









District

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

Gender:

#	Answer	Bar	Response	%
1	Male		220	29%
2	Female		533	71%
	Total		753	





Ethnicity:

#	Answer	Bar	Response	%
1	White, Non Hispanic		384	51%
2	Black, Non Hispanic		36	5%
3	Hispanic		293	39%
4	Asian/Pacific Islander		17	2%
5	American Indian		5	1%
6	Non Resident		0	0%
7	Other		18	2%
	Total		753	






Age:

#	Answer	Bar	Response	%
1	17 and under		244	32%
2	18 - 20		217	29%
3	21 - 24		121	16%
4	25 - 34		115	15%
5	35 - 44		31	4%
6	45 - 54		19	3%
7	55 - 64		5	1%
8	65 and above		1	0%
	Total		753	







Marital Status:

#	Answer	Bar	Response	%
1	Single		623	83%
2	Married		109	14%
3	Separated		8	1%
4	Divorced		13	2%
	Total		753	



Your Primary (home) Campus:

#	Answer	Bar	Response	%
1	Big Spring		154	20%
2	Lamesa		9	1%
3	San Angelo		348	46%
4	SWCID		42	6%
5	Dual Credit / High School		200	27%
	Total		753	






Your primary reason for attending college:

#	Answer	Bar	Response	%
1	Earn a Certificate		91	12%
2	Earn a 2-year Degree		230	31%
3	Earn a 4-year Degree		264	35%
4	To get a job		48	6%
5	To improve skills for my current job or get a better job		23	3%
6	Personal Enrichment		90	12%
	Total		746	

Enrollment Status:

#	Answer	Bar	Response	%
1	Full Time		352	47%
2	Part Time		396	53%
	Total		748	

Academic Classification:

#	Answer	Bar	Response	%
1	High School / Dual Credit student		276	37%
2	College Freshman		212	28%
3	College Sophomore		207	28%
4	Returning College Graduate		21	3%
5	Other		32	4%
	Total		748	

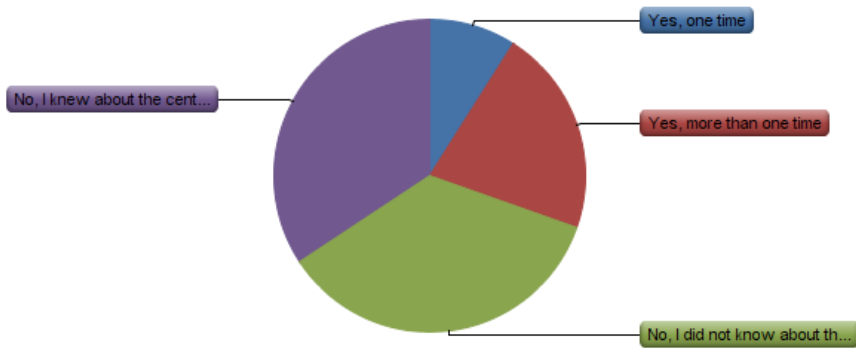
Are you receiving any of the following types of Financial Aid? (Select ALL that apply)

#	Answer	Bar	Response	%
1	State or Federal Grant		233	31%
2	Texas Deaf Waiver		17	2%
3	Education Loan		78	10%
4	Departmental Scholarships		52	7%
5	Athletic Scholarship		32	4%
6	No, I have not received financial aid		286	38%
7	I do not know if I received financial aid		60	8%
8	Other		112	15%

Other
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employee discount
Employer Education Assistance
FASFA
Federal student loan
GI Bill
GI Bill
GI Bill
GI Bill post 911
Hazelwood
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Hazzelwood
High school pays
I have received financial aid in the past, but not at Howard College.
international student
i try to get as many as i can sence i have a family of 6 i need all the help i can get
livestock judging
local Scholarships
Misc. Scholarships
My high school pays
my mom paid
my parent
No
Out of pocket
parents
paying for myself
Perkins

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Perkins Money
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personal loan
Post 911 gibill
Purkins
scholarship
Scholarships
Scholarships
School Scholarship
Self Pay
Student loan
tafsa
Texas Workforce WIA program
Trust Fund
VA
VA
VR
Work
Yes, but I do not know what kind

Have you visited the Tutoring Center?



#	Answer	Bar	Response	%
1	Yes, one time		67	9%
2	Yes, more than one time		159	21%
3	No, I did not know about the Tutoring Center		263	35%
4	No, I knew about the center, but did not use the services		255	34%
	Total		744	

Please rate your experience/opinion concerning the Tutoring Center.

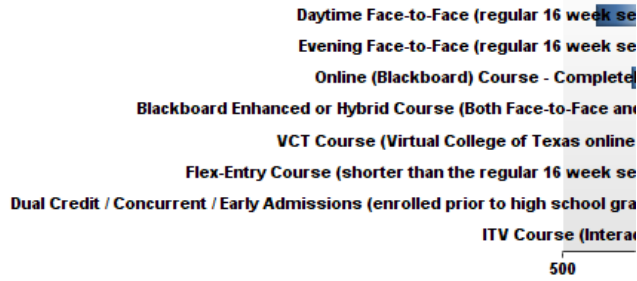
#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total Responses	Mean
1	Services provided by Tutoring Center	128	76	8	5	7	224	1.60
2	Are the hours of operation adequate	106	96	9	5	8	224	1.72
3	Quality of tutoring meets student needs	114	87	7	5	11	224	1.71
4	Staff are helpful in assisting students	138	71	8	0	7	224	1.51
5	Center is helpful for students completing course work	133	73	9	3	6	224	1.55
6	Overall quality of the Tutoring Center	121	80	12	3	8	224	1.65
7	Likelihood you will recommend the Tutoring Center to a fellow student	128	72	10	6	8	224	1.63
8	Likelihood there will be a continued need for the Tutoring Center	134	69	8	3	10	224	1.60

How did you find out about the Tutoring Center?

#	Answer	Bar	Response	%
1	Instructor		149	67%
2	Fellow Student		39	17%
3	Poster / Flyer		12	5%
4	Website		5	2%
5	Other .		19	8%
	Total		224	

Other .
Student ask me
I have heard about it from each of these selections
There is no tutoring available
Crystal Garcia
Student ask me
walking by
Coaches
Coach
Coach Smith
exploring campus
RA(Resident Association)
test was taken there
Just ask for if I don't understand
howard
Touring the school
been going sence the first day i was here and it bull shit that you got rid of all the tutors and we pay more for college but we lost more things then we had when i first got here which is bull to me and makes me want to leave this college becasue of all of the crap you guys are doing which is wrong and does not make any sence you know ASU does not have any grass why do you care about grass other then its another bill to the list and you have to matain it which is stupid

Please select the Instruction methods for your course work (select ALL OPTIONS THAT APPLY):



#	Answer	Bar	Response	%
1	Daytime Face-to-Face (regular 16 week semester)		389	53%
2	Evening Face-to-Face (regular 16 week semester)		82	11%
3	Online (Blackboard) Course - Completely Online		272	37%
4	Blackboard Enhanced or Hybrid Course (Both Face-to-Face and online)		162	22%
5	VCT Course (Virtual College of Texas online course)		9	1%
6	Flex-Entry Course (shorter than the regular 16 week semester)		35	5%
7	Dual Credit / Concurrent / Early Admissions (enrolled prior to high school graduation)		204	28%
8	ITV Course (Interactive TV)		47	6%

Please rate your experience with our Interactive TV (ITV) classrooms, instructors, and facilitators.

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total Responses	Mean
1	Quality of video (picture)	6	34	5	1	1	47	2.09
2	Quality of audio (sound)	11	30	4	1	1	47	1.96
3	Instructor's use of equipment	24	20	1	0	2	47	1.64
4	Reliability of connection to/from other campuses	12	27	4	2	2	47	2.04
5	ITV facilitator (HC employee who assisted)	23	19	0	1	4	47	1.81
6	Quality of furniture/equipment in classroom	22	19	1	0	5	47	1.87

How can we improve ITV Courses?

Text Response

If can make it the option to be able to see the instructor as well as the material they will show at the same time instead of just the material. I like to put a face to the voice.

make the pictures clearer

Prevention of the feedback on the mic when the professor speaks. Also the freezing of the screen at times when Professor tries to switch to a different screen.

Better technology, and teaching them how to use it better.

If the screen could be a bit more clear, that would be great!

Improve connection quality. Although it may not be on your end, the connection is quite bad and the resolution drops to below 240p at times. Pink and green bars often cross the screen and the right monitor is zoomed in.

The audio cuts out occasionally

Doing great!

Have better proctors, we always have issues with the proctors not having the material ready for class also they mute the microphone then walk out of the class. So we aren't able to ask the instructor questions.

Improving connection problems and reducing the echos during the class.

The ITV courses work very well and they seem fine the way they are.






Better picture quality

Establish a more solidified internet connection as well as better quality video of instructors.






Everything was great besides a couple of technical problems throughout the course.

Well there is nothing really there can be done. Some days the tv just does not want to connect. Overall it works pretty well considering wifi can be moody.

Do you have a job?

#	Answer	Bar	Response	%
1	No, not working at this time		386	53%
2	Yes, working fewer than 10 hours per week		60	8%
3	Yes, working 11 - 20 hours per week		85	12%
4	Yes, working 21 - 39 hours per week		117	16%
5	Yes, working 40 or more hours per week		86	12%
	Total		734	

Do you currently have plans for additional education after this semester?

#	Answer	Bar	Response	%
1	No, not at this time		62	8%
2	Yes, I plan to re-enroll at Howard College		471	64%
3	Yes, I have already enrolled at another college		27	4%
4	Yes, I plan to enroll at another college		110	15%
5	I am currently undecided		64	9%
	Total		734	

How would you evaluate your courses at Howard College / SWCID?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total Responses	Mean
1	Content of courses in major	365	288	11	4	53	721	1.74
2	Class size	377	280	13	3	48	721	1.70
3	Grading / Testing	345	322	33	5	16	721	1.65
4	Availability of courses needed	328	314	32	8	39	721	1.77
6	Quality of equipment in classes and labs	306	244	30	5	136	721	2.20
7	Quantity of equipment in classes and labs	304	233	35	4	145	721	2.24
9	Helpfulness of lab assistants	270	219	15	5	212	721	2.54
10	Overall enthusiasm and knowledge of instructors	417	253	21	13	17	721	1.56
11	Instructors show interest in students' success	438	238	24	8	13	721	1.50
12	Overall quality of instruction	417	260	22	7	15	721	1.53

How would you evaluate the following Howard College / SWCID services?

#	Question	Very Good	Good	Poor	Very Poor	Did Not Know about this Service	Does Not Apply	Total Responses	Mean
2	Cafeteria / Snack bar / Food Service	156	188	58	30	17	269	718	3.52
3	MYHC Portal / Campus Connect	242	295	26	8	26	121	718	2.50
4	Child Care Assistance (Howard Cottage)	90	87	5	1	84	451	718	4.75
5	Cultural Programs (Plays, Concerts, Exhibits, Lectures)	135	132	14	7	94	336	718	4.12
9	Website	290	331	29	13	8	47	718	1.97
10	Career Services	207	222	15	4	59	211	718	3.17
11	Minority Affairs / Organizations	150	162	17	9	67	313	718	3.86
12	Parking	221	232	39	17	6	203	718	2.95
13	Athletic Programs	127	98	16	10	61	406	718	4.39
14	Residence Halls and services	132	138	16	14	52	366	718	4.13
15	Student Activities (recreation, organizations, entertainment, games)	169	180	22	9	53	285	718	3.63
16	Access to Technology (copying, printing, computers, etc.)	288	201	31	17	16	165	718	2.68
17	Student Lounge Area(s)	224	204	20	14	25	231	718	3.15
18	Testing Services (TSIA, CLEP, etc.)	195	210	16	4	25	268	718	3.36
19	Veteran's services	134	112	9	4	52	407	718	4.32
20	Wireless Connectivity	179	211	72	57	20	179	718	3.09

Please evaluate the following items relating to the campus

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total Responses	Mean
1	Attitude/Friendliness of other faculty on campus	342	211	9	3	148	713	2.16
2	Attitude/Friendliness of Staff (Non-teaching) on campus	306	237	14	4	152	713	2.24
3	Campus accessibility	303	227	15	3	165	713	2.30
4	Campus outdoor lighting	252	203	31	13	214	713	2.63
5	Campus safety and security	271	217	33	6	186	713	2.47
6	Classroom appearance	290	234	21	4	164	713	2.32
7	Classroom space for learning	308	221	12	2	170	713	2.31
8	Conditions of buildings	296	226	21	6	164	713	2.32
9	Conditions of grounds/landscaping	313	204	20	9	167	713	2.32

How would you evaluate your educational experience at Howard / SWCID in preparing you in the following areas?

#	Question	Very Good	Good	Poor	Very Poor	Does Not Apply	Total Responses	Mean
1	Writing Skills	305	318	17	6	65	711	1.89
2	Reading Skills	310	319	11	5	66	711	1.87
3	Mathematical Skills	258	254	30	6	163	711	2.38
4	Social Responsibility	325	294	18	9	65	711	1.87
5	Communication Skills	322	308	23	5	53	711	1.82
6	Self Reliance	353	295	17	1	45	711	1.72
7	Use of Technology	351	286	19	4	51	711	1.76
8	Critical Thinking / Problem Solving / Reasoning Skills	342	312	14	2	41	711	1.72
9	Teamwork	322	294	22	9	64	711	1.87
10	Developing a foundation for life-long learning	346	301	12	4	48	711	1.74

Online (Web)

#	Question	Very Good - web	Good - web	Poor - web	Very poor - web	N/A - web	Unaware of Service	Total Responses	Mean
1	Admissions Office (application process)	141	162	10	6	65	46	430	2.60
2	Registration	141	167	14	2	66	36	426	2.51
3	Business Office (billing/payments)	120	153	17	2	78	43	413	2.74
4	Academic Advising	123	124	18	5	88	47	405	2.88
5	Library	137	113	6	6	101	43	406	2.88
6	Bookstore	93	114	23	9	113	51	403	3.22
7	Financial Aid	108	105	15	9	128	44	409	3.19

On-Site at Campus

#	Question	Very Good	Good	Poor	Very Poor	N/A	Unaware of Service	Total Responses	Mean
1	Admissions Office (application process)	318	200	13	5	59	12	607	1.88
2	Registration	303	215	12	4	60	10	604	1.90
3	Business Office (billing/payments)	256	224	19	9	74	18	600	2.13
4	Academic Advising	321	172	19	7	64	18	601	1.96
5	Library	316	166	5	1	93	21	602	2.09
6	Bookstore	254	218	30	10	75	13	600	2.12
7	Financial Aid	234	157	29	14	138	20	592	2.54

At High Schools

#	Question	Very Good -HS	Good -HS	Poor - HS	Very Poor -HS	N/A -HS	Unaware of Service	Total Responses	Mean
1	Admissions Office (application process)	127	129	8	1	108	55	428	3.00
2	Registration	119	141	4	0	109	46	419	2.95
3	Business Office (billing/payments)	100	111	7	1	135	59	413	3.33
4	Academic Advising	111	115	4	1	127	57	415	3.21
5	Library	105	93	4	3	148	60	413	3.43
6	Bookstore	79	78	12	2	167	72	410	3.77
7	Financial Aid	79	63	7	4	191	65	409	3.88

By Telephone

#	Question	Very Good-phone	Good-phone	Poor-phone	Very Poor-phone	N/A-phone	Unaware of Service	Total Responses	Mean
1	Admissions Office (application process)	118	120	33	16	86	30	403	2.81
2	Registration	109	106	25	15	96	37	388	2.98
3	Business Office (billing/payments)	105	111	16	11	104	34	381	3.00
4	Academic Advising	106	106	14	20	103	33	382	3.02
5	Library	99	83	9	8	131	45	375	3.33
6	Bookstore	89	97	8	11	126	43	374	3.31
7	Financial Aid	88	89	24	15	134	35	385	3.32