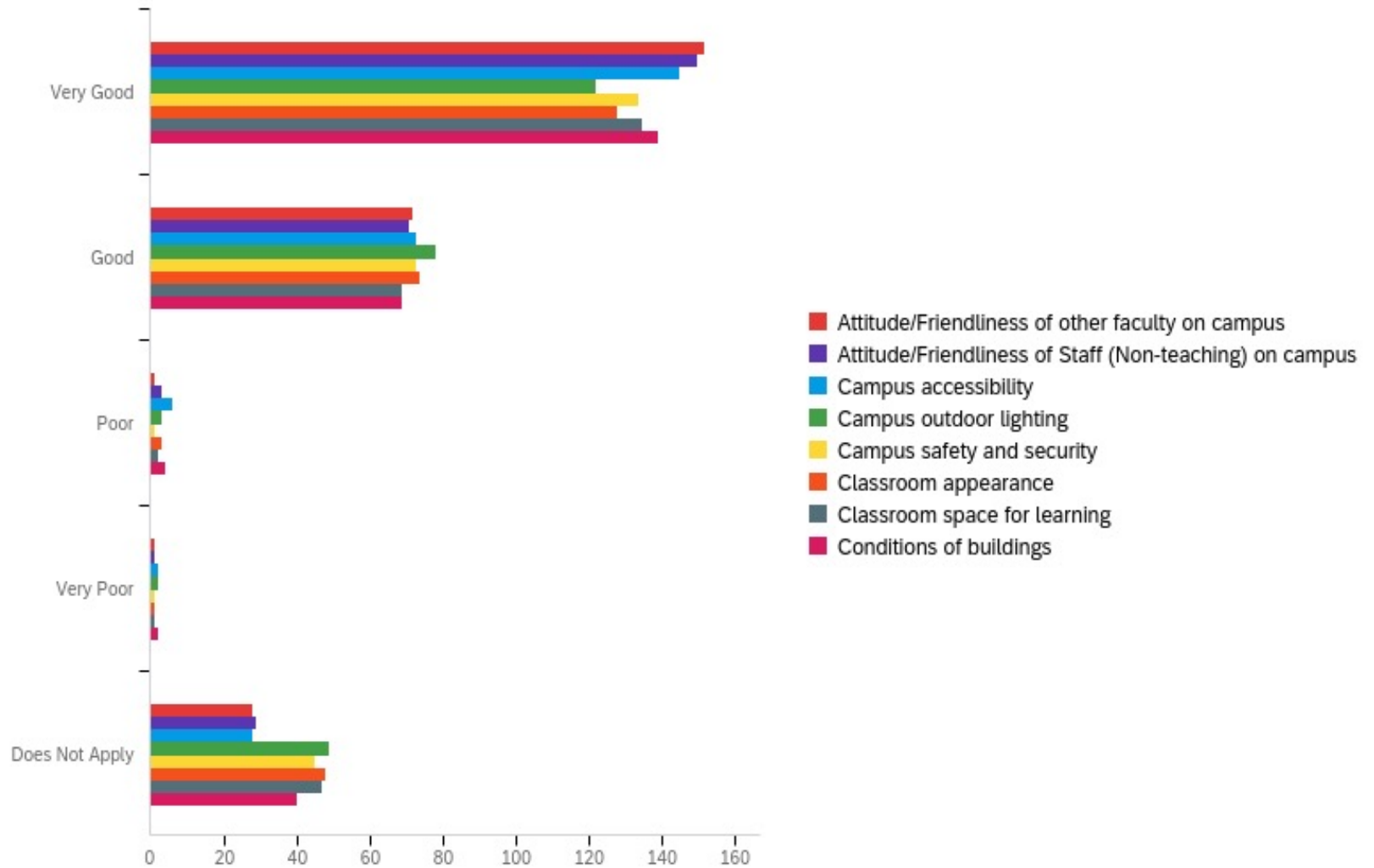
#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total
1	Content of courses in major	49.81% 128	40.86% 105	1.95% 5	0.78% 2	6.61% 17	257
2	Class size	53.31% 137	36.19% 93	2.72% 7	0.39% 1	7.39% 19	257
3	Grading / Testing	50.97% 131	42.41% 109	3.89% 10	1.17% 3	1.56% 4	257
4	Availability of courses needed	49.42% 127	42.41% 109	4.28% 11	1.17% 3	2.72% 7	257
5	Quality of equipment in classes and labs	45.53% 117	31.52% 81	2.33% 6	0.00% 0	20.62% 53	257
6	Quantity of equipment in classes and labs	45.53% 117	29.96% 77	1.95% 5	0.39% 1	22.18% 57	257

# Q18 - How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
7	Helpfulness of lab assistants	40.86%	105	26.85%	69	1.17%	3	1.56%	4	29.57%	76	257
8	Overall enthusiasm and knowledge of instructors	55.64%	143	36.58%	94	2.33%	6	1.56%	4	3.89%	10	257
9	Instructors show interest in students' success	58.75%	151	33.85%	87	1.56%	4	2.72%	7	3.11%	8	257
10	Overall quality of instruction	56.03%	144	36.96%	95	3.11%	8	1.95%	5	1.95%	5	257



## Q20 - Please evaluate the following items relating to the campus



## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Attitude/Friendliness of other faculty on campus	1.00	5.00	1.74	1.24	1.54	254
2	Attitude/Friendliness of Staff (Non-teaching) on campus	1.00	5.00	1.77	1.26	1.59	254
3	Campus accessibility	1.00	5.00	1.80	1.26	1.58	254
4	Campus outdoor lighting	1.00	5.00	2.13	1.50	2.24	254
5	Campus safety and security	1.00	5.00	2.02	1.46	2.14	254

## Q20 - Please evaluate the following items relating to the campus

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
6	Classroom appearance	1.00	5.00	2.08	1.49	2.23	254
7	Classroom space for learning	1.00	5.00	2.04	1.49	2.22	254
8	Conditions of buildings	1.00	5.00	1.96	1.42	2.01	254

## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
1	Attitude/Friendliness of other faculty on campus	59.84%	152	28.35%	72	0.39%	1	0.39%	1	11.02%	28	254
2	Attitude/Friendliness of Staff (Non-teaching) on campus	59.06%	150	27.95%	71	1.18%	3	0.39%	1	11.42%	29	254
3	Campus accessibility	57.09%	145	28.74%	73	2.36%	6	0.79%	2	11.02%	28	254
4	Campus outdoor lighting	48.03%	122	30.71%	78	1.18%	3	0.79%	2	19.29%	49	254
5	Campus safety and security	52.76%	134	28.74%	73	0.39%	1	0.39%	1	17.72%	45	254

## Q20 - Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total					
6	Classroom appearance	50.39%	128	29.13%	74	1.18%	3	0.39%	1	18.90%	48	254
7	Classroom space for learning	53.15%	135	27.17%	69	0.79%	2	0.39%	1	18.50%	47	254
8	Conditions of buildings	54.72%	139	27.17%	69	1.57%	4	0.79%	2	15.75%	40	254